

RTR Appendix

Southern California Edison, Pacific Gas and Electric, Southern California Gas, and San Diego Gas and Electric (“Joint Utilities” or “Joint IOUs”) developed Responses to Recommendations (RTR) contained in the evaluation studies of the 2013-2015 Energy Efficiency Program Cycle. This Appendix contains the Responses to Recommendations in the report:

<i>RTR for the Process Evaluation of the Chula Vista Local Government Partnership Program</i> (Evergreen Economics, Calmac ID #SCG0218.01, ED WO #2115)
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The RTR reports demonstrate the Joint Utilities’ plans and activities to incorporate EM&V evaluation recommendations into programs to improve performance and operations, where applicable. The Joint IOUs’ approach is consistent with the 2013-2016 Energy Division-Investor Owned Utility Energy Efficiency Evaluation, Measurement and Verification (EM&V) Plan¹ and CPUC Decision (D.) 07-09-043².

Individual RTR reports consist of a spreadsheet for each evaluation study. Recommendations were copied verbatim from each evaluation’s “Recommendations” section.³ In cases where reports do not contain a section for recommendations, the Joint IOUs attempted to identify recommendations contained within the evaluation. Responses to the recommendations were made on a statewide basis when possible, and when that was not appropriate (e.g., due to utility-specific recommendations), the Joint IOUs responded individually and clearly indicated the authorship of the response.

The Joint IOUs are proud of this opportunity to publicly demonstrate how programs are taking advantage of evaluation recommendations, while providing transparency to stakeholders on the “positive feedback loop” between program design, implementation, and evaluation. This feedback loop can also provide guidance to the evaluation community on the types and structure of recommendations that are most relevant and helpful to program managers. The Joint IOUs believe this feedback will help improve both programs and future evaluation reports.

¹ Page 336, “Within 60 days of public release of a final report, the program administrators will respond in writing to the final report findings and recommendations indicating what action, if any, will be taken as a result of study findings. The IOU responses will be posted on the public document website.” The Plan is available at <http://www.energydataweb.com/cpuc>.

² Attachment 7, page 4, “Within 60 days of public release, program administrators will respond in writing to the final report findings and recommendations indicating what action, if any, will be taken as a result of study findings as they relate to potential changes to the programs. Energy Division can choose to extend the 60 day limit if the administrator presents a compelling case that more time is needed and the delay will not cause any problems in the implementation schedule, and may shorten the time on a case-by-case basis if necessary to avoid delays in the schedule.”

³ Recommendations may have also been made to the CPUC, the CEC, and evaluators. Responses to these recommendations will be made by Energy Division at a later time and posted separately.

Response to Recommendations (RTR) in Impact, Process, and Market Assessment Studies

Study Title: Process Evaluation of the Chula Vista Local Government Partnership Program
Program: LGP
Author: Evergreen Economics
Calmac ID: SCG0218.01
ED WO: 2115
Link to Report: http://calmac.org/publications/LGP_Chula_Vista_Report_091717.pdf

Item #	Page #	Findings	Best Practice / Recommendations (Verbatim from Final Report)	Recommendation Recipient	Disposition	Disposition Notes
				If incorrect, please indicate and redirect in notes.	Choose: Accepted, Rejected, or Other	Examples: Describe specific program change, give reason for rejection, or indicate that it's under further review.
1	52	Chula Vista staff noted that there have been instances when SDG&E's process for communicating Core Program changes did not provide information in a timely manner.	Communicate changes to Core Programs quickly. We recommend that SDG&E program staff take action to proactively communicate program changes to Chula Vista staff. Possible solutions include adding Chula Vista staff to the notifications that SDG&E sends to contractors, incorporating a formal update process during meetings between both Chula Vista and SDG&E staff, and/or developing a web portal with up to date program information quickly.	SDG&E	Accepted	SDG&E has already been working to address this issue. Program changes will be communicated to the IOU LGP team and to Chula Vista's account executive, who is in close contact with the City of Chula Vista. SDG&E will be revising their communications with 3 rd parties as part of the transition to the rolling portfolio, and will include local government partners as a target audience for those communications.
2	52-53	Chula Vista staff members explained that they are not able to accurately track participation in the SDG&E residential and commercial Core Programs that may be attributable to their community engagement and municipal retrofit activities. SDG&E and Chula Vista have signed a Non-Disclosure Agreement, and there are efforts underway for SDG&E to provide data to Chula Vista.	Create a project tracking database. We recommend that Chula Vista and SDG&E implement a tracking system that reports details of projects that the Chula Vista LGP refers to Core or third-party programs. This will aid future evaluations and help the Chula Vista LGP fully understand the impacts of its efforts.	The City of Chula Vista, SDG&E	Accepted	SDG&E has already been working to address this issue. Since the evaluation, Chula Vista has two NDAs in place and received fulfillment for multiple data requests regarding their constituents' participation. Because multiple divisions are involved in fulfilling the data requests, SDG&E continues to refine the process to provide this data to Chula Vista in a timely and accurate manner.
3		An important success in reach code development and compliance was delivery of training to Chula Vista staff members at their work locations.	Provide on-location training on code compliance. We recommend that SDG&E and Chula Vista continue to work to provide on-location training to code permitting and enforcement staff at their workplaces.	The City of Chula Vista, SDG&E	Accepted	SDG&E has already been addressing this issue in coordination with the course developers at SDG&E's Energy Innovation Center (EIC). The EIC directors have indicated that they are ready to receive more details from Chula Vista on what training is desired.