

# 2013 Nonresidential Downstream Deemed Lighting Impact Evaluation Report

Prepared for California Public Utilities Commission

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## **Introduction and Overview of Study**

This report documents the activities undertaken by the Nonresidential Downstream Lighting Impact Evaluation of the 2013-2014 investor-owned utilities' (IOU) energy efficiency programs<sup>1</sup>. The overall goal of this study is to perform an impact evaluation on specific nonresidential deemed lighting measures and/or measure-parameters that were identified in the Efficiency Savings and Performance Incentive (ESPI) decision<sup>2</sup>.

This report is informed by Attachment 2 and 3 of the ESPI decision for program year (PY) 2013 and details the goals and objectives of the impact evaluation to meet those requirements. Likewise, the report will discuss the researchable issues, information on the measure groups evaluated as well as the data sources used, the approach for sampling, the verification analysis and the methods used to determine ex-post energy and demand impacts. Finally, the report will present the results and findings from the analysis that can then be used to update the impact parameters, unit energy savings (UES), net-to-gross (NTG) ratios and gross/net first year and lifecycle savings for the measures detailed in the ESPI decision.

### 1.1 Evaluation Research Objectives

The objective of this study is to perform a measure and/or measure-parameter impact evaluation, utilizing existing evaluation data and new primary evaluation data, in order to update existing gross and/or net savings estimates and inform future savings values for specific lighting measures identified in the ESPI decision. Attachment 2 of the ESPI decision provides an overview of the portfolio parameters that have been identified as potentially requiring ex-post verification. The parameters associated with deemed measure verification include measure installation/verification, unit energy savings, net-to-gross ratios (NTGR), gross and net energy savings values, effective useful life (EUL) and impact load shapes. The ESPI decision lists, in Attachment 3, a number of deemed nonresidential measures that are subject to some level of expost evaluation for the 2013 program year. Below is a list of the lighting measures that were identified in that decision. It is important to note that the parameters associated with these measures represent potential areas of focus and that the ex-post evaluation is not limited in scope

<sup>1</sup> This report focuses on the ESPI measures that were identified for the 2013 program cycle.

D.13.09.023, Decision Adopting Efficiency Savings and Performance Incentive Mechanism. http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M076/K775/76775903.PDF

to any specific parameters. The evaluation team has determined, with guidance from the CPUC, what measure and measure-parameters are subject to ex-post evaluation. This determination is based on a number of factors, which will be presented in more detail throughout this report.

- Screw-in CFLs
- T5 fluorescent lamps and fixtures replacing metal halides
- LED lighting (surface, pendant, track, accent and recess down lighting)
- Occupancy sensor lighting controls (integrated and wall/ceiling mount)
- Delamping of T12 lamps in existing fixtures

Rather than develop a full, comprehensive analysis for all measures, this evaluation focuses on evaluating specific parameters within the savings algorithms for some measures while implementing a more comprehensive analysis of others.

In order to implement this approach in meeting the overall study goal, a number of research objectives have been targeted. The following tasks have been performed, either by leveraging existing data from past evaluation efforts or collecting new primary data from participant phone surveys and/or on-site verification analyses. A more thorough discussion of how these research objectives are applied to each of the studied measures and the algorithm by which they have been evaluated are discussed in Section 4, but to summarize:

- Confirm installations (verification). This includes on-site verification of measure installations that represent a significant percentage of ex-ante claimed savings or measures that have not previously been evaluated. For lighting measures that represent less than significant levels of claimed ex-ante savings and have been evaluated throughout previous program cycles, existing data on installation rates are applied to these measures.
- Estimate baseline (both pre-retrofit and code based) and replacement (post-retrofit) equipment wattages, operating hours, and use shapes to support the estimate of unit energy savings values and 8760 impact load shapes. For lighting measures that represent less than significant levels of claimed ex-ante savings and have been evaluated throughout previous program cycles, existing data on these impact parameters will be leveraged.
- Estimate participant free-ridership to support the development of net-to-gross ratios and net savings values. For lighting measures that represent less than significant levels of claimed ex-ante savings and have been evaluated throughout previous program cycles, existing data on ex-post NTGRs are leveraged.
- Estimate remaining useful life values for selected measures, and update effective useful life estimates based on ex-post operating hours.

Based on the above, estimate first year and lifetime gross and net ex post impacts (kWh, kW) for select measures.

### 1.2 Studied Measure Groups

The five lighting measures listed in Attachment 3 of the ESPI decision are aggregate measures that comprise seventeen unique measure groups. The ex-post analysis has been conducted at the measure group level, but not all 17 measure groups have been targeted for evaluation. Table 1-1 presents each measure group's contribution to each PA's 2013 portfolio energy savings<sup>3</sup> (as well as the statewide contribution). Table 1-2 provides a comparison of each measure's contribution to portfolio energy savings for 2013 and 2014 (Q2).

<sup>&</sup>lt;sup>3</sup> These savings don't include those associated with Codes and Standards

Table 1-1: Summary of Nonresidential Downstream Deemed Lighting ESPI Measure Groups – Expressed as a Percentage of the PA's 2013 Portfolio Gross Ex-Ante Savings

	2013 kWh Savings			2013 kW Savings				
Measure Group	SW	PGE	SCE	SDGE	SW	PGE	SCE	SDGE
Lighting Indoor CFL > 30 Watts	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	
Lighting Indoor CFL Basic	0.2%	0.3%	0.1%	0.7%	0.2%	0.3%	0.1%	0.8%
Lighting Indoor CFL Fixture	0.0%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.1%
Lighting Indoor CFL Other	0.0%			0.0%	0.0%			0.0%
Lighting Indoor CFL Reflector	0.1%	0.1%	0.1%	0.5%	0.1%	0.1%	0.1%	0.7%
Lighting Indoor Controls Wall Or Ceiling Mounted Occupancy Sensor	0.6%	0.6%	0.6%	0.4%	0.9%	0.5%	1.4%	0.6%
Lighting Indoor Fixture Integrated Occupancy Sensor	0.4%	0.3%	0.5%		0.4%	0.2%	0.7%	
Lighting Indoor High Bay Fixture Integrated Occupancy Sensor	0.0%			0.1%	0.0%			0.2%
Lighting Indoor High Bay Fluorescent*	3.2%	4.0%	2.9%	0.5%	4.1%	4.8%	4.2%	0.8%
Lighting Indoor LED Fixture	0.0%	0.0%		0.3%	0.0%	0.0%		0.4%
Lighting Indoor LED Lamp	0.8%		1.5%	0.7%	0.8%		1.7%	0.7%
Lighting Indoor LED Reflector Lamp	1.1%	0.1%	1.9%	1.9%	1.2%	0.1%	2.4%	2.1%
Lighting Indoor Linear Fluorescent Delamping	0.0%		0.0%		0.0%		0.0%	
Lighting Outdoor CFL > 30 Watts	0.0%	0.0%			0.0%	0.0%		
Lighting Outdoor CFL Basic								
Lighting Outdoor CFL Fixture	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Lighting Outdoor LED Fixture	0.1%			0.8%	0.0%			0.0%

<sup>\*</sup> The High Bay Fluorescent measure group contains the T5 replacing metal halides ESPI measure. Note: Values with 0.0% have a positive claim, but that claim is less than one tenth of one percent.

Table 1-2: Comparison of Nonresidential Downstream Deemed Lighting ESPI Measure Groups – Expressed as a Percentage of the PA's 2013 and 2014 (Q2) Portfolio Gross Ex-Ante kWh Savings

	2013 kWh Savings			2014 (Q2) kWh Savings				
Measure Group	SW	PGE	SCE	SDGE	SW	PGE	SCE	SDGE
Lighting Indoor CFL > 30 Watts	0.0%	0.0%	0.0%		0.0%	0.0%		
Lighting Indoor CFL Basic	0.2%	0.3%	0.1%	0.7%	0.2%	0.3%	0.0%	0.8%
Lighting Indoor CFL Fixture	0.0%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%
Lighting Indoor CFL Other	0.0%			0.0%	0.0%			0.0%
Lighting Indoor CFL Reflector	0.1%	0.1%	0.1%	0.5%	0.1%	0.0%	0.0%	0.4%
Lighting Indoor Controls Wall Or Ceiling Mounted Occupancy Sensor	0.6%	0.6%	0.6%	0.4%	0.6%	0.9%	0.3%	2.1%
Lighting Indoor Fixture Integrated Occupancy Sensor	0.4%	0.3%	0.5%		0.3%	0.4%	0.4%	
Lighting Indoor High Bay Fixture Integrated Occupancy Sensor	0.0%			0.1%	0.0%			0.1%
Lighting Indoor High Bay Fluorescent*	3.2%	4.0%	2.9%	0.5%	3.3%	6.2%	2.6%	0.1%
Lighting Indoor LED Fixture	0.0%	0.0%		0.3%	0.1%	0.2%	0.0%	0.8%
Lighting Indoor LED Lamp	0.8%		1.5%	0.7%	2.7%	1.5%	2.7%	6.6%
Lighting Indoor LED Reflector Lamp	1.1%	0.1%	1.9%	1.9%	1.4%	0.1%	1.6%	3.9%
Lighting Indoor Linear Fluorescent Delamping	0.0%		0.0%		0.3%	1.2%		
Lighting Outdoor CFL > 30 Watts	0.0%	0.0%			0.0%	0.0%		
Lighting Outdoor CFL Basic					0.0%	0.0%		
Lighting Outdoor CFL Fixture	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Lighting Outdoor LED Fixture	0.1%			0.8%	0.2%	0.1%		1.8%

<sup>\*</sup> The High Bay Fluorescent measure group contains the T5 replacing metal halides ESPI measure. Note: Values with 0.0% have a positive claim, but that claim is less than one tenth of one percent.

Each of the measures that were identified in the ESPI decision contributes varying levels of exante gross portfolio savings and, overall, these savings contributions don't change significantly from 2013 to 2014 (Q2) with the exception of a couple of LED measures. For example, in 2014, the savings contribution for indoor LED lamps has almost tripled. The reasons for these changes will be discussed in Section 3 along with how these changes have affected the sample design for select measures across the two program periods.

As a result, different levels of rigor have been applied to each of the measures and measureparameters, given the fact that some measures contribute an insignificant percentage of overall savings while others represent more significant savings. These levels of rigor are also informed by the availability and reliability of existing data sources along with the need to gather new primary data. These levels of rigor are presented in Table 1-3 and discussed in more detail below.

Table 1-3: Percent Statewide Portfolio kWh Savings, Levels of Rigor and Data Sources for 2013 Deemed ESPI Measure Groups

			Existing	New I Collec		
Measure Group	2013 Ex- Ante Savings	Level of Rigor	Data Source	Phone Survey	On- Site	Monitor Source
Lighting Indoor CFL > 30 Watts	0.0%	Low	Yes	No	No	Existing
Lighting Indoor CFL Basic	0.2%	Low	Yes	No	No	Existing
Lighting Indoor CFL Fixture	0.0%	Do Nothing	No	No	No	Do Nothing
Lighting Indoor CFL Other	0.0%	Do Nothing	No	No	No	Do Nothing
Lighting Indoor CFL Reflector	0.1%	Low	Yes	No	No	Existing
Lighting Indoor Controls Wall Or Ceiling Mounted Occupancy Sensor	0.6%	Medium	Yes	Yes	No	Existing
Lighting Indoor Fixture Integrated Occupancy Sensor	0.4%	Medium	Yes	Yes	No	Existing
Lighting Indoor High Bay Fixture Integrated Occupancy Sensor	0.0%	Medium	Yes	Yes	No	Existing
Lighting Indoor High Bay Fluorescent	3.2%	High	Yes	Yes	Yes	Existing
Lighting Indoor LED Fixture	0.0%	Do Nothing	No	No	No	Do Nothing
Lighting Indoor LED Lamp	0.8%	High	Yes	Yes	Yes	Existing
Lighting Indoor LED Reflector Lamp	1.1%	High	Yes	Yes	Yes	Existing
Lighting Indoor Linear Fluorescent Delamping	0.0%	Low	Yes	No	No	Existing
Lighting Outdoor CFL > 30 Watts	0.0%	Do Nothing	No	No	No	Do Nothing
Lighting Outdoor CFL Basic	0.0%	Do Nothing	No	No	No	Do Nothing
Lighting Outdoor CFL Fixture	0.0%	Do Nothing	No	No	No	Do Nothing
Lighting Outdoor LED Fixture	0.1%	Do Nothing	No	No	No	Do Nothing

Note: Values with 0.0% have a positive claim, but that claim is less than one tenth of one percent.

The energy and demand savings associated with each level of rigor (as a percentage of the statewide Deemed ex-ante ESPI savings) is provided below along with a brief discussion of how these levels of rigor have been applied:

- **High** 78% and 78% of deemed lighting ESPI kWh and kW savings
  - For LED and T5 measures, new primary data has been collected utilizing a phone and on-site survey instrument, including the installation of lighting loggers. Likewise, as part of the 2010-12 Nonresidential Downstream Lighting Impact Evaluation (NRL)<sup>4</sup>, LED lamps and reflectors and high bay linear lighting were also evaluated as well as 2013(Q2) period for LED measures. For that evaluation, installation rates, NTGRs and impact parameters were developed for these measures. The results from that impact evaluation have been combined with those from this evaluation in order to meet the ESPI requirements for these measures. For example, LED logger data collected in the 2010-12 study have been combined with data collected for this study in order to develop operating hours by building type that can then be used as an input into developing UES values for LEDs.
- **Medium** 14% and 17% of deemed lighting ESPI kWh and kW savings
  - For occupancy sensor measures, new primary data has been collected utilizing a phone survey instrument to update existing NTGRs. These measures were also evaluated in 2010-12, so the results from that impact evaluation have been applied to these measures. No new primary data was collected on-site.
- Low 6% and 5% of deemed ESPI kWh and kW savings
  - For indoor screw-in CFLs and delamping measures, no new primary data has been collected. These measures were also evaluated as part of the 2010-12 Nonresidential Downstream Lighting Impact Evaluation (NRL). Installation rates, impact parameters, NTGRs and gross/net ex-post energy and demand savings were developed for each of these measures. The results from that study serve as inputs into the portfolio parameter estimates for the ESPI evaluation.
- **Do Nothing** 2% and 1% of deemed ESPI kWh and kW savings
  - For the remaining measures (outdoor lighting and CFL/LED fixtures) there are no existing data sources to utilize and no new primary data has been collected.

<sup>&</sup>lt;sup>4</sup> http://www.energydataweb.com/cpuc/deliverableView.aspx?did=1155&uid=0&tid=0&cid=

### 1.3 Overview of Impact Evaluation Approach

For lighting measures, the general approach that will be used to estimate ex-post gross unit energy savings values is based on developing hourly impacts to create an impact load profile. From this profile, impacts can then be aggregated to develop an annual ex-post gross kWh savings value, or averaged over a set of specific hours to develop an ex-post gross kW savings value. The general algorithm applied to estimate energy savings for a specific hour is:

$$Impact\_Hour\_i = Installation\_Rate \times \begin{bmatrix} \left(Baseline\_Wattage \times Percent\_On\_Pre\_Hour\_i\right) \\ -\left(Post\_Wattage \times Percent\_On\_Post\_Hour\_i\right) \end{bmatrix}$$

Where,

Installation\_Rate = the percentage of claimed measures found to have been installed and operable based on on-site visits.

Baseline\_Wattage = the wattage associated with the measures that were replaced or with measures corresponding to the industry standard practice for the type of retrofit. As discussed in detail below, some measures will employ a dual baseline over the life of the measure, while others are based solely on industry standard practice (or solely on the replaced wattage).

Post\_Wattage = the wattage associated with the measures that were installed.

Percent\_On\_Pre = the percentage of time the baseline equipment is on during a specific hour i, which is obtained from adjusted self-reported operating hours gathered on site.

Percent\_On\_Post = the percentage of time the installed equipment is on during a specific hour i, which is obtained from either logger data usage or adjusted self-reported operating hours gathered on site. The Percent\_On\_Pre and Percent\_On\_Post are assumed to be equal for all measures, except occupancy sensors.

To develop the UES values, each of the above set of parameters must be estimated. For CFLs, delamping and control measures, all of these parameters are based on existing data sources collected as part of the 2006-08 Small Commercial Contract Evaluation and the 2010-12 NRL evaluation. For T5 and LED measures, these parameters are based on the 2010-12 NRL data supplemented by new primary data collection.

The remainder of this report will discuss how these UES values were generated for each ESPI measure along with the following:

- Section 2 discusses the data sources that were utilized to estimate each of the individual measure-parameters, the sample design and resulting data used in the evaluation.
- Section 3 presents the methods used for estimating each individual impact parameter, including the installation rate, the various wattage values, the pre- and post-operating hours and the NTGRs.
- Section 4 presents the final study results, including a discussion of how the UES values were applied to the population to develop gross and net realization rates and total population level ex-post energy savings values.
- Appendix A presents the participant telephone survey instrument.
- Appendix B presents the on-site survey instrument.

## Data Sources, Sample Design, and Data Collection

#### 2.1 Data Sources

A number of data sources were utilized to support the development of each impact parameter in order to update UES values, installation rates and NTGRs for the ESPI measures in this study. These data sources were leveraged from past impact evaluation activities as well as from new primary data collection. As discussed in Section 1, the impacts associated with CFL and delamping measures rely exclusively on existing data sources. For occupancy sensors, existing on-site data is leveraged to update gross impacts, but new phone survey data has been collected to update NTG ratios. For T5 and LED measures, new primary on-site data has been combined with existing data to evaluate the gross impacts associated with those measures and new phone surveys have been implemented to generate NTGRs. The various sources of data are discussed in more detail below.

#### 2.1.1 On-Site Data Collection

On-site visits were conducted in order to gather data that supports a number of parameters used in the impact algorithm. This includes measure verification to support installation rates, storage rates, replacement rates, etc., as well as to confirm post-retrofit wattages. Self-report data was also gathered on the wattage of pre-existing equipment when actual equipment replaced was not on site to help support the estimate of pre-retrofit wattages. Likewise, self-report data was gathered on lighting equipment usage schedules to aid in the development of pre- and post-retrofit load shapes.

For CFLs, linear delamping and occupancy sensor measures, data from past evaluations were leveraged as the source to update the gross impact parameters associated with these measures. The 2010-12 Nonresidential Downstream Lighting Impact Evaluation (NRL) was the source for updating verification rates and baseline/replaced wattage information for these measures and a combination of logger data from NRL and the 2006-08 Small Commercial Contract Evaluation (SmCom) served as inputs into updating operating hours for these measures. For LED and T5 measures, the data that was collected from NRL has been combined with new primary data collection in order to update the impacts associated with those measures. The use of the verification data to develop installation rates, the development of operating schedules using self-report data and the development of wattage values are all discussed in Section 3.

#### 2.1.2 Time of Use Lighting Loggers

As part of the on-site visit for LED and T5 measures, a majority of installed lighting equipment was monitored to gather time-of-use data to support the development of operating hours<sup>5</sup>. Lighting loggers using optical sensors were the predominant type used for this study. However, when lighting was not accessible for optical sensors, logging was done at the electrical panel where circuit amperage was collected in order to develop lighting load shapes. The development of lighting usage load shapes using logger data is discussed in detail in Section 3.

#### 2.1.3 Participant Phone Survey

A phone survey was conducted to recruit customers for the on-site visit – for LED and T5 measures – as well as to collect data useful for the net-to-gross (NTG) analysis and various other components of the evaluation – for LED, T5 and occupancy sensor measures. Since no new data collection was performed on CFL and delamping measures, the NTG ratios that were generated from the NRL evaluation have been updated and will serve as inputs into the net savings analysis for these measures. For T5 measures, the phone survey data was also used to identify if customer installations were early replacement (ER) or replacement on burnout (ROB). The ER analysis and the NTG analysis are discussed in more detail in Section 3.

#### 2.1.4 Commercial Market Share Tracking Study Data

The Commercial Market Share Tracking study provided information on lighting equipment installations that occurred outside of the CPUC programs. This information was utilized to develop estimates of industry standard practices for lighting retrofits and is discussed in Section 3.

#### 2.1.5 2006-08 and 2010-12 Logger Data

As mentioned above, logger data from SmCom and NRL were combined to generate operating hours for several of the ESPI measures. These data were also utilized to adjust customer self-reported operating schedules for LED and T5 measures. The use of these data to adjust the self-reported operating schedules is discussed in detail in Section 3.

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<sup>&</sup>lt;sup>5</sup> While lighting loggers were installed on the majority of measures, these data will not be used to update operating hours for PY 2013. Given the timeline of the deliverable, we will rely on adjusted self-report lighting usage schedules. However, these loggers will stay in the field to support future HOU estimates.

#### 2.2 Data Collection

#### 2.2.1 On-Site Sample Design

As mentioned above, the on-site visits collected data to support a number of the impact parameters including the installation rates, pre- and post-wattages and pre- and post-operating hours for LED and T5 measures. The on-site sample was designed to develop statistically significant results at the technology-building type segment level. The 2013-14 Nonresidential Downstream Deemed ESPI Impact Evaluation Research Plan<sup>6</sup> for this study discusses the sample design in greater detail, but the resulting design focuses on developing estimates of key impact parameters that can be used to augment existing data in order to update ex-ante net and gross kW and kWh energy savings values for each ESPI measure.

#### T5 Sample Design

The sample design for T5 measures was generated using 2013 program participants and was based on the building types associated with the measure installation, the percentage of ex-ante savings associated with the installation and whether or not any existing primary data has already been collected on the measure. As mentioned above, T5 measures were evaluated as part of the 2010-12 NRL study and a number of building types that were evaluated as part of that effort also contribute a significant level of ex-ante savings in the 2013 program period. Table 2-1 below presents the on-site sample design for T5 measures, along with the number of existing data points and the percentage of 2013 ex-ante savings associated with each building type. For the PY 2013 ESPI deliverable, the objective is to supplement the sample such that each of the eight segments has a minimum combined sample size of 20, and that at least ten sites are from the 2013 program period.

This would result in a total of 109 new on-sites being conducted, and a total of 202 on-sites when combined with the 2010-12 data. Based on this combined sample design, it is expected that a sample size of around 20 will provide a relative precision for most parameters at the 90/30 confidence level (assuming a COV of around 0.8). Across all building types, a 90/10 relative precision should be achieved.

http://www.energydataweb.com/cpucFiles/pdaDocs/1210/PY2013-2014%20Deemed%20ESPI%20Research%20Plan\_PDA.pdf

Table 2-1: T5 On-Site Sample Design and Existing On-sites by Building Type

Building Type	Population	Ex-Ante kWh Savings	% Ex-Ante Savings	New T5 Sample	Existing T5 Sample
Manufacturing - Light Industrial	180	6,926,735	13%	10	38
Office – Large	77	4,803,615	9%	19	1
Office – Small	180	3,717,761	7%	18	2
Other	245	3,922,150	7%	10	16
Retail – Large	83	4,603,786	8%	10	14
Storage – Conditioned	127	7,383,497	13%	18	2
Storage - Unconditioned	104	6,251,412	11%	14	6
Warehouse	150	5,609,359	10%	10	14
Total	1,176	43,218,315	78%	109	93

#### LED Lamp and Reflector Sample Design

The sample design for LED measures was generated using 2013 through Q2 2014 program participants and was based on the building type associated with each measure, the percentage of ex-ante savings associated with the measures and whether or not any existing primary data has already been collected on them. As part of the 2010-12 NRL study, indoor LED lamps and reflectors were evaluated for 2010-12 through Q2 2013. Likewise, the savings associated with each measure are highly concentrated within the same building types that were evaluated in that study.

The sample design for indoor LED lamps and reflectors was extended out into Q2 of 2014 for a couple of reasons. The first is that, since 2013 (Q1-Q2) program participation was included in the 2010-12 study, the extension of the sample frame into 2014 could only increase the potential sample sizes for each segment by augmenting the loss of sampling points in early 2013 with those gained from early 2014. The second is that there has been a significant shift in where LEDs are being installed by program period, which is evident below in Table 2-2 and Table 2-3. Regarding LED lamps, for example, there appears to be a significant increase in hotels, both in the number of sites participating and the percentage of ex-ante claimed kWh savings (18% to 41%). This segment was not evaluated in the 2010-12 period, so extending the sample frame into 2014 allows for a more substantial reach into that segment.

It is important to also note that for many retail and office sites, the large versus small designation was not detailed in the tracking data. CIS usage data was initially used to classify each of these

building types into a size category, but ultimately, phone survey and on-site data was the source for classification. Similarly, the restaurant-unknown segment has been re-allocated to fast food or sit down based on information garnered from the phone survey and on-site visit.

Table 2-2: Indoor Deemed LED Lamp Participation by Building Type and Program Period

	2013				2014 (Q1-Q2)	
Building Type	Sites	Ex-Ante kWh Savings	% of Ex- Ante kWh Savings	Sites	Ex-Ante kWh Savings	% of Ex- Ante kWh Savings
Hotel	84	2,384,154	18%	316	7,710,801	41%
Misc	2,368	1,865,675	14%	1,569	1,459,365	8%
Office – Large	14	13,852	0%	16	137,908	1%
Office – Small	1,200	1,035,430	8%	720	646,500	3%
Office (CIS)	568	336,989	3%	381	358,669	2%
Other	666	556,729	4%	713	2,251,644	12%
Restaurant - Fast Food	811	2,462,867	19%	442	922,505	5%
Restaurant - Sit Down	868	1,299,048	10%	603	929,099	5%
Restaurant - Unknown	218	198,574	2%	101	125,158	1%
Retail – Large	19	122,249	1%	52	1,292,981	7%
Retail – Small	958	795,663	6%	931	825,592	4%
Retail (CIS)	844	689,471	5%	477	402,153	2%
Total	8,618	11,760,701	90%	6,321	17,062,373	92%

Table 2-3: Indoor Deemed LED Reflector Participation by Building Type and Program Period

	2013				2014 (Q1-Q2)	
Building Type	Sites	Ex-Ante kWh Savings	% of Ex- Ante kWh Savings	Sites	Ex-Ante kWh Savings	% of Ex- Ante kWh Savings
Hotel	65	968,079	5%	45	403,542	4%
Misc	1,319	1,726,565	10%	677	794,781	8%
Office – Large	29	209,442	1%	14	41,288	0%
Office – Small	720	1,049,849	6%	325	382,836	4%
Office (CIS)	296	361,415	2%	157	218,730	2%
Other	523	867,715	5%	331	543,617	6%
Restaurant - Fast Food	683	1,848,649	10%	277	665,946	7%
Restaurant - Sit Down	627	1,213,991	7%	324	574,085	6%
Restaurant - Unknown	142	180,535	1%	50	85,050	1%
Retail – Large	105	2,409,706	13%	86	2,131,275	22%
Retail – Small	928	3,266,853	18%	620	1,985,942	21%
Retail (CIS)	679	2,399,809	13%	274	765,309	8%
Total	6,116	16,502,607	91%	3,180	8,592,399	89%

As discussed above, the analysis for LED lamps and reflector lamps includes the data collected for 2010-12 along with new primary data collected under this evaluation. These data include samples already collected for the five building types evaluated under 2010-12 (small office, small retail, large retail, sit down restaurant and fast food restaurant) and two new segments – hotels and miscellaneous/other.

The objective is to supplement the sample such that each of the 10 existing segments has a combined 40 on sites (with a minimum of 10 new on sites), 20 new hotels and 30 miscellaneous/other for both the LED lamp and reflector technologies. The exception to this is the large retail segment where only 20 on sites are prescribed. Because of the small number of participants, 20 may not even be able to be achieved. The number of hotels is also limited to 20 due to the smaller sample frame and complexity of performing the on sites. This will result in 245 newly sampled sites for a total of 479 on sites. The total sample size for LED lamps will be 244 and 235 for LED reflectors. Table 2-4summarizes this sample design.

Based on this combined sample design, it is expected that a sample size of around 40 will provide a relative precision for most parameters at the 90/20 confidence level (assuming a coefficient of variation [COV] of around 0.87), a sample size of 30 will provide around a 90/25 relative precision, and a sample size of 20 around a 90/30 relative precision. Across all building types, a 90/10 relative precision should be achieved for both LED lamps and reflectors.

Table 2-4: LED On-Site Sample Design and Existing On-sites by Building Type

Building Type	New LED Lamp	Existing LED Lamp	New LED Reflector	Existing LED Reflector
Hotels	20	0	20	0
Office – Small	10	36	17	23
Other/Miscellaneous	30	0	30	0
Restaurant – Fast Food	21	19	12	28
Restaurant – Sit Down	12	28	13	27
Retail – Large	20	2	20	5
Retail – Small	10	36	10	30
Total	123	121	122	113

#### 2.2.2 New On-Site Data Collection Summary

Table 2-5 through Table 2-6 below summarize the resulting new primary on-site data collection activity conducted for this evaluation by ESPI measure and original sample strata. These summaries represent the number of sites for which new data was collected that supported the development of installation rates, wattage estimates, and operating schedules.

Sample targets were reached for a few segments for both LED and T5 measures. Targets for T5 measures installed in manufacturing – light industry, warehouses and the other segment were all reached while targets were just missed for retail large and storage. The small and large office sample quotas were not met with roughly a third of the expected completes being realized. In total, 78 of the expected 109 were represented in this evaluation. For LED lamps, the hotel and small retail targets were met and for LED reflectors, the small office, sit down restaurant and small retail sample targets were met. In total, 54 of the expected 123 on sites were completed for LED Lamps and 80 of the 122 for LED reflectors.

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The COVs can vary significantly depending on the parameter, measure and building type being studied. We find 0.8 to be a reasonable value based on our experience and from reviewing various parameter level results from the 2010-12 study.

Table 2-5: Number of New On-sites Used in the Evaluation for LED Lamps and Reflectors by Building Type

<b>Building Type</b>	LED Lamps	LED Reflectors
Hotels	21	4
Office – Small	1	27
Other/Miscellaneous	3	11
Restaurant – Fast Food	8	5
Restaurant – Sit Down	17	13
Retail – Large	2	6
Retail – Small	2	14
Total	54	80

Table 2-6: Number of New On-Sites Used in the Evaluation for T5 Linears by Building Type

<b>Building Type</b>	T5 Linears
Manufacturing - Light Industrial	11
Office – Large	6
Office – Small	7
Other	12
Retail – Large	9
Storage – Conditioned	10
Storage - Unconditioned	13
Warehouse	10
Total	78

# 2.2.3 New and Existing On-Site Data Used to Support Pre- and Post-Retrofit Wattage Estimates

As part of the on-site lighting inventory, detailed information was gathered for each rebated measure found on site. This information included a full inventory of fixture/lamp type, lamp wattage, ballast information and fixture configuration. More specifically, information was collected on the lamp manufacturer, model number, lamp quantity, lamp length and diameter (for linear fluorescent measures) and ballast manufacturer and model number. These data were used to perform look-ups, based on product cut sheets, on the manufacturer's rated wattage for the specific fixture. For all measures, except LED measures, these lookups were used to develop post-retrofit wattage values for all measures found on site. For LED measures, make and model information was gathered, but the nominal lamp wattage of the equipment was applied. Likewise, for many of the high bay fluorescent installations, panel metering was performed as discussed above, and spot watt measurements were collected. These spot watt measurements provided an additional source of information regarding the post-retrofit wattage values.

For pre-retrofit wattages, a combination of approaches was utilized. First, if any of the equipment that was replaced was still on site, the auditor would collect the make and model information of that equipment and wattage values were generated as discussed above. Second, if there was equipment still in place that had not been retrofitted, but was reported to be the same as that replaced, the same approach would be taken. Finally, if no existing equipment was found on site, then customer self-report information was used to estimate wattages.

The following tables provide summaries of the wattage data collected on site for each of ESPI measures. The wattage observations for CFLs, linear delamping and occupancy sensors are based on the on-site data collection activities performed throughout the 2010-12 NRL evaluation. For LED and T5 measures, these observations represent a combination of 2010-12 and 2013 on-site data. The pre- and post-wattage values that were generated for each of these measures are discussed in more detail in Section 3.

Table 2-7: CFL Basic and Reflector Manufacturer Look-Ups for Pre- and Post-Wattage Estimates by Measure Category (2010-12)

	CFL Basic		CFL Re	eflectors
Measure Category	Pre-Retrofit	Post-Retrofit	Pre-Retrofit	Post-Retrofit
5-13W CFL replacing < 26W	3	3		
5-13W CFL replacing 26-40W	4	4	1	1
5-13W CFL replacing 41-60W	42	42	3	3
5-13W CFL replacing 61-90W	2	2	2	2
5-13W CFL replacing 91-125W	1	1		
14-24W CFL replacing < 26W	1	1	2	2
14-24W CFL replacing 26-40W	5	5	1	1
14-24W CFL replacing 41-60W	42	39	25	25
14-24W CFL replacing 61-90W	27	27	15	15
14-24W CFL replacing 91-125W	12	12	6	6
14-24W CFL replacing 126-200W			2	2
14-24W CFL replacing 201-300W	2	2		
25-30W CFL replacing 26-40W			1	1
25-30W CFL replacing 41-60W	8	8	5	5
25-30W CFL replacing 61-90W	2	2	3	3
25-30W CFL replacing 91-125W	2	2	3	3

Table 2-8: Delamping Manufacturer Look-Ups for Pre- and Post-Wattage Estimates by Measure Configuration (2010-12)

Measure Category	Pre-Retrofit
(1) 4FT-T12 removed	4
(1) 8FT-T12 removed	6
(2) 4FT-T12 removed	37
(2) 8FT-T12 removed	1

Table 2-9: Occupancy Sensor Manufacturer Look-Ups for Controlled Wattage Estimates by Measure Category (2010-12)

Measure Category	Post-Retrofit	Spot Watt Measurement	Total Post-Retrofit
Integrated Occupancy Sensor	54	52	106
Non-Integrated Occupancy Sensor	181	0	181

Table 2-10: LED Lamp Unique Wattage Observations Performed by Measure Category (2010-14 Q2)

Measure Category	Pre-Retrofit	Post-Retrofit
4-7W LED replacing < 26W	4	4
4-7W LED replacing 26-40W	2	2
4-7W LED replacing 41-60W	5	5
4-7W LED replacing 61-90W	3	3
8-11W LED replacing < 26W	11	10
8-11W LED replacing 26-40W	15	15
8-11W LED replacing 41-60W	62	62
8-11W LED replacing 61-90W	26	25
8-11W LED replacing > 90W	5	5
12-17W LED replacing < 26W	3	3
12-17W LED replacing 26-40W	1	1
12-17W LED replacing 41-60W	1	1
12-17W LED replacing 61-90W	3	3
12-17W LED replacing > 90W	2	2

Table 2-11: LED Reflector Unique Wattage Observations Performed by Measure Category (2010-14 Q2)

Measure Category	Pre-Retrofit	Post-Retrofit
4-7W LED replacing < 26W	3	3
4-7W LED replacing 26-40W	12	12
4-7W LED replacing 41-60W	28	28
4-7W LED replacing 61-90W	1	1
4-7W LED replacing > 90W	1	1
8-11W LED replacing < 26W	2	2
8-11W LED replacing 26-40W	4	4
8-11W LED replacing 41-60W	9	9
8-11W LED replacing 61-90W	13	13
8-11W LED replacing > 90W	3	3
12-17W LED replacing < 26W	5	3
12-17W LED replacing 26-40W	2	2
12-17W LED replacing 41-60W	11	11
12-17W LED replacing 61-90W	30	29
12-17W LED replacing > 90W	30	30
> 17W LED replacing 26-40W	5	4
> 17W LED replacing 41-60W	1	1
> 17W LED replacing 61-90W	6	6
> 17W LED replacing > 90W	10	10

Table 2-12: T5 Manufacturer Look-Ups and Spot Watt Measurements Performed by Measure Configuration for T5 Linears (2010-2013)

Measure Category	Pre-Retrofit	Post-Retrofit	Spot Watt Measurement	Total Post- Retrofit
4FT-2L-T5 replacing < 400W	1	1	1	2
4FT-2L-T5 replacing 400-600W	2	0	0	0
4FT-4L-T5 replacing 176-399W	1	0	0	0
4FT-4L-T5 replacing < 400W	38	24	21	45
4FT-4L-T5 replacing 400-600W	67	29	32	61
4FT-6L-T5 replacing < 400W	3	0	2	2
4FT-6L-T5 replacing 400-600W	10	4	2	6
4FT-6L-T5 replacing > 600W	1	1	0	1

#### 2.2.4 2006-08 and 2010-12 Loggers Used for Adjustments

Logger data that was collected throughout the 2006-08 and 2010-12 evaluation periods have been leveraged to develop factors that can be used to adjust the self-reported operating hour schedules that were garnered from the on-site visit. That analysis was performed by combining all the CFL, LED, and linear fluorescent logger data that was collected from these two evaluations. The adjustments were made at the technology, market segment and activity area level. The measures were also combined across technologies to create two general lighting technology categories – a linear category and a non-linear category. For the purposes of developing adjustment factors, all screw- in CFL and LED measures were combined to represent the non-linear technology and all linear measures were combined under the linear category. It was thought that, since LED lamps and reflectors were often replacing incandescent and halogen lighting, that could very well be replaced with CFLs and have similar (or identical) operating schedules, that these adjustments could be applied to LED lighting as well. This approach was tested and the results are presented in Section 3.

Table 2-13 presents the number of sites and number of loggers that were used in the adjustment analysis for each technology by market segment and activity area. Only market segment-activity area combinations for which at least 6 sites were monitored were used in the analysis to ensure reliability in the adjustment factors. For market segment-activity area combinations that were not well-represented, adjustments were also created at the technology-market segment level and at the technology level alone. In total, over 8,000 loggers representing 1,700 sites were used in the adjustment process.

Table 2-13: 2006-08 and 2010-12 Logger Data Used for Adjustment Factors by Building Type and Activity Area

Building Type	Non-	Linear	Liı	near
Activity Area	Total Sites	Total Loggers	<b>Total Sites</b>	Total Loggers
Agriculture				
Other Miscellaneous	9	19	7	35
Storage			5	8
Total Agriculture	9	19	8	43
Assembly				
Hallway/Lobby	65	122	30	64
Kitchen/Break Room	14	17	26	39
Office	28	47	40	87
Other Miscellaneous	31	56	25	60
Religious Worship	28	52	6	12
Restrooms	48	70	17	40
Storage	35	46	22	29
Recreation	15	36	19	55
Classroom	7	14	30	85
Dining	15	23	14	27
Total Assembly	115	483	60	509
Education - Primary/Secondary				
Other Miscellaneous	15	29	25	61
Restrooms	13	19	22	34
Classroom			51	216
Hallway/Lobby			21	37
Kitchen/Break Room			22	31
Office			32	56
Storage	5	6	7	13
Total Education - Primary/Secondary	23	54	55	448
Government				
Office			8	17
Other Miscellaneous	7	20	12	36
Total Government	6	20	12	69
Grocery				
Other Miscellaneous	6	6	6	10
Total Grocery	8	14	14	61

Table 2-13 (cont'd): 2006-08 and 2010-12 Logger Data Used for Adjustment Factors by Building Type and Activity Area

Building Type	Non-	Linear	Li	near
Activity Area	Total Sites	Total Loggers	<b>Total Sites</b>	<b>Total Loggers</b>
Health/Medical – Clinic	·			
Hallway/Lobby	45	82	41	92
Other Miscellaneous	12	39	15	51
Restrooms	26	39	13	19
Office	26	44	42	112
Comm/Ind Work	6	7	16	27
Kitchen/Break Room	8	9	18	25
Patient Rooms			10	25
Storage	11	16	15	20
Total Health/Medical – Clinic	72	236	51	371
Laundry	•			•
Other Miscellaneous			8	16
Total Laundry			6	16
Lodging	•			
Guest Rooms	83	551		
Hallway/Lobby	47	103		
Other Miscellaneous	12	23	9	39
Restrooms	34	66		
Total Lodging	98	811	9	39
Office – Large	•			•
Conference Room			12	18
Hallway/Lobby	21	42	17	52
Office	6	11	22	94
Other Miscellaneous	8	17	9	15
Storage			10	20
Kitchen/Break Room			10	12
Total Office – Large	28	95	22	231

Table 2-13 (cont'd): 2006-08 and 2010-12 Logger Data Used for Adjustment Factors by Building Type and Activity Area

Building Type	Non-	Linear	Linear	
Activity Area	Total Sites	Total Loggers	<b>Total Sites</b>	<b>Total Loggers</b>
Office – Small	·			
Hallway/Lobby	45	68	52	91
Office	38	60	96	300
Other Miscellaneous	14	17	16	27
Restrooms	73	91	12	15
Conference Room	9	11	22	26
Storage	21	25	33	44
Comm/Ind Work			16	41
Copy Room			12	14
Kitchen/Break Room	11	11	36	43
Total Office – Small	136	283	101	601
Other	•			
Other Miscellaneous	19	61	9	78
Total Other	19	61	9	78
Other Industrial				ı
Other Miscellaneous	10	11	15	36
Restrooms	24	34	18	34
Comm/Ind Work			82	203
Office	11	17	67	190
Storage	6	8	38	75
Conference Room			15	18
Hallway/Lobby	15	21	42	64
Kitchen/Break Room			22	37
Total Other Industrial	46	91	110	673
Restaurant	•			
Dining	109	190	20	28
Other Miscellaneous	8	9	13	18
Restrooms	59	83		
Storage	50	72	11	14
Hallway/Lobby	44	56		
Kitchen/Break Room	32	35	22	31
Office	15	17		
Total Restaurant	164	487	29	91

Table 2-13 (cont'd): 2006-08 and 2010-12 Logger Data Used for Adjustment Factors by Building Type and Activity Area

Building Type	Non-	Linear	Linear	
Activity Area	Total Sites	Total Loggers	Total Sites	<b>Total Loggers</b>
Retail – Large				
Other Miscellaneous	6	7	9	15
Restrooms	11	16	4	6
Retail Sales	21	45	29	66
Comm/Ind Work			6	14
Storage	7	15	33	67
Office	7	7	24	72
Hallway/Lobby			11	20
Kitchen/Break Room			11	12
Total Retail – Large	36	90	45	296
Retail – Small				
Hallway/Lobby	21	28	38	57
Office	30	36	81	143
Other Miscellaneous	15	17	20	24
Restrooms	104	132	16	23
Retail Sales	102	160	103	265
Storage			68	112
Auto Repair Workshop	6	11	43	101
Comm/Ind Work	9	16	38	66
Kitchen/Break Room	9	9	27	29
Services	10	14	16	38
Total Retail – Small	208	423	197	858
Warehouse	•			
Other Miscellaneous	10	32	23	41
Restrooms	12	20	13	17
Comm/Ind Work			15	43
Storage			46	110
Hallway/Lobby			23	46
Kitchen/Break Room			18	25
Office			45	150
Conference Room			13	20
Total Warehouse	20	52	71	452
All Building Types	900	3,240	809	4,933

# 2.2.5 New and Existing On-site Data Used to Support Pre- and Post-Retrofit Operating Hours

Two sources of data were discussed above that provide data to support the development of 8,760 operating schedules for pre- and post-retrofit lighting usage: lighting logger data and adjusted self-report data. Given the fact that logger data from program participants will not be available for PY 2013, the self-reported operating schedules garnered from the on-site visit will be adjusted using the logger data that was discussed above for LED and T5 measures. Similarly, these adjusted self-reports will be combined with logger data and adjusted self-report data from the 2010-12 data evaluation, in order to develop more statistically significant estimates of operating hours for these measures. For ESPI measures, where no new on-site data collection has been performed – CFL, linear delamping and occupancy sensors – the logger data and adjusted self-reports from the past evaluations will be used to update the PY 2013 operating hours for these measures.

Table 2-14 through Table 2-20 present the number of sites, loggers and unique schedule observations that were developed from these two data sources and were available for use in the development of operating hours. For CFL lamps and reflectors, linear delamping and occupancy sensor measures, these counts represent the data actually used to update the operating hour parameters for these measures in 2013. The "total observations" field in the tables below represents the actual logger data combined with all the adjusted self-report data that was generated from the 2006-08 and 201-12 evaluations. These data are aggregated, as discussed in the operating analysis section, to create a single load shape for that activity area.

It is also important to note that the classification of customers into the building types presented below was based on actual data collected during the on-site visit from the previous evaluations. While the population of 2013 program participants are classified based on tracking data information, we believe the data collected during the on-site visit provides a more accurate assessment of the customer's building type and improves the reliability of the overall results. However, when developing population level results to update load shape impacts, which will be discussed in Section 3, the analysis building types presented below will be aggregated up to building types found in the tracking data.

Table 2-14: Number of Unique Sites, Loggers and Observations for CFL Lamps by Building Type and Activity Area (2006-08 and 2010-12)

Building Type Activity Area	Unique Site/Activity Areas	Total Loggers	Unique Observations
Assembly			
Assembly	7	3	8
Hallway/Lobby	25	30	40
Kitchen/Break Room	6	6	7
Office	11	11	14
Other Miscellaneous	15	25	31
Outdoor	3	0	4
Religious Worship	6	11	11
Restrooms	23	22	34
Storage	15	14	19
Total Assembly	44	122	168
Education – Primary/Secondary School			
Other Miscellaneous	15	21	38
Outdoor	3	0	3
Restrooms	19	25	37
Total Education – Primary/Secondary School		46	78
Grocery			
Other Miscellaneous	9	14	17
Total Grocery	9	14	17
Health/Medical – Clinic			
Hallway/Lobby	14	18	24
Other Miscellaneous	16	40	63
Restrooms	19	23	33
Total Health/Medical – Clinic	31	81	120
Lodging			
Guest Rooms	23	207	208
Hallway/Lobby	6	14	14
Other Miscellaneous	6	14	14
Outdoor	1	0	5
Restrooms	8	17	20
Total Lodging	27	252	261
Office – Small	1		<u> </u>
Hallway/Lobby	10	6	10
Office	7	5	9
Other Miscellaneous	10	9	12
Restrooms	46	47	57
Total Office - Small	58	67	88

Table 2-14 (cont'd): Number of Unique Sites, Loggers and Observations for CFL Lamps by Building Type and Activity Area (2006-08 and 2010-12)

Building Type Activity Area	Unique Site/Activity Areas	Total Loggers	Unique Observations
Other			
Other Miscellaneous	26	41	56
Outdoor	3	0	3
Total Other	27	41	59
Other Industrial			
Other Miscellaneous	10	8	17
Outdoor	2	0	3
Restrooms	21	19	30
Total Other Industrial	24	27	50
Restaurant - Sit Down			
Dining	10	9	21
Other Miscellaneous	4	6	9
Outdoor	2	0	2
Restrooms	11	7	13
Storage	6	6	7
Total Restaurant - Sit Down	18	28	52
Retail – Large			
Other Miscellaneous	6	3	10
Outdoor	3	0	3
Restrooms	7	3	10
Retail Sales	7	2	12
Total Retail - Large	14	7	34
Retail – Small			
Hallway/Lobby	9	7	10
Office	8	5	8
Other Miscellaneous	13	10	16
Outdoor	1	0	1
Restrooms	95	86	116
Retail Sales	17	11	21
Storage	25	19	29
Total Retail - Small	121	138	201
Warehouse			
Other Miscellaneous	3	4	4
Restrooms	12	15	19
Total Warehouse	14	19	23

In general, the distribution of CFL lamp installations is fairly consistent across building types. Restrooms and hallways/lobbies represent the most significant share of installations as well as sales space for retail establishments. For example, of the 121 unique small – retail stores that were evaluated from 2006-08 and 2010-12, unique site level restrooms were represented in 95 of them, 86 loggers monitored activity within those restrooms and a total of 116 unique observations were collected (combined logger and adjusted self-report data).

Table 2-15: Number of Unique Sites, Loggers and Observations for CFL Reflectors by Building Type and Activity Area (2006-08 and 2010-12)

Building Type			
Activity Area	Unique Site/Activity Areas	Total Loggers	<b>Unique Observations</b>
Assembly			
Other Miscellaneous	14	25	39
Outdoor	4	0	4
Total Assembly	18	32	57
Health/Medical - Clinic			
Hallway/Lobby	10	14	18
Other Miscellaneous	12	10	23
Total Health/Medical - Clinic	18	24	41
Lodging			
Other Miscellaneous	5	19	21
Outdoor	2	0	3
Total Lodging	7	19	24
Office - Small	<u> </u>		
Hallway/Lobby	7	4	10
Other Miscellaneous	12	6	24
Total Office - Small	14	10	34
Other	<u> </u>		
Other Miscellaneous	20	35	59
Outdoor	6	0	7
Total Other	25	35	66
Other Industrial			
Other Miscellaneous	9	13	19
Outdoor	1	0	1
Total Other Industrial	9	13	20
Restaurant - Sit Down	•		
Other Miscellaneous	6	9	14
Outdoor	1	0	1
Total Restaurant - Sit Down	6	9	15
Retail - Small	· · ·		
Other Miscellaneous	16	13	24
Outdoor	7	0	7
Restrooms	9	3	10
Retail Sales	14	14	24
Total Retail - Small	35	30	65

CFL reflectors were generally represented in similar building types as CFL lamps, but the activity area distribution of those installations is different. Restroom installations are less prominent with reflector lamps and the overall spread of measure installations is more evenly distributed throughout a variety of activity areas (The other miscellaneous category combines all the unique site-activity areas that equal less than 6).

Table 2-16: Number of Unique Sites, Loggers and Observations for T5 Linears by Building Type and Activity Area (2006-08, 2010-12 and 2013)

Building Type Activity Area	Unique Site/Activity Areas	Total Loggers	Unique Observations
Assembly			
Other Miscellaneous	2	3	4
Recreation	11	17	24
Total Assembly	13	20	28
Education - Primary/Secondary			
OtherMisc	9	35	44
Total Education - Primary/Secondary	9	35	44
Office – Small			<b>'</b>
Comm/Ind Work	6	9	10
Other Miscellaneous	4	11	16
Total Office - Small	9	20	26
Other			
Other Miscellaneous	15	39	50
Outdoor	2	0	2
Total Other	16	39	52
Other Industrial			
Other Miscellaneous	15	16	29
Outdoor	1	0	1
Comm/Ind Work	62	116	172
Office	8	14	19
Storage	32	74	97
Total Other Industrial	89	215	313
Retail – Large			•
Retail Sales	7	12	15
Other Miscellaneous	8	1	6
Comm/Ind Work	8	10	18
Storage	19	41	57
Total Retail - Large	33	60	92
Retail – Small			
Other Miscellaneous	6	2	9
Retail Sales	9	4	15
Storage	12	9	16
Auto Repair Workshop	23	24	52
Comm/Ind Work	9	14	26
Total Retail - Small	52	53	118

Table 2-16 (cont'd): Number of Unique Sites, Loggers and Observations for T5 Linears by Building Type and Activity Area (2006-08, 2010-12 and 2013)

Building Type Activity Area	Unique Site/Activity Areas	Total Loggers	Unique Observations
Warehouse			
Other Miscellaneous	8	9	27
Comm/Ind Work	19	31	51
Outdoor	3	0	1
Storage	59	102	171
Total Warehouse	80	142	248

T5 measures were generally installed in more commercial and industrial applications (warehouses, manufacturing, retail, etc) and the activity area distribution for these installations is represented more predominantly in high bay storage areas and higher usage space types like commercial and industrial work spaces. For example, in the other industrial analysis building type segment, commercial/industrial work space was represented in 62 of the 89 total sites. This space type was represented by 116 loggers and a total of 172 unique observations.

Table 2-17: Number of Unique Sites, Loggers and Observations for LED Lamps by Building Type and Activity Area (2010-12 and 2013-2014 Q2)

Building Type	Unique Site/Activity		
Activity Area	Areas	Total Loggers	<b>Unique Observations</b>
Lodging			
Guest Rooms	22	0	124
Hallway/Lobby	10	0	11
Other Miscellaneous	12	0	16
Outdoor	7	0	0
Total Lodging	23	0	151
Office – Small			
Hallway/Lobby	12	7	14
Office	8	2	8
Other Miscellaneous	5	2	7
Restrooms	35	19	39
Outdoor	5	0	3
Storage	8	3	8
Total Office - Small	46	33	77
Other			
Other Miscellaneous	3	3	9
Total Other	4	3	9
Restaurant - Fast Food	·		
Dining	15	13	21
Other Miscellaneous	8	5	8
Restrooms	14	6	17
Storage	11	7	14
Total Restaurant - Fast Food	27	31	60
Restaurant - Sit Down			
Dining	26	11	32
Kitchen/Break Room	6	0	5
Other Miscellaneous	5	7	11
Restrooms	22	15	24
Storage	13	6	13
Total Restaurant - Sit Down	41	42	88

Table 2-17 (cont'd): Number of Unique Sites, Loggers and Observations for LED Lamps by Building Type and Activity Area (2010-12 and 2013-2014 Q2)

Building Type Activity Area	Unique Site/Activity Areas	Total Loggers	<b>Unique Observations</b>
Retail - Small			
Other Miscellaneous	8	9	12
Outdoor	3	0	3
Restrooms	31	19	37
Retail Sales	8	7	9
Storage	9	6	11
Total Retail - Small	43	41	71

LED lamps were predominantly installed in retail establishments, small offices and restaurants. For small offices and retail, restrooms represented the majority of unique site-activity area installations – 35 of 46 sites for small office and 30 of 42 sites for small retail. The distribution of installations for restaurants included more high usage activity areas like dining areas as well as restrooms and storage areas. LED lamps installed in guest rooms were represented in all, but one site for hotels.

Table 2-18: Number of Unique Sites, Loggers and Observations for LED Reflectors by Building Type and Activity Area (2010-12 and 2013-14 Q2)

Building Type Activity Area	Unique Site/Activity Areas	Total Loggers	<b>Unique Observations</b>
Office - Small			
Hallway/Lobby	11	5	15
Office	18	6	22
Other Miscellaneous	15	8	19
Restrooms	8	3	10
Outdoor	4	0	2
Total Office - Small	38	22	68
Other			
Other Miscellaneous	7	0	13
Outdoor	2	0	1
Total Other	9	0	14
Restaurant - Fast Food			
Dining	22	9	24
Kitchen/Break Room	7	3	6
Other Miscellaneous	7	2	9
Outdoor	5	0	3
Retail Sales	6	5	7
Total Restaurant - Fast Food	38	17	47
Restaurant - Sit Down			
Dining	33	14	47
Other Miscellaneous	7	8	17
Outdoor	6	0	3
Hallway/Lobby	12	3	16
Restrooms	6	0	6
Total Restaurant - Sit Down	39	24	83
Retail - Large			
Other Miscellaneous	4	8	13
Outdoor	1	0	0
Retail Sales	8	7	18
Total Retail - Large	8	14	29
Retail - Small			
Office	7	3	6
Other Miscellaneous	13	5	13
Outdoor	6	0	8
Retail Sales	34	31	71
Total Retail - Small	45	39	97

The installation of LED reflector measures is, generally, more evenly distributed than that of LED lamps. While the same building types are represented, measures are being installed in activity areas with higher usage rates like retail sales and dining areas. For the small retail segment, unique retail sales installations were represented in 34 of the 45 sites visited. A similar trend is evident in dining areas for both sit down and fast food restaurants.

Table 2-19: Number of Unique Sites, Loggers and Observations for Linears by Building Type and Activity Area (2006-08 and 2010-12)

Building Type Activity Area	Unique Activity Areas	Total Loggers	Unique Observations
All Commercial			
Comm/Ind Work	6	16	16
Hallway/Lobby	8	12	12
Office	12	26	26
Other Miscellaneous	15	31	31
Storage	7	14	14
Total All Commercial	21	99	99
Assembly			•
Hallway/Lobby	32	47	72
Kitchen/Break Room	30	34	47
Office	45	84	110
Other Miscellaneous	41	71	111
Outdoor	2	0	4
Restrooms	23	33	51
Storage	30	26	44
Recreation	15	21	35
Classroom	30	86	108
Dining	13	25	27
Total Assembly	63	411	592
Education - Primary School			
Other Miscellaneous	26	38	61
Outdoor	1	0	2
Restrooms	36	39	66
Classroom	55	194	255
Hallway/Lobby	26	34	44
Kitchen/Break Room	31	32	47
Office	42	61	88
Storage	15	18	31
Total Education - Primary School	58	401	572
Government			
Office	7	15	21
Other Miscellaneous	12	52	61
Total Government	12	66	80

Table 2-19 (cont'd): Number of Unique Sites, Loggers and Observations for Linears by Building Type and Activity Area (2006-08 and 2010-12)

Building Type Activity Area	Unique Activity Areas	Total Loggers	Unique Observations
Grocery	·		
Other Miscellaneous	12	22	31
Outdoor	3	0	5
Retail Sales	16	38	43
<b>Total Grocery</b>	17	60	79
Health/Medical - Clinic			
Hallway/Lobby	46	92	108
Other Miscellaneous	17	52	55
Restrooms	18	20	24
Office	46	128	155
Comm/Ind Work	17	28	30
Kitchen/Break Room	25	26	34
Patient Rooms	13	25	31
Storage	22	23	29
Total Health/Medical - Clinic	56	381	448
Laundry			
Other Miscellaneous	7	15	19
Outdoor	1	0	1
Total Laundry	7	15	20
Lodging	·		·
Other Miscellaneous	10	39	44
Outdoor	1	0	2
Total Lodging	10	39	46
Office - Large			
Conference Room	8	8	18
Hallway/Lobby	13	20	40
Office	14	48	77
Other Miscellaneous	9	9	32
Storage	10	11	23
Kitchen/Break Room	9	7	16
Total Office - Large	17	95	198

Table 2-19 (cont'd): Number of Unique Sites, Loggers and Observations for Linears by Building Type and Activity Area (2006-08 and 2010-12)

Building Type Activity Area	Unique Activity Areas	Total Loggers	Unique Observations
Office - Small			
Hallway/Lobby	75	98	148
Office	124	324	404
Other Miscellaneous	26	27	56
Restrooms	24	14	34
Conference Room	36	29	49
Storage	57	49	90
Comm/Ind Work	20	48	52
Copy Room	21	13	23
Kitchen/Break Room	51	47	62
Total Office - Small	138	646	915
Other			
Other Miscellaneous	19	103	165
Outdoor	1	0	1
Total Other	19	103	166
Other Industrial			
Other Miscellaneous	28	33	66
Outdoor	2	1	3
Restrooms	26	30	48
Comm/Ind Work	59	119	183
Office	61	163	245
Storage	43	50	83
Conference Room	16	15	24
Hallway/Lobby	38	50	71
Kitchen/Break Room	28	33	56
Total Other Industrial	86	481	763
Restaurant - Fast Food			
Dining	10	15	19
Other Miscellaneous	5	6	8
Storage	6	6	7
Kitchen/Break Room	10	15	17
Office	6	4	6
Total Restaurant - Fast Food	13	46	56

Table 2-19 (cont'd): Number of Unique Sites, Loggers and Observations for Linears by Building Type and Activity Area (2006-08 and 2010-12)

Building Type Activity Area	Unique Activity Areas	Total Loggers	Unique Observations
Restaurant - Sit Down			
Dining	10	12	18
Other Miscellaneous	4	3	5
Storage	7	9	12
Kitchen/Break Room	12	14	18
Office	6	5	6
Total Restaurant - Sit Down	17	42	54
Retail - Large			
Other Miscellaneous	11	18	44
Outdoor	4	0	7
Restrooms	14	12	24
Retail Sales	18	19	39
Comm/Ind Work	12	11	29
Storage	22	27	50
Office	22	46	83
Hallway/Lobby	11	12	24
Kitchen/Break Room	14	8	20
Total Retail - Large	32	147	303
Retail - Small			
Hallway/Lobby	61	63	92
Office	128	174	241
Other Miscellaneous	29	29	35
Outdoor	6	0	8
Restrooms	35	26	43
Retail Sales	158	298	392
Storage	114	127	191
Auto Repair Workshop	46	82	110
Comm/Ind Work	57	71	110
Kitchen/Break Room	48	39	52
Services	10	23	23
Total Retail - Small	272	929	1,294

Table 2-19 (cont'd): Number of Unique Sites, Loggers and Observations for Linears by Building Type and Activity Area (2006-08 and 2010-12)

Building Type Activity Area	Unique Activity Areas	Total Loggers	<b>Unique Observations</b>
Warehouse			
Other Miscellaneous	25	29	52
Restrooms	26	19	38
Comm/Ind Work	8	5	10
Outdoor	1	0	2
Storage	37	65	98
Hallway/Lobby	27	34	57
Kitchen/Break Room	18	21	27
Office	49	127	162
Conference Room	18	16	24
Total Warehouse	64	310	464

The greatest wealth of on-site data is from linear measure installations. Linears are well-represented across several different building types (272 in small retail alone) and a variety of space types within each of those buildings. Likewise, there is a significant amount of logger data and unique observation points that have been collected and analyzed as a result of the two past evaluation efforts. These data will be used to help inform the operating hour estimates for delamping measures that have been rebated throughout the 2013 program cycle.

Table 2-20: Number of Unique Sites, Loggers and Observations for Occupancy Sensors by Building Type and Activity Area (2010-12)

Building Type Activity Area	Unique Activity Areas	Total Loggers	Unique Observations
Assembly			
Assembly	13	21	25
Hallway/Lobby	6	7	10
Kitchen/Break Room	8	6	9
Office	8	10	17
Other Miscellaneous	10	19	23
Restrooms	18	33	43
Storage	10	9	13
Total Assembly	25	103	135
Education - Primary School			
Other Miscellaneous	12	31	48
Restrooms	11	21	32
Office	7	14	16
Total Education - Primary School	18	81	122
Health/Medical - Clinic			
Other Miscellaneous	8	32	42
Restrooms	17	17	31
Total Health/Medical - Clinic	17	49	73
Lodging			•
Guest Rooms	7	9	20
Other Miscellaneous	6	13	36
Total Lodging	7	22	56
Office - Small	•		
Other Miscellaneous	6	25	34
Restrooms	10	9	16
Total Office - Small	12	34	50
Other			•
Other Miscellaneous	25	57	79
Total Other	25	57	79

Table 2-20 (cont'd): Number of Unique Sites, Loggers and Observations for Occupancy Sensors by Building Type and Activity Area (2010-12)

Building Type	<b>Unique Activity</b>		
Activity Area	Areas	<b>Total Loggers</b>	<b>Unique Observations</b>
Other Industrial			•
Other Miscellaneous	9	26	55
Outdoor	1	0	1
Restrooms	16	14	23
Comm/Ind Work	23	79	101
Storage	19	53	71
Total Other Industrial	52	169	246
Retail - Large	•		
Other Miscellaneous	8	16	31
Restrooms	7	14	17
Storage	8	28	36
Total Retail - Large	16	55	80
Retail - Small			
Office	6	3	7
Other Miscellaneous	17	34	47
Restrooms	32	28	50
Storage	6	6	10
Total Retail - Small	44	71	114
Warehouse	•		
Other Miscellaneous	6	9	13
Restrooms	9	19	22
Outdoor	1	0	1
Storage	26	62	105
Total Warehouse	35	90	141

Occupancy sensors are represented by a variety of building types and space types. The vast majority of fixture integrated occupancy sensors were being installed in high bay applications associated with storage and industrial activities, where panel metering was performed. Wall and ceiling mount controls were installed, more generally, in lower usage space types like restrooms. In fact, 32 of the 44 sites that were evaluated in the small retail section, had controls installed in restrooms. Whereas, for warehouses, 26 of the 35 sites had lighting controls installed within storage areas.

# **Evaluation Methodology**

This section provides an overview of the methods used to estimate the key impact parameters, the ex-post Unit Energy Savings (UES) values and the NTGRs for the deemed lighting ESPI measures identified for PY 2013.

# 3.1 Overview of Approach

The primary objective of this evaluation is to perform a measure and/or measure-parameter impact evaluation, utilizing existing evaluation data and new primary evaluation data, in order to update existing gross and/or net savings estimates and inform future savings values for several measures that were identified in the ESPI decision. These parameters, that include operating hours, baseline wattages, installed wattages, installation rates, RULs and estimates of free ridership, can be used to measure ex-post performance for PY 2013.

More specifically, these parameter level results will be aggregated in order to develop kW and kWh unit energy savings (UES) values, impact load shapes and net-to-gross ratios (NTGRs) for the measures that were identified in Appendix 3 of the ESPI decision.

As discussed in more detail below, the impact parameter estimates were developed at different levels of segmentation in order to generate unique UES values by program, market segment and technology. For example, operating hours were generated by program delivery, market segment and technology whereas pre- and post-wattage values were created based on measure configuration. Similarly, installation rates and NTG ratios were developed at the program delivery level.

This section discusses, in detail, the inputs that were used to develop these parameter estimates. They also inform the general approach that was used to develop the unit energy savings (UES) values. The algorithm that was applied to estimate unit energy savings for a specific hour is:

$$Impact\_Hour\_i = \begin{bmatrix} \left(Baseline\_Wattage \times Percent\_On\_Pre\_Hour\_i\right) \\ -\left(Post\_Wattage \times Percent\_On\_Post\_Hour\_i\right) \end{bmatrix}$$

Where:

Baseline\_Wattage = the wattage associated with the measures that were replaced.

Post\_Wattage = the wattage associated with the measures that were installed.

Percent\_On\_Pre = the percentage of time the baseline equipment is on during a specific hour i, which is obtained from adjusted self-reported operating hours gathered on site. These estimates are associated with measures that were installed in conjunction with an occupancy sensor.

Percent\_On\_Post = the percentage of time the installed equipment is on during a specific hour i, which is obtained from either logger data usage or adjusted self-reported operating hours gathered on site. Often times the Percent\_On\_Pre and Percent\_On\_Post are assumed to be equal, except in the case where an occupancy sensor was installed in conjunction with another lighting measure.

The remainder of this section will discuss the following:

- The approach for estimating each individual impact parameter, including the installation rate, the various wattage values and the pre and post operating hours.
- The approach for estimating the Net-to-Gross ratios.

### 3.2 Installation Rate Analysis

The installation rate is defined as the percentage of equipment found to be installed and operable. The installation rate is estimated for each site based on data gathered during the on-site visit. As part of these on-site visits, an objective of the auditor was to attempt to identify all equipment installed along with a disposition of that equipment.

The key measure count that is identified on site is the number of measures that are currently installed and in working condition (operable). The installation rate is calculated directly from this measurement:

```
Installation \ Rate = \frac{Quantity \ of \ measures \ installed \ and \ operable \ from \ on-site \ visit}{Quantity \ of \ measures \ reported \ installed \ in \ tracking \ system}
```

In addition to identifying the amount of equipment that was installed and operable, the auditor also identified the amount of equipment that was:

- Failed and in place The number of measures that are currently installed, but were not in working condition (failed).
- Failed and replaced The number of measures that had been installed, but then had failed and were replaced with a different technology.

- Removed and not replaced The number of measures that had been installed, but had been removed (either due to failure or other reasons), but were not replaced, such that the lamp socket is empty.
- In storage The number of measures that were found in storage and have not yet been installed.

Although the installation rate is defined as the percent found to be in place and operable, an analysis was also conducted to determine the percent of rebated measures that were actually received by a participant (received rate). This would include those in place and operable, burned out or replaced or placed in storage.

Table 3-1 presents the installation rates (defined as installed and operable), received rates (percent of rebated measures determined to have actually been received by the participants), storage rates and failure/removal rates for each ESPI measure. For CFL, delamping and occupancy sensor measures, these installation rates were generated from existing data that was collected as part of the 2010-12 Nonresidential Downstream Lighting Impact Evaluation. For LED and T5 measures, the results that were garnered from that evaluation have been combined with new primary data collection of 2013 participants in order to update the verification rates associated with those measures. Also shown are the sample sizes and resulting relative precision measured at the 90% confidence interval.

Table 3-1: Disposition of Lighting Verification for ESPI Measures by Program Type

ESPI Measure Program Type	Sites	Received Rate Received	Failure Rate	Storage Rate	Removal Rate	Installation Rate	Installation Rate RP
CFL Lamp							
Direct Install	91	90%	0.9%	0.3%	7.8%	81%	7%
Non-Direct Install	111	84%	3.5%	1.0%	0.7%	79%	6%
Total	202	85%	3.1%	0.9%	1.8%	79%	4%
CFL Reflector							
Direct Install	55	98%	1.1%	0.6%	5.9%	91%	6%
Non-Direct Install	61	93%	0.5%	2.1%	0.1%	90%	6%
Total	116	94%	0.6%	1.8%	1.3%	90%	4%
LED Lamp							
Direct Install	162	92%	2.2%	0.0%	6.5%	83%	5%
Non-Direct Install	32	99%	0.0%	4.1%	2.0%	93%	3%
Total	194	98%	0.3%	3.5%	2.6%	91%	2%
LED Reflector		•		•	•	•	
Direct Install	154	96%	4.3%	1.7%	4.5%	86%	4%
Non-Direct Install	32	97%	0.0%	0.1%	0.1%	97%	4%
Total	186	97%	1.4%	0.6%	1.6%	93%	2%
Linear Delamp							
Direct Install	17	92%	0.0%	0.0%	0.0%	92%	13%
Non-Direct Install	139	87%	0.0%	0.0%	0.1%	86%	4%
Total	156	87%	0.0%	0.0%	0.1%	87%	4%
Occupancy Sensor							
Direct Install	85	99%	1.4%	0.0%	1.4%	96%	3%
Non-Direct Install	177	96%	0.4%	0.3%	2.3%	93%	2%
Total	262	96%	0.4%	0.3%	2.3%	93%	2%
T5 Linear							
Direct Install	9	100%	0.0%	0.0%	0.0%	100%	0%
Non-Direct Install	111	99%	0.3%	0.1%	0.8%	98%	1%
Total	120	99%	0.3%	0.1%	0.8%	98%	1%

Overall, the installation rates for each ESPI measure range from 79% for non-direct install program CFL lamps to 100% for T5 linears installed under direct install programs. Reasons for why the installation rates were not 100% at the time of on-site inspection vary among measures. For CFL lamps, roughly 84% of measures were received by customers in non-direct install programs and failure/removal rates contributed to the lower installation rates as well. For LED

lamps and reflectors in direct install programs, removal rates were 6.5% and 4.5%, respectively. By and large, LEDs were removed because the lighting they provided was not aesthetically pleasing, too strong or too directional. T5 linears had the highest received rate and installation rate among all the ESPI measures.

The relative precisions are all within the 90/15 range or better for each measure at the program delivery level and within 90/5 or greater at the measure level alone.

# 3.3 Operating Hour Analysis

One of the primary inputs into the gross savings calculations are the 8760 load shapes, or percent on, for lighting equipment. There were multiple methodologies employed to develop these percent on load shapes, which are discussed in this section. More specifically, this section will discuss the development of the following:

- Post-Retrofit 8760 load shapes based on logger data
- Self-Report Adjustment Factors using 2006-08 and 2010-12 logger and self-report data
- Post-Retrofit 8760 load shapes based on combining the logger based profiles with the adjusted self-report profiles
- Pre-Retrofit 8760 load shapes based on self-report data and the self-report adjustment factors

# 3.3.1 Development of 8760 Post-Retrofit Percent-On Load Shapes using Logger Data

As discussed throughout this report, lighting loggers have been installed on a majority of T5 and LED measures, but given the timeline, those logger data will not be available. However, this section provides insight into how lighting load shape profiles were created from logger data in 2006-08 and 2010-12 for the ESPI measures that are being evaluated.

The objective of the lighting logger analysis was to develop 8760 hourly load shapes of the percentage of the hour that the lights are on (percent on) for the post-retrofit equipment. The goal is to develop load shapes for each site and each specific measure monitored at the activity area (or space type) level.

Because loggers were not installed for a full year, the logger data needed to be extrapolated out to a full year of 8760 hours. The 2006-08 Small Commercial lighting logger study investigated the effects of changes in daylighting over the course of the year, and normal changes in business hours that some businesses experience over the course of the year. The study indicated that there was no discernable difference in usage over time that would be related to the effects of changes

in daylighting. Therefore, our 8760 extrapolation did not directly take into consideration the effects of changes in daylight levels over the year.

Customers did provide their current business hours, and reported if these hours changed over the course of the year. If a customer reported a change in business hours for a portion of the year, the 8760 profile was adjusted accordingly. Using the monitored data, eight average daily profiles were developed for each day of the week, and separately for holidays, for each logger. For each profile, the midpoint of the open period and the midpoint for the closed period were determined. If a business reported being open more hours during another unmonitored time during the year, the profiles were shifted by expanding the profile around the open midpoint, and collapsing the profile around the closed midpoint. The opposite was true if the business reported being closed more hours, so that the profiles were shifted by expanding the profile around the closed midpoint, and collapsing the profile around the open midpoint. The shifting around the midpoints was chosen for two reasons. First, the load shapes tend to be most consistent for the hours around these two points (generally the peak and the trough of the load shape). Second, if a customer reported a shift in the business hours (same number of open hours, but at a different time) this approach would have the effect of simply just shifting the entire profile.<sup>8</sup>

Figure 3-1 provides an example of a business that was open from 9 a.m. to 5 p.m. during the monitored period, and how the load shape would change if the business hours changed from 10 a.m. to 4 p.m., or 8 a.m. to 6 p.m. Essentially the midpoint at 1 p.m. is being stretched out, or the hours around 1 p.m. are being collapsed; and the converse is true around the closed midpoint at 1 a.m.

<sup>&</sup>lt;sup>8</sup> It is also important to note that this was the same methodology used for the 2006-08 Small Commercial Contract Group Direct Impact Evaluation

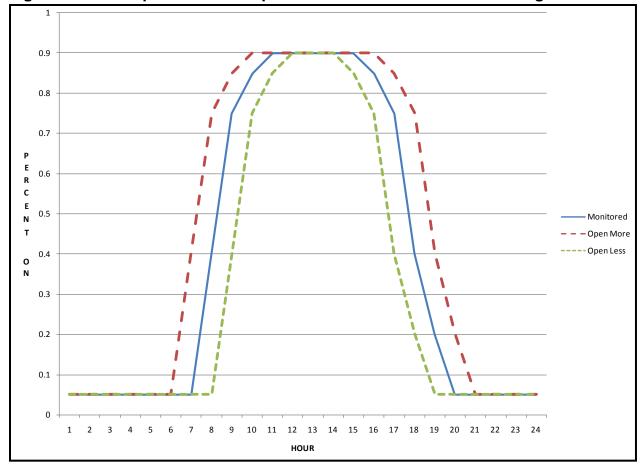


Figure 3-1: Example of Load Shape Shift due to Business Hour Changes

The final step after extrapolating each individual logger to an 8760 load profile, is to aggregate each logger up to a site-activity area level by measure. This aggregation only occurs when there is more than one logger at a site in a similar space type. To aggregate the loggers, a weight is associated with each logger that is equal to the number of fixtures/lamps to which the logger corresponds. The result is an 8760 post-retrofit percent-on load shapes, developed at the site, measure, activity area level.

# 3.3.2 Development of 8760 Post-Retrofit Percent-On Load Shapes using Adjusted Self-Report Schedules

As mentioned previously, since lighting logger data from 2013 program participants will not be available, self-reported schedule data will be used. As part of the 2006-08 Small Commercial evaluation, a set of adjustment factors were developed that can be used to adjust self-reported usage schedules to more accurately reflect actual usage, and develop use shapes. The methodology for developing and applying these self-report adjustment factors is described in the IEPEC conference paper "Is the Customer Always Right? A Cost-Effective Method for

Estimating Lighting Usage in Commercial Buildings", provided in Appendix I of the NRL report.

This evaluation utilized this same approach, but incorporated both the 2006-08 and 2010-12 logger data, to develop adjustment factors to apply to self-reported post-retrofit use shapes for sites that did not have loggers installed. For all measures, detailed self-report schedules were collected that could then be adjusted using the approach documented in Appendix I of the NRL report.

As mentioned, the adjustment factors utilized data collected for both the 2010-12 study as well as the 2006-08 Small Commercial study. This analysis included over 3,200 loggers monitoring CFLs and LEDs in 900 facilities and 4,933 loggers monitoring linear measures in over 800 facilities. As part of the on-site survey for both studies and the 2013 Deemed ESPI Impact Evaluation, participants were asked to estimate their lighting usage by activity area within their building and to provide their business lighting hours. For those customers that were monitored, it was possible to compare the participants' actual lighting usage to both their self-reported lighting usage and their business operating hours. Comparisons were made at the technology, building type and activity area level. Furthermore, rather than simply comparing annual operating hours, comparisons were made for four different use periods (relative to self-reported business hours): Opening Shoulder, Open, Closed Shoulder, or Closed. The Open period was defined as all hours of the day for which the business was open. The Opening and Closing shoulders were defined as the two hours before opening and after closing, respectively. The Closed period was defined as all hours for which the business was closed, and not in one of the two shoulder periods. For the open period, a ratio of actual logger to self-report usage could be estimated by technology, building type, activity area, and usage period. Then these ratios, or adjustment factors, could then be applied to a self-report schedule by building type, activity area, for the open period. However, for the closed and shoulder periods, rather than develop and apply adjustment factors, average usages values were estimated from the logger sample and these usage values were used directly for those time periods. The reason why adjustment factors were not developed and applied to these periods is because the self-reported usage during these periods was often claimed to be zero. A zero value cannot be adjusted by a multiplicative factor, therefore a constant factor was used. Again, this constant factor was the actual average usage found in the logger sample for those time periods, and was applied by technology, building type and activity area.

By applying the adjustment factors to the open time period, and the usage values to the closed and shoulder time periods, an 8,760 load shapes could be developed at the measure and activity area level. Since not all technology, building type and activity area combinations were well represented, adjustment factors and usage rates were also developed at the technology-building type level as well as at the technology level alone.

To validate this process, we took the sample of 2010-12 participants that were monitored in that study and created an adjusted self-report estimate of annual operating hours based on the 2006-08 and 2010-12 factors discussed above. For this sample of monitored participants, we then compared their actual logger results to their adjusted self-report results as well as their unadjusted self-reports. Table 3-2 presents a comparison of operating hours developed from the logger data and the adjusted/non-adjusted self-report method. The adjusted self-report operating hours compare very well to the actual monitored hours. The absolute differences range from .5% for LED reflectors to 5.5% for CFL lamps. The absolute difference between the actual logger data and the unadjusted self-reports range from 2% for linear measures to 15% for LED reflectors. Overall, the differences between the adjusted self-report results and the monitored data are not statistically significant.

Table 3-2: Comparison of Logged Data, Adjusted/Unadjusted Self-Report Operating Hours by Technology

	Log	ged	Adjusted Self	Self Report Unadjusted Self Repo		d Self Report
HIM	HOU	SE	HOU	SE	HOU	SE SE
CFL Lamp	1,970	160	2,079	102	1,760	122
CFL Reflector	3,407	264	3,461	183	3,736	241
T5 Linear	3,660	153	3,720	113	3,544	149
LED Lamp	3,833	198	3,892	159	3,571	179
LED Reflector	3,235	185	3,251	106	2,751	117
Linear	3,415	58	3,379	43	3,336	42

#### 3.3.3 Final 8760 Post-Retrofit Percent-On Load Shapes

As mentioned, both the logger data and adjusted self-report schedules were capable of developing 8760 post-retrofit percent-on load shapes at the site, measure, activity area level. For the purpose of presenting results for this report, these site-measure-activity area level load shapes were aggregated to the building type level. To perform this aggregation, each site-space type profile is weighted to represent the number of lamps/fixtures being represented in the population.

As part of the on-site visit, business and building characteristics were collected and the customer was classified into a building type based on that information. This building type classification is referred to as an "analysis" building type and was leveraged to create the adjustment factors discussed in Section 3. It was felt that this process for classifying a customer's building type was more accurate than the building type associated with the facility in the tracking data. Table 3-3 through Table 3-9 present the post-retrofit annual operating hours and peak coincidence factor (CF) developed at the analysis building type level for each ESPI measure.

In order to produce the final results, however, the intermediate results – at the measure, analysis building type and space type level – have been applied back to the building types that are

associated with ESPI measure installations found in the tracking data. For example, in order to develop adjustment factors for high bay linears in warehouses, all conditioned and unconditioned facilities were combined as warehouses and load shapes were generated at the technology, warehouse, space type level. These adjusted self-reports were then combined with the impacts generated from logger data. The resulting operating hours and peak coincident factors for the "analysis" warehouse were applied to all conditioned and unconditioned warehouses found in the tracking data by technology.

Table 3-3: Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for CFL Lamps

Building Type	Sites	Operating Hours	RP	Coincidence Factor	RP
Assembly	44	1,264	15%	19%	22%
Education - Primary/Secondary	24	1,114	27%	21%	34%
Grocery	9	2,435	43%	38%	43%
Health/Medical - Clinic	31	1,259	20%	25%	26%
Lodging	27	676	19%	5%	29%
Office - Small	58	1,131	21%	33%	22%
Other	27	2,911	19%	56%	23%
Other Industrial	24	800	30%	17%	30%
Restaurant - Sit Down	18	1,605	33%	28%	35%
Retail - Large	14	2,625	15%	76%	19%
Retail - Small	121	1,173	18%	23%	16%
Warehouse	14	390	108%	9%	74%
All Building Types	419	1,160	7%	20%	10%

Table 3-4: Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for CFL Reflectors

Building Type	Sites	Operating Hours	RP	Coincidence Factor	RP
Assembly	18	3,960	27%	54%	25%
Health/Medical - Clinic	18	1,816	19%	40%	26%
Lodging	7	2,976	69%	34%	89%
Office - Small	14	1,898	22%	41%	30%
Other	25	2,291	21%	55%	28%
Other Industrial	9	1,538	42%	50%	44%
Restaurant - Sit Down	6	3,336	40%	47%	52%
Retail - Small	35	3,284	9%	74%	11%
All Building Types	132	2,731	9%	53%	9%

Table 3-5: Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for T5 Linears

<b>Building Type</b>	Sites	Operating Hours	RP	Coincidence Factor	RP
Assembly	13	3,965	22%	70%	18%
Education - Primary/Secondary	9	2,683	13%	52%	15%
Office - Small	9	2,729	27%	61%	26%
Other	16	5,250	13%	67%	19%
Other Industrial	89	3,154	8%	64%	6%
Retail - Large	33	4,628	10%	76%	7%
Retail - Small	52	2,147	9%	55%	13%
Warehouse	80	2,827	6%	68%	5%
All Building Types	301	3,200	4%	66%	3%

Table 3-6: Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for LED Lamps

<b>Building Type</b>	Sites	Operating Hours	RP	Coincidence Factor	RP
Lodging	23	882	30%	8%	30%
Office - Small	46	1,024	14%	27%	15%
Other	4	2,522	54%	76%	66%
Restaurant - Fast Food	27	3,623	10%	67%	11%
Restaurant - Sit Down	41	3,277	6%	66%	7%
Retail - Small	43	883	28%	22%	32%
All Building Types	184	1,215	10%	20%	13%

Table 3-7: Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for LED Reflectors

<b>Building Type</b>	Sites	Operating Hours	RP	Coincidence Factor	RP
Office - Small	38	1,822	12%	45%	13%
Other	9	3,655	45%	52%	47%
Restaurant - Fast Food	38	3,908	9%	70%	12%
Restaurant - Sit Down	39	3,625	7%	67%	9%
Retail - Large	8	3,682	16%	98%	6%
Retail - Small	45	3,443	9%	80%	6%
All Building Types	177	3,294	6%	64%	6%

Table 3-8: Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for Linear Fluorescents

<b>Building Type</b>	Sites	Operating Hours	RP	Coincidence Factor	RP
All Commercial	21	2,373	16%	53%	16%
Assembly	63	1,580	7%	26%	9%
Education - Primary/Secondary	58	1,525	5%	35%	6%
Government	12	2,298	23%	63%	20%
Grocery	17	4,696	11%	88%	9%
Health/Medical - Clinic	56	2,269	9%	52%	7%
Laundry	7	5,145	29%	84%	13%
Lodging	10	1,948	53%	18%	68%
Office - Large	17	3,114	10%	68%	7%
Office - Small	138	2,319	5%	64%	3%
Other	19	3,930	27%	62%	17%
Other Industrial	86	2,645	5%	60%	4%
Restaurant - Fast Food	13	5,218	12%	86%	7%
Restaurant - Sit Down	17	2,572	18%	39%	22%
Retail - Large	32	5,037	6%	75%	5%
Retail - Small	272	2,849	3%	79%	2%
Warehouse	64	2,108	7%	51%	6%
All Building Types	902	2,776	2%	58%	2%

Table 3-9: Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for Occupancy Sensors

Building Type	Sites	Operating Hours	RP	Coincidence Factor	RP
Assembly	25	773	24%	13%	29%
Education - Primary/Secondary	18	1,455	12%	32%	11%
Health/Medical - Clinic	17	1,060	14%	22%	19%
Lodging	7	485	64%	7%	75%
Office - Small	12	1,256	35%	35%	44%
Other	25	3,460	16%	59%	19%
Other Industrial	52	2,261	12%	51%	9%
Retail - Large	16	2,534	12%	62%	9%
Retail - Small	44	1,027	18%	30%	18%
Warehouse	35	2,186	10%	58%	9%
All Building Types	251	1,736	6%	40%	6%

As discussed above and in Section 2, the operating hours that were generated for each measure are highly correlated to the activity areas where they were installed. For CFL and LED lamps, these measures were generally installed in lower usage space types like storage areas and restrooms. For certain building types, like retail and restaurants, the operating hours for these measures are higher because the distribution of activity area installations includes higher usage areas like retail space and dining areas. This is true for CFL and LED reflectors as well. These measures have higher operating hours than screw-in lamps because they are generally installed in buildings that have longer open hours and within higher usage areas.

#### 3.3.4 Final 8760 Pre-Retrofit Percent-On Load Shapes

For all measures, except occupancy sensors, it is assumed that the pre-retrofit usage is equal to the post-retrofit usage. The 2006-08 Small Commercial Evaluation had a pre-post monitoring study, where it was found that there was no discernible difference between the pre- and post-retrofit usage for linear fluorescent and CFL measures (about a 1% difference was found, but it was not statistically significantly different from zero at the 90% confidence level<sup>9</sup>). Therefore, it was determined that the pre-retrofit load shape would utilize the post-retrofit load shape.

However, for the occupancy sensor measures, the savings is generated from a change in operation, making it necessary to have a separate estimate of pre-retrofit usage. For measures that are installed in conjunction with an occupancy sensor, the non-control measures are assumed to have an impact that corresponds to the same operating conditions as the previous equipment.

<sup>&</sup>lt;sup>9</sup> 2006-08 Small Commercial Contract Group Direct Impact Evaluation, Appendix G.7.2, page G-62.

Therefore, for occupancy sensors and measures installed in conjunction with occupancy sensors, pre-retrofit load shapes were estimated in the same manner as discussed above. As part of the on-site visit, the auditor gathered self-reported pre-retrofit operating schedules from the on-site contact for the activity area prior to the installation of the occupancy sensor. These self-report schedules were adjusted in the same manner as described above to develop 8,760 load shapes at the site, measure and activity area level.

Since no new on-site data has been collected on occupancy sensors, the tables below represent the savings associated with controls from data collected from 2010-12 evaluation. For all LED and T5 lighting measures that were installed in conjunction with an occupancy sensor throughout the 2013 evaluation, the adjusted pre-retrofit operating hours were used for both the pre- and post-retrofit period.

Table 3-10 provides the average pre- and post-retrofit operating hours and coincident peak factors for the 2010-12 on-site sample for occupancy sensors by analysis building type.

Table 3-10: Pre- and Post-Retrofit Annual Hours of Operation and Coincidence Factors by Building Type for Occupancy Sensors

Building Type	Sites	Pre- Operating Hours	Post- Operating Hours	Pre- Coincidence Factor	Post- Coincidence Factor
Assembly	25	1,524	773	27%	13%
Education - Primary/Secondary	18	2,022	1,455	54%	32%
Health/Medical - Clinic	17	1,952	1,060	39%	22%
Lodging	7	695	485	9%	7%
Office - Small	12	1,864	1,256	45%	35%
Other	25	4,508	3,460	75%	59%
Other Industrial	52	3,256	2,261	72%	51%
Retail - Large	16	4,171	2,534	71%	62%
Retail - Small	44	1,929	1,027	56%	30%
Warehouse	35	2,662	2,186	71%	58%
All Building Types	251	2,432	1,736	53%	40%

Much like the lighting measures that they control, occupancy sensor impacts are highly correlated to the activity areas where they installed. The segments that generate the greatest percent time off (PTO) are assembly, health/medical clinic and small retail building types. As presented in Section 2, occupancy sensors were generally installed in lower usage areas like restrooms and storage areas for these building types. Across all building types, the installation of

controls contributed to roughly a 29% reduction in operating hours and 26% reduction in peak demand.

# 3.4 Pre- and Post- Retrofit Wattages

Another key set of parameters are the pre- and post-wattages. Various approaches and data sources were utilized to develop these wattage values, which are discussed in this section. More specifically, this section will discuss the development of the following:

- Post-Retrofit Wattages based on verified data on site
- Pre-Retrofit Wattages based on self-report data and other information gathered on site
- Standard Practice Baseline Wattages based on data collected for the Commercial Market Share Tracking (CMST) Study

#### 3.4.1 Post-Retrofit Wattages

Post-retrofit wattages were primarily based on make and model information gathered on site, as discussed in Section 3. For some measures, like basic CFLs and LED lamps, the on-site auditor was able to gather the wattage directly from the lamp. For high bay sites where fixtures were not accessible or when it was not as efficient or accurate to use time-of-use data logging, electric panel logging was performed. When this was the case, spot watt measurements were taken and used to estimate post-retrofit wattages instead of the make and model information. In the limited cases where it was not possible to gather make and model information, or perform spot watt measurements, we attempted to use the IOU measure name, which often times would specify the wattage of the measure being installed. If this was not available, average wattage values were used from the sample that had populated values.

### 3.4.2 Pre-Retrofit Wattages

Four different approaches were utilized to gather pre-retrofit wattage for each measure on site. In each case, the auditor tried to gather the same information as described above for the post-retrofit wattages. The first was to locate fixtures that were not retrofitted but in the same area or type of area and matched the baseline fixture description. The second approach was to look for spare baseline lamps and ballasts in storage and maintenance areas. The third was to review any documentation regarding the previously installed lamps and fixtures. The fourth approach was to gather the contacts' or maintenance staffs' best recollection of the baseline fixture-lamp information. Finally, if pre-retrofit wattage information was not available, average wattage values were used, similar to what was done for the post-wattage values.

Table 3-11 through Table 3-13 provide estimates of pre- and post-wattage (by measure configuration) along with the number of observations associated with the estimate and the relative precision.

Table 3-11: ESPI Measure Pre- and Post-Wattage Estimates by Measure Category

ESPI Measure Measure Category	Wattage Observations	Pre-Retrofit Wattage	Relative Precision	Post-Retrofit Wattage	Relative Precision					
CFL Lamp										
5-13W CFL	79	59	4%	13	4%					
14-24W CFL	146	73	6%	20	3%					
25-30W CFL	19	76	9%	25	7%					
CFL Reflector										
5-13W CFL	8	55	16%	12	13%					
14-24W CFL	101	66	5%	19	3%					
25-30W CFL	14	84	12%	23	4%					
T5 Linear										
4FT-2L-T5	4	394	12%	162	43%					
4FT-4L-T5	124	397	1%	215	1%					
4FT-6L-T5	14	401	5%	254	12%					
LED Lamp										
4-7W LED	24	40	11%	6	3%					
8-11W LED	150	55	4%	10	2%					
12-17W LED*	15	32	32%	13	4%					
LED Reflector	•									
4-7W LED	60	58	6%	6	2%					
8-11W LED	39	56	11%	10	2%					
12-17W LED	102	71	4%	16	2%					
> 17W LED	33	59	12%	16	9%					

<sup>\*</sup> For the 12-17W LED lamps, the majority of measures with this configuration were replacing CFL measures with pre-retrofit wattages in the 23-27W range. The other LED lamp measures were mostly replacing higher wattage incandescent lamps.

Table 3-12: Linear Delamping Pre-Retrofit Estimates by Measure Category

Measure Category	Wattage Observations	Pre-Retrofit Wattage	Relative Precision
(1) 4FT-T12 removed	21	46	10%
(1) 8FT-T12 removed	24	70	5%
(2) 4FT-T12 removed	66	66	3%
(2) 8FT-T12 removed	2	113	40%

Table 3-13: Occupancy Sensor Post-Retrofit Controlled Wattage by Measure Category

Measure Category	Wattage Observations	Post-Retrofit Wattage	Relative Precision
Integrated Occupancy Sensor	110	179	5%
Non-Integrated Occupancy Sensor	181	90	18%

#### 3.4.3 Industry Standard Practice Wattages

Industry standard practice (ISP) baselines will apply only to delamping and T5 measures. For T5 measures replacing metal halides, customers that are ROB utilize a pulse start metal halide for the entire EUL of the measure, which is consistent with Title 20. For customers that are classified as ER, the wattage of the replaced equipment serves as the baseline throughout the RUL of the baseline equipment and the post-RUL period utilizes a pulse start metal halide as the ISP.

For delamping of linear fluorescent measures and T5 linears replacing linear fluorescents, the ISP baselines are developed using data collected for the Commercial Market Share Tracking (CMST) Study on linear fluorescent installations performed during 2009-12. Using the CMST, average wattages were developed by lamp length, the number of lamps per fixture, and if the fixture was installed in a high bay application or not (defined as greater than 12 feet in height). For example, an average wattage was developed for all 3-lamp, 4-foot fixtures that were not high bay applications. This serves as the ISP baseline wattage for all installed non-high bay linear fluorescent measures that were 3-lamp, 4-foot fixtures. Note that this ISP baseline wattage is comprised of various efficiencies of linear fluorescent measures including T8 and T5 fixtures.

Two different averages were taken, one which excluded T12 fixtures and one which excluded both T12 and 700 series T8 fixtures. T12 fixtures are excluded in both because T12 lamps began being phased out in 2012 and the CMST found that only 1% of all installations included T12s. Therefore, T12s were not considered to be industry standard practice. Although 700 series T8 fixtures are also being phased out, the phase out data has been pushed back to July 2014. The CMST also found that a significant portion of the installations during 2010-12 (approximately a

third) included 700 series T8s. For customers that are classified as ROB, their ISP baseline is used for the full EUL, which would take affect when their installation was made. For these participants, their ISP baseline should include 700 series T8s. For customers classified as ER, their ISP baseline is used in the post-RUL period, which typically would begin approximately 5 years after their installation. By this time, 700 series T8s would not be available; therefore, for these participants, their ISP baseline should exclude 700 series T8s.

Table 3-14: Industry Standard Practice Wattages by Lamp Length, Lamps per Fixture, and High Output/Non-High Output

Lamp Length	Lamps Per Fixture	High Output?	ROB ISP Site Count	ROB ISP Wattage	Post-RUL ISP Site Count	Post-RUL ISP Wattage
2'	2	N	15	31	10	31
3'	1	N	4	27	3	27
3'	2	N	4	45	1	45
4'	1	N	25	28	22	30
4'	2	N	198	58	153	58
4'	2	Y	5	98	5	98
4'	3	N	77	84	46	83
4'	4	N	125	120	90	120
4'	4	Y	18	206	18	206
4'	6	N	19	181	16	179
4'	6	Y	6	310	6	310
4'	8	N	2	245	2	245
8'	1	N	4	62	4	62
8'	2	N	18	105	15	105

#### 3.4.4 RUL Analysis

The dual baseline approach will be applied to all T5 measures. In order to estimate a site-specific impact for a participant, it must first be determined if the installation was ROB/NR or ER. If it is determined that the installation was ER, the RUL is estimated as one third of the EUL, following the DEER methodology. For the measures being evaluated, the EUL is defined as:

EUL = Minimum of either 
$$\frac{Service\ Life\ (hours)}{Annual\ Hours\ of\ Use}$$
 or 15 years.

Where,

Service Life = 70,000 for T8s, electronic ballasts; and 20,000 for T12s (based on lamp life)

Annual Hours of Use = the site-specific estimate of post-retrofit annual hours of operation obtained from either logger data usage or adjusted self-reported operating hours gathered on site.

Then, as mentioned above, for ER installations, the replaced equipment will be used to determine baseline wattage during the RUL period and industry standard practice will be used to determine baseline wattage for the post-RUL period. For ROB/NR installations, industry standard practice will be used to determine baseline wattage for the full EUL period.

Below, the approach for determining if a customer is ROB/NR or ER is discussed in detail.

#### ROB/NR/ER Algorithm

In order to classify an installation as being ER, there must be "a preponderance of evidence that an energy efficiency program activity induced or accelerated equipment replacement. Early retirement measures must provide justification that the existing equipment being replaced would have continued to function and perform its original design intent for a period of time in absence of the replacement." <sup>10</sup>

Therefore, to determine if an installation is ER we first determined if the equipment was replaced on burnout, or was approaching the end of its useful life. If the equipment would not have been able to function as intended for at least a year, the installation is classified as an ROB. If not, we then examine if the program influenced an accelerated replacement, or if the customer was likely to have replaced the equipment at roughly the same time in the absence of the program. If the customer was likely to have replaced the equipment at roughly the same time in the absence of the program, they are considered NR. If not, then the customer will be classified as ER.

Table 3-15 presents the percentage of participants classified as ER by IOU and program delivery.

From CPUC guidance document "Project Basis (RET, ROB, etc.), EUL/RUL Definitions, & Preponderance of Evidence" dated 1/29/14.

Table 3-15: Percent Early Replacement by Gross Program Group for T5 Early Replacers

Program Administrator Gross Program Group	n	Percent Early Replacement	Relative Precision
PGE			
Deemed	50	44%	27%
Direct Install	14	35%	67%
Local Government Partnership	17	79%	22%
Third/Local Party Implementer	27	39%	41%
Total PGE	108	47%	17%
SCE			
Deemed	25	45%	38%
Direct Install	2	100%	0%
SCE Total	27	46%	36%
SDGE			
Deemed	7	84%	34%
Direct Install	4	80%	62%
SDG&E Total	11	83%	26%
Statewide			
Deemed	82	45%	21%
Direct Install	20	43%	46%
Local Government Partnership	17	79%	22%
Third/Local Party Implementer	27	39%	41%
Statewide Total	146	47%	15%

Table 3-16: Percent Early Replacement by Gross Program Group for Delamping Early Replacers

Program Administrator Gross Program Group	n	Percent Early Replacement	Relative Precision
PGE			
Deemed	31	20%	62%
Local Government Partnership	42	65%	19%
Third/Local Party Implementer	24	75%	21%
Total PGE	97	52%	16%
SCE			
Deemed	55	59%	19%
Direct Install	16	84%	20%
Local Government Partnership	4	53%	116%
Third/Local Party Implementer	4	68%	84%
SCE Total	79	69%	13%
SDGE			
Deemed	14	73%	30%
Direct Install	1	100%	0%
SDG&E Total	15	73%	28%
Statewide			
Deemed	100	50%	17%
Direct Install	17	84%	19%
Local Government Partnership	46	64%	19%
Third/Local Party Implementer	28	72%	21%
Statewide Total	191	63%	9%

For T5 linears, at the program administrator level, the percentage of early replacement measures is very similar for PG&E and SCE, but much greater for SDG&E at 83%. Across program types, LGP programs have the highest rate of ER (79%) while direct install, deemed and third party programs are fairly similar. While there is some variability across PAs, the overall statewide ER percentage is roughly 47%.

Similarly for delamping, SDG&E has a higher ER rate (73%) than both PG&E (52%) and SCE (69%). Also, DI (84%), LGP (64%) and third party programs (72%) are all higher than deemed (50%).

### 3.5 Development of Unit Energy Savings Values

The annual operating hours and peak demand estimates for each building type can then be multiplied by the delta wattage (or installed wattage for controls) associated with each measure configuration for all those segment combinations. Thousands of UES values were generated for each of the ESPI measures as a result. Given the fact that the UES analysis was done at this level of granularity, not all building types where represented. Average operating hours and coincidence factors were applied in the event that a building type was not well represented in the sample.

Table 3-17 presents UES values that were generated for small offices. As discussed in the Section 2 and above, the operating hours are predicated on the distribution of activity areas where the measures are installed. A higher percentage of lower usage areas like restrooms and storage will translate over to lower operating hour estimates. This is true for CFL and LED lamps. For CFL and LED reflectors as well as the linear measures, operating hours tend to be higher as well as the peak demand estimates. The delta wattage values range from 20W (represented here in kW) to 53 watts for CFL and LED lamps. The ranges are generally higher for CFL and LED reflectors. The controlled wattage associated with occupancy sensors is also affected by the application of the measure. Two ranges of controlled wattage were developed for both fixture integrated and non-integrated controls.

While not presented here, for linear measures, there are actually three UES values that are generated. These correspond to the dual baseline classification. One UES is generated for the ROB case and two are generated for the ER installations – one for the RUL period and another for the post-RUL period.

Table 3-17: Ex-Post UES Values for Small Offices

ESPI Measure Configuration	Delta Wattage	Pre Hours	Post Hours	UES kWh	Pre CF	Post CF	UES kW
CFL Lamp					·		
5-13W CFL	0.045	1,131	1,131	51.0	33%	33%	0.015
14-24W CFL	0.053	1,131	1,131	59.6	33%	33%	0.018
25-30W CFL	0.050	1,131	1,131	57.1	33%	33%	0.017
CFL Reflector	•				•	•	•
5-13W CFL	0.044	1,898	1,898	83.3	41%	41%	0.018
14-24W CFL	0.048	1,898	1,898	90.6	41%	41%	0.020
25-30W CFL	0.060	1,898	1,898	114.7	41%	41%	0.025
Linear Delamp							
(1) 4FT-T12 removed	0.044	2,319	2,319	101.4	64%	64%	0.028
(2) 4FT-T12 removed	0.063	2,319	2,319	146.0	64%	64%	0.040
(1) 8FT-T12 removed	0.069	2,319	2,319	161.1	64%	64%	0.044
(2) 8FT-T12 removed	0.086	2,319	2,319	199.9	64%	64%	0.055
LED Lamp	•						
4-7W LED	0.033	1,024	1,024	34.3	27%	27%	0.009
8-11W LED	0.045	1,024	1,024	46.5	27%	27%	0.012
12-17W LED	0.020	1,024	1,024	20.4	27%	27%	0.005
LED Reflector							
4-7W LED	0.052	1,822	1,822	94.4	45%	45%	0.023
8-11W LED	0.046	1,822	1,822	83.8	45%	45%	0.021
12-17W LED	0.056	1,822	1,822	101.5	45%	45%	0.025
> 17W LED	0.043	1,822	1,822	79.2	45%	45%	0.020
T5 Linear							
4FT-2L-T5	0.081	2,729	2,729	222.2	61%	61%	0.050
4FT-4L-T5	0.117	2,729	2,729	319.2	61%	61%	0.072
4FT-6L-T5	0.050	2,729	2,729	136.6	61%	61%	0.031
Occupancy Sensor							
Integrated (High Wattage)	0.192	1,864	1,256	241.7	45%	35%	0.067
Integrated (Low Wattage)	0.131	1,864	1,256	164.5	45%	35%	0.045
Non-Integrated (High Wattage)	0.371	1,864	1,256	466.5	45%	35%	0.129
Non-Integrated (Low Wattage)	0.085	1,864	1,256	106.2	45%	35%	0.029

### 3.6 Net-to-Gross Analysis

The approach for estimating net-to-gross ratios (NTGRs) was based on the large non-residential free ridership approach developed by the Net-to-Gross Ratio (NTGR) Working Group and documented in Appendix C, Methodological Framework for Using the Self-Report Approach to Estimating Net-to-Gross Ratios for Non-residential Customers. The NTGR is calculated as the average of three program attribution indices (PAI) known as PAI-1, PAI-2, and PAI-3. Each of these scores represents the highest response or the average of several responses given to one or more questions about the decision to install a program measure. The participant phone survey was the basis for the inputs to each score.

- Program attribution index 1 (PAI-1) is a score that reflects the influence of the most important of various program-related elements in the customer's decision to select a given program measure. The PAI-1 score is calculated as the highest program influence factor divided by the sum of the highest program influence factor and the highest non-program influence factor. Some example non-program factors are: previous experience with the measure, recommendation from an engineer, standard practice, corporate policy, compliance with rules or regulations, organizational maintenance or equipment replacement policies and "other specify." Payback is treated as a program influence factor if the rebate/incentives played a major role in meeting payback criteria, but is treated as a non-program influence factor if it did not play a major role in meeting payback criteria.
- Program attribution index 2 (PAI–2) is a score that captures the perceived importance of program factors (including rebate/incentives, recommendation, and training) relative to non-program factors in the decision to implement the specific measure that was eventually adopted or installed. This score is determined by asking respondents to assign importance values to the program and most important non-program influences so that the two total 10. The program influence score is adjusted (i.e., divided by 2) if respondents had made the decision to install the measure before learning about the program. The final score is divided by 10 to be put into decimal form, thus making it consistent with PAI-1.
- Program attribution index 3 (PAI–3) is a score that captures the likelihood of various actions the customer might have taken at the given time and in the future if the program had not been available (the counterfactual). This score is calculated as 10 minus the likelihood that the respondent would have installed the same measure in the absence of the program. The final score is divided by 10 to put into decimal form, thus making it consistent with PAI-1 and PAI-2.

The NTGR is estimated as an average of these three scores. If one of the scores is not available (generally due to respondents giving a "don't know" or "refusal" response), then the NTGR is

estimated as the average of the two available scores. If two or more scores were missing, results are discarded from the calculation.

**Table 3-18: NTGRs by Program Delivery** 

ESPI Measure		NTGR	Relative		Relative
Program Delivery	n	kWh	Precision	NTGR kW	Precision
CFL					
Deemed	40	0.56	5%	0.57	5%
Direct Install	98	0.63	3%	0.63	3%
Local Government Partnership	137	0.61	3%	0.62	3%
Third/Local Party Implementer	95	0.66	3%	0.66	2%
Total	370	0.61	2%	0.62	2%
LED					
Deemed	46	0.55	8%	0.56	7%
Local Government Partnership/ Direct Install	174	0.62	3%	0.61	3%
Third/Local Party Implementer	12	0.60	13%	0.61	13%
Total	232	0.59	3%	0.60	3%
Linear Delamp					
Deemed	100	0.61	4%	0.59	4%
Direct Install	29	0.73	4%	0.73	5%
Local Government Partnership	112	0.62	3%	0.63	3%
Third/Local Party Implementer	66	0.64	6%	0.52	8%
Total	307	0.65	2%	0.63	2%
Occupancy Sensors					
Deemed	22	0.62	9%	0.61	8%
Local Government Partnership/ Direct Install	29	0.57	8%	0.57	8%
Third/Local Party Implementer	25	0.56	8%	0.58	8%
Total	76	0.61	5%	0.60	4%
T5 Linear					
Deemed	63	0.64	6%	0.62	6%
Local Government Partnership/ Direct Install	67	0.69	3%	0.69	3%
Third/Local Party Implementer	17	0.55	16%	0.57	16%
Total	147	0.65	3%	0.65	4%

Table 3-18 presents the NTGRs ratios that were developed for each ESPI measure, weighted by ex-post kWh and kW. There is little variability across measure categories. Linear delamping

and T5 measures are almost identical and are greater than that of CFLs, LEDs and occupancy sensors. Across programs, however, there is certainly more variability. With the exception of controls, direct install programs have a higher NTG ratios than deemed programs, but almost ever estimate is within 5% of the overall measure average.

As discussed throughout the report, CFL and linear delamping NTGs were generated from the 2010-12 program participants that were evaluated under the Nonresidential Downstream Lighting Impact Evaluation. New phone surveys were administered for LED, T5 and occupancy sensors using 2013 program participation.

### **Evaluation Results**

This section presents the gross and net realization rates for first year and lifecycle kW and kWh savings, as well as aggregate ex-post population-level savings for first year and lifecycle kW and kWh.

### 4.1 Gross First Year Realization Rates

Once all the UES values have been created, as discussed in Section 3, these values can be applied to the population of participants. Gross realization rates are then estimated for kWh and kW savings by looking at the ratio of the aggregate evaluated gross savings to the aggregate exante gross savings. Specifically, the Gross Realization Rate (GRR) for PA-Measure segment j is estimated as:

$$Gross\_Realization\_Rate_{j} = \frac{\displaystyle\sum_{i=1}^{n} Gross\_Ex\_Post\_Impact_{i,j}}{\displaystyle\sum_{i=1}^{n} Gross\_Ex\_Ante\_Impact_{i,j}}$$

Where,

 $Gross\_Ex\_Post\_Impact_{i,j}$  is the site-specific gross ex-post impact estimate for customer i, in the population, who is in PA-Measure segment j.

 $Gross\_Ex\_Ante\_Impact_{i,j}$  is the site-specific gross ex-ante impact estimate for customer i, in the population, who is in PA-Measure segment j.

Table 4-1 presents the kWh and kW first year gross realization rates, by PA and measure, along with statewide totals. Also shown are the aggregate ex post and ex ante savings values by segment that were used to develop the realization rates.

Table 4-1: First Year Gross kWh and kW Realization Rates by PA and Measure

PA ESPI Measure	Ex Ante Gross kWh Savings	Ex Post Gross kWh Savings	GRR kWh	Ex Ante Gross kW Savings	Ex Post Gross kW Savings	GRR kW
PGE						
CFL	3,421,307	2,455,140	72%	552	444	80%
Delamping	2,101,161	1,984,106	94%	381	409	107%
LED	5,712,406	8,541,279	150%	1,112	1,981	178%
Occupancy Sensors	8,051,970	5,150,400	64%	1,244	1,111	89%
T5	48,572,305	17,611,374	36%	11,348	3,700	33%
SCE						
CFL	1,331,220	870,723	65%	269	194	72%
Delamping	1,956,877	1,773,417	91%	342	305	89%
Occupancy Sensors	9,429,536	5,535,704	59%	3,129	1,067	34%
T5	23,229,768	13,178,760	57%	5,853	2,705	46%
SDGE						
CFL	1,863,522	1,680,068	90%	387	353	91%
Delamping	480,039	414,643	86%	129	112	86%
Occupancy Sensors	923,199	660,638	72%	204	114	56%

The first year gross realization rates vary significantly across measure, but are fairly similar across program administrator for most measures. As discussed throughout Section 3, the ex-post impacts and ex-ante claims are products of several unique parameters that are generated in the impact algorithm. The underlying ex-ante assumptions regarding each parameter vary by measure as do the ex-post impacts. Below is a brief discussion of some of those underlying differences and how they affected the overall realization rates.

The CFL ESPI category represents both screw-in CFL lamps and reflector lamps. As discussed above in the operating hour section, the overall ex-post operating hours were considerably higher for CFL reflectors (2,731 hours compared to 1,160 hours for CFL screw-in lamps). For PG&E and SCE, the first year GRR for CFLs is 72% and 65%, respectively. The main reason for this is higher ex-ante operating hours for CFL lamps relative to ex-post. While the ex-post impacts for CFL lamps are much lower than ex-ante assumptions, the parameters associated with CFL reflectors compare very well from ex-ante to ex-post. This helps explain why the SDG&E GRR is much higher (90%) because SDG&E only rebated CFL reflectors.

For delamping measures, the first year GRR kWh and kW for SDG&E and SCE are very similar. The ex-ante wattage assumptions for each program administrator are fairly close to the ex-post delta wattages. Ex-ante operating hours are a little higher than ex-post, but the main difference is that ex-post installation rates are lower than ex-ante assumptions – 92% for direct install

programs and 86% for non-direct install programs. These rates compare to a 100% ex-ante assumption.

For LED measures, the GRR is much higher than any of the other ESPI measures (150% for kWh and 178% for kW). Like the CFL measure, LEDs represent lamp and reflector lamp measures and, like CFLs, the ex-post impacts associated with LED reflectors are much greater that than those from lamps. This explains the high GRR because the most significant ex-ante impacts for LEDs are generated from reflectors. However, the ex-ante operating hours are much more conservative than ex-post actuals.

For occupancy sensors, the most significant difference in the GRR is reflected in the controlled wattage for the measures. For high and low wattage controlled integrated occupancy sensors, the ex-ante assumptions compare well to ex-post actuals. However, for non-integrated occupancy sensors, the ex-ante controlled wattage assumptions are significantly higher than ex-post actuals. On average, the ex-post UES for high wattage controlled non-integrated sensors is roughly 50% less than ex-ante assumptions and roughly 65% less for lower wattage controls. For PG&E, the first year kW GRR is much greater than the kWh GRR which would suggest that the ex-post percent time off (PTO) is lower than the ex-ante claim.

For T5 linears, the most significant differences in the GRR are reflected in the delta wattages and, to a lesser extent, operating hours. The average ex-post UES kw is roughly 70% less than the average ex-ante UES for PG&E and is roughly 55% less in SCE.

### 4.2 Lifecycle Gross Realization Rates

Because some measures have a dual baseline, the gross realization rates associated with the first year savings will differ from the gross realization rates associated with lifecycle savings. To estimate lifecycle savings, annual gross savings were estimated for each year through the measure's EUL and aggregated. No net present valuation was made, just a straight aggregation. For measures classified as ROB, the lifecycle savings will equal the first year savings times the EUL. For measures classified as ER, the lifecycle savings will equal the annual RUL period savings times the RUL plus the annual post-RUL savings times the EUL minus the RUL:

```
ROB Lifecycle savings = EUL * First Year Savings
```

```
ER\ Lifecycle\ savings = RUL\ *RUL\ Period\ Savings + (EUL-RUL)\ *Post-RUL\ Savings
```

Gross lifecycle realization rates were then estimated by looking at the ratio of the ex-post gross lifecycle savings to the ex-ante gross lifecycle savings. Table 4-2 presents the kWh and kW lifecycle gross realization rates, by PA and measure, along with PA and statewide totals. Also

shown are the aggregate ex post and ex ante savings values by segment that were used to develop the realization rates.

Table 4-2: Lifecycle Gross kWh and kW Realization Rates by PA and Measure

PA ESPI Measure	Ex Ante Gross kWh Savings	Ex Post Gross kWh Savings	GRR kWh	Ex Ante Gross kW Savings	Ex Post Gross kW Savings	GRR kW
PGE						
CFL	12,304,976	10,012,959	81%	1,717	1,440	84%
Delamping	9,812,676	9,398,039	96%	1,780	1,932	109%
LED	34,081,569	51,644,443	152%	6,612	11,709	177%
Occupancy Sensors	64,415,762	41,203,200	64%	9,951	8,884	89%
T5	724,836,066	262,941,402	36%	169,617	55,310	33%
SCE						
CFL	3,777,421	2,649,548	70%	757	562	74%
Delamping	19,338,764	17,967,475	93%	4,056	3,709	91%
Occupancy Sensors	75,398,889	44,258,518	59%	25,026	8,534	34%
T5	309,445,430	196,340,700	63%	78,412	24,715	32%
SDGE						
CFL	5,525,099	5,056,585	92%	1,162	1,060	91%
Delamping	7,167,408	6,190,991	86%	1,932	1,669	86%
Occupancy Sensors	7,492,728	5,325,847	71%	1,642	921	56%

For CFL and LED measures, the lifecycle realization rate is most affected by the operating hours. When ex-post operating hours are lower than ex-ante, the EUL generally increases which explains why the lifecycle GRR for these measures increases from first year as well. For CFLs, this shift is most evident for PG&E (72% first year to 81% lifecycle) and is marginal for SDG&E (90% to 92%). As discussed above, ex-post operating hours for CFL screw-in lamps were significantly lower than ex-ante, while ex-post reflector hours were more in line with ex-ante claims. The SDG&E CFL measure explicitly focused on reflector lamps whereas PG&E offered a mix of screw-in lamps and reflectors.

Occupancy sensors have a fixed EUL of 8 years and are not affected by hours of operation. This is the reason why lifecycle and first year GRRs are virtually identical for these measures.

For linear delamp and T5 retrofits, the EUL will often max out at 15 years, so lower operating hours will not increase the EUL beyond the 15 year maximum. These measures are also subject to a dual baseline, so the post-RUL impacts are typically much lower than the impact during the RUL period. Likewise, the ex-post delta wattage associated with the post-RUL period for ER

measures is generally smaller than ex-ante wattage assumptions. These conditions have the effect of making the lifecycle GRR less than the first year.

### 4.3 Net First Year Realization Rates

Net savings are estimated in a manner similar to the gross savings. UES values are multiplied by the corresponding NTGRs to get net savings values. Net realization rates are then estimated for kWh and kW savings by looking at the ratio of the aggregate evaluated gross savings to the aggregate ex-ante gross savings. Specifically, the Net Realization Rate (NRR) for PA-Measure segment j is estimated as:

$$Net\_Realization\_Rate_j = \frac{\displaystyle\sum_{i=1}^{n} Net\_Ex\_Post\_Impact_{i,j}}{\displaystyle\sum_{i=1}^{n} Net\_Ex\_Ante\_Impact_{i,j}}$$

Where,

Net\_Ex\_Post\_Impact<sub>i,j</sub> is the site-specific net ex-post impact estimate for customer i, in the population, who is in PA-Measure segment j.

 $Net\_Ex\_Ante\_Impact_{i,j}$  is the site-specific net ex-ante impact estimate for customer i, in the population, who is in PA-Measure segment j.

Table 4-3 presents the kWh and kW first year net realization rates, by PA and measure, along with statewide totals. Also shown are the aggregate ex post and ex ante savings values by segment that were used to develop the realization rates

Table 4-3: First Year Net kWh and kW Realization Rates by PA and Measure

PA ESPI Measure	Ex Ante Net kWh Savings	Ex Post Net kWh Savings	NRR kWh	Ex Ante Net kW Savings	Ex Post Net kW Savings	NRR kW
PGE						
CFL	2,486,141	1,492,390	60%	412	276	67%
Delamping	1,870,033	1,436,594	77%	339	290	86%
LED	4,840,109	4,932,101	102%	942	1,159	123%
Occupancy Sensors	4,873,823	3,130,373	64%	747	672	90%
T5	37,213,409	11,361,930	31%	8,699	2,353	27%
SCE						
CFL	1,104,925	524,650	47%	223	118	53%
Delamping	1,660,284	1,153,012	69%	290	169	58%
Occupancy Sensors	7,073,497	3,315,862	47%	2,451	635	26%
T5	17,533,048	8,516,156	49%	4,401	1,717	39%
SDGE						
CFL	1,106,494	1,016,907	92%	230	214	93%
Delamping	293,741	252,020	86%	79	66	84%
Occupancy Sensors	572,596	401,344	70%	126	68	54%

The NRRs differ for the same reasons discussed above for GRRs, however, they are also influenced by differences between ex-post and ex-ante NTGRs. For the most part, the ex-post NTGRs are less than ex-ante NTGRs, which explains why NRRs are lower than GRRs. The only exception to this is an increase from 90% GRR to 92% NRR for SDG&E CFLs. This is because the ex-post NTGR for this measure was slightly larger than the ex-ante ratio.

### 4.4 Lifecycle Net Realization Rates

Net lifecycle realization rates are estimated in a similar way as gross lifecycle realization rates, by looking at the ratio of the evaluated ex-post net lifecycle savings to the ex-ante net lifecycle savings. The approach is identical to that for the gross lifecycle realization rates, but using net savings instead of gross.

Table 4-4 presents the kWh and kW lifecycle net realization rates, by PA and measure, along with PA and statewide totals. Also shown are the aggregate ex post and ex ante savings values by segment that were used to develop the realization rates.

Table 4-4: Lifecycle Net kWh and kW Realization Rates by PA and Measure

PA ESPI Measure	Ex Ante Net kWh Savings	Ex Post Net kWh Savings	NRR kWh	Ex Ante Net kW Savings	Ex Post Net kW Savings	NRR kW
PGE						
CFL	8,429,771	5,956,136	71%	1,228	878	71%
Delamping	8,733,281	6,799,445	78%	1,584	1,368	86%
LED	28,852,256	29,779,755	103%	5,594	6,818	122%
Occupancy Sensors	38,990,586	25,042,986	64%	5,977	5,372	90%
T5	555,167,842	169,605,540	31%	129,988	35,171	27%
SCE						
CFL	3,114,816	1,586,004	51%	626	340	54%
Delamping	16,412,857	11,691,092	71%	3,440	2,037	59%
Occupancy Sensors	56,565,532	26,510,188	47%	19,604	5,080	26%
T5	232,451,965	126,886,325	55%	58,677	15,677	27%
SDGE						
CFL	3,276,638	3,061,098	93%	688	642	93%
Delamping	4,386,214	3,762,888	86%	1,179	987	84%
Occupancy Sensors	4,645,052	3,235,547	70%	1,018	552	54%

# Appendix A

# **Nonresidential Downstream Impact Evaluation Phone Survey**

### Participant Survey for CPUC 2013-2014 Commercial Evaluation

#### INTRODUCTION AND FINDING CORRECT RESPONDENT

This is \_\_\_\_\_ calling on behalf of the CPUC, from ITRON CONSULTING. THIS IS NOT A SALES CALL NOR A SERVICE

CALL. May I please speak with ...<%CONTACT>

**OUTCOME1** 

...<%OLDCONTACT> ... <%BUSINESS> ... the person at your organization that is most knowledgeable about your participation in <%UTILITY>'s <%PROGRAM> program.

!\_\_[IF NEEDED]...This is a fact-finding survey only, authorized by the

California Public Utilities Commission.

1	Yes (go to next screen)	Continue
2	Make appointment	Make appt and record time
3	Busy/engaged	Record Response and T&T
4	No Answer	Record Response and T&T
5	Refused	Record Response and T&T
6	Disconnected	Record Response and T&T
7	Answering Machine - no message	Record Response and T&T
8	Duplicate	Record Response and T&T
9	DRNA	Record Response and T&T

		n 15
10	Disability	Record Response and T&T
11-12	Language Barriers	Record Response and T&T
13	Answering Machine - left message	Record Response and T&T
14	NO SCREEN - Participant	Record Response and T&T
15	Hang up	Record Response and T&T
16	Residence	Record Response and T&T
17	Fax	Record Response and T&T
18	Quota full	Record Response and T&T
19	Wrong Address	Record Response and T&T
20	Home office	Record Response and T&T
21	Max attempts	Record Response and T&T
24	General callback	Record Response and T&T
25	Name/Number changed	Record Response and T&T
Thank & Terminate PBLOCK NO_ONE	Thank you for your time. For this study, we need to speak to someone about your organization's installation of energy efficient equipment that your organization installed through <%UTILITY>'s <%PROGRAM> program.	END
Q1B	[IF YOU ARE TRANSFERRED TO ANOTHER PERSON OTHER THAN THE BEST CONTACT]Who would be the person most familiar about your organization's participation in <% UTILITY>'S <% PROGRAM> program? [ENTER NEW CONTACT NAME AND MOVE ON] [IF NEEDED] This is not a sales call. [IF NEEDED] This is a fact-finding survey only, and responses will not be connected with your firm in any way. The California Public Utilities Commission wants to better understand how businesses think about and manage their energy consumption.	
77	There is no one here who can help you	T&T
1	Continue Q1B until you find appropriate contact person, record as &NEW CONTACT NAME	Intro3:s
	[IF BEST CONTACT IS AVAILABLE]	

Hello, my name is \_\_\_\_\_\_\_\_ and I am calling

on behalf of the California Public Utilities Commission from Itron Consulting. THIS IS NOT A SALES CALL. We are interested in speaking with the person most knowledgeable about your organization's participation in ... <% UTILITY>'s <% PROGRAM>

program...I was told that would be you.

...Your organization participated in <%UTILITY>'s <%PROGRAM>

Intro3:S

by installing lighting equipment around 2013 or 2014.

Through this program, your oganization installed....

<%CUSTOM\_MEASURE>

<%QTY\_1> ... <%UNITS\_1> ... <%MEASURE\_1>

<%QTY\_2> ... <%UNITS\_2> ... <%MEASURE\_2>

<%QTY\_3> ... <%UNITS\_3> ... <%MEASURE\_3>

Are you the best person to speak to about your organization's participation in this program?

	1 1 0	
1	Yes	Person:s
2	No, there is someone else	Intro3:s
3	No and I don't know who to refer you to	Appoint
5	Property management company handles this	PMNAME
99	Don't know/refused	T&T

### Ext Is there a phone extension or phone number you recommend we use when we call back?

77	Record Extension or Phone Number, &PHONE	Thank&Terminat e
88	Refused	Thank&Terminat e
99	Don't know	Thank&Terminat e

### **PMNAME** May I have the name and contact information of your property management company?

1	Yes - RECORD	Record Response and T&T
2	No	Thank&Terminat e
88	Refused	Thank&Terminat e
99	Don't Know	Thank&Terminat e

### [IF RECOMMENDED CONTACT IS NOT CURRENTLY

### **Appoint** AVAILABLE]

When would be a good day and time for us to call back?

77	Record day of the week, time of day and date to call back, as &APPOINT	Record Response and T&T
88	Refused	Intro3(99)
99	Don't know	Intro3(99)

#### If Person(3)

Intro3(99)	Thank you for your time. We need to speak with the person at your organization that is most familiar with this facility's energy using equipment. Those are all of the questions I have for you today.	Abandoned User30
------------	--	---------------------

### Who would be the person at this location who is most knowledgeable **PBLOCK Hi** about this facility's energy using equipment? [Enter New Contact

Name and move on.]

77	Record Name, as &CONTACT	May_I
----	--------------------------	-------

88	Refused	Thank&Terminat e
99	Don't know	Intro3(99)

#### **May\_I** May I speak with him/her?

77	Yes	Intro3:s
88 No (not available right now@, set cb)	No (not evoilable right now@ set ch)	Abandoned
	Appointment	

According to our records, your organization participated in

<%UTILITY>'s <%PROGRAM> program by installing energy saving

equipment around ... <%DEEM\_PAID\_DATE1>

<%CUST\_PAID\_DATE>

Through this program, your organization installed....

**PERSON:s** <%CUSTOM MEASURE>

<%QTY\_1> ... <%UNITS\_1> ... <%MEASURE\_1> <%QTY\_2> ... <%UNITS\_2> ... <%MEASURE\_2> <%QTY 3> ... <%UNITS 3> ... <%MEASURE 3>

Are you the person most knowledgeable about your organization's participation in ...<% UTILITY>'s <% PROGRAM> Program?

1	Yes	Continue
2	Yes, need to make appointment	Appoint
4	No, but I will give you a name	Thank&Terminat e
99	No one knows about the energy using equipment	Thank&Terminat e

If you need to provide validation for this survey, provide the following contact name and number: Mona Dzvova (LAST NAME PRONOUNCED 'ZOVA'), (415) 703-1231, and the following website: www.cpuc.ca.gov/eevalidation

Before we start, I would like to inform you that for quality control purposes, this call may be monitored by my supervisor. Today we're conducting a very important study on the energy needs and perceptions of organizations like yours. We are interested in how organizations

of organizations like yours. We are interested in how organizations like yours think about and manage their energy consumption. Your input will allow the California Public Utilities Commission to build and maintain better energy savings programs for customers like you. And we would like to remind you, your responses will not be connected with your organization in any way.

#### **SCREENER**

DISPLAY

#### **VERIFY** For verification purposes only, may I please have your name?

77	Get name	Scrn_Addr
88	Refused	Scrn_Addr
99	Don't know	Scrn_Addr

**DISPLAY** For the sake of expediency, I will refer to ....<%UTILITY>'s <%PROGRAM> ...program as the PROGRAM.

First, I'd like to ask you a few questions about your organization and

Scrn_Addr	facility. Our records show your organization is located at %ADDRESS	
	in %CITY. Is that correct?	
	[CONTINUE IF ADDRESS REPORTED BY RESPONDENT IS	
1	SIMILAR ENOUGH] Yes	Bus_Name
2	No	CORRECT
88	Refused	COMMENT
99	Don't Know	COMMENT
	Don't Know	COMMENT
COMMENT	We were attempting to reach <% UTILITY>'s customer at <% ADDRESS> and since you cannot confirm this address, those are all the questions that we have for you today, on behalf of the California Public Utilities Commission, thank you for your time.	
CORRECT	May I have your correct address?	
%CORRECT	Corrected Address	COMPARE
COMPARE	Are these addresses similar or totally different? Computer Address - %ADDRESS Corrected Address - &CORRECT	
1	Similar	Bus_Name
2	Totally Different	COMMENT2
		<u> </u>
COMMENT2	We were attempting to reach the <% UTILITY> customer at <% ADDRESS> in <% CITY> and since that does not match your address, then we must have mis-dialed the telephone number. Those are all the questions that we have for you today, on behalf of the California Public Utilities Commission. Thank you for your time and cooperation.	Thank and Terminate
BUS_NAME	Our records show your organization's name as: <%BUSINESS> <%CONTACT> <%OLDCONTACT>. Is that correct?	
1	Yes	INCENT
2	No	Bus_Correct
88	Refused	COMMENT
99	Don't Know	COMMENT
BUS_CORRECT	What is the correct name for your organization?	
&BUS_CORREC	Corrected Business	INCENT
INCENT	What percentage of the cost of your rebated equipment was covered by the program?	
77	RECORD RESPONSE	A1gg
88	REFUSED	FM050
99	DON'T KNOW	FM050

### IF INCENT <> 100 then ask; Else skip to FM050

What incentive amount did your organization receive from the program

Algg towards your energy efficient equipment installation?

77	RECORD VERBATIM	FM050
88	Refused	FM050
99	Don't know	FM050

### FM050 What is the main business ACTIVITY at this facility? [DO NOT READ]

	,	
1	Offices (non-medical)	FM050a
2	Restaurant/Food Service	FM050b
3	Food Store (grocery/liquor/convenience)	FM050c
4	Agricultural (farms, greenhouses)	FM050d
5	Retail Stores	FM050e
6	Warehouse	FM050f
7	Health Care	FM050g
8	Education	FM050h
9	Lodging (hotel/rooms)	FM050i
10	Public Assembly (church, fitness, theatre, library, museum, convention)	FM050j
11	Services (hair, nail, massage, spa, gas, repair)	FM050k
12	Industrial (food processing plant, manufacturing)	FM0501
13	Laundry (Coin Operated, Commercial Laundry Facility, Dry Cleaner)	FM050m
14	Condo Assoc./Apartment Mgr (Garden Style, Mobile Home Park, High-rise, Townhouse)	FM050n
15	Public Service (fire/police/postal/military)	FM050o
77	OPEN\Record Other Service Shop	LANG
88	Refused	LANG
99	Don't know	LANG

### FM050a Which of the following types of offices best describes this facility? Would you say...[READ]

	, , t 1	
1	Administration and management	LANG
2	Financial/Legal	LANG
3	Insurance/Real Estate	LANG
4	Data Processing/Computer Center	LANG
5	Mixed-Use/Multi-tenant	LANG
6	Lab/R&D Facility	LANG
7	Software Development	LANG
8	Government Services	LANG
9	Office with Warehouse	LANG
10	Contractor's Offices	LANG
11	Telecommunications Center (call center)	LANG
12	Travel Services (Travel Agent)	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050b** Which of the following types of restaurants or food service best describes this facility? Would you say... [READ]

1	Fast Food or Self Service	LANG
2	Specialty/Novelty Food Service	LANG
3	Table Service	LANG
4	Bar/Tavern/Nightclub/Brew Pub or Microbrewery/Other entertainment	LANG
5	Caterer	LANG
6	Other Food Service	LANG
88	Refused	LANG
99	Don't know	LANG

### FM050c Which of the following types of food stores best describes this facility? Would you say...[READ]

1	Supermarkets	LANG
2	Small General Grocery	LANG
3	Specialty/Ethnic Grocery/Deli	LANG
4	Convenience Store	LANG
5	Liquor Store	LANG
6	Retail Bakery	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050d** What type of agricultural facility is this? [READ]

1	Commercial Greenhouse	LANG
2	Commercial Farm	LANG
3	Dairy/Ranch	LANG
4	Vineyard/Orchard	LANG
5	Agricultural Storage (Grain Elevators, etc.)	LANG
6	Equine Facility (Horse Boarding/Grooming/Racing/Breeding)	LANG
77	OPEN\Describe type of agricultural facility	LANG
88	Refused	LANG
99	Don't know	LANG

### FM050e Which of the following types of retail stores best describes this facility? Would you say... [READ]

1	Department/Variety Store	LANG
2	Retail Warehouse/Club	LANG
3	Shop in Enclosed Mall	LANG
4	Shop in Strip Mall	LANG
5	Auto/Truck/Motorcycle Sales	LANG
6	Art Gallery	LANG
7	Auction House	LANG
8	Heavy Equipment Sales	LANG
9	Facility is a Mall/Strip Mall	LANG

77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050f** Which of the following types of warehouses best describes this facility? Would you say... [READ]

1	Refrigerated Warehouse	LANG
2	Unconditioned Warehouse, High Bay (lighting higher than 13 ft.)	LANG
3	Unconditioned Warehouse, Low Bay	LANG
4	Conditioned Warehouse, High Bay (lighting higher than 13 ft.)	LANG
5	Conditioned Warehouse, Low Bay	LANG
6	Shipping/Distribution Center	LANG
7	Garage/Parking/Storage for Commercial Fleet	LANG
8	Public Self Storage Facility	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050g** Which of the following types of health care centers best describes this facility? Would you say... [READ]

1	Hospital	LANG
2	Nursing Home	LANG
3	Medical/Dental Office	LANG
4	Clinic/Outpatient Care	LANG
5	Medical/Dental Lab	LANG
6	Alcohol/Drug Treatment/Rehabilitation	LANG
7	Doctor's Office	LANG
8	Dentist's Office	LANG
9	Veterinary Hospital/Clinic	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050h** Which of the following types of educational centers best describes this facility? Would you say... [READ]

1	Daycare or Preschool	LANG
2	Elementary School	LANG
3	Middle/Secondary School	LANG
4	College or University	LANG
5	Vocational or Trade School	LANG
6	Instructional Studio (Dance/Music/Martial Arts)	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050i** Which of the following types of lodging best describes this facility? Would you say... [READ]

1	Hotel	LANG
2	Motel	LANG
3	Resort	LANG
4	Bed and Breakfast	LANG
5	Campground/Trailer Camping/KOA	LANG
6	Residential Hotel/Motel	LANG
7	Dormitory/Sorority/Fraternity	LANG
8	Activity Camp/Summer Camp	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

FM050j Which of the following types of public assembly buildings best describes this facility? Would you say... [READ]

1	Religious Assembly (worship only)	LANG
2	Religious Assembly (mixed use)	LANG
3	Health/Fitness Center/Athletic Center/Gym	LANG
4	Movie Theaters	LANG
5	Theater/Performing Arts Venue	LANG
6	Library/Museum	LANG
7	Conference/Convention Center	LANG
8	Community Center/Activity Center	LANG
9	Country Club	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050k** Which of the following types of service buildings best describes this facility? Would you say...[READ]

1	Hair Salon	LANG
2	Nail Salon	LANG
3	Massage Spa	LANG
4	Day Spa	LANG
5	Gas Station/Auto Repair	LANG
6	Gas Station w/Convenience Store	LANG
7	Repair (Non-Auto)	LANG
8	Copy Center/Printing	LANG
9	Package Delivery (Fed Ex/UPS/DHL)	LANG
10	HVAC Repair Installation	LANG
11	Aircraft Maintenance/Repair	LANG
12	Airport	LANG
13	Parking Lot/Commuter Service	LANG
14	Marina	LANG

15	Amusement (mini-golf/go-carts/skating/bowling)	LANG
16	Pet Care/Grooming	LANG
17	Car Rental	LANG
18	Car Wash	LANG
19	Cemetery/Mortuary/Crematorium	LANG
20	Equipment Rental	LANG
21	Fleet Fueling Services	LANG
22	Pest Control	LANG
23	Photographer	LANG
24	Vehicle Inspections	LANG
25	Transportation	LANG
26	Upholstery	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

**FM0501** Which of the following types of buildings best describes this facility? Would you say...[READ]

1	Assembly/Light Manufacturing	LANG
2	Food Processing Plant	LANG
3	Recycling Center	LANG
4	Commercial/Industrial Bakery	LANG
5	Commercial Brewery/Winery	LANG
6	Chemical/Petrochemical Production	LANG
7	Industrial Process	LANG
8	Radio/Television/Film/Music Production	LANG
9	Energy Generation/Distribution	LANG
10	Machine Shop	LANG
11	Pharmaceutical Production/Manufacturing	LANG
12	Mail Sorting	LANG
13	Mining	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050m** What type of laundry facility is this? [READ]

1	Coin Operated	LANG
2	Commercial Laundry Facility	LANG
3	Dry Cleaners	LANG
77	OPEN\Record other building type	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050n** Which of the following types of buildings best describes this facility? Would you say...[READ]

1	Garden Style	LANG
2	Mobile Home	LANG
3	High-rise	LANG
4	Townhouse	LANG
5	Condominium	LANG
6	Apartment	LANG
7	Artists' Studio/Live Work/Loft	LANG
8	Assisted Living	LANG
77	OPEN\Record other building type	LANG
88	Refused	LANG
99	Don't know	LANG

FM0500 Which of the following types of buildings best describes this facility? Would you say...[READ]

1	Police station	LANG
2	Fire station	LANG
3	Post office	LANG
4	Military	LANG
5	Ambulance Service	LANG
6	Jail/Correctional facility	LANG
7	Courthouse	LANG
8	Library	LANG
9	Water/Waste Water Treatment	LANG
10	General Government (Municipal/State/Federal Agency Buildings)	LANG
11	Public Park	LANG
77	OPEN\Record other building type	LANG
88	Refused	LANG
99	Don't know	LANG

### $\textbf{LANG} \quad \begin{array}{l} \text{Is another language besides English used to conduct business at this} \\ \text{facility?} \end{array}$

1	Yes	OTH_LANG
2	No	CC2a
88	Refused	CC2a
99	Don't Know	CC2a

### **OTH\_LANG** Which languages are used to conduct business at this facility?

1	Spanish	CC2a
2	Chinese	CC2a
3	Korean	CC2a
4	Vietnamese	CC2a
5	Japanese	CC2a
6	Hindi	CC2a
77	OPEN	CC2a

88	Refused	CC2a
99	Don't know	CC2a

#### **CUSTOMER CHARACTERISTICS**

Now, I'd like to ask you questions regarding your facility.

CC2a What is the total square footage at this facility?

77	RECORD Square feet	CC2c
888888	Refused	CC3
999999	Don't know	CC3

#### IF CC2a IN (88, 99)

**CC3** Would you say that the floor area is ...?

1	less than 1,500 sq. ft.	CC2c
2	1,500 - 5,000 sq. ft.	CC2c
3	5,000 - 10,000 sq. ft.	CC2c
4	10,000 – 25,000 sq. ft.	CC2c
5	25,000 – 50,000 sq. ft.	CC2c
6	50,000 – 75,000 sq. ft.	CC2c
7	75,000 – 100,000 sq. ft.	CC2c
8	over 100,000 sq. ft. (ag area)	CC2c
88	Refused	CC2c
99	Don't know	CC2c

**CC2c** Is the entire floor area of this facility heated or cooled?

1	Yes	CC3a
2	No	CC2d
88	Refused	C0
99	Don't know	C0

**CC2d** What percentage of the floor area is heated or cooled?

77	Percent	CC3a
101	Refused	C0
102	Don't know	C0

### If CC2d > 0 or CC2c = 1; else skip to C0

**CC3a** Is your space heated using electricity or gas or something else?

1	Electricity	C0
2	Gas	C0
3	Both electricity and gas	C0
4	Propane	C0
77	OPEN\Other-record	C0
88	Refused	C0

00	Double Los	<b>C</b> 00
99	Don't know	C0
C0	About what percentage of your operating costs does energy account for?	
1	Less than 1 percent	CC4
2	1-2 percent	CC4
3	3-5 percent	CC4
4	6-10 percent	CC4
5	11-15 percent	CC4
6	16-20 percent	CC4
7	21-50 percent	CC4
8	Over 51 percent	CC4
88	Refused	CC4
99	Don't Know	CC4
CC4	Does your organization own, lease, or manage the facility?	
1	Own	C5
2	Lease/Rent	C5
3	Manage	C5
88	Refused	C5
99	Don't know	C5
C5	How many locations does your organization have. Is it	
1	This facility only	CC6
2	2 to 4 locations	CC6
3	5 to 10 locations	CC6
4	11 to 25 locations	CC6
5	more than 25 locations	CC6
88	Don't know	CC6
99	Refused	CC6
CC6	How active a role does your organization take in making purchase decisions related to energy using equipment at this facility? Would you say you are	
1	Very active – involved in all phases and have veto power	CC8
2	Somewhat active – we approve decisions and provide some input and review	CC8
3	Slightly active – we have a voice but it's not the dominant voice	CC8
4	Not active at all – we're part of a larger firm	CC8
5	Not active at all – our firm doesn't get involved in these issues	CC8
88	Refused	CC8
99	Don't know	CC8
CC8	In what year was the facility built?	
7777	Year	CC11
8888	Refused	CC10

0000	In the	GG10
9999	Don't know	CC10
	If CC9 in (99, 00) then only also skin to CC11	
CC10	If CC8 in (88, 99) then ask; else skip to CC11 If don't know, would you say it was	
1	After 2010	CC11
2	2000s	CC11
3	1990s	CC11
4	1980s	CC11
5	1970s	CC11
6	1960s	CC11
7	1950	CC11
8	Before 1950	CC11
88	Refused	CC11
99	Don't know	CC11
	Don't know	CCII
~~	In what year was this facility last remodeled? [PROBE FOR BEST	
CC11	GUESS]	
7777	Year	CC12a
6666	Never Remodeled	CC12a
8888	Refused	CC11a
9999	Don't know	CC11a
CC11a	Ask if CC11 in (88, 99); else skip to CC12a Would you say the last remodeling was done [READ RESPONSES.]	
1	Between 2010 and present	CC12a
2	Between 2006 and end of 2009	CC12a
3	Between 2000 and the end of 2005	CC12a
4	During the 1990s	CC12a
5	Before the 1990s	CC12a
88	Refused	CC12a
99	Don't know	CC12a
		CC12a
CC12a	In what year was this organization established at this location?	CC124
CC12a 7777	In what year was this organization established at this location?  Year	BC090
	· · · · · · · · · · · · · · · · · · ·	
7777	Year	BC090
7777 8888	Year Refused	BC090 CC12b
8888 9999	Year Refused Don't know  If CC12a in (88, 99) then ask; else skip to BC090	BC090 CC12b
7777 8888 9999	Year Refused Don't know  If CC12a in (88, 99) then ask; else skip to BC090 Would you say it was	BC090 CC12b CC12b
7777 8888 9999 CC12b	Year Refused Don't know  If CC12a in (88, 99) then ask; else skip to BC090 Would you say it was After 2010	BC090 CC12b CC12b
7777 8888 9999 CC12b 1 2	Year Refused Don't know  If CC12a in (88, 99) then ask; else skip to BC090 Would you say it was After 2010 Between 2006 and 2010	BC090 CC12b CC12b BC090 BC090
7777 8888 9999  CC12b  1 2 3	Year Refused Don't know  If CC12a in (88, 99) then ask; else skip to BC090 Would you say it was After 2010 Between 2006 and 2010 Between 2000 and 2005	BC090 CC12b CC12b CC12b BC090 BC090 BC090

7	In the 1960s or	BC090
8	Before 1960	BC090
88	Don't know	BC090
99	Refused	BC090

#### ADDITIONAL FACILITY CHARACTERISTICS

**BC090** Has the square footage of the facility increased, decreased or remained the same since January 2012?

1	Increase in square footage	BC100
2	Decrease in square footage	BC110
3	Stayed the same	CA15
88	Refused	CA15
99	Don't know	CA15

### If BC090 = 1 then ask; else skip to BC110

BC100 How many square feet were added?

77	Square feet	BC120
88	Refused	BC120
99	Don't know	BC120

### If BC090 = 2 then ask; else skip to BC120

**BC110** By how many square feet was the facility reduced?

77	Square feet	BC120
88	Refused	BC120
99	Don't know	BC120

#### If BC090 in (1, 2) then ask; else skip to CA15

**BC120** In what year did this <% BC090> occur?

1	2012	V1
2	2013	V1
3	2014	V1
88	Refused	V1
99	Don't know	V1

#### **ROLE OF CONTRACTORS**

Did you use a contractor/vendor to install any of the the energy efficient measures that were purchased through

V1 the program?

1	Yes	V2
2	No	AP9
88	Refused	AP9
99	Don't Know	AP9

### If V1 = 1 then ask; else skip to AP9

How did you come into contact with the

V2 contractor/vendor?

1	They contacted you	V2b
2	You contacted them	V3
3	You had worked with them before	V2a
77	OTHER - Record	V3
88	Refused	V3
99	Don't Know	V3

#### Ask if V2 = 3; else skip to V2b

In relation to this project, did the vendor/contractor approach you about your energy efficient equipment

V2a retrofit/installation?

1	Yes	V2b
2	No	V3
88	Refused	V3
99	Don't Know	V3

#### Ask if V2 = 1 or V2a = 1; else skip to V3

On a scale of 0 - 10, with 0 being NOT AT ALL LIKELY and 10 is VERY LIKELY, how likely is it that your organization would have installed this new

V2b equipment had the contractor/vendor not contacted you?

1	0-10 response	V3
88	Refused	V3
99	Don't Know	V3

Did the contractor/vendor tell you about or recommend

**V3** the program?

1	Yes	V4
2	No	AP9
88	Refused	AP9
99	Don't Know	AP9

#### Ask if V3 = 1; else skip to AP9

Prior to coming into contact with the contractor/vendor, did your organization have plans to replace/install this

V4 equipment?

1	Yes	V4a
2	No	V4a
88	Refused	V4a
99	Don't Know	V4a

Using the same scale of 0 - 10 as before, how likely is it that your organization would have installed the new energy efficient equipment had the contractor/vendor

**V4a** not recommended it?

7 14	not recommended it:	
1	0-10 response	V4b

88	Refused	V4b
99	Don't Know	V4b
V4b	Using the same scale, how likely is it that your organization would have installed the energy efficient equipment with the same level of efficiency if the contractor/vendor had not recommended to do so?	
1	0-10 response	V40
88	Refused	V40
99	Don't Know	V40

On a scale of 0 - 10, with 0 being not at all important and 10 being very important, how important was the input from the contractor you worked with in deciding

**V40** which specific equipment to install?

1	0-10 response	AP9
88	Refused	AP9
99	Don't Know	AP9

### PROGRAM AWARENESS

Next, I'd like to ask you about various energy efficiency programs and what influenced your program participation.

How did you FIRST learn about <% UTILITY>'s program? [DO NOT READ ANSWERS]

1	Bill insert	AP9a
2	Program literature	AP9a
3	Account representative	AP9a
4	Program approved vendor	AP9a
5	Program representative	AP9a
6	Utility or program website	AP9a
7	Trade publication	AP9a
8	Conference	AP9a
9	Newspaper article	AP9a
10	Word of mouth	AP9a
11	Previous experience with it	AP9a
12	Company used it at other locations	AP9a
13	Contractor	AP9a
14	Result of an audit	AP9a
15	Part of a larger expansion or remodeling effort	AP9a
77	Other (RECORD VERBATIM)	AP9a
88	Refused	A1b
99	Don't know	A1b

If AP9 in (1-77) then ask; else skip to A1b

A-17

AP9

### How ELSE did you learn about <% UTILITY>'s program? [DO NOT READ LIST, ACCEPT

### AP9a MULTIPLES]

1	Bill insert	N33
2	Program literature	N33
3	Account representative	N33
4	Program approved vendor	N33
5	Program representative	N33
6	Utility or program website	N33
7	Trade publication	N33
8	Conference	N33
9	Newspaper article	N33
10	Word of mouth	N33
11	Previous experience with it	N33
12	Company used it at other locations	N33
13	Contractor	N33
14	Result of an audit	N33
15	Part of a larger expansion or remodeling effort	N33
77	Other (RECORD VERBATIM)	N33
88	Refused	N33
99	Don't know	N33

### If AP9 = 3 or AP9A = 3 then ask; else skip to A1b

You mentioned that you have a Utility or Program

Administrator Account Rep.

Can you give me his or her name?

- !\_\_\_Do you have his/her email address?
- !\_\_\_Do you have a phone number for him/her?

N33 !\_\_\_Do you have a cell phone number for him/her?\,

77	RECORD NAME, Phone, Email, etc.	A1b
88	Refused	A1b
99	Don't know	A1b

### INTEGRATED DEMAND SIDE MANAGEMENT

### If AUDIT = 1 then ask; else skip to ID0

According to our records, your organization also received an

**A1b** AUDIT from <%UTILITY>. Is this correct?

1	Yes	ID0
2	No	ID0
88	Refused	ID0
99	Don't know	ID0

### If AUDIT <> 1

To the best of your knowledge, has the facility located at this address received a <%UTILITY>-sponsored energy audit within the past 3 years?

1	Yes	ID1
2	No	ID1
88	Refused	ID1
99	Don't Know	ID1

Are you aware of other programs, other than the one we mentioned earlier, or resources that are designed to help organizations like yours reduce its energy bills?

1	Yes	ID2
2	No	ID3
88	Refused	ID3
99	Don't Know	ID3

### If ID1 = 1 then ask; else skip to ID3

What types of programs can you recall? [RECORD ALL

**ID2 MENTIONS**] [After each response prompt with "Can you recall any others?"]

1	Rebates/incentives (include mentions of SPC and Express)	ID3
2	Building Commissioning (Retrocommissioning, Monitoring based commissioning)	ID3
3	Business energy audits and feasibility studies	ID3
4	Energy Centers (Pacific Energy Center, SCE CTAC)	ID3
5	Seminars, classes, and workshops	ID3
6	Solar or other Distributed Generation Programs (CSI, SGIP)	ID3
7	Demand Response Programs (Flex Your Power, Peak Choice, BIP, DBP, Aggregator, PDP) ID3	ID3
8	Upstream HVAC and Motors Program	ID3
77	Other programs [SPECIFY:]	ID3
88	Refused	ID3
99	Don't Know	ID3

Has your Account Representative, or any Program Staff or **ID3** Program Vendors discussed solar, wind or other self-

generation equipment opportunities with you?

1	Yes, Account Representative	ID3a
2	Yes, Program Staff	ID3a
3	Yes, Program Vendor	ID3a
4	No	ID3a
88	Refused	ID3a
99	Don't Know	ID3a

ID3a Has your Account Representative, Program Staff, or Program Vendors discussed Demand Reduction programs, technologies, or opportunities with you? (Select all that apply)

1	Yes, Account Representative	Program_Lighting
2	Yes, Program Staff	Program_Lighting
3	Yes, Program Vendor	Program_Lighting
4	No	Program_Lighting
88	Don't Know	Program_Lighting
99	Refused	Program_Lighting

PROGRAM LIGHTING EQUIPMENT	
Ask if LIGHTING = 1; else skip to NEXT BATTERY	
One way that organizations like yours can reduce their energy use is to install more energy efficient lighting equipment. I would like to ask you about the lighting changes you made as part of your participation in <% UTILITY>'s program.	LI99
CONTINUE IF CUSTOM = 1; ELSE SKIP TO A3A  IF DEEMED = 1  Our records indicate that your organization installed CUSTOM LIGHTING EQUIPMENT through the program. It is described as <%CUSTOM_MEASURE>. Is this correct?	
Yes	LI100
No	DISPLAY
Refused	DISPLAY
Don't know	DISPLAY
Ask if LI99 in (2-99); else skip to LI100.	
We can not continue this study unless we can speak to someone at your organization that is familiar with the lighting equipment that was installed through the program.	A3A
Ask if LI99 = 1; else skip to A3A.  What types of fixtures, ballasts, or light controls were installed as part of this lighting installation?	<\$2>
High performance T8 (1" diameter bulbs)	LI101A <\$1>
T8 fluorescent fixtures (1" diameter bulbs)	LI101A <\$1>
T10 fluorescent fixtures	LI101A <\$1>
Compact HID (High Density Discharge) Fixtures	LI101A <\$1>
Screw-in modular CFLs	LI101A <\$1>
Hardwire CFL fixtures	
	Ask if LIGHTING = 1; else skip to NEXT BATTERY  One way that organizations like yours can reduce their energy use is to install more energy efficient lighting equipment. I would like to ask you about the lighting changes you made as part of your participation in <%UTILITY>'s program.  CONTINUE IF CUSTOM = 1; ELSE SKIP TO A3A IF DEEMED = 1 Our records indicate that your organization installed CUSTOM LIGHTING EQUIPMENT through the program. It is described as <%CUSTOM_MEASURE>. Is this correct?  Yes No Refused Don't know  Ask if L199 in (2-99); else skip to L1100.  We can not continue this study unless we can speak to someone at your organization that is familiar with the lighting equipment that was installed through the program.  Ask if L199 = 1; else skip to A3A. What types of fixtures, ballasts, or light controls were installed as part of this lighting installation?  High performance T8 (1" diameter bulbs) T8 fluorescent fixtures (1" diameter bulbs)

CFL Exit Signs

LI101A <\$1>

8	Led Exit Signs	LI101A <\$1>
9	Halogen bulbs	LI101A <\$1>
10	Reflectors	LI101A <\$1>
11	Electronic Ballasts	LI101A <\$1>
12	Lighting Controls, Time Clock	LI101A <\$1>
13	Lighting Controls, Occupancy Sensor	LI101A <\$1>
14	Lighting Controls, Bypass/Delay Timers	LI101A <\$1>
15	Lighting Controls, Photocell	LI101A <\$1>
16	Other Fluorescent	LI101A <\$1>
17	Skinny/Thin Tubes	LI101A <\$1>
18	T5 Fixtures (5/8" diameter)	LI101A <\$1>
19	Screw-in LEDs	LI101A <\$1>
20	Screw-in LEDs Reflector Lamps	LI101A <\$1>
21	LED Fixtures or Panels (e.g., replacement for linear fixtures)	LI101A <\$1>
77	Other (PLEASE SPECIFY)	LI101A <\$1>

# IF CUSTOM = 1 START MACRO <LI99> FOR CUSTOM MEASURES (LI101A THROUGH LI101H)

Approximately how many <\$2> were installed through

LI101A (\$1) the program?

77	Record #	LI101C <\$4>
8888	Refused	LI101B <\$3>
9999	Don't know	LI101B <\$3>

### If LI101A <\$1> in (88, 99) the ask; else skip to LI101C <\$4>

LI101B (\$3) Would you say that the number of <\$2> installed under the program are...

1	less than 10 units	LI101C <\$4>
2	11 - 50 units	LI101C <\$4>
3	50 - 100 units	LI101C <\$4>
4	More than 100 units	LI101C <\$4>
88	Refused	LI101C <\$4>
99	Don't know	LI101C <\$4>

Were any of the program provided <\$2> placed/installed at another facility? If so, what

LI101C (\$4) percentage would you estimate?

1	Yes, #record percentage	LI101D <\$5>
2	No	LI101D <\$5>
101	Refused	LI101D <\$5>
102	Don't know	LI101D <\$5>

**LI101D** (\$5) What type of lighting equipment was removed and replaced when you installed <\$2> through the program?

	replaced when you installed <\$2> through the program?	
1	High performance T8 (1" diameter bulbs)	LI101F <\$7>
2	T8 fluorescent fixtures (1" diameter bulbs)	LI101F <\$7>
3	T10 fluorescent fixtures	LI101F <\$7>
4	T12 Fixtures (1.5" diameter bulbs)	LI101F <\$7>
5	Compact HID (High Density Discharge) Fixtures	LI101E <\$6>
6	Screw-in Modular CFLs	LI101F <\$7>
7	Hardwire CFL Fixtures	LI101F <\$7>
8	Incandescent bulbs	LI101F <\$7>
9	CFL Exit Signs	LI101F <\$7>
10	LED Exit Signs	LI101F <\$7>
11	Halogen bulbs	LI101F <\$7>
12	Reflectors	LI101F <\$7>
13	Electronic Ballast	LI101F <\$7>
14	Magnetic Ballast	LI101F <\$7>
15	Manual Switches	LI101F <\$7>
16	Lighting Controls, Time Clock	LI101F <\$7>
17	Lighting Controls, Occupancy Sensor	LI101F <\$7>
18	Lighting Controls, Bypass/Delay Timers	LI101F <\$7>
19	Lighting Controls, Photocell	LI101F <\$7>
20	Other Fluorescent	LI101F <\$7>
21	Fat/Thick Tubes	LI101F <\$7>
22	Skinny/Thin Tubes	LI101F <\$7>
23	T5 Fixtures (5/8" diameter)	LI101F <\$7>
24	Screw-in LEDs	LI101F <\$7>
25	Screw-in LEDs Reflector Lamps	LI101F <\$7>
26	LED Fixtures or Panels (e.g., replacement for linear fixtures)	LI101F <\$7>
66	Did not replace anything - new equipment	LI90
77	Other (PLEASE SPECIFY)	LI101F <\$7>

### **Ask if LI101D <\$5> = 5; else skip to LI101F**

Were the HID lamps you removed High Pressure

LI101E (\$6) Sodium, Metal Halide, Mercury Vapor or Incandescent?

1	High pressure sodium	LI101F <\$7>
2	Metal Halide	LI101F <\$7>
3	Mercury Vapor	LI101F <\$7>
4	Incandescent	LI101F <\$7>
88	Refused	LI101F <\$7>
99	Don't know	LI101F <\$7>

### Ask if LI101D <\$5> <> 66; else skip to LI90

Approximately how old was the lighting that was

LI101F (\$7) removed and replaced with <\$2>? Would you say...

1 Less than 5 years old LI101G <\$8>
--------------------------------------

2	Between 5 and 10 years old	LI101G <\$8>
3	Between 10 and 15 years old	LI101G <\$8>
4	More than 15 years old	LI101G <\$8>
88	Refused	LI101G <\$8>
99	Don't know	LI101G <\$8>

How would you describe the removed equipment's

LI101G (\$8) condition? Would you say they were in...

1	Poor condition	LI101H <\$9>
2	Fair condition	LI101H <\$9>
3	Good condition	LI101H <\$9>
88	Refused	LI101H <\$9>
99	Don't know	LI101H <\$9>

Approximately what percentage of the lighting equipment that was removed and replaced was broken

**LI101H (\$9)** or not working prior to installing <\$2>?

%	Percent	LI90
101	Refused	LI90
102	Don't know	LI90

### END MACRO FOR CUSTOM MEASURES; RESTART LOOP IF NEEDED FOR ADDITIONAL MEASURES SELECTED IN LI100; ELSE GO TO LI90

#### Ask if LI100 = 5

Of the CFLs you received through the program, what percentage do you estimate were placed into storage for

### LI90 later use?

77	Open Record	LI901
101	Refused	LI901
102	Don't know	LI901

### **Ask if LI100 = 19**

Of the LEDs you received through the program, what percentage do you estimate were placed into storage for

### LI901 later use?

77	Open Record	LI902
101	Refused	LI902
102	Don't know	LI902

### Ask only if LI100 = 20

Of the LED Reflector Lamps you received through the program, what percentage do you estimate were placed

**LI902** into storage for later use?

77	Open Record	CUST_INSTALL_DATE_
	•	NU

101	Refused	CUST_INSTALL_DATE_ NU
102	Don't know	CUST_INSTALL_DATE_
		NU

### IF UNRECORDED <> CUST\_INSTALL\_DATE;

Our records indicate that your company installed this

CUST\_INSTALL\_ CUSTOM LIGHTING EQUIPMENT on DATE\_NU <%CUST\_INSTALL\_DATE>. Is this correct?

1	Yes	NTGCHECK
		CUST_INSTALL_YEA
2	No	R
		CUST_INSTALL_YEA
88	Refused	R
		CUST_INSTALL_YEA
99	Don't know	R

# IF UNRECORDED(CUST\_INSTALL\_DATE) & ^UNRECORDED(CUST\_PAID\_DATE);

According to our records, your organization received a rebate for the installation of your CUSTOM LIGHTING

**DISPLAY** EQUIPMENT on ... <%CUST\_PAID\_DATE>.

IF CUST INSTALL DATE NU = 2 OR

(UNRECORDED = CUST\_INSTALL\_DATE AND UNRECORDED <> CUST\_PAID\_DATE);

In what year did you install this CUSTOM LIGHTING

CUST\_INSTALL\_ YEAR EQUIPMENT (PROBE FOR BEST GUESS)

1	2013	CUST_INSTALL_MON TH
2	2014	CUST_INSTALL_MON TH
88	Refused	NTGCHECK
99	Don't know	NTGCHECK

# If CUST\_INSTALL\_YEAR in (1-3) then ask; else skip to A3a

CUST\_INSTALL\_ And in which Month. If you don't know the MONTH, MONTH could you remember the SEASON?

1	January	NTGCHECK
2	February	NTGCHECK
3	March	NTGCHECK
4	April	NTGCHECK
5	May	NTGCHECK
6	June	NTGCHECK
7	July	NTGCHECK
8	August	NTGCHECK
9	September	NTGCHECK
10	October	NTGCHECK
11	November	NTGCHECK
12	December	NTGCHECK

13	Fall	NTGCHECK
14	Winter	NTGCHECK
15	Spring	NTGCHECK
16	Summer	NTGCHECK
88	Refused	NTGCHECK
99	Don't know	NTGCHECK

### GO TO NTG BATTERY IF NTGCUSTOM = 1; NTGCHECK ELSE CONTINUE

IF DEEMED = 1 START LOOP FOR DEEMED MEASURES (<%LT\_MEAS\_x>, WHERE x = 1, 2, or 3); ELSE SKIP TO LI30

According to our records, your organization (MxDELAMP = 0) installed/delamped <%LT\_QTY\_x> <%LT\_MEAS\_x> through <%UTILITY>'s program, is this correct? [IF MxDELAMP == 1, READ: delamping occurs when you retrofit your T12s to T8s and reduce the number of lamps in a fixutre or simply reduce the

A3[A-C] number of fixtures]

1	Yes - Quantity is Correct	DEEMED_INSTALL_DATE_ NU
2	Yes - Installed Different Quanity	A3_QTY
3	No, did not install	DISPLAY
88	Refused	DISPLAY
99	Don't know	DISPLAY

IF A3[A-C](3 - 99), READ: "We must conduct this study with someone that knows about the installation of this measure." and ABANDON USER. Else DISPLAY continue with A3[A-C]\_QTY

### Ask if A3[A-C] = 2 or LT QTY x = 0

Approximately how many units of <%LT\_MEAS\_x> were (MxDELAMP = 0) installed/delamped under the

**A3[A-C]\_QTY** %PROGRAM program?

77	Record #	DEEMED_INSTALL_DATE_ NU
8888	Refused	A3_OTH
9999	Don't know	A3_OTH

### IF A3\_QTY IN (88, 99)

**A3[A-C]\_OTH** Would you say that the number of <%LT\_MEAS\_x> (MxDELAMP = 0) installed/delamped are...

1	less than 10 units	DEEMED_INSTALL_DATE_ NU
2	11 - 50 units	DEEMED_INSTALL_DATE_ NU
3	50 - 100 units	DEEMED_INSTALL_DATE_ NU
4	More than 100 units	DEEMED_INSTALL_DATE_ NU

88	Refused	DEEMED_INSTALL_DATE_ NU
99	Don't know	DEEMED_INSTALL_DATE_ NU

### IF ^UNRECORDED(DEEM\_INSTALL\_DATEx)

Our records indicate that your organization <(MxDELAMP = 0)/installed/delamped>

 $...<\%LT\_MEAS\_x>$  on

**DEEM\_INSTALL\_DATE** <%DEEM\_INSTALL\_DATEx>. \_\_\_\_\_\_Is this

**x\_NU** correct?

1	Yes	LI18
		DEEM_INSTALL_YEA
2	No	R
		DEEM_INSTALL_YEA
88	Refused	R
		DEEM_INSTALL_YEA
99	Don't know	R

# IF UNRECORDED(DEEM\_INSTALL\_DATEX) & ^UNRECORDED(DEEM\_PAID\_DATEX)

According to our records, your organization received a rebate for the (MxDELAMP = 0)

installation/delamping> of ...<%LT\_MEAS\_x>... on

**DISPLAY** <% DEEM\_PAID\_DATEx>.

# IF DEEM\_INSTALL\_DATEx\_NU in (2,88,99) | (UNRECORDED(DEEM\_INSTALL\_DATEx) & ^UNRECORDED(DEEM\_PAID\_DATEx))

		DEEM_INSTALL_MO
1	2013	NTHx
		DEEM_INSTALL_MO
2	2014	NTHx
88	Refused	LI18
99	Don't know	LI18

### IF DEEM\_INSTALL\_YEARx in (1-3)

**DEEM\_INSTALL\_MON** And what month? {If they can not recall month, try to get the season.}

1	January	LI18
2	February	LI18
3	March	LI18
4	April	LI18
5	May	LI18
6	June	LI18
7	July	LI18
8	August	LI18
9	September	LI18
10	October	LI18

11	November	LI18
12	December	LI18
13	Fall	LI18
14	Winter	LI18
15	Spring	LI18
16	Summer	LI18
88	Refused	LI18
99	Don't know	LI18

### If A3[A-C] is 1 or 2;

### Ask only if CFLx = 1; else skip to LI181[A-C]

Of the CFLs you received through the program, what percentage do you estimate were placed into storage for

**LI18**[A-C] later use?

77	Open Record	LI181
101	Refused	LI181
102	Don't know	LI181

### Ask only if LEDx = 1; else skip to LI182[A-C]

Of the LEDs you received through the program, what percentage do you estimate were placed into storage for

LI181[A-C] later use?

77	Open Record	LI182
101	Refused	LI182
102	Don't know	LI182

### ASK ONLY IF LEDRLx = 1

Of the LED Reflector Lamps you received through the program, what percentage do you estimate were placed

**LI182**[A-C] into storage for later use?

77	Open Record	LI19
101	Refused	LI19
102	Don't know	LI19

Were any of the program provided <%LT\_MEAS\_x> (MxDELAMP = 0) installed/delamped at another

**LI19**[A-C] facility? If so, what percentage would you estimate?

77	Yes, #record percentage	LI20
101	Refused	LI20
102	Don't know	LI20

# IF MxDELAMP = 0; else skip to end of DEEMED MEASURE LOOP

What type of lighting was removed and replaced when

**LI20[A-C]** you installed <%LT\_MEAS\_x> through the program?

1	High performance T8 (1" diameter bulbs)	LI22
2	T8 fluorescent fixtures (1" diameter bulbs)	LI22

3	T10 fluorescent fixtures	LI22
4	T12 Fixtures (1.5" diameter bulbs)	LI22
5	Compact HID (High Density Discharge) Fixtures	LI21
6	Screw-in Modular CFLs	LI22
7	Hardwire CFL Fixtures	LI22
8	Incandescent	LI22
9	CFL Exit Signs	LI22
10	LED Exit Signs	LI22
11	Halogen bulbs	LI22
12	Reflectors	LI22
13	Electronic Ballast	LI22
14	Magnetic Ballast	LI22
15	Manual Switches	LI22
16	Lighting Controls, Time Clock	LI22
17	Lighting Controls, Occupancy Sensor	LI22
18	Lighting Controls, Bypass/Delay Timers	LI22
19	Lighting Controls, Photocell	LI22
20	Other Fluorescent	LI22
21	Fat/Thick Tubes	LI22
22	Skinny/Thin Tubes	LI22
23	T5 Fixtures (5/8" diameter)	LI22
24	Screw-in LEDs	LI22
25	Screw-in LEDs Reflector Lamps	LI22
26	LED Fixtures or Panels (e.g., replacement for linear fixtures)	LI22
66	DID NOT REMOVE ANYTHING-ADDITIONAL EQUIP ONLY	NTGCHECK1
77	Other (PLEASE SPECIFY)	LI22

### IF MxDELAMP = 0;

### ASK IF LI20[A-C] = 5; else skip to LI22[A-C]

Were the HID lamps you removed High Pressure

LI21[A-C] Sodium, Metal Halide, Mercury Vapor or Incandescent?

1	High pressure sodium	LI22
2	Metal Halide	LI22
3	Mercury Vapor	LI22
4	Incandescent	LI22
88	Refused	LI22
99	Don't know	LI22

# If LI20[A-C]^= 66 then ask; else skip to end of DEEMED Loop

Approximately how old was the equipment that were

LI22[A-C] removed and replaced? Would you say...

1	Less than 5 years old	LI23
2	Between 5 and 10 years old	LI23

3	Between 10 and 15 years old	LI23
4	More than 15 years old	LI23
88	Refused	LI23
99	Don't know	LI23

How would you describe the removed equipment's

LI23[A-C] condition? Would you say they were in...

1	Poor condition	LI24
2	Fair condition	LI24
3	Good condition	LI24
88	Refused	LI24
99	Don't know	LI24

Approximately what percentage of the lighting equipment that was removed and replaced was broken

**LI24[A-C]** or not working prior to installing <%LT\_MEAS\_x>?

%	Percent	NTGCHECK1
101	Refused	NTGCHECK1
102	Don't know	NTGCHECK1

### GO TO NTGBATTERY IF NTGDEEMED =1; ELSE RESTART LOOP IF NEEDED FOR

NTGCHECK1

<%LT\_MEAS\_x> WHERE x = 2, 3

AFTER ALL DEEMED MEASURES HAVE GONE THROUGH LOOP AND THE NTGBATTERY HAS BEEN COMPLETED FOR A LIGHTING MEASURE, ASK LI30

### **ASK IF LIGHTING=1**

Considering all of the lighting changes we just discussed, approximately what percentage of the

**LI30** facility's lighting was affected by those changes?

%	Percent	HB1
101	Refused	HB1
102	Don't know	HB1

### HIGH BAY AND DELAMPING

# If LINEAR = 1 or LI100 in (1, 2, 3, 16, 17, 18, 77); else skip to HB1a

Thinking about all of the types of linear fluorescent bulbs that were installed through the program, what is the highest height, in feet, above the area they light? [IN

HB1 FEET]

1	Record number of feet	HB2
66	Did not install linear fluorescent lamps	HB1a
88	Refused	HB2
99	Don't know	HB2

### IF HB1 < 13 then ask; else skip to HB3

Just to double check, was any of the linear fluorescent lighting installed through the program at a height of 13 or more feet above the area it is meant to light? This

**HB2** would qualify as HIGH BAY lighting.

1	Yes	HB3
2	No	HB1a
88	Refused	HB1a
99	Don't know	HB1a

# ASKI IF IF (HB1 >> 12 & HB1 <> 66 & HB1 <> 88 & HB1 <> 99) | HB2(1); else skip to HB1a

What is the main kind of linear fluorescent bulbs located

**HB3** at this height?

1	T8s	HB1a
2	T5s	HB1a
77	OPEN\RECORD OTHER	HB1a
88	Refused	HB1a
99	Don't know	HB1a

# Ask if NON\_LINEAR = 1 or LI100 in (4, 5, 6, 9, 77); else skip to DEL1

Is any of the lighting installed through the program considered to be High Bay? (If needed, lighting higher

**HB1a** than 13 ft)

1	Yes	HB2a
2	No	DEL1
88	Refused	DEL1
99	Don't know	DEL1

### Ask if HB1a = 1 else skip to DEL1

**HB2a** What kind of High Bay Lighting is it?

1	HID (High-intensity discharge) High pressure sodium	DEL1
2	HID Metal halide	DEL1
3	HID Mercury Vapor	DEL1
4	HID - I don't know what type	DEL1
5	CFLs	DEL1
77	OPEN\RECORD OTHER	DEL1
88	Refused	DEL1
99	Don't know	DEL1

### Ask if DELAMP = 1; else skip to DEL1a

We also show that you delamped linear fluorescent fixtures. Is this correct? (If needed: delamping occurs when you retrofit your T12s to T8s and reduce the number of lamps in a fixture or simply reduce the

**DEL1** number of fixtures.)

DLLZ
------

2	No	Gas
88	Refused	Gas
99	Don't know	Gas

# Ask if DELAMP $^= 1$ and LINEAR = 1 and M1DELAMP $^= 1$ and M2DELAMP $^= 1$ and M3DELAMP $^= 1$ OR LI100(1-3, 16-18, 77);

As part of the lighting installation you had completed during your participation in program did you have any delamping done? (If needed: delamping occurs when you retrofit your T12s to T8s and reduce the number of lamps in a fixture or simply reduce the number of

**DEL1a** fixtures.)

1	Yes	DEL2
2	No	Gas
88	Refused	Gas
99	Don't know	Gas

# Ask if DEL1 = 1 or DEL1a = 1 or (M1DELAMP = 1 and A3A in (1, 2)) or (M2DELAMP = 1 and A3B in (1, 2)) or (M3DELAMP = 1 and A3C in (1, 2))

There are a few different types of delamping that can take place. Today we will be asking about 3 types in partciular. One type of delamping occurs when fixtures are simply removed (removal only). Another type of delamping occurs when the fixtures themselves are removed and replaced with new fixtures containing less bulbs (remove and replace fixtures). The final type is where the current fixtures are retrofitted, not replaced, to accomodate less bulbs (reduce # of bulbs). Have you had Removal only Delamping done within

**DEL2** your facility since January 2012?

1	Yes	DEL2a
2	No	DEL3
88	Refused	DEL3
99	Don't know	DEL3

### If DEL2 = 1 then ask; else skip to DEL3

What percent of the original fixtures within the

**DEL2a** delamped area were removed?

77	Record percentage	DEL3
101	Refused	DEL3
102	Don't know	DEL3

Have you had Remove and Replace delamping done within your facility since 2012? Remove and replace occurs when the fixutres themselves are removed and

**DEL3** replaced with new fixtures containing less bulbs.

1	Yes	DEL3a
2	No	DEL4

88	Refused	DEL4
99	Don't know	DEL4
	If DEL3 = 1 then ask; else skip to DEL4	
DEL3a	What type of fixtures were removed?	1
77	Open Record	DEL3b
88	Refused	DEL3b
99	Don't know	DEL3b
DEL3b	What type of fixtures were installed?	
77	Open Record	DEL3c
88	Refused	DEL3c
99	Don't know	DEL3c
	2011 Chilo	DLESC
	How many lamps per fixture were present prior to the	
DEL3c	delamping retrofit?[PROBE FOR BEST GUESS IF DON'T KNOW]	
1	1	DEL3d
2	2	DEL3d
3	3	DEL3d
4	4	DEL3d
5	5	DEL3d
	6	
6		DEL3d
7	7	DEL3d
8	8	DEL3d
88	Refused	DEL3d
99	Don't know	DEL3d
DEL3d	How many lamps per fixture are present now, after the delamping retrofit? [PROBE FOR BEST GUESS IF DON'T KNOW]	
	1	DEL3E
2	2	DEL3E
3	3	DEL3E
4	4	DEL3E
5	5	DEL3E
6	6	DEL3E
7	7	DEL3E
8	8	DEL3E
88	Refused	DEL4
99	Don't know	DEL4
	<u> </u>	DELT
DEL3E	Approximately how old were the fixtures that were removed and replaced as a result of this Remove and Replace delamping? Would you say	
1	Less than 5 years old	LI23
2	Between 5 and 10 years old	LI23

3	Between 10 and 15 years old	LI23
4	More than 15 years old	LI23
88	Refused	LI23
99	Don't know	LI23

How would you describe the condition of the fixtures that were Removed and Replaced as a result of the remove and replace delamping? Would you say they

#### **DEL3F** were in...

1	Poor condition	LI24
2	Fair condition, or	LI24
3	Good condition	LI24
88	Refused	LI24
99	Don't know	LI24

Approximately what percentage of the fixtures that were removed and replaced were broken or not working prior

### **DEL3G** to the Remove and Replace delamping?

%	Percent	LI30
101	Refused	LI30
102	Don't know	LI30

Have you had a delamping retrofit to reduce the number of lamps per fixture within your facility since 2012? This is where the current fixtures are retrofitted, not

### **DEL4** replaced, to accomodate less bulbs (reduce # of lamps).

1	Yes	DEL4a
2	No	DEL5
88	Refused	DEL5
99	Don't know	DEL5

### If DEL4 = 1 then ask; else skip to DEL5

How many lamps per fixture were present prior to the delamping retrofit?[PROBE FOR BEST GUESS IF

### **DEL4a** DON'T KNOW]

77	Open Record	DEL4b
88	Refused	DEL4b
99	Don't know	DEL4b

How many lamps per fixture are present now, after the delamping retrofit? [PROBE FOR BEST GUESS IF

### **DEL4b** DON'T KNOW]

77	Open Record	DEL5
88	Refused	DEL5
99	Don't know	DEL5

Is the amount of lighting better, worse, or the same than **DEL5** before your delamping job?

1	Better	Gas
2	Worse	DEL11
3	Same	Gas
88	Refused	DEL11
99	Don't know	DEL11

### If DEL5 in (2, 88, 99) then ask; else skip to G1

Did you install additional lighting equipment to increase

**DEL11** the amount of lighting in the delamped area(s)?

1	Yes	Gas
2	No	Gas
88	Refused	Gas
99	Don't know	Gas

### GAS EQUIPMENT

# Ask if CC3a(2|3) (respondent said organization has gas heating) or GAS=1; else skip to NEXT BATTERY

In this next section we will be discussing the GAS

**DISPLAY** EQUIPMENT present at your facility.

Which of the following natural gas equipment is present at

**G1** your facility?...

1	Water Heater	G25
2	Gas Furnace	G25
3	Gas Boiler	G25
4	Gas Stove	G25
5	Gas Clothes Dryer	G25
66	No natural gas	Refrigeration
77	Other (specify)	G25
88	Refused	G25
99	Don't know	G25

Does your organization have any plans to install any high

**G25** efficiency gas equipment within the next 12 months?

1	Yes	Refrigeration
2	No	Refrigeration
88	Refused	Refrigeration
99	Don't Know	Refrigeration

### REFRIGERATION EQUIPMENT

## Ask R9 through CD4 if REFRIGERATION = 1; else skip to NEXT BATTERY

### **READ IF ^UNRECORDED(RF\_MEAS\_x) where x = 1, 2, 3....**

In this section of the survey we would like to ask you about the refrigeration equipment changes you made as part of your participation in <% UTILITY>'s program.

According to our records, your organization installed <%RF\_QTY\_x> ... <%RF\_UNITS\_x>... <%RF\_MEAS\_x> through the <%UTILITY>

**R9\_x** program, is this correct?

1	Correct as stated	R5b_x
2	Refrigeration equipment installed but not as described	R9X_x
3	No refrigeration equipment installed through the program	Next Measure/Greenhous e
88	Refused	Greenhouse
99	Don't know	Greenhouse

### ASK IF IF R9\_x(2)

Approximately how many units of ... <% RF\_MEAS\_x>... were installed

**R9X\_x** under the Program?

Calc

77	Record #	Calc
88	Refused	R5b_x
99	Don't know	R5b_x

If <%ClaimInstal\_RF\_x>/<%RFx\_QTY\_x> <75% then ask RF9Y\_x; else if <%ClaimInstal\_RF\_x>/<%RFx\_QTY\_x> > 125% ask RF9Z\_x; else skip to R5b\_x

# ASK R9Y IF R9X\_x <> 88888 & R9X\_x <> 99999; R9X\_x << RFxUNDER

Perhaps you could help us to understand the difference between our records and what has been installed...Do you have any suggestions as to why our numbers differ? Were any of these <%RF\_MEAS\_x> put into storage, perhaps installed at another facility, or never received? It is okay if you don't know why there is a difference, but if you had any ideas of why our counts don't match, it would really help us to evaluate

**R9Y\_x** the program's record keeping?

1	Have no idea why numbers differ	R5b_x
2	Did not install all of the refrigeration equipment, Put some in storage	R5b_x
3	Installed at another facility	R5b_x
4	Did not receive all of the <% RF_MEAS_x>	R5b_x
77	Other	R5b_x
88	Refused	R5b_x
99	Don't know	R5b_x

### ASK R9Z\_x IF R9X\_x >> RFxOVER

Perhaps you can help us to understand the difference between our records and what has been installed....Do you have any suggestions as to why our numbers differ? Did your facility participate multiple times in the program since 2013 and maybe we don't have these other records? Did you install additional equipment outside of the program that you are including in these numbers? It is okay if you don't know why there is a difference, but if you had any ideas of why our counts don't match, it

**R9Z\_x** would really help us to evaluate the program's record keeping?

1	Have no idea why numbers differ	R5b_x
2	Multiple participation	R5b_x
3	Installed equipment outside of the program	R5b_x
77	Other	R5b_x
88	Refused	R5b_x
99	Don't know	R5b_x

### ASK IF R9 x(1|2);

**R5b\_x** What type of refrigeration equipment was removed and replaced when you installed <% RF\_MEAS\_x>?

1	Old Strip curtains	R5c_x
2	Older Main door cooler/freezer door gaskets	R5c_x
3	Older Anti-sweat heat controllers	R5c_x
4	Same Equipment, just newer	R5c_x
5	Older Display cases without doors	R5c_x
66	NONE - Not a replacement	R5c_x
77	Other (Specify)	R5c_x
88	Refused	R5c_x
99	Don't know	R5c_x

### **ASK IF IF R5b\_x(1||65|77)**

R5c\_x How would you describe the condition of refrigeration equipment that was removed and replaced? Was it...

1	Inoperable (broken)	R5d_x
2	Poor condition	R5d_x
3	Fair condition	R5d_x
4	Good condition	R5d_x
88	Refused	R5d_x
99	Don't know	R5d_x

# R5d\_x Approximately how old was the refrigeration equipment that was removed and replaced by the refrigeration equipment we just discussed? Would you say...

1	Less than 5 years old	R9d1_x
2	Between 5 and 10 years old	R9d1_x
3	10 to 20 years old	R9d1_x
4	more than 20 years old	R9d1_x
88	Refused	R9d1_x
99	Don't know	R9d1_x

### ASK IF ^UNRECORDED(RF\_INSTDTx); ELSE GO TO **DISPLAY**

Our records indicate that your company installed the refrigeration

**R9d1\_x** equipment in <%RF\_INSTDTx> through the <%PROGRAM> program, is this correct?

1	Yes	NTGCHECK3
2	No	DISPLAY; RF9f1_x
88	Refused	DISPLAY; RF9f1_x
99	Don't know	DISPLAY; RF9f1_x

### ASK IF ^UNRECORDED(RF\_CHKDTx) & UNRECORDED(RF INSTDTx)

Our records indicate that your company received a rebate for the refrigeration equipment installed through the program in

DISPLAY <%RF\_CHKDTx>.

### ASK IF ( ^UNRECORDED(RF\_CHKDTx) & UNRECORDED(RF\_INSTDTx) ) | R9D1\_x(2)

In what year did you install <%RF\_MEAS\_x>? (PROBE FOR BEST RF9f1\_x

GUESS) Was it in....

1	2013	R9f2
2	2014	R9f2
88	Refused	NTGCHECK3
99	Don't know	NTGCHECK3

### ASK IF RF9F1 x(1||2)

RF9f2\_x And what month? {If they can not recall month, try to get the season.}

1	January	NTGCHECK3
2	February	NTGCHECK3
3	March	NTGCHECK3
4	April	NTGCHECK3
5	May	NTGCHECK3
6	June	NTGCHECK3
7	July	NTGCHECK3
8	August	NTGCHECK3
9	September	NTGCHECK3
10	October	NTGCHECK3
11	November	NTGCHECK3
12	December	NTGCHECK3
13	Fall	NTGCHECK3
14	Winter	NTGCHECK3
15	Spring	NTGCHECK3
16	Summer	NTGCHECK3
88	Refused	NTGCHECK3
99	Don't know	NTGCHECK3

# NTGCHECK3 IF NTGREFRIG == 1 PERFORM NTG BATTERY; ELSE CONTINUE....

END REFRIGERATION MEASURE LOOP; GO TO R9\_x if ^UNRECORDED(RF\_MEAS\_x) WHERE x = 2, 3; ELSE CONTINUE WITH SURVEY

## IF CASES = 1 ASK CD2 THROUGH CD4 ; ELSE SKIP TO NEXT BATTERY

**CD2** What is the length across the front (linear feet) of your display case? An approximation would be fine.

77	Record length of case and number of cases	CD3
88	Refused	CD3
99	Don't know	CD3

# CD3 Does your new display case have efficient lighting (T-8 or LED lighting) installed?

1	Yes	CD4
2	No	CD4
88	Refused	CD4
99	Don't know	CD4

### **CD4** Does your new display case have a variable speed fan motor installed?

1	Yes	Greenhouse
2	No	Greenhouse
88	Refused	Greenhouse
99	Don't know	Greenhouse

### **GREENHOUSE HEAT CURTAINS**

Ask if CONTROLS = 1 and FM050 in 4 (Agricultural - farms/greenhouses), 8 (Education), or 12 (Industrial); else skip to NEXT BATTERY

**GG1** Does your facility have any greenhouses?

1	Yes	GG1a
2	No	Cooling
88	Refused	Cooling
99	Don't know	Cooling

### Ask if GG1=1; else skip to NEXT BATTERY

**GG1a** How many square feet of greenhouses do you have at your facility?

66	We do not have any greenhouses	Cooling
77	Square feet	GG1b
88	Refused	GG1a1
99	Don't know	GG1a1

### Ask if GG1a IN (88, 99)

**GG1a1** Can you identify the appropriate size range from the following list?

1	< 1,500 sq ft	Cooling
2	1,500 - 5,000 sq ft	Cooling
3	5,000 - 10,000 sq ft	Cooling
4	10,000 – 25,000 sq ft	Cooling
5	25,000 – 50,000 sq ft	Cooling
6	50,000 – 75,000 sq ft	Cooling
7	75,000 – 100,000 sq ft	Cooling
8	> 100,000 sq ft	Cooling
88	Refused	Cooling
99	Don't know	Cooling

### **COOLING EQUIPMENT**

Now we would like to discuss your cooling equipment.

What type of equipment is used to cool this facility? (allow

CL1 multiples)

1	No A/C	PipeInsulation
2	Split system (two components; compressor is separate from the supply air fan, air conditioner, or heat pump)	CL2
3	Packaged systems (one component; rooftop units)	CL2
4	Package Terminal A/C or Heat Pump (e.g., Hotel/Motel units)	CL2
5	Evaporative coolers (swamp coolers)	CL2
6	Water Chiller (Central plant)	CL2
7	Individual A/C or Heat Pump Units (e.g., Unitary Equipment, Central A/C with multiple units, single unit for small business) NOTE: ASK IF SPLIT OR PACKAGED SYSTEM	CL2
8	Window/Wall Units	CL2
77	Other (Specify)	CL2
88	Refused	CL2
99	Don't Know	CL2

### Ask if CL1<>1; else skip to NEXT BATTERY

How would you describe the condition of the primary cooling equipment currently in use at your facility? Would you say

**CL2** the cooling equipment is in ...

1	In poor condition	CL3
2	In fair condition	CL3
3	Good condition	CL3
88	Refused	CL3
99	Don't know	CL3

**CL3** How old is this cooling equipment currently in use at your facility? Would you say...

1	Less than 5 years old	CL4
2	Between 5 and 10 years old	CL4
3	10 to 20 years old	CL4
4	more than 20 years old	CL4
88	Refused	CL4
99	Don't know	CL4

**CL4** What is the primary fuel used by this cooling equipment?

1	Electricity	CL35
2	Natural Gas	CL35
3	Both Electricity and Gas	CL35
77	Other (PLEASE SPECIFY)	CL35
88	Refused	CL35
99	Don't Know	CL35

Does your company have any plans to install high efficiency

**CL35** cooling equipment within the next 12 months?

1	Yes	PipeInsulation
2	No	PipeInsulation
88	Refused	PipeInsulation
99	Don't Know	PipeInsulation

### PIPE INSULATION

### **ASK IF PIPE = 1; else skip to NEXT BATTERY**

DISPLAY

In the next section we'll be discussing the pipe insulation present at your facility.

# ASK IF ^UNRECORDED(PI\_INSTDT); ELSE GO TO DISPLAY/PI1a

We'd like to confirm that new pipe insulation was installed at your facility

**PI1** on approximately <%PI\_INSTDT>. Is this correct?

1	Yes	PI3
2	No	DISPLAY; PI1a
88	Refused	DISPLAY; PI1a
99	Don't know	DISPLAY; PI1a

# ASK IF ^UNRECORDED(PI\_CHKDT) & UNRECORDED(PI\_INSTDT)

Our records indicate that your company received a rebate for the pipe **DISPLAY** insulation installed through the program in <%PI\_CHKDT>.

ASK IF (^UNRECORDED(PI\_CHKDT) & UNRECORDED(PI\_INSTDT)) | PI1(2)

PI1a In what year did you install the pipe insulation?

1	2013	PI1b
2	2014	PI1b
88	Refused	PI3
99	Don't know	PI3

### ASK IF PI1A(1||2)

PI1b And what month? {If they can not recall month, try to get the season.}

1110	The what month: (If they can not recan month, if y to get the season.)	
1	January	PI3
2	February	PI3
3	March	PI3
4	April	PI3
5	May	PI3
6	June	PI3
7	July	PI3
8	August	PI3
9	September	PI3
10	October	PI3
11	November	PI3
12	December	PI3
13	Fall	PI3
14	Winter	PI3
15	Spring	PI3
16	Summer	PI3
88	Refused	PI3
99	Don't know	PI3

### Our records indicate that <%PI\_QTY> feet of pipe insulation was installed

PI3 at your facility. Is this about right?

1	Yes	PI7
2	No	PI3a
88	Refused	PI3a
99	Don't know	PI3a

### **ASK IF PI3(2||99)**

How many total linear feet of pipe insulation is present at your facility?

PI13a Your best estimate is okay.

66	No pipe insulation	Sprinklers_Ag
77	Total linear feet of pipe insulation	PI7
88	Refused	P13aa
99	Don't know	P13aa

### **ASK IF PI3a = 88,99**

Can you estimate what percent of the pipes present at your facility were

**P13aa** insulated through the program?

1	Total linear feet of pipe insulation:	PI7
2	Percentage of pipe insulation replaced:	PI7
101	Refused	PI7
102	Don't know	PI7

### **ASK IF PI3a <> 66**;

Was the pipe insulation installed on new pipes or was it a retrofit of older

**PI7** pipes or both?

1	ONLY NEW	PI7b
2	ONLY OLDER	PI7b
3	BOTH NEW AND OLDER	P17a
88	Refused	PI8
99	Don't know	PI8

### ASK IF PI7 = 3; else skip

PI7a What percentage of the pipe insulation was installed on new pipes?

Record	(record percentage)	PI7b
77	Other	PI7b
101	Refused	PI7b
102	Don't know	PI7b

### **ASK IF PI7(2|3)**;

**PI7b** How many years old were the pipes receiving the pipe insulation?

Record	(record in # of years)	PI8
77	Other	PI8
88	Refused	PI8
99	Don't know	PI8

Was insulation already present on the pipes before the insulation was

**PI8** installed through the program?

1	Yes	P21
2	No	P25
77	Other	P25
88	Refused	P25
99	Don't know	P25

### **ASK IF PI8(1)**;

Was the existing insulation removed and replaced, or was additional

21 insulation added to existing insulation?

1	old insulation removed and replaced	P23
2	Additional insulation added over old insulation	P23
3	Both	P23
88	Refused	P23

	1	
	<del>,</del>	
99	Don't know	P23
P23	What condition was your old pipe insulation in at the time of the replacement?	
1	Good	P25
2	Fair	P25
3	Poor	P25
4	Not a replacement	P25
88	Refused	P25
99	Don't know	P25
D25	ASK ALL	•
P25	Are boilers present at your facility? Yes	P27
1	No	P33
2		P33
77	Other [Record Verbatim]	P33
99	Refused Don't know	P33
P27	Have the boilers been repaired or replaced since you installed the pipe insulation through the program?  Yes	P29
2	No	P33
77	Other [Record Verbatim]	P33
88	Refused	P33
99	Don't know	P33
P29	ASK IF PI27(1)  How long ago in months was the most recent boiler repair or replacement?	D22
#	Record DATE or # of months ago	P33
77	Other [Record Verbatim]	P33
88	Refused	P33
99	Don't know	P33
P33	ASK IF PI3A<>66666  Whose idea was it to install new pipe insulation?  Me or someone at my facility	P35
2	Contractor	P35
3	Utility company contact	P35
4	Manufacturer	P35
77	Other (specify)	P35
	4	

88

Refused

Don't know

P35

P35

What percentage of the pipe insulation cost would you estimate the program

### **P35** rebate covered?

1	Rebate covered all of the cost	P37
2	Rebate covered most of the cost	P37
3	Rebate covered less than half of the cost	P37
4	Other	P37
88	Refused	P37
99	Don't know	P37

How effective was the new pipe insulation in reducing your natural gas bill?

### **P37** Would you say there were...

1	Considerable gas savings	P39
2	Some gas savings	P39
3	No noticeable savings	P39
88	Refused	P39
99	Don't know	P39

Have you noticed any problems with the pipe insulation since the

#### **P39** installation?

1	Yes	P40
2	No	NTGCHECK4
88	Refused	NTGCHECK4
99	Don't know	NTGCHECK4

### **ASK IF P39(1)**

### **P40** What problems have you noticed since the pipe insulation was installed?

77	RECORD RESPONSE	NTGCHECK4
88	Refused	NTGCHECK4
99	Don't know	NTGCHECK4

### NTGCHECK4 GO TO NTG BATTERY IF NTGPIPES = 1; ELSE CONTINUE

### AGRICULTURAL SPRINKLERS

# ASK IF SPRINKLERS = 1; ELSE SKIP TO NEXT BATTERY

Now, I would like to ask you about the low-pressure sprinkler nozzles you installed on your irrigation system as part of your

**DISPLAY** participation in <% UTILITY>'s program.

### ASK IF $AG_QTY > 0$

Our records indicate that <% AG\_QTY> low-pressure sprinkler nozzles were installed on either portable or permanent irrigation

### **AG1** systems. Is this correct?

1	Yes, correct	AG40
2	Yes, but a different quantity	AG200

		Computer_Power_Mg
3	Did not install	mt
		Computer_Power_Mg
88	Refused	mt
99	Don't know	AG40

### ASK IF $AG1(2) \mid AG_QTY = 0$

How many low-pressure sprinkler nozzles were installed through

**AG200** the program?

77	Record	AG40
88	Refused	AG40
99	Don't know	AG40

### **ASK IF ^AG1(3)**;

# ASK IF ^UNRECORDED(AG\_INSTDT); ELSE GO TO DISPLAY/AG41

Our records indicate that you installed the low-pressure sprinkler **AG40** nozzles around <% AG\_INSTDTx> through the <% PROGRAM>

program, is this correct?

1	Yes	AG5
2	No	DISPLAY; AG41
88	Refused	DISPLAY; AG41
99	Don't know	DISPLAY; AG41

# ASK IF ^UNRECORDED(AG\_CHKDT) & UNRECORDED(AG\_INSTDT)

Our records indicate that your company received a rebate for the low-flow sprinkler nozzles installed through the program in

**DISPLAY** <% AG\_CHKDT>.

# ASK IF ( ^UNRECORDED(AG\_CHKDT) & UNRECORDED(AG\_INSTDT) ) | AG40(2);

AG41 In what year did you install low-flow sprinkler nozzles? (PROBE FOR BEST GUESS) Was it in....

1	2013	AG42
2	2014	AG42
88	Refused	AG42
99	Don't know	AG42

### **ASK IF AG41(1||2)**

AG42 And what month? {If they can not recall month, try to get the season.}

1	January	AG5
2	February	AG5
3	March	AG5
4	April	AG5
5	May	AG5
6	June	AG5
7	July	AG5

8	August	AG5
9	September	AG5
10	October	AG5
11	November	AG5
12	December	AG5
13	Fall	AG5
14	Winter	AG5
15	Spring	AG5
16	Summer	AG5
88	Refused	AG5
99	Don't know	AG5

### **ASK IF AG1(1 | 99)**;

On what type of irrigation systems are the low-pressure sprinkler nozzles installed? Portable, permanent, or some combination of

**AG2** the two?

1	Portable irrigation system	AG5
2	Permanent irrigation system	AG5
3	Both portable and permanent irrigation systems	AG3
66	Neither	Computer_Power_Mg mt
88	Refused	Computer_Power_Mg mt
99	Don't know	Computer_Power_Mg mt

### **READ IF AG2 = 3; ELSE SKIP TO AG5**

Since you have low-pressure sprinkler nozzles installed on both portable and permanent irrigation systems, I'd like for you to tell me what share is installed on each type of irrigation system. Adding up to 100 percent, what share is installed on each type of irrigation system? What percent is installed on PORTABLE

**AG3** irrigation systems?

77	Record percentage	AG4
101	Refused	AG4
102	Don't know	AG4

### **ASK IF AG3 < 100;**

Of all the low-pressure sprinkler nozzles you have installed, what

**AG4** percent is installed on permanent irrigation systems?

77	Record percentage	CHECKSUM
101	Refused	CHECKSUM
102	Don't know	CHECKSUM

 $\begin{tabular}{ll} IF\ AG3 < 101\ AND\ (AG3 + AG4\ ^ = 100)\ REDO\ AG3\ AND \\ CHECKSUM & AG4;\ ELSE\ AG3a \end{tabular}$ 

### IF AG3 = 102 ASK AG3a;

Can you estimate the percentage installed on portable irrigation

AG3a systems. Is it....

1	1 to 10 percent	AG4a
2	11 to 20 percent	AG4a
3	21 to 30 percent	AG4a
4	31 to 40 percent	AG4a
5	41 to 50 percent	AG4a
6	51 to 60 percent	AG4a
7	61 to 70 percent	AG4a
8	71 to 80 percent	AG4a
9	81 to 90 percent	AG4a
10	91 to 100 percent	AG4a
101	Refused	AG4a
102	Don't know	AG4a

If you are not sure, can you estimate the percentage installed on

AG4a permanent irrigation systems. Is it...

1	1 to 10 percent	CHECK_EST_SUM
2	11 to 20 percent	CHECK_EST_SUM
3	21 to 30 percent	CHECK_EST_SUM
4	31 to 40 percent	CHECK_EST_SUM
5	41 to 50 percent	CHECK_EST_SUM
6	51 to 60 percent	CHECK_EST_SUM
7	61 to 70 percent	CHECK_EST_SUM
8	71 to 80 percent	CHECK_EST_SUM
9	81 to 90 percent	CHECK_EST_SUM
10	91 to 100 percent	CHECK_EST_SUM
88	Refused	CHECK_EST_SUM
99	Don't know	CHECK_EST_SUM

# CHECK\_EST\_SU PERFORM A CHECK SO THAT AG3+AG4 = 100% OR M AG3a+AG4a=100%

What type(s) of crops are grown in the areas irrigated with the installed low-pressure sprinkler nozzles? [ACCEPT

AG5 MULTIPLES...]

1	Asparagus	AG5a
2	Tomatoes	AG5a
3	Almonds	AG5a
4	Grapes	AG5a
5	Apricots	AG5a
77	Other [RECORD] - list only one other crop	AG5a
88	Refused	AG5a
99	Don't know	AG5a

### ASK IF AG5(77); ELSE SKIP TO AG5b

**AG5a** Is there another crop grown in theses irrigated areas?

66	No other crop	AG5_1
77	Other - list only one crop	AG5b
88	Refused	AG5_1
99	Don't know	AG5_1

### ASK IF AG5a(77); ELSE SKIP TO AG5\_1

**AG5b** Is there another crop grown in theses irrigated areas?

66	No other crop	AG5_1
77	Other - list only one crop	AG5_1
88	Refused	AG5_1
99	Don't know	AG5_1

### ASK IF AG5(1); ELSE SKIP TO AG5\_2

What is the growing season, in months, for ASPARAGUS? If

AG5 1 you cannot, the season will do.

AG5_1	you cannot, the season will do.	
1	January	AG5_2
2	February	AG5_2
3	March	AG5_2
4	April	AG5_2
5	May	AG5_2
6	June	AG5_2
7	July	AG5_2
8	August	AG5_2
9	September	AG5_2
10	October	AG5_2
11	November	AG5_2
12	December	AG5_2
13	Fall	AG5_2
14	Winter	AG5_2
15	Spring	AG5_2
16	Summer	AG5_2
88	Refused	AG5_2
99	Don't know	AG5_2

### ASK IF AG5(2); ELSE SKIP TO AG5\_3

What is the growing season, in months, for TOMATOES? If you

AG5\_2 cannot, the season will do.

1	January	AG5_3
2	February	AG5_3
3	March	AG5_3
4	April	AG5_3
5	May	AG5_3
6	June	AG5_3
7	July	AG5_3

8	August	AG5_3
9	September	AG5_3
10	October	AG5_3
11	November	AG5_3
12	December	AG5_3
13	Fall	AG5_3
14	Winter	AG5_3
15	Spring	AG5_3
16	Summer	AG5_3
88	Refused	AG5_3
99	Don't know	AG5_3

### ASK IF AG5(3); ELSE SKIP TO AG5\_4

What is the growing season, in months, for ALMONDS? If you

AG5\_3 cannot, the season will do.

1103_3	eamot, the season win do.	
1	January	AG5_4
2	February	AG5_4
3	March	AG5_4
4	April	AG5_4
5	May	AG5_4
6	June	AG5_4
7	July	AG5_4
8	August	AG5_4
9	September	AG5_4
10	October	AG5_4
11	November	AG5_4
12	December	AG5_4
13	Fall	AG5_4
14	Winter	AG5_4
15	Spring	AG5_4
16	Summer	AG5_4
88	Refused	AG5_4
99	Don't know	AG5_4

### ASK IF AG5(4); ELSE SKIP AG5\_5

What is the growing season, in months, for GRAPES? If you

AG5\_4 cannot, the season will do.

1	January	AG5_5
2	February	AG5_5
3	March	AG5_5
4	April	AG5_5
5	May	AG5_5
6	June	AG5_5
7	July	AG5_5
8	August	AG5_5

9	September	AG5_5
10	October	AG5_5
11	November	AG5_5
12	December	AG5_5
13	Fall	AG5_5
14	Winter	AG5_5
15	Spring	AG5_5
16	Summer	AG5_5
88	Refused	AG5_5
99	Don't know	AG5_5

### ASK IF AG5(5); ELSE SKIP AG5\_77

What is the growing season, in months, for APRICOTS? If you

AG5 5 cannot, the season will do.

AG5_5	cannot, the season will do.	
1	January	AG5_77
2	February	AG5_77
3	March	AG5_77
4	April	AG5_77
5	May	AG5_77
6	June	AG5_77
7	July	AG5_77
8	August	AG5_77
9	September	AG5_77
10	October	AG5_77
11	November	AG5_77
12	December	AG5_77
13	Fall	AG5_77
14	Winter	AG5_77
15	Spring	AG5_77
16	Summer	AG5_77
88	Refused	AG5_77
99	Don't know	AG5_77

### ASK IF AG5(77); ELSE SKIP TO AG5a\_77

What is the growing season, in months, for <% AG5>? If you

AG5\_77 cannot, the season will do.

1	January	AG5a_77
2	February	AG5a_77
3	March	AG5a_77
4	April	AG5a_77
5	May	AG5a_77
6	June	AG5a_77
7	July	AG5a_77
8	August	AG5a_77
9	September	AG5a_77

10	October	AG5a_77
11	November	AG5a_77
12	December	AG5a_77
13	Fall	AG5a_77
14	Winter	AG5a_77
15	Spring	AG5a_77
16	Summer	AG5a_77
88	Refused	AG5a_77
99	Don't know	AG5a_77

### ASK IF AG5a(77); ELSE SKIP TO AG5b\_77

What is the growing season, in months, for <% AG5a>? If you

AG5a\_77 cannot, the season will do.

AG3a_11	earmot, the season win do.	
1	January	AG5b_77
2	February	AG5b_77
3	March	AG5b_77
4	April	AG5b_77
5	May	AG5b_77
6	June	AG5b_77
7	July	AG5b_77
8	August	AG5b_77
9	September	AG5b_77
10	October	AG5b_77
11	November	AG5b_77
12	December	AG5b_77
13	Fall	AG5b_77
14	Winter	AG5b_77
15	Spring	AG5b_77
16	Summer	AG5b_77
88	Refused	AG5b_77
99	Don't know	AG5b_77

### ASK IF AG5b(77); ELSE SKIP TO AG6

What is the growing season, in months, for <% AG5b>? If you

AG5b\_77 cannot, the season will do.

1	January	AG6
2	February	AG6
3	March	AG6
4	April	AG6
5	May	AG6
6	June	AG6
7	July	AG6
8	August	AG6
9	September	AG6
10	October	AG6

11	November	AG6
12	December	AG6
13	Fall	AG6
14	Winter	AG6
15	Spring	AG6
16	Summer	AG6
88	Refused	AG6
99	Don't know	AG6

Are the fields with low-pressure sprinkler nozzles irrigated

**AG6** during non-growing seasons?

1	Yes	AG6a
2	No	AG7
88	Refused	AG7
99	Don't know	AG7

### ASK IF AG6(1)

Can you provide the months during which those fields are

AG6a irrigated?

1	January	AG7
2	February	AG7
3	March	AG7
4	April	AG7
5	May	AG7
6	June	AG7
7	July	AG7
8	August	AG7
9	September	AG7
10	October	AG7
11	November	AG7
12	December	AG7
13	Fall	AG7
14	Winter	AG7
15	Spring	AG7
16	Summer	AG7
88	Refused	AG7
99	Don't know	AG7

Can you estimate the size of the fields, in acres, irrigated with the

AG7 low-pressure sprinkler nozzles?

77	Record number of acres	AG8
88	Refused	AG8
99	Don't know	AG7a

**ASK IF AG7=99** 

If you are unable to give an exact number of acres, can you estimate a range of the size of the fields irrigated with low-

**AG7a** pressure sprinkler nozzles. Is it...

1	1-25 acres	AG8
2	26-50 acres	AG8
3	51-100 acres	AG8
4	101-200 acres	AG8
5	201+ acres	AG8
88	Refused	AG8
99	Don't know	AG8

How many irrigation pumps were affected by the installation of

AG8 low-pressure sprinkler nozzles?

1	1	AG9_1
2	2	AG9_1
3	3	AG9_1
4	4	AG9_1
5	5	AG9_1
6	More than 5 pumps	AG9_1
88	Refused	AG9_1
99	Don't know	AG9_1

### ASK IF AG8(1||6); ELSE SKIP TO AG9\_2

What is the rated horsepower of the 1st pump? Would you say it

**AG9\_1** is....

1	Less than 15 hp	AG9_2
2	15-30 hp	AG9_2
3	35-55 hp	AG9_2
4	60 hp or greater	AG9_2
88	Refused	AG9_2
99	Don't know	AG9_2

### ASK IF AG8(2||6); ELSE SKIP TO AG9\_3

What is the rated horsepower of the 2nd pump? Would you say

**AG9\_2** it is....

1	Less than 15 hp	AG9_3
2	15-30 hp	AG9_3
3	35-55 hp	AG9_3
4	60 hp or greater	AG9_3
88	Refused	AG9_3
99	Don't know	AG9_3

### ASK IF AG8(3||6); ELSE SKIP TO AG9\_4

What is the rated horsepower of the 3rd pump? Would you say it

AG9 3 is....

1	Less than 15 hp	AG9_4
2	15-30 hp	AG9_4

3	35-55 hp	AG9_4
4	60 hp or greater	AG9_4
88	Refused	AG9_4
99	Don't know	AG9_4

### ASK IF AG8(4||6); ELSE SKIP TO AG9\_5

What is the rated horsepower of the 4th pump? Would you say it

AG9\_4 is....

1	Less than 15 hp	AG9_5
2	15-30 hp	AG9_5
3	35-55 hp	AG9_5
4	60 hp or greater	AG9_5
88	Refused	AG9_5
99	Don't know	AG9_5

### ASK IF AG8(5||6); ELSE SKIP TO AG10

What is the rated horsepower of the 5th pump? Would you say it

**AG9\_5** is....

1	Less than 15 hp	AG10
2	15-30 hp	AG10
3	35-55 hp	AG10
4	60 hp or greater	AG10
88	Refused	AG10
99	Don't know	AG10

### Whose idea was it to install new the low-pressure sprinkler

AG10 nozzles?

1	Me or someone at my facility	AG11
2	Contractor	P35
3	Utility company contact	P35
4	Manufacturer	P35
77	Other (specify)	P35
88	Refused	P35
99	Don't know	P35

### Have you noticed any problems with the low-pressure sprinkler

**AG11** nozzles since the installation?

1	Yes	AG12
2	No	NTGCHECK5
88	Refused	NTGCHECK5
99	Don't know	NTGCHECK5

### **ASK AG12 if AG11(1)**

What problems have you noticed since the sprinkler nozzles were

AG12 installed?

77	RECORD RESPONSE	NTGCHECK5
88	Refused	NTGCHECK5

99 Don't know NTGCHECK5

# GO TO NTG BATTERY IF NTGSPRINKLERS = 1; ELSE NTGCHECK5 CONTINUE

### PC POWER MANAGEMENT SOFTWARE

### ASK IF PCPOWER = 1; ELSE SKIP TO NEXT BATTERY

In the next section we'll be discussing the PC power management software

**DISPLAY** present at your facility.

### IF PC\_QTY > 0; ELSE SKIP TO PC200

According to our records, your organization purchased <% PC\_QTY>

**PC100** power management software licenses through the program, is this correct?

1	Yes, correct	PC1a
2	Yes, but different amount	PC200
3	Did not purchase any	NEXT BATTERY
88	Refused	PC200
99	Don't know	PC200

### IF $PC_QTY = 0 \mid PC100(2)$

Approximately how many power management software licenses were

**PC200** purchased through the program?

77	Record amt	PC1a
88	Refused	PC1a
99	Don't know	PC1a

### IF PC100 ^=3

### ASK IF ^UNRECORDED(PC\_CHKDT); ELSE SKIP TO PC1b

Our records indicate that your company received a rebate for the software licenses purchased through the program in <%PC\_CHKDT>. Is this

PC1a correct?

1	Yes	PI3
2	No	PC1b
88	Refused	PC1b
99	Don't know	PC1b

### ASK IF PC1a(2||99) OR UNRECORDED(PC\_CHKDT);

In what year did you purchase the software licenses through the program?

PC1b Was it in...

1	2013	PC1c
2	2014	PC1c
88	Refused	PC1
99	Don't know	PC1

### **ASK IF PC1b(1||2)**;

PC1c And what month? {If they can not recall month, try to get the season.}

1	January	PI3
	February	PI3
	March	PI3
4	April	PI3
5	May	PI3
6	June	PI3
7	July	PI3
	August	PI3
9	September	PI3
10	October	PI3
11	November	PI3
12	December	PI3
13	Fall	PI3
14	Winter	PI3
15	Spring	PI3
16	Summer	PI3
88	Refused	PI3
99	Don't know	PI3

How many desktop computers are present at this location? We are not counting LAPTOPS.....Your best estimate is fine. DO NOT READ....if they say don't know, then ask them if it is more or less than 50, then find

**PC1** another number within a range and try to get the estimate from that.

Record	Total number of computers	PC2
88	Refused	PC1A
99	Don't know	PC1A

# How many desktop computers are controlled by the power management software at this location?

Record	Total number of computers	PC3
88	Refused	PC2A
99	Don't know	PC2A

### **ASK IF PC2** = 88,99

PC2

PC2A

PC3

What percent of the desktop computers at this location are controlled by the software?

Record	Percentage of desktop computers controlled	PC3
88	Refused	PC3
99	Don't know	PC3

# What is the predominant type of computer processor installed within your desktop computers? Is it....(READ LIST)

1	AMD Athlon	PC3a
2	Intel Pentium 3	PC3a
3	Intel Pentium 4	PC3a

77	Other [Record Verbatim]	PC3a
88	Refused	PC3a
99	Don't know	PC3a

What is the predominant type of monitor that is controlled by the software

PC3a at this location? Is it... (READ LIST)

1	CRT	PC3b
2	LCD	PC3b
3	LED	PC3b
77	Other [Record Verbatim]	PC3b
88	Refused	PC3b
99	Don't know	PC3b

What is the predominant size (in inches) of the monitors that are controlled

**PC3b** by the software at this location?

1	(record in # of inches)	PC4
77	Other [Record Verbatim]	PC4
88	Refused	PC4
99	Don't know	PC4

How often do you upgrade/replace your desktop computers/monitors at this

PC4 location?

1	Number of years	PC5
77	Other [Record Verbatim]	PC5
88	Refused	PC5
99	Don't know	PC5

Is the central server that controls the installed network software located at

PC5 this facility?

1	Yes	PC6
2	No	PC8
77	Other	PC8
88	Refused	PC8
99	Don't know	PC8

### ASK IF PC5=1

Does this server control desktop computers aside from those located at this

PC6 facility?

1	Yes	PC7
2	No	PC8
77	Other	PC8
88	Refused	PC8
99	Don't know	PC8

ASK IF PC6=1

How many desktop computers are controlled by the power management **PC7** software at this other location(s)?

Record	Total number of computers	PC8
88	Refused	PC8
99	Don't know	PC8

Does the software monitor and provide reports on the usage of individual

**PC8** or groups of network computers?

1	Yes	PC9
2	No	PC9
77	Other [Record Verbatim]	PC9
88	Refused	PC9
99	Don't know	PC9

How effective was the desktop computer power management software at **PC9** reducing your energy bill? Would you say you have achieved...

1	Considerable energy savings	PC10
2	Some energy savings	PC10
3	No noticeable savings	PC10
88	Refused	PC10
99	Don't know	PC10

Have you noticed any problems with the software performance since the

**PC10** installation?

1	Yes	PC10a
2	No	PC11
77	Other [Record Verbatim]	PC11
88	Refused	PC11
99	Don't know	PC11

### ASK PC10a if PC10(1)

PC10a What problems have you noticed since the software was installed?

77	RECORD RESPONSE	PC11
88	Refused	PC11
99	Don't know	PC11

**PC11** Whose idea was it to install the power management software?

1	Me or someone at my facility.	PC12
2	Contractor.	PC12
3	Utility company contact.	PC12
4	Manufacturer.	PC12
77	Other (specify)	PC12
88	Refused	PC12
99	Don't know	PC12

Did your facility have any guidelines or protocols in place for turning off equipment or putting equipment in sleep mode while not in use before the

**PC12** power management software was installed?

1	Yes	PC13
2	No	NTGCHECK6
77	Other [Record Verbatim]	PC13
88	Refused	NTGCHECK6
99	Don't know	NTGCHECK6

#### ASK IF PC12=1

What specific guidelines or protocols were in place before the software was

**PC13** installed?

1	[Record Verbatim]	NTGCHECK6
88	Refused	NTGCHECK6
99	Don't know	NTGCHECK6

### Go to NTG BATTERY IF NTGPC = 1; ELSE CONTINUE WITH NTGCHECK6 SPILLOVER BATTERY

#### FINANCE QUESTIONS

I would like to ask you about funding this project. Funding could include external financing such as a company credit card, getting financing through a contractor or retailer, getting a bank loan or internal financing

**DISPLAY** such as using retained earnings.

**FIN1** Did you use internal or external funding for this project?

1	Internal funding	SURVEY_OP_HOUR S
2	External funding	FIN2
3	Combination of internal and external funding	FIN2
88	Refused	SURVEY_OP_HOUR S
99	Don't know	SURVEY_OP_HOUR S

#### [ASK IF FIN1 = 2, 3]

We are interested in known what type of external financing you used? Did you use....[READ THROUGH FULL LIST, RECORD 1=Yes, 2=No,

**FIN2** 88=Refused, 99=Don't Know]

FIN2A	Contractor financing	Y, N, Ref, DK
FIN2B	Vendor financing [FOR INTERVIEWER: for example, taking a store loan from SEARS to buy an appliance]	Y, N, Ref, DK
FIN2C	Secured loan from bank [FOR INTERVIEWER: a loan using property or assets as collateral or lien on the business]	Y, N, Ref, DK
FIN2D	Unsecured loan from bank [FOR INTERVIEWER: a loan which does not require a collateral]	Y, N, Ref, DK
FIN2E	Line of credit	Y, N, Ref, DK

FIN2F	Equipment financing or leasing	Y, N, Ref, DK
FIN2G	Company credit card	Y, N, Ref, DK
FIN2H	Energy efficiency financing program (please specify)	Y, N, Ref, DK
FIN2HA	Please specify which EE financing program. [ASK IF FIN2H=1]	
FIN2I	&UTILITY sponsored on-bill financing	Y, N, Ref, DK
FIN2J	Property Assessed Clean Energy (PACE) Financing	Y, N, Ref, DK
FIN2K	Any other type of financing (please specify)	NONE, OPENEND

#### **SPILLOVER BATTERY - LIGHTING**

Thanks for discussing the new equipment that you installed through the program. Next I would like to discuss any equipment you might have installed OUTSIDE of the <% UTILITY> <% PROGRAM>

SP1

**Comment** 

#### **ASK ALL**

program.

Since receiving the PROGRAM INCENTIVE we just discussed, did you implement any additional energy efficiency equipment without any assistance from the ...<% UTILITY> program... either at this

**SP1** facility or at other locations?

1	Yes, only at this facility	SP2
2	Yes, only at other locations	SP2
3	Yes, at this facility and other locations	SP2
4	No	End
88	Refused	End
99	Don't know	End

#### If SP1(1||3); else skip out of spillover battery

What type of equipment did you install? Was the equipment related to lighting, air conditioning, heating, refrigeration, motors or something else? (SELECT ALL THAT APPLY AND RECORD

**SP2** ADDITIONAL INFO)

	TERRITOR ETT (10)	
1	Lighting	SP2L
2	HVAC or Cooling equipment	OT5
3	Water Heating Equipment	OT5
4	Compressed Air Equipment	OT5
5	Food Service Equipment	OT5
6	Refrigeration Equipment	OT5
7	Gas Equipment	OT5
77	Other (SPECIFY)	OT5
88	Refused	OT5
99	Don't Know	OT5

Ask if SP2 = 1; else OT5

What type of fixtures, ballasts, or lighting controls were installed as

	part of this lighting retrofit without any assistance from the utility
	program? [SELECT ALL THAT APPLY, AFTER EACH
SP2L	RESPONSE, PROMPT WITH,]

~	RESI CHEE, I ROIM I WIIII,	
1	High performance T8 fluorescent fixtures (1" diameter bulbs)	High
2	T8 fluorescent fixtures (1" diameter bulbs)	High
3	T10 fluorescent fixtures	Low
4	T12 Fixtures (1.5" diameter bulbs)	Low
5	HID (High Density Discharge) Fixtures, Compact	High
6	Screw-in Modular CFLs	High
7	Hardwire CFLs	High
8	Incandescent bulbs	None
9	Compact Fluorescent Exit Signs	High
10	LED Exit Signs	High
11	Halogen	Low
12	Installed Reflectors	High
13	Electronic Ballast	Low
14	Magnetic Ballast	Low
15	Time Clock Lighting Controls	High
16	Occupancy Sensors Lighting Controls	High
17	Bypass/Delay Timers Lighting Controls	High
18	Photocell Lighting Controls	High
19	Other Fluorescent	Low
20	Fat/Thick Tubes	Low
21	Skinny/Thin Tubes	High
22	T5 Fixtures (5/8" diameter)	High
23	Generic Screw-Based LEDs	High
77	Other (PLEASE SPECIFY)	Low
88	Refused	None
99	Don't Know	None

#### ASK IF SP2L = 5; ELSE SKIP TO MSP2a

Were the HID lamps you installed High Pressure Sodium, Metal

LI17 Halide, Mercury Vapor or Incandescent?

1	High pressure sodium	MSP2a
2	Metal Halide	MSP2a
3	Mercury Vapor	MSP2a
4	Incandescent	MSP2a
88	Refused	MSP2a
99	Don't know	MSP2a

**BEGIN MACRO HIGH** PERFORM MACRO HIGH OR LOW FOR FIRST THREE MEASURES MENTIONED IN SP2L

Ask if SP1 in (1|3); else skip to MSP2b <\$3>

<\$2>

MSP2a <\$1> How many <\$2> products did you buy on your own for this facility?

1	{Record Number} for this facility	MSP2b <\$3>
88	Refused	MSP2b <\$3>
99	Don't know	MSP2b <\$3>

#### Ask if SP1 in (2|3); else skip to SP2bL <\$4>

How many <\$2> products did you buy on your own for other

MSP2b <\$3> locations?

1	{Record Number} for other locations	SP2bL <\$4>
88	Refused	SP2bL <\$4>
99	Don't know	SP2bL <\$4>

Did you receive an incentive or rebate, or do you expect to receive an incentive or rebate for &LIGHT\_TECH1B from elsewhere, such as another utility or from another organization such as the

**SP2bL <\$4>** government?

1	Yes, Received/expect to receive an incentive from ANOTHER utility program	SP2cU <\$5>
2	Yes, Received/expect to receive an incentive from a program offered by an organization other than a utility (e.g. a government program	SP2c <\$6>
3	Yes, Received/expect to receive an incentive from the manufacturer	SP5L <\$7>
4	No, did not receive/expect to receive an incentive	SP5L <\$7>

#### ASK IF SP2bL <\$4> = 1

From what utility program did you receive/expect to receive an

**SP2cU** <**\$5**> incentive or rebate?

#### ASK IF SP2bL <\$4> = 2

From what organization or program did you receive/do you expect

**SP2c** <**\$6>** to receive an incentive or rebate?

77   Record   SP5L <\$7>
--------------------------

#### Ask if $SP2bL < $4 > ^ = 1$

Why did you install this energy efficiency equipment without receiving a rebate or incentive from the &UTILITY program? {DO

**SP5L** <**\$7>** NOT READ; INDICATE ALL THAT APPLY}

1	Too much paperwork	SP5c <\$9>
2	Takes too long to get approval	SP5c <\$9>
3	No time to participate, needed equipment immediately	SP5c <\$9>
4	The program had ended	SP5c <\$9>
5	The equipment would not qualify {PROBE: Why not?}	<\$8>

6	The amount of the rebate wasn't important enough	SP5c <\$9>
7	Did not know the program was available	SP5c <\$9>
8	There was no program available	SP5c <\$9>
9	Received rebate from an organization other than a utility	SP5c <\$9>
10	Received a larger incentive from another organization	SP5c <\$9>
11	Took the first incentive offered	SP5c <\$9>
77	Other {SPECIFY}	SP5c <\$9>
88	Refused	SP5c <\$9>
99	Don't know	SP5c <\$9>

#### ASK IF SP5L <\$7> = 5; ELSE SKIP TO SP5c

**<\$8>** Why would this equipment not qualify?

77	Record reason	SP5c <\$9>
88	Refused	SP5c <\$9>
99	Don't know	SP5c <\$9>

#### Was this equipment specifically recommended by a PROGRAM or

**SP5c <\$9>** UTILITY sponsored audit?

1	Yes	SP5d <\$10>
2	No	SP5d <\$10>
88	Refused	SP5d <\$10>
99	Don't know	SP5d <\$10>

Can you briefly explain why you decided to implement this equipment? (Note to interviewer, if the respondent mentions the utility programs as a factor in deciding to install the measure, record

**SP5d** <**\$10**> the open ended response in the appropriate response below)

77	Response not related to utility program (record verbatim)	SP5eL <\$11>
78	Response related to utility program (record verbatim)	SP5f <\$12>

#### If \$10 is not 78

Did your experience participating in the <% UTILITY> in 2013-

**SP5eL** <**\$11>** 2014 encourage you in any way to implement <**\$**2>?

1	Yes	SP5f <\$12>
2	No	SP5h <\$15>
88	Refused	SP5f <\$12>
99	Don't Know	SP5f <\$12>

How influential was your experience in the <PROGRAM> in your decision to implement this equipment, using a scale of 0 to 10,

**SP5f** <**\$12**> where 0 is not at all influential and 10 is extremely influential?

	{Record Response (0-10)}	SP5f_CONCHECK <\$13>
88	Refused	SP5f_CONCHECK <\$13>
00	Refuseu	.,
		SP5f_CONCHECK
99	Don't Know	<\$13>

#### IF (\$10(78) | \$11(1) ) & \$12(11|1|2|3|4); else skip to SP5gL

### SP5f\_CONCHECK <\$13>

Earlier you indicated that the program encouraged you to implement this equipment, but now you've scored the program fairly low. Why is that?

#### 77 Record VERBATIM [REVISE SP5f IF NECESSARY]

If they would like to give a new rating, type it in the open end below and the reason\,

#### IF \$12(5||10); else skip to SP5h

Can you explain specifically how your experience with the PROGRAM influenced your decision to install this additional

**SP5gL** <**\$14**> energy efficient equipment?

77	Record VERBATIM	MEAS2_1 <\$17>
88	Don't know	MEAS2_1 <\$17>
99	Refused	MEAS2_1 <\$17>

#### IF \$12(11|1|2|3|4);

Using a 0 to 10 scale where 0 is not at all likely and 10 is extremely likely, how likely would you have been to install this

**SP5h** <**\$15**> equipment...<\$2>...if you had not participated in the program?

		SP5h_CONCHEC
#	Record 0 to 10 likelihood rating ()	K <\$16>
		SP5h_CONCHEC
88	Refused	K <\$16>
		SP5h_CONCHEC
99	Don't know	K <\$16>

### IF \$15 (11 or 1 - 4) & ( 10(77) | 11(2) ); else skip to MEAS2\_1 <\$17>

#### SP5h\_CONCHEC

K <\$16>

Earlier you indicated that the program did not encourage you to implement this equipment, but now say that you would have been less likely to install the measure without the program. Why is that?

77 Record VERBATIM [REVISE SP5h IF NECESSARY] MEAS2\_1 <\$17>

#### MEAS2\_1 <\$17> In what year did you install <\$2>? (PROBE FOR BEST GUESS)

1	2013	MSP20 <\$18>
2	2014	MSP20 <\$18>
88	Refused	MSP20 <\$18>
99	Don't know	MSP20 <\$18>

#### What type of lighting was removed and replaced when you installed

#### **MSP20 <\$18>** <\$2>?

1	High performance T8 (1" diameter bulbs)	MSP25 <\$19>
2	T8 fluorescent fixtures (1" diameter bulbs)	MSP25 <\$19>
3	T10 fluorescent fixtures	MSP25 <\$19>
4	T12 Fixtures (1.5" diameter bulbs)	MSP25 <\$19>

SP5h <\$15>

5	HID (High Density Discharge) Fixtures, Compact	MSP25 <\$19>
6	Compact Fluorescent, Screw-in Modular	MSP25 <\$19>
7	Compact Fluorescent, Hardwire	MSP25 <\$19>
8	Incandescent	MSP25 <\$19>
9	Exit Signs, Compact Fluorescent	MSP25 <\$19>
10	Exit Signs, LED	MSP25 <\$19>
11	Halogen	MSP25 <\$19>
12	Install Reflectors	MSP25 <\$19>
13	Electronic Ballast	MSP25 <\$19>
14	Magnetic Ballast	MSP25 <\$19>
15	Lighting Controls, Time Clock	MSP25 <\$19>
16	Lighting Controls, Occupancy Sensor	MSP25 <\$19>
17	Lighting Controls, Bypass/Delay Timers	MSP25 <\$19>
18	Lighting Controls, Photocell	MSP25 <\$19>
19	Other Fluorescent	MSP25 <\$19>
20	Fat/Thick Tubes	MSP25 <\$19>
21	Skinny/Thin Tubes	MSP25 <\$19>
22	T5 Fixtures (5/8" diameter)	MSP25 <\$19>
66	NOTHING, EQUIPMENT WAS ONLY ADDED, NOT REPLACED	
77	Other (PLEASE SPECIFY)	MSP25 <\$19>
88	Refused	MSP25 <\$19>
99	Don't know	MSP25 <\$19>

#### ASK IF ^\$18(66)

Approximately how old was this light equipment that you

MSP25 <\$19> removed/replaced? Would you say...

1	Less than 5 years old	MSP26 <\$20>
2	Between 5 and 10 years old	MSP26 <\$20>
3	Between 10 and 15 years old	MSP26 <\$20>
4	More than 15 years old	MSP26 <\$20>
88	Refused	MSP26 <\$20>
99	Don't know	MSP26 <\$20>

#### How would you describe the condition of this removed equipment?

MSP26 <\$20> Would you say they were...

1	In poor condition	MSP27 <\$21>
2	Fair condition, or	MSP27 <\$21>
3	Good condition	MSP27 <\$21>
88	Refused	MSP27 <\$21>
99	Don't know	MSP27 <\$21>

#### Approximately what percentage of this removed lighting equipment

MSP27 <\$21> was broken or not working prior to installing...

%	Percent	MACRO LOW
101	Refused	MACRO LOW

102	Don't know	MACRO LOW
		•
	BEGIN MACRO LOW	
<\$1>	In what year did you install <\$2>? (PROBE FOR BEST GUESS)	T
1	2013	<\$3>
2	2014	<\$3>
88	Refused	<\$3>
99	Don't know	<\$3>
	What time of lighting area are and and analysis of the control of	ı
<\$3>	What type of lighting was removed and replaced when you installe <\$2>?	su .
1	High performance T8 (1" diameter bulbs)	<\$4>
2	T8 fluorescent fixtures (1" diameter bulbs)	<\$4>
3	T10 fluorescent fixtures	<\$4>
4	T12 Fixtures (1.5" diameter bulbs)	<\$4>
5	HID (High Density Discharge) Fixtures, Compact	<\$4>
6	Compact Fluorescent, Screw-in Modular	<\$4>
7	Compact Fluorescent, Hardwire	<\$4>
8	Incandescent	<\$4>
9	Exit Signs, Compact Fluorescent	<\$4>
10	Exit Signs, LED	<\$4>
11	Halogen	<\$4>
12	Install Reflectors	<\$4>
13	Electronic Ballast	<\$4>
14	Magnetic Ballast	<\$4>
15	Lighting Controls, Time Clock	<\$4>
16	Lighting Controls, Occupancy Sensor	<\$4>
17	Lighting Controls, Bypass/Delay Timers	<\$4>
18	Lighting Controls, Photocell	<\$4>
19	Other Fluorescent	<\$4>
20	Fat/Thick Tubes	<\$4>
21	Skinny/Thin Tubes	<\$4>
22	T5 Fixtures (5/8" diameter)	<\$4>
66	NOTHING, EQUIPMENT WAS ONLY ADDED, NOT REPLACED	<\$4>
77	Other (PLEASE SPECIFY)	<\$4>
88	Refused	<\$4>
99	Don't know	<\$4>
	ASK IF ^\$3(66) Approximately how old was this light equipment that you	1
<\$4>	removed/replaced? Would you say	
1	Less than 5 years old	<\$5>
2	Between 5 and 10 years old	<\$5>
3	Between 10 and 15 years old	<\$5>
4	More than 15 years old	<\$5>

88	Refused	<\$5>
99	Don't know	<\$5>
99	Don't know	<b>\</b> Ψ3>
	How would you describe the condition of this removed equip	pment?
<\$5>	Would you say they were	
1	In poor condition	<\$6>
2	Fair condition, or	<\$6>
3	Good condition	<\$6>
88	Refused	<\$6>
99	Don't know	<\$6>
<\$6>	Approximately what percentage of this removed lighting equivas broken or not working prior to installing	
%	Percent	CFL1A
88	Refused	CFL1A
99	Don't know	CFL1A
CFL1A	IF SP2L = 6; else skip to VEND1 Where did you purchase the CFLs that were installed OUTS program? [ACCEPT MULTIPLES]	IDE the
1	Home Depot	CFL3A
2	Costco	CFL3A
3	Orchard Supply Hardware	CFL3A
4	ACE Hardware	CFL3A
5	Lowe's	CFL3A
6	SaveMart	CFL3A
7	K-Mart	CFL3A
8	Sam's Club	CFL3A
9	Smart & Final	CFL3A
10	Yardbirds Home Center	CFL3A
11	Fry's Electronics	CFL3A
12	True Value	CFL3A
65	CONTRACTOR INSTALLED	CFL3A
66	Did not install CFLs	VEND1
77	OTHER [Specify:]	CFL3A
88	Refused	CFL3A
99	Don't know	CFL3A
CFL3A	ASK IF ^CFL1A(66) Were all these CFLs installed or were some put in storage fo use?	r later
1	All installed	VEND1
2	All in storage	VEND1
3	Some in storage, Some installed	CFL4
88	Refused	VEND1
		•

99	Don't Know	VEND1
	IF CFL3A = 3	
CFL4	What percentage were installed?	•
77	Open Record	CFL5
88	Refused	CFL5
99	Don't know	CFL5
	IF CFL3A = in (2,3)	
CFL5	Why were they put in storage?	T
77	Open Record	VEND1
88	Refused	VEND1
99	Don't know	VEND1
	ROLE OF CONTRACTORS	
	ASK IF SP2L(1 2 5 6 7 9 10 12 15 16 17 18 21 22 23)	
	Now I would like to find out, did you use a contractor/vendor to	
VEND1	install the non-rebated energy efficient lighting?	1
1	Yes	VEND2
2	No	ENDLOOP
3	Received a rebate	ENDLOOP
88	Refused	ENDLOOP
99	[DO NOT READ] Don't know/No Answer	ENDLOOP
	IF VEND1 = 1	
	On a scale of 0 - 10, with 0 being very unimportant and 10 being	
	very important. How important was the input from the contractor you worked with in deciding which specific equipment to install?	
VEND2	Was it	
1	0-10 response	VEND3
88	Refused	VEND3
99	Don't know	VEND3
	Ask if VEND2(7  10); Else LI30_A;	
	Can you give me your contractor's name?	
	Do you have his/her email address?	
VEND3	Do you have a phone number for him/her?	
77	RECORD NAME, Phone, Email ETC	LI30_A
88	Refused	LI30_A
99	Don't know	LI30_A
	ASK IF SP2L(1  77)	
	Considering all of the lighting changes we just discussed (purchases	
1 120 4	outside the programs), approximately what percentage of the	
LI30_1	facility's lighting was affected by those changes?	OT5
%	Percent	OT5

101	Refused	OT5
102	Don't know	OT5

#### **SPILLOVER BATTERY - OTHER**

#### IF SP2(2||77)

Next I would like to discuss any equipment you might have installed

**Comment** OUTSIDE of the &UTILITY program.

Earlier you mentioned that your organization installed...<(SP2(2))/HVAC or COOLING EQUIPMENT/> <(SP2(3))/WATER HEATING EQUIPMENT/> <(SP2(4))/COMPRESSED AIR EQUIPMENT/> <(SP2(5))/FOOD SERVICE EQUIPMENT/> <(SP2(6))/GAS EQUIPEMNENT/> %O<%SP2> outside of the program without any benefit of incentive or rebate. I would like to ask you a few questions

DISPLAY about this equipment.

> Response names in the following questions will have endings "\_#" where # signifies the response number to SP2 (# = 1, 2, or 3)

#### MACRO OTHER

Was this equipment ...<\$2> ...installed at this facility or another facitility

<**\$1>** or was it installed in both?

1	This facility	<\$3>
2	Another facility	<\$2>
3	Both this and another facility	<\$3>
66	Was not installed	NEXT MEASURE
88	Refused	NEXT MEASURE
99	Don't know	NEXT MEASURE

#### Ask if <\$1> in (1,3)

Please describe the type of <\$2> that you installed at this facility.

77	Record verbatim	<\$4>
88	Refused	<\$4>
99	Don't know	<\$4>

<\$4> Please describe the quantity of <\$2> that was installed at this facility.

77	Record verbatim	<\$5>
88	Refused	<\$5>
99	Don't know	<\$5>

Please describe the efficiency level of <\$2> that was installed at this <\$5> facility.

1	Standard Efficiency	<\$6>
2	High Efficiency	<\$6>
3	Energy Star	<\$6>
88	Refused	<\$6>
99	Don't know	<\$6>

#### Ask if <\$1> in (2-3)

Please describe the type of <\$2> that you purchased and installed at your

<\$6> other facility

77	Record verbatim	<\$7>
88	Refused	<\$7>
99	Don't know	<\$7>

Please describe the quantity of <\$2> that was installed at your other

<\$7> facility

77	Record verbatim	<\$8>
88	Refused	<\$8>
99	Don't know	<\$8>

Please describe the efficiency level of <\$2> that was installed at your other

<\$8> facility

1	Standard Efficiency	<\$9>
2	High Efficiency	<\$9>
3	Energy Star	<\$9>
88	Refused	<\$9>
99	Don't know	<\$9>

Did you receive an incentive or rebate, or do you expect to receive an incentive or rebate for &OT\_TECH1B from elsewhere, such as another

<\$9> utility or from another organization such as the government?

1	Yes, Received/expect to receive an incentive from ANOTHER utility program	<\$10>
2	Yes, Received/expect to receive an incentive from a program offered by an organization other than a utility (e.g. a government program	<\$11>
3	Yes, Received/expect to receive an incentive from the manufacturer	<\$12>
4	No, did not receive/expect to receive an incentive	<\$12>

#### **ASK IF \$9 = 1**

From what utility program did you receive/expect to receive an incentive

**<\$10>** or rebate?

	Record	end for this
77	Record	measure

#### **ASK IF \$9 = 2**

From what organization or program did you receive/expect to receive an

**<\$11>** incentive or rebate?

	77	Record	SP5O
--	----	--------	------

#### ASK IF ^\$9(1)

Why did you purchase this equipment without the financial assistance available through &UTILITY program? {DO NOT READ; INDICATE

<\$12> ALL THAT APPLY}

1	Too much paperwork	<\$14>
2	Takes too long to get approval	<\$14>
3	No time to participate, needed equipment immediately	<\$14>
4	The program had ended	<\$14>
5	The equipment would not qualify {PROBE: Why not?}	<\$13>
6	The amount of the rebate wasn't important enough	<\$14>
7	Did not know the program was available	<\$14>
8	There was no program available	<\$14>
10	Received a larger incentive from another organization	<\$14>
11	Took the first incentive offered	<\$14>
77	Other {SPECIFY}	<\$14>
88	Refused	<\$14>
99	Don't know	<\$14>

#### ASK IF <\$12> = 5

<\$13> Why would this equipment not qualify?

77	Record answer	<\$14>
88	Refused	<\$14>
99	Don't know	<\$14>

Was this equipment... <\$2>... specifically recommended by a

<\$14> PROGRAM/UTILITY sponsored audit?

1	Yes	<\$15>
2	No	<\$15>
88	Refused	<\$15>
99	Don't know	<\$15>

Can you briefly explain why you decided to implement this equipment? (Note to interviewer, if the respondent mentions the utility programs as a factor in deciding to install the measure, record the open ended response in

<\$15> the appropriate response below

77	Response not related to utility program (record verbatim)	<\$17>
78	Response related to utility program (record verbatim)	<\$16>
88	Refused	<\$17>
99	Don't know	<\$17>

#### ASK IF <\$15> ^= 78

Did your experience participating in the <%UTILITY> <%PROGRAM> program in 2013-2014 encourage you in any way to implement

#### **<\$16>** &OT\_TECH1B?

1	Yes	<\$17>
2	No	<\$17>
88	Refused	<\$17>
99	Don't Know	<\$17>

How influential was your experience in the PROGRAM in your decision to implement this equipment, using a scale of 0 to 10, where 0 is not at all

<\$17> influential and 10 is extremely influential?

	{Record Response (0-10)}	<\$18>
88	Refused	<\$18>
99	Don't Know	<\$18>

#### ASK IF (\$15(78) | \$16(1) ) & \$17(11|1|2|3|4)

Earlier you indicated that the program encouraged you to implement this equipment, but now you've scored the program fairly low. Why is that?

77 Record VERBATIM [REVISE <\$17> IF NECESSARY]

#### **ASK IF IF \$17(5||10)**

<\$18>

Can you explain specifically how your experience with the <%PROGRAM> program influenced your decision to install this

<\$19> additional energy efficient equipment?

77	Record VERBATIM	
88	Don't know	
99	Refused	

#### **ASK IF \$17(11|1|2|3|4)**

Using a 0 to 10 scale where 0 is not at all likely and 10 is extremely likely, how likely would you have been to install this equipment...<\$2>...if you

<\$20> had not participated in the program?

#	Record 0 to 10 likelihood rating ()	
88	Refused	
99	Don't know	

#### ASK IF \$20(11|1|2|3|4) & (\$15(77) | \$16(2))

Earlier you indicated that the program did not encourage you to implement this equipment ...<2>..., but now say that you would have been less

<\$21> likely to install the equipment without the program. Why is that?

77 Record VERBATIM [REVISE xxx IF NECESSARY]
--

<\$22> In what year did you install <\$2>

1	2013	VEND1
2	2014	VEND1
88	Refused	VEND1
99	Don't know	VEND1

#### ROLE OF CONTRACTORS

#### **ASK IF SP2(2||77)**

Now I would like to find out, did you use a contractor/vendor to install the

**OTVEND1** non-rebated energy efficient equipment?

1	Yes	OTVEND2
2	No	ENDOTHERLOO
		P
88	Refused	ENDOTHERLOO
		P
99	[DO NOT READ] Don't know/No Answer	ENDOTHERLOO
		P

#### **ASK IF OTVEND1(1)**

On a scale of 0 - 10, with 0 being very unimportant and 10 being very important. How important was the input from the contractor you worked

**OTVEND2** with in deciding which specific equipment to install? Was it ...

1	0-10 response	VEND3
88	Refused	VEND3
99	Don't know	VEND3

#### IF OTVEND2(7||10)

Can you give me your contractor's name?

**OTVEND3\_(1** Do you have his/her email address?

-3) Do you have a phone number for him/her?

77	RECORD NAME, Phone, Email ETC	ENDOTHERLOO P
88	Refused	ENDOTHERLOO P
99	Don't know	ENDOTHERLOO P

## END OTHER MEASURE LOOP; IF FINISHED OTHER ENDOTHER MEASURES OR NO MORE OTHER MEASURES, GO ON TO LOOP NEXT BATTERY

#### **OPERATING HOURS**

We are almost finished. The next few questions are to help us get a full understanding of your

**DISPLAY** organization's operational hours.

Is your organization operation 24 hours a day, 7

**ALWAYS** days a week?

1	Yes	HOLIDAYS
2	No	HOLIDAYS
88	Refused	HOLIDAYS

HOLIDAYS Dose your facility closed for any holidays during the year? If so, which one(s)?

1	New Year's Day - January 1	DAYS
2	Martin Luther King Jr. Day - January 18, 2010 (3rd Monday in January)	DAYS
3	President's Day - February 15, 2010 (3rd Monday in February)	DAYS
4	Memorial Day - May 31, 2010 (Last Monday in May)	DAYS
5	Independence Day - July 4th (Or Surrounding Monday/Friday if July 4 is a weekend)	DAYS
6	Labor Day - September 6, 2010 (First Monday in September)	DAYS
7	Thanksgiving - November 26, 2010 (4th Thursday in November)	DAYS
8	Day after Thanksgiving	DAYS
9	Christmas Eve - December 24	DAYS
10	Christmas Day - December 25	DAYS
66	NO HOLIDAY CLOSURES	DAYS
77	Other - Specify	DAYS
88	Refused	DAYS
99	Don't Know	DAYS

#### Ask if ALWAYS = 2; else skip to OS\_REC;

Is your facility closed any of the 7 days of the week? If so, which days are you CLOSED?

1	Monday	MONDAY_OPEN
2	Tuesday	MONDAY_OPEN
3	Wednesday	MONDAY_OPEN
4	Thursday	MONDAY_OPEN
5	Friday	MONDAY_OPEN
6	Saturday	MONDAY_OPEN
7	Sunday	MONDAY_OPEN
66	Open EVERYDAY	MONDAY_OPEN
88	REFUSED	MONDAY_OPEN
99	DON'T KNOW	MONDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(1); else skip to TUESDAY\_OPEN;

What time do you open your facility on

**MONDAY\_OPEN** MONDAY?

DAYS

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	MONDAY_CLOSE
88	REFUSED	MONDAY_CLOSE
99	DON'T KNOW	MONDAY_CLOSE

#### IF MONDAY\_OPEN(1||64)

What time do you close your facility on

**MONDAY\_CLOSE** MONDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	TUESDAY_OPEN
88	REFUSED	TUESDAY_OPEN
99	DON'T KNOW	TUESDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(2); else skip to WEDNESDAY\_OPEN;

What time do you open your facility on

TUESDAY\_OPEN TUESDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	TUESDAY_CLOSE
88	REFUSED	TUESDAY_CLOSE
99	DON'T KNOW	TUESDAY_CLOSE

#### IF TUESDAY\_OPEN(1||65)

What time do you close your facility on

TUESDAY\_CLOSE TUESDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	WEDNESDAY_OPEN
88	REFUSED	WEDNESDAY_OPEN
99	DON'T KNOW	WEDNESDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(3); else skip to THURSDAY\_OPEN;

What time do you open your facility on

**WEDNESDAY\_OPEN** WEDNESDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	WEDNESDAY_CLOSE
88	REFUSED	WEDNESDAY_CLOSE
99	DON'T KNOW	WEDNESDAY_CLOSE

#### IF WEDNESDAY\_OPEN(1||65)

What time do you close your facility on

**WEDNESDAY\_CLOSE** WEDNESDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	THURSDAY_OPEN
88	REFUSED	THURSDAY_OPEN
99	DON'T KNOW	THURSDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(4); else skip to FRIDAY\_OPEN;

What time do you open your facility on

THURSDAY OPEN THURSDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	THURSDAY_CLOSE
88	REFUSED	THURSDAY_CLOSE
99	DON'T KNOW	THURSDAY_CLOSE

#### IF THURSDAY\_OPEN(1||65)

What time do you close your facility on

THURSDAY\_CLOSE THURSDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	FRIDAY_OPEN
88	REFUSED	FRIDAY_OPEN
99	DON'T KNOW	FRIDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(5); else skip to SATURDAY\_OPEN;

What time do you open your facility on

FRIDAY\_OPEN FRIDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	FRIDAY_CLOSE
88	REFUSED	FRIDAY_CLOSE
99	DON'T KNOW	FRIDAY_CLOSE

#### IF FRIDAY\_OPEN(1||65)

What time do you close your facility on

FRIDAY\_CLOSE FRIDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	SATURDAY_OPEN
88	REFUSED	SATURDAY_OPEN
99	DON'T KNOW	SATURDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(6); else skip to SUNDAY\_OPEN;

What time do you open your facility on

**SATURDAY\_OPEN** SATURDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	SATURDAY_CLOSE
88	REFUSED	SATURDAY_CLOSE
99	DON'T KNOW	SATURDAY_CLOSE

#### IF SATURDAY\_OPEN(1||65)

What time do you close your facility on

**SATURDAY\_CLOSE** SATURDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	SUNDAY_OPEN
88	REFUSED	SUNDAY_OPEN
99	DON'T KNOW	SUNDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(7); else skip to DIFF\_SCHEDULE;

What time do you open your facility on

**SUNDAY\_OPEN** SUNDAY?

Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24		SUNDAY_CLOSE
88	REFUSED	SUNDAY_CLOSE

99	DON'T KNOW	SUNDAY_CLOSE
SUNDAY_CLOSE	IF SUNDAY_OPEN(1  65) What time do you close your facility on SUNDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	DIFF_SCHEDULE
88	REFUSED	DIFF_SCHEDULE
99	DON'T KNOW	DIFF_SCHEDULE
	Some organizations have different schedules for certain times of the year. Does your	

certain times of the year. Does your organization maintain a different schedule for

**DIFF\_SCHEDULE** certain months of the year?

1	Yes	MONTHS
2	No	OS_REC
88	REFUSED	OS_REC
99	DON'T KNOW	OS_REC

#### Ask if DIFF\_SCHEDULE = 1; Else skip to OS\_REC;

Which months of the year does the schedule vary from the times Liust recorded?

MONTHS	vary from the times I just recorded?	
1	January	ALT_DAYS
2	February	ALT_DAYS
3	March	ALT_DAYS
4	April	ALT_DAYS
5	May	ALT_DAYS
6	June	ALT_DAYS
7	July	ALT_DAYS
8	August	ALT_DAYS
9	September	ALT_DAYS
10	October	ALT_DAYS
11	November	ALT_DAYS
12	December	ALT_DAYS
88	REFUSED	ALT_DAYS
99	DON'T KNOW	ALT_DAYS

Is your organization operation 24 hours a day, 7

ALT\_ALWAYS days a week?

1	Yes	HOLIDAYS
2	No	HOLIDAYS
88	Refused	HOLIDAYS

If ^ALT\_ALWAYS(1) then ask; Else skip to OS\_REC;

During this alternate schedule, is your facility closed any of the 7 days of the week? If so,

ALT\_DAYS which days are you CLOSED?

1	Monday	ALT_MONDAY_OPEN
2	Tuesday	ALT_MONDAY_OPEN
3	Wednesday	ALT_MONDAY_OPEN
4	Thursday	ALT_MONDAY_OPEN
5	Friday	ALT_MONDAY_OPEN
6	Saturday	ALT_MONDAY_OPEN
7	Sunday	ALT_MONDAY_OPEN
66	Open EVERYDAY	ALT_MONDAY_OPEN
88	REFUSED	ALT_MONDAY_OPEN
99	DON'T KNOW	ALT_MONDAY_OPEN

#### Ask if

## DIFF\_SCHEDULE(1)&^ALT\_DAYS(1); else skip to ALT\_TUESDAY\_OPEN;

For the alternate schedule, what time do you

**ALT\_MONDAY\_OPEN** open your facility on MONDAY?

Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24  ALT_MONI		ALT_MONDAY_CLOSE
88	REFUSED	ALT_MONDAY_CLOSE
99	DON'T KNOW	ALT_MONDAY_CLOSE

#### IF ALT\_MONDAY\_OPEN(1||64)

What time do you close your facility on

**ALT\_MONDAY\_CLOSE** MONDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_TUESDAY_OPEN
88	REFUSED	ALT_TUESDAY_OPEN
99	DON'T KNOW	ALT_TUESDAY_OPEN

#### Ask if

### DIFF\_SCHEDULE(1)&^ALT\_DAYS(2); else skip to ALT\_WEDNESDAY\_OPEN;

What time do you open your facility on

ALT_TUESDAY_OPEN	TUESDAY during your alternate schedule?
	Record Time 1AM - 12:30 AM in 12 hour

Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24		ALT_TUESDAY_CLOSE
88	REFUSED	ALT_TUESDAY_CLOSE
99	DON'T KNOW	ALT_TUESDAY_CLOSE

#### IF ALT\_TUESDAY\_OPEN(1||65)

What time do you close your facility on

**ALT\_TUESDAY\_CLOSE** TUESDAY?

Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24  ALT_V		ALT_WEDNESDAY_OPEN
88	REFUSED	ALT_WEDNESDAY_OPEN
99	DON'T KNOW	ALT_WEDNESDAY_OPEN

# Ask if DIFF\_SCHEDULE(1)&^ALT\_DAYS(3); else skip to ALT\_THURSDAY\_OPEN;

What time do you open your facility on

	Jan 1
ALT_WEDNESDAY_OPEN	WEDNESDAY during your alternate schedule?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_WEDNESDAY_CLOSE
88	REFUSED	ALT_WEDNESDAY_CLOSE
99	DON'T KNOW	ALT_WEDNESDAY_CLOSE

#### IF ALT\_WEDNESDAY\_OPEN(1||65)

What time do you close your facility on

#### ALT\_WEDNESDAY\_CLOSE WEDNESDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_THURSDAY_OPEN
88	REFUSED	ALT_THURSDAY_OPEN
99	DON'T KNOW	ALT_THURSDAY_OPEN

#### Ask if

### DIFF\_SCHEDULE(1)&^ALT\_DAYS(4); else skip to ALT\_FRIDAY\_OPEN;

What time do you open your facility on

#### **ALT\_THURSDAY\_OPEN** THURSDAY during your alternate schedule?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_THURSDAY_CLOSE
88	REFUSED	ALT_THURSDAY_CLOSE
99	DON'T KNOW	ALT_THURSDAY_CLOSE

#### ALT\_THURSDAY\_OPEN(1||65)

What time do you close your facility on

#### ALT\_THURSDAY\_CLOSE THURSDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_FRIDAY_OPEN
88	REFUSED	ALT_FRIDAY_OPEN
99	DON'T KNOW	ALT_FRIDAY_OPEN

#### Ask if

### DIFF\_SCHEDULE(1)&^ALT\_DAYS(5); else skip to ALT\_SATURDAY\_OPEN;

What time do you open your facility on

#### **ALT\_FRIDAY\_OPEN** FRIDAY during this alternate schedule?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_FRIDAY_CLOSE
88	REFUSED	ALT_FRIDAY_CLOSE
99	DON'T KNOW	ALT_FRIDAY_CLOSE

#### IF ALT\_FRIDAY\_OPEN(1||65)

#### What time do you close your facility on

#### **ALT\_FRIDAY\_CLOSE** FRIDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SATURDAY_OPEN
88	REFUSED	ALT_SATURDAY_OPEN
99	DON'T KNOW	ALT_SATURDAY_OPEN

#### Ask if

### DIFF\_SCHEDULE(1)&^ALT\_DAYS(6); else skip to ALT\_SUNDAY\_OPEN;

I recorded that during your alternate schedule you are also open on Saturday. What time do

#### **ALT\_SATURDAY\_OPEN** you open your facility on SATURDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SATURDAY_CLOSE
88	REFUSED	ALT_SATURDAY_CLOSE
99	DON'T KNOW	ALT_SATURDAY_CLOSE

#### IF ALT\_SATURDAY\_OPEN(1||65)

What time do you close your facility on

#### ALT\_SATURDAY\_CLOSE SATURDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SUNDAY_OPEN
88	REFUSED	ALT_SUNDAY_OPEN
99	DON'T KNOW	ALT_SUNDAY_OPEN

#### Ask if

### DIFF\_SCHEDULE(1)&^ALT\_DAYS(7);

else skip to OS\_REC;

I recorded that during your alternate schedule you are also open on Sunday. What time do you

#### **ALT\_SUNDAY\_OPEN** open your facility on SUNDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SUNDAY_CLOSE
88	REFUSED	ALT_SUNDAY_CLOSE
99	DON'T KNOW	ALT_SUNDAY_CLOSE

#### IF ALT\_SUNDAY\_OPEN(1||65)

What time do you close your facility on

#### **ALT\_SUNDAY\_CLOSE** SUNDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	OS_REC
88	REFUSED	OS_REC
99	DON'T KNOW	OS_REC

#### **NET TO GROSS**

For the sake of expediency, during this next battery we will be referring to the ..... program as THE PROGRAM and we will be referring to the installation **DISPLAY** of ...</br>
NTGMEASURE>... as THE MEASURE.

There are usually a number of reasons why an organization like yours decides to participate in energy efficiency programs like this one. In your own words,

can you tell me why you decided to participate in this program?

1	To contact old on systemate	N2
1	To replace old or outdated equipment	+
2	As part of a planned remodeling, build-out, or expansion	N2
3	To gain more control over how the equipment was used	N2
4	Maintenance downtime/associated expenses for old equip were too high	N2
5	Had process problems and were seeking a solution	N2
6	To improve equipment performance	N2
7	To improve production as a result of the change in equipment	N2
8	To comply with codes set by regulatory agencies	N2
9	To improve visibility/plant safety	N2
10	To comply with company policies regarding regular equipment retrofits or remodeling	N2
11	To get a rebate from the program	N2
12	To protect the environment	N2
13	To reduce energy costs	N2
14	To reduce energy use/power outages	N2
15	To update to the latest technology	N2
16	To improve the comfort level of the facility	N2
77	RECORD VERBATIM	N2
88	Don't know	N2
99	Refused	N2

Did your organization make the decision to install this new equipment before or after you became aware of rebates/cost reduction available through the

#### N2 PROGRAM?

1	Before	N3a
2	After	N3a
88	Refused	N3a
99	Don't know	N3a

Next, I'm going to ask you to rate the importance of the program as well as other factors that might have influenced your decision to install this equipment through the program. Using a scale of 0 to 10 where 0 means not at all important and 10 means extremely important, how would you rate the importance of...

#### **DISPLAY** imp

Itron. Inc.

N3a The age or condition of the old equipment

#	Record 0 to 10 score ()	N3aa
88	Refused	N3b

99	Don't know	N3b
77	Don't know	1130
	IF N3a > 5 and NTG_TYPE >= 2 THEN ASK	
	How, specifically, did this enter into your decision to install/delamp this	
N3aa	equipment?	
77	RECORD VERBATIM	N3b
88	Don't know	N3b
99	Refused	N3b
N3b	Availability of the PROGRAM rebate/cost reduction	
#	Record 0 to 10 score ()	N3bb
88	Refused	N3c
99	Don't know	N3c
		•
	IF N3b > 7 AND NTG_TYPE >= 2, THEN ASK	
N3bb	Why do you give it this rating?	
77	Record VERBATIM	N3c
88	Refused	N3c
99	Don't know	N3c
	IF A1B(1) ID0(1) THEN ASK; ELSE SKIP TO N3d	
	Please rate the degree of importance of information provided	
N3c	throughA1B(1)  <id0(1) audit="" facility="" or="" system="" the=""></id0(1)>	1 170
#	Record 0 to 10 score ()	N3cc
88	Refused	N3d
99	Don't know	N3d
3.70	IF N3c > 7 and NTG_TYPE >= 2, THEN ASK	
N3cc	Why do you give it this rating?	N2.1
77	Record VERBATIM	N3d
88	Refused	N3d
99	Don't know	N3d
	16174 1 MHTNI ACIZ DI CD CIZID DO NO	
	If V1 = 1 THEN ASK; ELSE SKIP TO N3e Recommendation from an equipment vendor that sold you the equipment	
N3d	and/or installed it for you [VENDOR_1]	
#	Record 0 to 10 score ()	N3e
88	Refused	N3e
99	Don't know	N3e
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	DOIL MION	1
N3e	Your previous experience with energy efficient projects?	
#	Record 0 to 10 score ()	N3f
88	Refused	N3f
99	Don't know	N3f
	2011	

N3f	Your previous experience with <% UTILITY>'s program or a similar utility program?	
#	Record 0 to 10 score ()	N3g
88	Don't know	N3g
99	Refused	N3g
N3g	NTG_TYPE >= 3 THEN ASK, ELSE N3h Information from the Program, Utility, or Program Administrator training course?	
#	Record 0 to 10 score ()	N3gg
88	Refused	N3h
99	Don't know	N3h
N3gg 77	IF N3g > 5, THEN ASK What type of information was provided during the training? Record VERBATIM	N3ggg
88	Refused	N3h
99	Don't know	N3h
N3ggg	How, specifically, did this enter into your decision to install/delamp this equipment?	
77	RECORD VERBATIM	N3h
88	Don't know	N3h
99	Refused	N3h
N3h	Information from the Program, Utility, or Program Administrator Marketing materials?	T voi
#	Record 0 to 10 score ()	N3hh
88	Refused	N3j
99	Don't know	N3j
N3hh	IF N3h > 5 and NTG_TYPE >= 2, THEN ASK  What type of information was provided that pertained to the PROJECT?	
77	Record VERBATIM	N3hhh
88	Refused	N3j
99	Don't know	N3j
N3hhh	IF N3hh = 77, THEN ASK How, specifically, did this enter into your decision to install/delamp this energy efficient equipment?	
77	RECORD VERBATIM	N3j
88	Don't know	N3j
99	Refused	N3j
N3j	IF NTG_TYPE >= 2 Standard practice in your business/industry	Not
#	Record 0 to 10 score ()	N3k

88	Refused	N3k
99	Don't know	N3k
N31	If AP9 = 3 or AP9a = 3 THEN ASK; ELSE SKIP TO N3m Endorsement or recommendation by your account rep?	
#	Record 0 to 10 score ()	N311
88	Refused	N3m
99	Don't know	N3m
N3II 77	IF N31 > 5 & NTG_TYPE >= 2 THEN ASK What did they recommend? Record VERBATIM	N3111
88	Refused	N3m
99	Don't know	N3m
N3III	IF N3LL(77) How specifically did this enter into your decision to install this project usin energy efficient equipment?	g
77	RECORD VERBATIM	N3m
88	Don't know	N3m
99	Refused	N3m
N3m #	IF NTG_TYPE >= 2, ASK  Corporate policy or guidelines  Record 0 to 10 score ()	N3mm
88	Refused	N3n
99	Don't know	N3n
N3mm 77	IF N3m > 5, THEN ASK How, specifically, did this enter into your decision to install/delamp this equipment?  RECORD VERBATIM	N3n
88	Don't know	N3n
99	Refused	N3n
N3n	Payback or return on investment of installing this equipment	
#	Record 0 to 10 score ()	N3o
88	Refused	N3o
99	Don't know	N3o
N3o	Improved product quality	
#	Record 0 to 10 score ()	N300
88	Refused	N3p
	Rotused	N3p

IF N30 > 5, THEN ASK

How, specifically, did this enter into your decision to install/delamp this

N300	equipment?
11000	equipinent.

77	RECORD VERBATIM	N3p
88	Don't know	N3p
99	Refused	N3p

#### IF FM050 = 12 AND NTG\_TYPE = 4, THEN ASK, ELSE SKIP TO N3r

Compliance with state or federal regulations such as Title 24, air quality,

N3p OSHA, or FDA regulations

#	Record 0 to 10 score ()	N3pp
88	Refused	N3r
99	Don't know	N3r

#### IF N3p > 5, THEN ASK

How, specifically, did this enter into your decision to upgrade to energy

**N3pp** efficient equipment?

77	RECORD VERBATIM	N3r
88	Don't know	N3r
99	Refused	N3r

#### ASK IF $NTG_TYPE >= 3$

Compliance with your organization's normal remodeling or equipment

**N3r** replacement practices?

#	Record 0 to 10 score ()	N3rrr
88	Refused	N3s
99	Don't know	N3s

#### IF A3(2|10)&N3R(6||10);

What is your normal cycle in number of years for which you typically retrofit your equipment to comply with your organization@'s normal remodeling or

**N3RRR** equipment replacement practices?

# yrs	Record Number of Years	N3rr
88	Refused	N3rr
99	Don't know	N3rr

#### IF N3r > 5, THEN ASK

How, specifically, did this enter into your decision to install/delamp this

N3rr equipment?

77	RECORD VERBATIM	N3s.
88	Don't know	N3s.
99	Refused	N3s.

Were there any other factors we haven't discussed that were influential in your

N3s decision to install/delamp this MEASURE?

1	Nothing else influential	CC1
77	Record verbatim	N3ss
88	Refused	CC1
99	Don't know	CC1

#### ASK IF N3s = 77

Using the same zero to 10 scale, how would you rate the influence of this

#### N3ss factor?

#	Record 0 to 10 score ()	CC1
88	Refused	CC1
99	Don't know	CC1

#### CONSISTENCY CHECKS ON N3p, N3q and N3r

#### If NTG TYPE = 4

#### IF A3 = 8, AND N3p < 4, THEN ASK

You indicated earlier that compliance with codes or regulatory policies was one of the reasons you did the project. However, just now you scored the importance of compliance with state or federal regulations or standards such as Title 24, air quality, OSHA, or FDA regulations in your decision making

#### **CC1** fairly low, why is that?

77	RECORD VERBATIM	CC1a
88	Don't know	CC1a
99	Refused	CC1a

#### IF A3 $^{=}$ 8, and N3p > 7, THEN ASK

You indicated earlier that compliance with codes or regulatory policies was not one of the primary reasons you did the project. However, just now you scored the importance of compliance with state or federal regulations or standards such as Title 24,air quality, OSHA, or FDA regulations in your

**CC1a** decision making fairly high, why is that?

77	RECORD VERBATIM	CC3
88	Don't know	CC3
99	Refused	CC3

#### IF A3 = 2 or 10, AND N3r < 4, THEN ASK

You indicated earlier that a regularly scheduled retrofit was one of the reasons you did the project. However, just now you scored the importance of compliance with your company's regularly scheduled retrofit or equipment

#### NCC3 replacement in your decision making fairly low, why is that?

77	RECORD VERBATIM	CC3a
88	Don't know	CC3a
99	Refused	CC3a

#### IF A3 $^{2}$ and A3 $^{2}$ and A3 $^{2}$ AND N3r > 7 THEN ASK

You indicated earlier that a regularly scheduled retrofit was NOT one of the reasons you did the project. However, just now you scored the importance of compliance with your company's regularly scheduled retrofit or equipment

NCC3a replacement in your decision making fairly high, why is that?

77	RECORD VERBATIM	N33
88	Don't know	N33
99	Refused	N33

#### PAYBACK BATTERY

### If INCENT <> 100 AND NTG\_TYPE >= 2, THEN ASK; ELSE SKIP TO N33

What financial calculations does your company typically make before proceeding with the installation of energy efficient equipment like you

**P1** installed through the program?

1	Payback	P2A
2	Return on investment	P2B
77	Record VERBATIM	Р3
88	Don't know	Р3
99	Refused	Р3

#### If P1 = 1 THEN ASK; ELSE SKIP TO P2B

What is your threshold in terms of the payback or return on investment your company uses before deciding to proceed with installing energy efficient

**P2A** equipment like you installed through the program? Is it...

1	0 to 6 months	Р3
2	6 months to 1 year	P3
3	1 to 2 years	P3
4	2 to 3 years	P3
5	3 to 5 years	P3
6	Over 5 years	P3
88	Don't know	P3
99	Refused	P3

#### IF P1 = 2 THEN ASK

**P2B** What is your ROI?

1 Record ROI; P3
------------------

Did the rebate move your energy efficient equipment project within this

**P3** acceptable range?

1	Yes	P4
2	No	P3a
88	Don't know	P3a
99	Refused	P3a

#### If P3 = 1 THEN ASK; ELSE SKIP TO P3A

On a scale of 0 to 10, with a 0 meaning Not At All Important and a 10 meaning a Very Important, how important in your decision was it that the

**P4** project was now in the acceptable range?

#	Record 0 to 10 score ()	P3a
88	Refused	P3a
99	Don't know	P3a

CONSISTENCY CHECKS ON N3b and P3 IF P3 = 1, AND N3b < 5, THEN ASK

The rebate seemed to make the difference between meeting your financial criteria and not meeting them, but you are saying that the rebate didn't have much affect on your decision, why is that?

**P3a** much effect on your decision, why is that?

77	Record VERBATIM	P3e
88	Don't know	P3e
99	Refused	P3e

#### IF P3 = 2, AND N3b > 5, THEN ASK

The rebate didn't cause the installation of energy efficient equipment to meet your company's financial criteria, but you said that the rebate had an impact on the decision to install this energy efficient equipment. Why did it have an

P3e impact?

77	Record VERBATIM	N33
88	Don't know	N33
99	Refused	N33

### IF N3A(8||10) | N3D(8||10) | N3E(8||10) | N3F(8||10) | N3J(8||10) | N3M(8||10) | N3N(8||10) | N3O(8||10) | N3P(8||10) | N3R(8||10);

Next, I would like you to rate the importance of the PROGRAM in your decision to implement this MEASURE as opposed to other factors that may have influenced your decision such as...(SCAN BELOW AND READ TO

#### **DISPLAY** THEM THOSE

#### ITEMS WHERE THEY GAVE A RATING OF 8 or higher)

TIZMS WIERE THET SITE ITEM OF SOMEON	
<%N3A> Age or condition of old equipment,	@[%N3A>@
<%N3D> Equipment Vendor recommendation	@[%N3D>@
<%N3E> Previous experience with this measure	@[%N3E>@
<%N3F> Previous experience with this program	@[%N3F>@
<%N3J> Standard practice in your business/industry	@[%N3J>@
<%N3M> Corporate policy or guidelines	@[%N3M>@
<%N3N> Payback on investment.	@[%N3N>@
<%N3O> To improve production as a result of lighting,	@[%N3O>@
<%N3P> Compliance with state or federal regulations or standards such as	
Title 24, air quality, OSHA, or FDA regulations	@[%N3P>@
<%N3R> Compliance with normal maintenance or retrocommissioning	
policies or your companies regularly scheduled retrofit or lighting	
replacement	@[%N3R>@

If you were given 10 points to award in total, how many points would give to the importance of the program and how many points would you give to these

#### **DISPLAY** other factors?\

How many of the ten points would you give to the importance of the

**N41** PROGRAM in your decision?

#	Record 0 to 10 score ()	N42
88	Refused	N42
99	Don't know	N42

N42 and how many points would you give to all of these other factors?\

	, , , , , , , , , , , , , , , , , , ,	
#	Record 0 to 10 score ()	N41a
88	Refused	N41a

99 Don't know N41a
--------------------

### If N41 <> 88 and N41 <> 99 and N42 <> 88 and N42 <> 99, computer N41 + N42. While N41+N42 <> 10, display:

- \_\_We want these two sets of numbers to equal 10.
- <%N41> for Program influence and
- <%N42> for Non Program factors

#### IF DELAMP <> 1;

Was the installion of this measure....<%NTGMEASURE> ...a replacement of existing equipment or was it additional equipment you installed in your

#### **REPLACE** facility?

1	Replace	DISPLAY
2	Add-on	DISPLAY
88	Refused	DISPLAY
99	Don't know	DISPLAY

Now I would like you to think about the action you would have taken with regard to the installation of this equipment if the program had not been available.

#### DISPLAY

#### IF $REPLACE(1) \mid DELAMP == 1$

Using a likelihood scale from 0 to 10, where 0 is Not at all likely and 10 is Extremely likely, if THE PROGRAM had NOT BEEN AVAILABLE, what is the likelihood that you would have installed exactly the same program

N5 qualifying energy efficient equipment that you did in this project?

#	Record 0 to 10 score ()	N5a
88	Refused	N5B
99	Don't know	N5B

#### IF REPLACE(2) THEN ASK; ELSE SKIP TO N6

Using a likelihood scale from 0 to 10, where 0 is Not at all likely and 10 is Extremely likely, if THE PROGRAM had NOT BEEN AVAILABLE, what is the likelihood that you would have installed exactly the same energy efficient

#### **N5aa** equipment at the same time as you did?

	1 1	
#	Record 0 to 10 score ()	N6
88	Don't know	N6
99	Refused	N6

CONSISTENCY CHECKS
IF N3b > 7 and N5 > 7, THEN ASK

When you answered ...<% N3B> ... for the question about the influence of the rebate, I would interpret that to mean that the rebate was quite important to your decision to install. Then, when you answered ..<% N5>... for how likely you would be to install the same equipment **without** the rebate, it sounds like the rebate was not very important in your installation decision.

I want to check to see if I am misunderstanding your answers or if the questions may have been unclear. Will you explain in your own words, the role the rebate played in your decision to install this efficient equipment?

77	Record VERBATIM	NN5aa
88	Don't know	NN5aa
99	Refused	NN5aa

Would you like for me to change your score on the importance of the rebate that you gave a rating of <% N3B> and/or change your rating on the likelihood you would install the same equipment without the rebate which you gave a

**NN5aa** rating of <% N5> and/or we can change both if you wish?

1	No change	N5b
77	Record how they would rate rebate influence and how they would rate likelihood to install without the rebate	N5b
88	Don't know	N5b
99	Refused	N5b

#### **ASK IF REPLACE(1)**

Using the same scale as before, if the program had not been available, what is the likelihood that you would have done this project at the same time as you

#### N5b did?

N5a

#	Record 0 to 10 score ()	DISPLAY
88	Refused	DISPLAY
99	Don't know	DISPLAY

#### DEFERRED FREE RIDERSHIP FOLLOW-UP DISPLAY If N5b < 9; ELSE SKIP TO N6

Next, I'd like to ask a couple of questions to help us estimate at what point in the future you would definitely have replaced your existing equipment. We understand that you can't know exactly when you would have done this, especially so far into the future. We're just trying to get a sense of how long you think the current equipment or process would have kept serving your company's needs before you had to or chose to replace it.

TD1

### If the program had not been available, how likely is it that you would have **TD1** replaced your existing equipment within one year of when you did?

1	Definitely would have (1.0 probability)	N9bb
2	Probably would have (0.75 probability)	TD2
3	50-50 chance (0.50 probability)	TD2
4	Probably not (0.25 probability)	TD2
5	Definitely not (0.0 probability)	TD2

#### IF TD1 = 2, 3, 4, 5 ASK TD2, ELSE GO TO N9bb

**DISPLAY** 

If the program had not been available, how likely is it that you would have **TD2** replaced your existing equipment within three years of when you did?

1	Definitely would have (1.0 probability)	N9bb
2	Probably would have (0.75 probability)	TD3
3	50-50 chance (0.50 probability)	TD3
4	Probably not (0.25 probability)	TD3
5	Definitely not (0.0 probability)	TD3

#### IF TD2 = 2, 3, 4, 5 ASK TD3; ELSE GO TO N6

If the program had not been available, how likely is it that you would have

**TD3** replaced your existing equipment within five years of when you did?

1	Definitely would have (1.0 probability)	N9bb
2	Probably would have (0.75 probability)	N9bb
3	50-50 chance (0.50 probability)	N9bb
4	Probably not (0.25 probability)	N9bb
5	Definitely not (0.0 probability)	N9bb

#### CONSISTENCY CHECK ON AGE

#### IF (N3a > 6 AND TD3 = 3, 4 or 5) THEN ASK; ELSE SKIP TO N6

Earlier when I asked about the influence of the age/condition of the old equipment on your decision to install this new equipment, you gave me a rating of <%N3A> out of ten. I would interpret this to mean that the age/condition was quite influential in your decision to install this new equipment when you did. Perhaps I have either recorded something incorrectly or maybe you could explain in your own words the role the age/condition of the existing equipment played in your decision to install this

**N9bb** new energy efficient equipment.

77	Record VERBATIM	N6
88	Don't know	N6
99	Refused	N6

#### ADDITIONAL BASELINE INPUT

Now I would like you to think one last time about what action you would have taken if the program had not been available. Which of the following

**N6** alternatives would you have been MOST likely to do?

1	Install/Delamped fewer units	N7
2	Install standard efficiency equipment or whatever required by code	N7
3	Installed equipment more efficient than code but less efficient than what you installed through the program	N7
4	Done nothing (keep existing equipment as is)	N7
5	Done the same thing I would have done as I did through the program	N7
6	Repair/rewind or overhaul the existing equipment	N7
77	Something else (specify what)	N7
88	Don't know	N7
99	Refused	N7

Ask if N6 = (1, 2, 3, 4) and (N5 > 8 and N5b > 8 OR N5aa > 8)

In an earlier response, you said that if the program had not been available, there was a very high likelihood that you would have installed exactly the same equipment as you did through the program. However, just now you have indicated that you would not have installed the same equipment as you did without the benefit of the program. Can you explain to me why there is

**N7** this difference?

77	Record VERBATIM	N6a
88	Don't know	N6a
99	Refused	N6a

#### Ask if N6(1);

How many fewer units would you have installed/Delamped? (It is okay to

**N6a** take an answer such as ...HALF...or 10 percent fewer ... etc.)

77	RECORD VERBATIM	ER2
88	Refused	ER2
99	Refused	ER2

#### Ask if N6(3);

Can you tell me what model or efficiency level you were considering as an alternative? (It is okay to take an answer such as ... 10 percent more efficient

**N6b** than code or 10 percent less efficient than the program equipment)

77	RECORD VERBATIM	ER2
88	Don't know	ER2
99	Refused	ER2

#### Ask if N6(6);

How long do you think the repaired equipment would have lasted before

**N6c** requiring replacement?

77	RECORD VERBATIM	ER2
88	Don't know	ER2
99	Refused	ER2

#### EARLY REPLACEMENT BATTERY

#### [IF N5b < 8 and A3 = 1, 4, 8, or 10 THEN ASK. ELSE SKIP TO SP1]

Earlier, when I asked you a question about why you decided to implement the project using high efficiency equipment, you gave reasons related to <A3> Now I would like to ask you some follow up questions regarding these

**DISPLAY** responses you gave me.

ER2

#### IF REPLACE(1);

How many more years do you think your equipment would have gone before

**ER2** failing and required replacement?

77	Estimated Remaining Useful Life (in years)	ER6
88	Don't know	ER6
99	Refused	ER6

#### IF A3 = 4, THEN ASK

**ER6** How much downtime did you experience in the past year?

77	Downtime Estimate (in weeks)	ER9
88	Don't know	ER9
99	Refused	ER9

In your opinion, based on the economics of operating this equipment, for how

**ER9** many more years could you have kept this equipment functioning?

Yrs	Estimated Remaining Useful Life	ER11
88	Don't know	ER11
99	Refused	ER11

#### IF A3 = 8, THEN ASK

Can you briefly describe the specific code/regulatory requirements that this

**ER15** project addressed?

77	RECORD VERBATIM	ER19
88	Don't know	ER19
99	Refused	ER19

#### IF A3 = 10, THEN ASK

Can you briefly describe the specific company policies regarding regular/normal maintenance/replacement policy(ies) that were relevant to this project? Or briefly describe the specific company policies regarding regular

**ER19** equipment retrofits and remodeling?

77	RECORD VERBATIM	PP1
88	Don't know	PP1
99	Refused	PP1

#### PROCESS QUESTIONS - ASK ALL

**PP1** What do you believe the PROGRAM'S primary strengths are?

77	Record VERBATIM	PP2
88	Don't know	PP2
99	Refused	PP2

What concerns do you have about the PROGRAM, if any? (IF NEEDED:

**PP2** What do you view as the primary features that need to be improved?)

77	Record VERBATIM	PP4
88	Don't know	PP4
99	Refused	PP4

On a scale of 0 - 10, where 0 is completely dissatisfied and 10 is completely satisfied, how would you rate your OVERALL satisfaction with the

**PP4** <%PROGRAM>?

#	Record 0 to 10 score ()	PP5
88	Refused	PP5
99	Don't know	PP5

#### IF PP4 < 4 THEN ASK; ELSE SKIP TO PP5A

<b>PP5</b> Why do you say that	PP5	Why	do	you	say	that'
--------------------------------	-----	-----	----	-----	-----	-------

77	Record VERBATIM	PP5A
88	Don't know	PP5A
99	Refused	PP5A

### Using the same 0 - 10 scale, how would you rate your OVERALL satisfaction

with the performance of the energy efficient measures you had installed? PP5A

#	Record 0 to 10 score ()	PP5B
88	Refused	PP6
99	Don't know	PP6

#### IF PP5A < 6 THEN ASK; ELSE SKIP TO PP6

#### **PP5B** Why do you say that?

77	Record VERBATIM	PP6
88	Don't know	PP6
99	Refused	PP6

### Using the same 0 - 10 scale, how would you rate your OVERALL satisfaction

PP5C with the quality of the installers' work?

#	Record 0 to 10 score ()	PP5D
88	Refused	PP5E
99	Don't know	PP5E

#### **PP5D** Why do you say that?

77	Record VERBATIM	PP5E
88	Don't know	PP5E
99	Refused	PP5E

#### From your perspective, what if anything could be done to improve the quality

#### **PP5E** of the installers' work?

77	Record VERBATIM	PP6
88	Don't know	PP6
99	Refused	PP6

#### In qsl: IF ^UNRECORDED(IMPLEMENTER);

#### ASK IF %IMPLEMENTER = "a local government", "state government", or "an independent firm"; ELSE PP10

The program you participated in was run by %IMPLEMENTER. Has your organization participated in energy efficiency programs run by <% UTILITY>

**PP6** in the past three years?

1	Yes	PP8
2	No	PP10
88	Refused	PP10
99	Don't know	PP10

#### ASK IF PP6=1

Please consider your recent experience with the PROGRAM run by %IMPLEMENTER versus your past experience with the program run by <%UTILITY>. Are there any differences between the two that stand out?

**PP8** Any there attributes or services that seemed better in one or the other?

1	No differences	PP10
77	Yes, Record DIFFERENCES	PP10
88	Don't know	PP10
99	Refused	PP10

#### ASK IF IOU PROG = 1 (utility administered program); ELSE PP12

The program you participated in was run by <%UTILITY>. Have you participated in programs run by governments, institutions, or other

**PP10** independent firms in the past three years? (select all that apply)

1	Local Government	PP14
2	State Government or Institution	PP14
3	Independent Firm	PP12
88	Refused	PP16
99	Don't know	PP16

#### ASK IF PP10 = 3;

Please consider your experiences with the program run by an independent firm versus your recent experience with the program run by an independent firm versus your recent experience with <%UTILITY>'s program. Are there any differences between the two that stand out? Are there attributes or services that seemed better in one or the other? (NOTE: SPECIFY WHICH

#### **PP12** ENTITY IS REFERRED TO IN EACH COMMENT)

1	No differences	PP16
77	Yes, RECORD DIFFERENCES	PP16
88	Refused	PP16
99	Don't know	PP16

#### **ASK if PP10 in (1, 2)**

Please consider your experiences with the program run by a government or institution versus your recent experience with <%UTILITY>'s PROGRAM. Are there any differences between the two that stand out? Are there attributes that seemed better in one or the other? (NOTE: SPECIFY WHICH ENTITY

#### **PP14** IS REFERRED TO IN EACH COMMENT)

77	Yes, Record VERBATIM	PP16
78	No differences	PP16
88	Refused	PP16
99	Don't know	PP16

#### **ASK if PP6 = 1 AND PP10 = 1, 2 or 3. ELSE PP3**

Which entity, the <% UTILITY> program or the <% IMPLEMENTER> <% PP10> program was more effective in supporting your organization's

#### **PP16** decision making process?

1	%IMPLEMENTER	PP18
2	%UTILITY	PP18

3	Very little difference	PP18
88	Refused	PP18
99	Don't know	PP18

#### If PP16 in (1, 2) then ask; else skip to PP20

**PP18** How significant was this difference, would you say...

1	Very Significant	PP20
2	Somewhat Significant	PP20
3	Not very significant	PP20
88	Refused	PP20
99	Don't know	PP20

## Which entity had a better technical understanding of the energy use at your

PP20 facility and provided the best technical assistance in specifying the project?

1	%IMPLEMENTER	PP22
2	%UTILITY	PP22
3	Very little difference	PP22
88	Refused	PP22
99	Don't know	PP22

#### If PP20 in (1, 2) then ask; else skip to PP24

**PP22** How significant was this difference, would you say...

1	Very Significant	PP24
2	Somewhat Significant	PP24
3	Not Very Significant	PP24
88	Refused	PP24
99	Don't know	PP24

## Which entity was more effective in supporting you through the application

PP24 process

1	%IMPLEMENTER	PP26
2	%UTILITY	PP26
3	Very little difference	PP26
88	Refused	PP26
99	Don't know	PP26

#### If PP24 in (1, 2) then ask; else skip to PP3;

PP26 How significant was this difference, would you say...

1	Very Significant	PP3
2	Somewhat Significant	PP3
3	Not very significant	PP3
88	Refused	PP3
99	Don't know	PP3

Do you have any comments on the current incentive structure of the

#### **PP3** PROGRAM?

1	No	ID1
77	Yes - RECORD COMMENTS	ID1
88	Don't know	ID1
99	Refused	ID1

#### LONG TERM INFLUENCE

#### If $NTG_TYPE >= 2$

#### IF N3f > 4, THEN ASK, ELSE CCC12A

Now I'd like you to think about your organization's experiences with %UTILITY's energy efficiency programs and efforts over the longer term, for example, over the past 5, 10, or even 20 years.

In an earlier question, you indicated that your previous experience with utility energy efficiency programs was a factor that influenced your decision to implement this PROJECT. I would like to ask you a few questions about this

For how many years have you been participating in %UTILITY's energy LT2 efficiency programs?

# yrs	Record Number of Years	LT3
88	Refused	LT3
99	Don't know	LT3

During this time, how many times has your organization participated in these

#### **LT3** PROGRAM(s)?

experience.

DISPLAY

1	7 to 10 times, or more	CA6
2	4 to 7 times	CA6
3	2 to 4 times	CA6
4	less than 2 times	CA6
88	Refused	LT6
99	Don't know	LT6

#### IF LT3(1||4);

## CA6 What type of equipment did you install through this (these) program(s)? [READ RESPONSE CATEGORIES]

1	Indoor lighting	LT6
2	Cooling equipment	LT6
3	Natural gas equipment, such as water heater, furnace or appliances	LT6
4	Insulation or windows	LT6
5	Refrigeration	LT6
6	Industrial process equipment	LT6
7	Greenhouse heat curtains	LT6
8	Food service equipment	LT6
77	OPEN \SOMETHING OTHER (specify)	LT6
88	Refused	LT6
99	Don't Know	LT6

LT2

**LT6** What factors led you to participate in these program(s)?

77	Record VERBATIM	LT7
88	Refused	LT7
99	Don't know	LT7

And exactly how did that experience help to convince you to install this

LT7 energy efficient equipment?

77	Record VERBATIM	LT8
88	Refused	LT8
99	Don't know	LT8

### IF LT3 = 1 or 2, THEN ASK. ELSE CCC12A.

Have these programs had any long-term influence on your organization's energy efficiency related practices and policies that go beyond the immediate effect of incentives on individual projects? [DO NOT READ: Examples are causing them to add energy efficiency procurement policies, internal incentive or reward structures for improving energy efficiency, or adoption of energy

LT8 management best practices.]

1	Yes	LT9
2	No	CC12A
88	Refused	CC12A
99	Don't know	CC12A

#### If LT8 = 1 then ask; else skip to CA2;

Has your organization developed a specification policy for the selection of energy efficient equipment? [EXAMPLES... REQUIREMENTS THAT ALL NEW FLUORESCENT LIGHTING SYSTEMS USE ELECTRONIC

LT9 BALLAST, OR THAT ALL NEW MOTORS BE PREMIUM EFFICIENCY]

1	Yes	LT10
2	No	LT10
88	Refused	LT10
99	Don't know	LT10

Has your organization assigned responsibility for controlling energy usage

**LT10** and costs to any of the following?

1	An in-house staff person	LT11
2	A group of staff	LT11
3	An outside contractor	LT11
4	NONE OF THESE	LT11
88	Refused	LT11
99	Don't know	LT11

Does your organization have any internal incentive or reward policies for

LT11 business units or staff responsible for managing energy costs?

1	Yes	LC7
2	No	CA2
88	Refused	CA2
99	Don't know	CA2

#### **Ask if LT11(1)**

#### LC7 How do these incentive/reward structures work?

77	OPEN/Record	CA2
88	Refused	CA2
99	Don't know	CA2

# In marketing materials or in communications with customers, does your CA2 company highlight the ways in which your business is environmentally conscious?

		RETURN TO
1	Yes	REMAINDER
		OF SURVEY
		RETURN TO
2	No	REMAINDER
		OF SURVEY
		RETURN TO
77	OPEN\RECORD OTHER	REMAINDER
		OF SURVEY
		RETURN TO
88	Refused	REMAINDER
		OF SURVEY
		RETURN TO
99	Don't know	REMAINDER
		OF SURVEY

### **ONSITE RECRUITING**

## TO SCHEDULE INSTALLATION OF MONITORING EQUIPMENT

#### If LOGGER= 1; Else Skip to Comment1

In order to improve this program's performance, <%UTILITY> would also like to make an accurate measurement of the energy savings associated with the energy efficient equipment installed by collecting and analyzing information from selected customers. If you agree to participate, Itron, on behalf of <%UTILITY>, will come to your business to install monitoring devices on your equipment to record when the equipment is in use. The monitoring devices will be installed in an unobtrusive place and would be removed by us at the end of the research project. We expect the site visit to take about two hours. We'll come back and remove the monitoring devices within 3-6 months. Note, the electric use data will be used strictly for the study of the <%PROGRAM> and will not affect your electric service at all. You will need to sign a brief participation

DISPLAY agreement.

LOG\_REC

#### **LOG\_REC** Are you interested in participating in this project?

1	Yes	LOG_NAME
2	No	Comment1
88	Refused	Comment1

	D 14	G .1	
99	Don't know	Comment1	
LOG_NAME	ASK IF LOG_REC(1) May I have the name of the person that our technician should contact to make an appointment?	LOG_PHONE	
LOG_PHONE	What would be the most convenient phone number for our technecian to contact<%LOG_NAME>?		
LOG_ALT	In the even that<%LOG_NAME> is unavailable, would there be an alternate contact that we could schedule an appointment with?	LOG_PH_ALT	
LOG_PH_ALT	What would be the most convenient phone number to reach this person?	LOG_NOTE	
LOG_NOTE	Are there any notes that would facilitate our technician@'s ability to make an appointment? For example, are some days of the week better for making contacts, are early mornings better or are afternoons better?		
66	No Notes	OS_NAME1	
77	Record Notes	OS_NAME1	
COMMENT1 OS_NAME1	TO SCHEDULE ONSITE VERIFICATION  As we've discussed, the <%PROGRAM> is an important component of the California Public Utilities Commission's ongoing efforts to save energy and reduce emissions affecting climate change. In order to improve this program's performance, the CPUC would like to make an accurate measurement of the energy savings associated with energy efficiency equipment installed by collecting and analyzing information from selected customers. Your input to this research is extremely important. By receiving a rebate through the <%PROGRAM>, your firm has agreed to allow verification of the installation of the equipment rebated through the program.  Our verification technician will need to meet a facilities representative of your company. This should be either the manager of the facility or part of the facilities staff.  May I please have the name of the person who our technician can call you to set up an appointment time?	TID 1.50	
1	Same as for logger	HB_Lift	
77	Record Name	OS_PHONE1	
99	Don't know	Т&Т	
OS_PHONE1	IF OS_NAME1(77) May I also have the best phone number for the technician to reach this person?		
&OS_PHONE1	PHONE FOR PRIMARY CONTACT	OTHER	
88	Refused	Т&Т	
99	Don't know	Т&Т	
OTHER	Is there another person that the engineer might speak with at your company, if this primary person is not available?		
		Ī	

**&OTHER** Get name

OS\_NAME2

88	Refused	Т&Т
99	Don't know	Т&Т

May I please have their name so our technician can call them at another

OS NAME2 time?

&OS_NAME2	Get name	OS_PHONE2
88	Refused	Т&Т
99	Don't know	Т&Т

**OS\_PHONE2** May I also have the best phone number for the technician to reach them?

&OS_PHONE2	Get phone number	HB_Lift
88	Refused	T&T
99	Don't know	T&T

# Ask if HIGHBAY = 1 or (HB1 > 12 and HB1<>66 and HB1<>88 and HB1<>99) or HB2 = 1 or HB1a = 1; Else skip to OS\_Business

Do you have some form or a lift or ladder available to reach the lighting at

**HB\_Lift** your facility that is located 13ft or more above ground?

1	Yes	OS_Business
2	No	OS_Business
88	Refused	Т&Т
99	Don't know	Т&Т

Do you have a sign or business name other than <%BUSINESS> that our

OS\_Business technicians should look for when they visit your site?

1	Yes	OS_Bus_Name
2	No	Vendor_Name
88	Refused	Т&Т
99	Don't know	Т&Т

#### Ask if OS\_BUSINESS(1)

**OS\_Bus\_Name** What is the sign or business name they should be looking for?

	1	Get name		Vendor_Name

DO NOT READ.....If you have any special notes about the on@-site visit

**VISIT\_NOTES** or the installation of loggers, add these notes here.

1	No additional notes	Vendor_Name
77	Record Notes	Vendor_Name

Ask if V1(1)

## 2013 Deemed ESPI Impact Evaluation

Earlier you stated that you had a vendor/contractor that helped you with the installation of the lighting equipment that was installed through the 2010-2012 <% UTILITY> Program. Could you provide me with their

**Vendor\_Name** name and phone number?

1	Cannot provide	END
77	Record Name, Phone Number, Email Address or any other information they can provide. More is better.	END
88	Refused	END
99	Don't know	END

	Those are all the questions I have for you today. On behalf of the CPUC, I would like to thank you very much for your kind cooperation. Have a	
END	good day.	

# Appendix B

Nonresidential Downstream ESPI Impact Evaluation Onsite Survey Instrument

Site ID #		
	_	COLIED

Form COVER

# **CPUC 2013-14 Non-Residential Downstream On-Site Verification Survey Form**

<b>General Site Information</b>	(from	phone survey	y & IOU	tracking	database)
---------------------------------	-------	--------------	---------	----------	-----------

Itron SiteID				
Sample Strata		What to Do		
Evaluation Phase		What to Log		
Corporate (Multi-Site) N	ame			
Business Name (Trackin				
Actual Business Name				
Service Address				
City			Zip Code	
CORRECTIONS TO SIT	TE INFORMATION			
Revised Corp. (Multi-Sit	e) Name			
Revised Business Name	Э			
Revised Service Addres	is			
Revised City			Revised Zip	

## **Site Contact Information**

PS Completion D	ate:	Length (min)	Respondent:		Date of Install:	
	Contacted	Contact Name	Phone Number	Alternate Phone	Email Addr	ess
OS Primary						
OS Back-up						
OS Other						

*Note: Use the "Contacted" check box to indicate the actual contact(s) for the site visit.* 

Scheduling Notes/Special Instructions for On-site Visit:	
--	--

**Survey Tracking Information** 

Survey Company:		Assigned Surveyor's Initials:	
Survey Travel Mileage:	miles	Total <u>Travel</u> Time	hrs
Survey Duration (24 hr clock)	Start:	Survey Duration (24 hr clock)	End:
Total <u>Onsite</u> Time	hrs	Total Time to Fill Out Survey Form	hrs

	Date:	Initials
Field survey completed:	///	
Survey received from surveyor:	///	
Initial QC check completed:	///	
Survey sent back to surveyor (if needed):	///	
Received from surveyor (if needed):	///	
Itron QC completed:	///	
Data entry (DE) completed:	//	
Logger extraction DE complete:	////	
Follow-up Logger Extraction DE complete:	///	

Form MEAS\_SUM

## **IOU Tracking Data Measure Summary Sheet**

This is a summary of all of the measures implemented at this site as extracted from the IOU tracking database. All of the measures listed here should also be found on the measure-level verification forms.

Measure Category	Meas ID	Measure Code	IOU MeasureName	Unit Basis	Rebated # of Units	Reference Meas Code

**Lighting Other Description** 

Measure Code	Revised MeasureName Description	Rebated # of Units

## Phone Survey Self-Reported Measure Counts for Calculated kWh Measures

CATI Measure Category-RebatedUnits-UnitBasis	Self Report # of Units

## **Phone Survey High Bay Information**

H	High Bay?	Max Fixture Height (ft)	Access to fixtures via lift or ladder?

## **Custom Measure Summary**

Meas ID	Measure Name	Measure State	Activity Area	Unit Basis	Qty	Lamps per Fixture	Length	Type	Watts

Site ID #			
Form SITEINFO	nage	of	

%

all of the lighting or just certain areas.

CPUC 2013-14 Non-Residential L	Downstream Onsite	Verification Survey Form	

Site & Business Characteristics	
PRIMARY BUSINESS TYPE DESCRIPTION:	

(ao noi ieuve biank)			
Phone Survey	Phone Survey Building Type:	FM050	
r none survey	Detailed Building Type:	FM050a-j	
Recent Survey Area Ch	nanges: Give a brief description about		
any changes made to this	s site since January 2011 that		
significantly impacted er	nergy usage.		
Percent of Site Lighting	<b>Retrofitted:</b> What percent of the		
site lighting was retrofitt	ed? Describe whether it was almost		

Fields in this table will be populated as much as possible with data from the phone survey. However, any fields that are blank should be completed during the on-site verification. Any fields that are incorrect should also be corrected.

Electric Utility PGE SCE SDGE SMUD LADWP OT				
Gas Utility PGE SCG SDGE AllElec/None Propane LBGO	SWG OT			
Is this premise owner-occupied ( <b>O</b> ) or leased ( <b>L</b> )?	CC4	Revised	O L	
How many full-time equivalent employees work at this premise?	FM070	Revised		
What is the total occupied floor area of this premise? (exclude prkg garage)  CC2a / CC2b ft²  Revised  ft²				
If the premise has an enclosed parking garage, what is the floor area?		ft <sup>2</sup>		
What percent of the total floor area is heated or cooled?	CC2c/CC2d %	6 Revised	%	
How many buildings are part of this premise?				
What <u>year</u> was the majority of the facility built?	CC8	Revised		
Cooling Type: 1=No A/C 2=Split-System 3=PkgRooftop 4=PTAC/PTHP 5=EvapCool 6=Chiller 7=IndivAC/HP 8=WLHP OT=Other		Revised		
Heating Fuel Type: 1=Electric 2=Gas 3=Both 4=Propane 5=None OT=Other Revised				
What kind of site is this? P = Part of a bldg B = Single building SM = Small multi-building CM = Campus (multi-bldg, subsampled bldgs) OT = Other				
For single, stand-alone buildings or partial buildings: Number of stories/floors				

Site ID #		
Form SEASONAL OP, page	of	

CPUC 2013-14 Non	-Residential	Downstream	Onsite Ver	ification Surve	v Form
CI CC 2013 14 11011	Residentia	Downstream	Onsile Veri	picanon sarve	y I OIIIi

## **Premise-Level Schedule Definitions**

icate below which, if any, sta mal/typical operations, and i itional holidays in the comm	indicate on Form BUS_HI		-		
New Year's Eve		July 4th Cele	ebrated		
New Year's Day	_	Labor Day			
New Year's Day Celebrate	ed 🗖	Columbus D	ay		
Martin Luther King Day		Veterans' Da	y		
Presidents' Day		Thanksgivin	g		
St. Patrick's Day		Thanksgivin	g Friday		
Easter Sunday		Christmas E			
Memorial Day	81	Christmas D	=		
Flag Day	H H	Caesar Chav	ay Celebrated ez Day	ᆸ	
		Caesar Chav	CL Duj		
July 4 <sup>th</sup> Other (1)  easonal Operation Perion fine seasonal operation perion fers significantly from normal priods, provide a brief description	ds for significant periods of the significant periods of the period (e.g. "sp	of time where busing and/or equipment or oring break", "winte	pperation. To indicate sea r break", "summer break'	it operati sonal ope	era
July 4 <sup>th</sup> Other (1)easonal Operation Periode seasonal operation perioders significantly from normal riods, provide a brief description	eriods  ads for significant periods of the standard of the period (e.g. "sp	of time where busing s and/or equipment or oring break", "winte 12) and days for up	ess hours and/or equipmen peration. To indicate sea r break", "summer break'	nt operati	ion era
July 4 <sup>th</sup> Other (1)  easonal Operation Perion of the seasonal operation perion fers significantly from normal ciods, provide a brief description in the beginning that the beginning the seasonal operation perion of the seasonal operation perion in the beginning that the beginning the beginning the beginning that the beginning the beginning the beginning the beginning the beginning the beginning the beg	eriods  ads for significant periods of the standard of the period (e.g. "sp	of time where busing s and/or equipment or oring break", "winte 12) and days for up	ess hours and/or equipmen operation. To indicate sea r break", "summer break' to three time periods.	nt operati	ion era
July 4 <sup>th</sup> Other (1)  easonal Operation Perform seasonal operation perioders significantly from normal priods, provide a brief description iday hours"), and list the beginning Typical Schedule	eriods  ads for significant periods of the standard of the period (e.g. "sp	of time where busing s and/or equipment or oring break", "winte 12) and days for up Seasona	ess hours and/or equipment operation. To indicate seal or break", "summer break' to three time periods.	t operati sonal ope ", "exten	ion era
July 4 <sup>th</sup> Other (1)  easonal Operation Perion of the seasonal operation perion for significantly from normal priods, provide a brief description iday hours"), and list the beginning schedule  1 ccription	eriods  ods for significant periods of the period of the period (e.g. "spinning/ending months (1-	of time where busing and/or equipment or and/or equipment or aring break", "winte 12) and days for up  Seasona	ess hours and/or equipment operation. To indicate seal or break", "summer break' to three time periods.	t operati sonal ope ", "exten	ion era
July 4 <sup>th</sup> Other (1)  Pasonal Operation Perform seasonal operation perior fers significantly from normal priods, provide a brief description diday hours"), and list the best scription	eriods  ods for significant periods of typical business hours tion of the period (e.g. "sp ginning/ending months (1-	of time where busing and/or equipment of the pring break", "winte 12) and days for up  Seasona 2	ess hours and/or equipment operation. To indicate sear or break", "summer break" to three time periods.  I Time Period	t operati sonal ope ", "exten	ion era
July 4 <sup>th</sup> Other (1)  Pasonal Operation Perform seasonal operation perioders significantly from normal fields, provide a brief description diday hours"), and list the begin and list the begin Schedule  1  Scription  Begin Month/Day  End Month/Day	eriods  ods for significant periods of tor typical business hours tion of the period (e.g. "sp ginning/ending months (1-  Description  Begin Month	of time where busing and/or equipment of tring break", "winte 12) and days for up  Seasona 2  /Day /Day	ess hours and/or equipment operation. To indicate sear break", "summer break' to three time periods.  I Time Period  Description  Begin Month/Day	t operati sonal ope ", "exten	ion era
July 4 <sup>th</sup> Other (1)  Pasonal Operation Perform seasonal operation perioders significantly from normal fields, provide a brief description diday hours"), and list the begin and list the begin Schedule  1  Scription  Begin Month/Day  End Month/Day	Priods  I or typical business hours tion of the period (e.g. "sp ginning/ending months (1-  Description  Begin Month.  End Month.	of time where busing and/or equipment of time break", "winte 12) and days for up  Seasona 2  /Day /Day /Day	ess hours and/or equipment operation. To indicate sear break", "summer break" to three time periods.  I Time Period  Description  Begin Month/Day  End Month/Day	t operati sonal ope ", "exten	ion era
July 4 <sup>th</sup> Other (1)  Pasonal Operation Perform seasonal operation period fers significantly from normal priods, provide a brief description and list the begin Hours"), and list the begin Schedule  1  Scription  Begin Month/Day  End Month/Day  Begin Month/Day	Priods  I or typical business hours tion of the period (e.g. "sp ginning/ending months (1-  Description  Begin Month.  Begin Month.  Begin Month.	of time where busines and/or equipment of and/or equipment of oring break", "winted 12) and days for up  Seasona  2  /Day /Day /Day /Day /Day	ess hours and/or equipment operation. To indicate sear break", "summer break" to three time periods.  I Time Period  Description  Begin Month/Day  End Month/Day  Begin Month/Day	t operati sonal ope ", "exten	ion era

Site ID #		
Form BUS	HRS page	of

# **Business Schedule** Primary Business Hours

Define typical operation for <u>all</u> Day Types listed below and specify hours in military time (00 to 24). For partial (i.e. not full) operation days, also indicate the approximate % of full operation as Partial Op %.

Day Type	From Phone Survey	Corrected Business Hours	Closed All Day?	Open 24 hrs?	PartialOp%
Monday	from to	from to			
Tuesday	from to	from to			
Wednesday	from to	from to			
Thursday	from to	from to			
Friday	from to	from to			
Saturday	from to	from to			
Sunday	from to	from to			
Holidays	from to	from to			

## **Seasonal Operation Business Hours – Time Period 2**

□ N/A

Day Type	From Phone Survey	Corrected Business Hours	Closed All Day?	Open 24 hrs?	PartialOp%
Monday	from to	from to			
Tuesday	from to	from to			
Wednesday	from to	from to			
Thursday	from to	from to			
Friday	from to	from to			
Saturday	from to	from to			
Sunday	from to	from to			
Holidays	from to	from to			

## **Seasonal Operation Business Hours – Time Period 3**

□ N/A

Day Type	Business Hours	Closed All Day?	Open 24 hrs?	PartialOp%
Monday	from to	Y N	Y N	
Tuesday	from to	Y N	Y N	
Wednesday	from to	Y N	Y N	
Thursday	from to	Y N	Y N	
Friday	from to	Y N	Y N	
Saturday	from to	Y N	Y N	
Sunday	from to	Y N	Y N	
Holidays	from to	Y N	Y N	

Site ID # _		
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## **Activity Area Definitions**

Activity Area ID# Assignments Identify an Area ID# for each distinct Activity Area type within the surveyed area. Indicate each area on the Site Plan sketch, Form PREM\_SKETCH. Also consider lighting system controls and operation when defining these areas.

Area ID#	Activity Area Code (AA Code)	Surveyor's Description of Area (include floor and Bldg identifiers if needed)	% of Total Premise Floor Area	Windo Skyli	ws or ghts	Conditioned Space Type Code	Total Qty of this Area Type On-site
1				W	S		
2				W	S		
3				W	S		
4				W	S		
5				W	S		
6				W	S		
7				W	S		
8				W	S		
9				W	S		
10				W	S		
11				W	S		
12				W	S		
13				W	S		
14				W	S		
15				W	S		
16				W	S		
17				W	S		
18				W	S		
19				W	S		
20				W	S		
21				W	S		
22				W	S		
23				W	S		
24				W	S		
25				W	S		

Conditioned Space Type Codes			
CH = Cooled & Heated CL = Only Co	oled HT = Only Heated	ECH = EvapCooled & Heated	ECL = Only EvapCool
NU = HVAC present but not used RF	= Refrigerated UN = U	Unconditioned OU = Outside	OT = Other (describe in comments)

COMMENTS:	

Site ID #		_
Form PREM SKETCH, page	of	

CPUC 2013-14 Non	-Residential Downstream	Onsite Verification	Survey Form

Premise/Site-Plan Sketc	Prem	iise/S	ite-Pla	n Sketcl
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Premise/Site-Plan Sketch																												
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## **Hourly Operation Schedules**

Use this form if equipment operation is independent of Business Hours <u>as indicated on Form BUS\_HRS</u>. Use one block for each end use. Indicate the applicable daytypes for each day type schedule, and account for all day types including holidays. Specify the % of max. occupancy or equipment-on for all time periods, and be sure to accurately capture <u>transition periods</u>. Pay attention to lighting control type as a separate schedule is needed for different control types.

Hour		12-1	1-2	2-3	3-4	4-5	5-6	6-7	7-8	8-9	9-10	10-11	11-12		
Schedule #		End	Use:_		LtgC	CtrlTyp	e:	De	escrip	tion_					
Applicable DayT	ypes				% F	Equipme	nt On								
MTWTFSSH	AM														
	PM														
MTWTFSSH	AM														
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MTWTFSSH	AM														
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MTWTFSSH															
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Schedule #_		End l	Jse:		LtgC	trlTyp	e:	_ De	script	ion					
Applicable DayT	ypes				% I	Equipme	nt On								
MTWTFSSH	AM														
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Schedule #_		End l	Jse:		LtgC	trlTyp	e:	_ De	script	ion					
Applicable DayT	ypes				% F	Equipme	nt On								
MTWTFSSH	AM														
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## **Hourly Operation Schedules**

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Hour		12-1	1-2	2-3	3-4	4-5	5-6	6-7	7-8	8-9	9-10	10-11	11-12		
Schedule #		End	Use:_		LtgC	CtrlTyp	e:	De	escrip	tion_					
Applicable DayT	ypes				% F	Equipme	nt On								
MTWTFSSH	AM														
	PM														
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Schedule #_		End l	Jse:		LtgC	trlTyp	e:	_ De	script	ion					
Applicable DayT	ypes				% I	Equipme	nt On								
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Schedule #_		End l	Jse:		LtgC	trlTyp	e:	_ De	script	ion					
Applicable DayT	ypes				% F	Equipme	nt On								
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## **Lighting Logger Installation Form**

Use this table to record information for installed measurement devices such as lighting loggers.

<b>Installation Date</b>	<b>Extraction Date</b>	
Installer's Initials	<b>Extraction Initials</b>	
<b>Scheduled Extraction Date</b>		

## Installation

Logger Serial Number																		
Primary or Backup Logger?		P	В		P	В		P	В			P	В			P	В	
Placement Area ID# (ref only)																		
Lighting Tech Type (HIM)	CF LF	HID	LED HB	CF LF	HID	LED HB	CF LF	HID	LED H	IB	CF LF	HID	LED	HB	CF LF	HID	LED	HB
Logger Placement on Fixture	I(nt)	E(xt)	O(ther)	<b>I</b> (nt)	E(xt)	O(ther)	I(nt)	E(xt)	O(ther)	)	<b>I</b> (nt)	E(xt)	O(th	er)	I(nt)	E(xt)	O(the	er)
Placement Description Include building, floor, room #, etc. and be descriptive enough that it can be located for extraction.																		
Schedule #																		

## **Extraction**

Logger Intact? See Legend Belo	Y N L P	Y N L P	Y N L P	Y N L P	Y N L P
Logger Tested "OK" (On/Off)	Y N NA				
% "ON" Time	%	%	%	%	%
Extraction Comments					
Logger Date&Time (HH:MM)					
Computer Date&Time (HH:MM)					
<b>Alternate Extraction Date</b>					

**Logger Intact**: "Y" – If logger is as originally installed, does <u>not</u> appear to be tampered with, and display indicates the logger is working **Logger Tested "OK"** – <u>If Logger Intact was "Y"</u> then <u>is it</u> properly logging the light ON/OFF, "Y" or "N"? <u>If Logger Intact was "N"</u> use "NA"

LOGR\_INST

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## **Lighting Logger Installation Form (continued)**

Use this table to record information for installed measurement devices such as lighting loggers.

## Installation

Logger Serial Number																	
Primary or Backup Logger?		P	В		P	В		P	В			P	В			P	В
Placement Area ID# (ref only)																	
<b>Lighting Tech Type (HIM)</b>	CF LF	HID	LED HB	CF LF	HID	LED HB	CF LF	HID	LED	HB	CF LF	HID	LED 1	HB	CF LF	HID	LED HB
<b>Logger Placement on Fixture</b>	<b>I</b> (nt)	E(xt	) <b>O</b> (ther)	<b>I</b> (nt)	E(xt)	O(ther)	I(nt)	<b>E</b> (xt)	O(the	er)	<b>I</b> (nt)	<b>E</b> (xt)	O(the	r)	<b>I</b> (nt)	E(xt)	O(ther)
Placement Description																	
Include building, floor, room #,																	
etc. and be descriptive enough																	
that it can be located for																	
extraction.																	
Schedule #																	

## **Extraction**

Logger Intact? (L=Lost/missing)	Y	N L	P	Y	N	L P	)	Y	N L	. Р	Y	N I	. P	Y	N I	. P
Logger Tested "OK" (On/Off)	Y	N	NA	Y	N	NA	1	Y	N	NA	Y	N	NA	Y	N	NA
% "ON" Time			%				%			%			%			%
Extraction Comments																
Logger Date&Time (HH:MM)																
Computer Date&Time (HH:MM)																
<b>Alternate Extraction Date</b>																

**Logger Intact**: "Y" – If logger is as originally installed, does <u>not</u> appear to be tampered with, and display indicates the logger is working **Logger Tested "OK"** – <u>If Logger Intact is "Y"</u> then is it properly logging the light ON/OFF, "Y" or "N"? <u>If Logger Intact is "N"</u> use "NA"

LOGR\_INST

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## **Lighting Logger Installation Form (continued)**

Use this table to record information for installed measurement devices such as lighting loggers.

## Installation

Logger Serial Number															
Primary or Backup Logger?		P B		P	В		P	В			P	В		P	В
Placement Area ID# (ref only)															
<b>Lighting Tech Type (HIM)</b>	CF LF	HID LED HB	CF LF	HID	LED HB	CF LF	HID	LED H	В	CF LF	HID	LED HB	CF LF	HID	LED HB
Logger Placement on Fixture	<b>I</b> (nt)	$\mathbf{E}(\mathbf{xt})$ $\mathbf{O}(\mathbf{ther})$	<b>I</b> (nt)	E(xt)	O(ther)	<b>I</b> (nt)	E(xt)	O(ther)		<b>I</b> (nt)	E(xt)	O(ther)	<b>I</b> (nt)	E(xt)	O(ther)
Placement Description															
Include building, floor, room #,															
etc. and be descriptive enough															
that it can be located for															
extraction.															
Schedule #															

## **Extraction**

Logger Intact? (L=Lost/missing)	Y	N I	. <i>P</i>	Y	N	L P		Y	N L	. Р	Y	N I	. <i>P</i>	Y	N L	P
Logger Tested "OK" (On/Off)	Y	N	NA	Y	N	NA		Y	N	NA	Y	N	NA	Y	N	NA
% "ON" Time			%				%			%			%			%
Extraction Comments																
Logger Date&Time (HH:MM)																
Computer Date&Time (HH:MM)																
Alternate Extraction Date																

**Logger Intact**: "Y" – If logger is as originally installed, does <u>not</u> appear to be tampered with, and display indicates the logger is working **Logger Tested "OK"** – <u>If Logger Intact is "Y"</u> then is it properly logging the light ON/OFF, "Y" or "N"? <u>If Logger Intact is "N"</u> use "NA"

LOGR\_INST

**Indoor/Outdoor CFL Compact Fluorescent Lighting Measures** 

	Meas	sure Category		CFL_N	MeasCategory								
	N	Measure Code		CFL_O	S_MeasCode								
IOU	M	Ieasure Name		CFL_O	S_MeasName								
Tracking			Rebated #of Units	3	CFL_IOU	JUnit(	QtyRebat	ed					
Data			IOU <u>Unit Basis</u>	<u>.</u>	CFL_l	(OUU	nitBasis						
		Correct <u>Unit Basis</u> (if incorrect above above)											
		Can Rebated measures be clearly identified?								Y N			
			Inside or outside ligh	_		I	0						
			Total number of fix Number of lamps per fi										
Visual													
Verification			Total number of l										
Data			Ltg Application Type										
			Fixture Mount Type										
		_	Ltg Control										
			Multilevel: Fixture or Lamp switch			Y	N			<del></del>			
			tional # of units (ex post quanti	ty)				<b>5</b> 7		#			
Verification Counts			r estimation used?					Y	N				
		# of <u>lamps</u> burned out in partial operation fixtures  B) # of Non-Operable (broken/entire fixture burned-out) Units in place								#			
Counts		Units in Storag		out) (	Units in place	+				#			
-			ticker observed on packages?			+	Y		N				
			nps/Fixtures are <u>NOT</u> accessible	expla	uin in comments)								
		y <u></u>			sically inspected	+							
				*Se	cond	larv							
							-						
Physical			Make/Manufacturer										
Inspection			Model/Lamp Code										
Data			Energy Star Observed										
			CFL Lamp Shape Code										
	В	allast configura	ation: M=Modular I=Integral		M I		N	Л	I				
			Lamp Base Type:	Scre	ew Pin Other		Screw	Pin	Oth	er			
			# of lamps			₩							
		-	nstallation operation the same as		•		Y N		B S	C E			
Baseline Systen	, —		If pre-retrofit operation was diff			<u> </u>							
Summary Data		Approximate	e age of existing lighting system p						B S	C E			
(Observed or				L	amp Type Code				B S	C E			
Self-Reported)				~	Lamp Wattage					C E			
		Control Type Code								C E			
		Number of lamps per fixture								C E			
Ol	served ve		# of Units is: E=Equal M=More L=			E	M	L	OT				
If Disposition No		_	d # of rebated units onsite (probe	for re	bated under 10-1	2)	<u> </u>						
Site Contact/Sel			ased since rebated units installed				<u> </u>						
Question	S	(D) # of units	located at Other Affiliated Sites				1			#			

### **Baseline Sources:**

- **B** Baseline equipment (includes physical inspection, documentation, or building/energy management system)
- SC Site Contact
- **E** Engineering estimate

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Failed (and Replaced)	How long did units typically operate before failure (months)? <b>(E)</b> # of rebated units that Failed, but replaced w/ incandescent	
Rebated Units	#	
(Indirect/Self-Report)		
Domoved Deboted Unit	(F) # of rebated units that were Removed and not replaced	#
Removed Rebated Unit	When were the units removed? (month/year if possible)	
(Indirect/Self-Report)	Describe why units were removed in comments	
	(reqd)	
	# that were rebated by other programs/projects?	
Total # of units (A-F) MOR	# that were purchased at Retailer?	
than Rebated # of Units	# that were received from utility give-away program?	
	# that were obtained from OTHER means (describe in comments)?	
Total # of units (A-F) LES	# of rebated units, other site contact explanation (note in comments)	
than Rebated # of Units	# of rebated units, unaccounted for	

## **CFL – Activity Area Assignment Table**

Measure Cod	de:
-------------	-----

Use this table to associate CFL # of units to Activity Areas, equipment operation schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.

Area ID#	Sched #	Item #	Primary or Secondary Type	Control type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
						%	<= Totals # of Instal	led & O	perational Units che	ck (no data entry)

Comments:			

**Indoor/Outdoor Linear Fluorescent Lighting Measures** 

	Measure Category LINFLUOR_MeasCategory								
	Measure Code		LINFLUOR	_OS_MeasCode					
	Measure Name		LINFLUOR_	_OS_MeasName					
IOU		R	ebated #of Units	LINFLU	OR_IOUU	JnitQtyRe	bated		
Tracking			IOU <u>Unit Basis</u>	LINF	LUOR_IO	IOUUnitBasis			
Data	Correc								
	Can R	Y	N						
	Associated D	ELAMP Measure Co	de (if applicable)						
	All associated CASC	CADE Measure Code							
			Inside or outside l	ighting?		I O			
			Ceiling hei xture height from fl						
			Total number of	fixtures					
Visual		<u>PREDOMIN</u>	ANT # of lamps pe						
Verification			Total number of						
Data			th in ft. (e.g. 1.5 2						
			Tube Diameter (T5		T8	T5 T	12		
		Multilevel:	Fixture or Lamp sv			Y N			
			Ltg Application Fixture Mount ty						
			Shiny/polished re	eflector?		Y N			
Verification Counts	(A) Installed & Open	_							
	- '	g or estimation used?				7	7 <b>N</b>		
		d out in partial operat							
	(B) # of Non-Operat			Units in place	9				
	(C) # of Rebated Un	its in Storage/Spare a if Lamps/Fixtures ar		aumlain in aan	**** ******				
	Спеск дох	t ij Lamps/Fixiures ai	Number of units				Ц		
	Lamı	1							
Physical	24	np Model/Lamp Code Ballst type:	<b>M</b> =Magnetic <b>E</b> =Ele	ectronic <b>A</b> =Ad	vanced	M	E A		
Inspection				Ballast Typ					
Data	Predominant	Fixture Type: # of	ballasts per fixture						
		* *	Ballast Model #						
		Ballast M	anufacturer/Brand						
	Secondary	Fixture Type: # of	ballasts per fixture						
			Ballast Model #						
		Ballast M	anufacturer/Brand						
	Is post-in	stallation operation tl	ne same as pre-retro	fit operation?	Y	N	B SC E		
		If pre-retrofit operati	on was different, sp	ecify Sched #					
Dagalina System	Baseline Sources:		Lan	np Type Code			B SC E		
Baseline Syster Summary Data	- D - Dascinic C		L	amp Wattage			B SC E		
(Observed or	- SC - Site Con			rol type Code	ļ		B SC E		
Self-Reported)	■ E – Engineerin	_		be Length (ft)			B SC E		
	B = (physical inspectation, or		Tube Diameter (				B SC E		
	uocumentation, or	DIMP(EMP)	Number of lam	ps per fixture			B SC E		
			Magnetic <b>E</b> =Electroni			E A	B SC E		
	Observed versus Reba	nted # of Units is: E=	Equal M=More L=L	ess OT (describ	e) E	E M	L OT		

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If Disposition Not Equal:	Self-Reported # of rebated units onsite (probe for rebated under 10-12)	
Site Contact/Self-Report	Others purchased since rebated units installed	
Questions	( <b>D</b> ) # of units located at Other Affiliated Sites	
Failed (and Replaced)	How long did units typically operate before failure (months)?	
<u>Rebated</u> Units	(E) # of rebated units that Failed, but were replaced w/different tech	
(Indirect/Self-Report)	# of rebated units that Failed but were replaced in-kind (Ref)	
Removed Rebated Units	(F) # of rebated units that were Removed and not replaced	
(Indirect/Self-Report)	When were the units removed? (month/year if possible)	
	Describe why units were removed in comments	
	(Sum A-F) Total # of units accounted for on-site	(reqd)
Total # of units (A-F) MORE	# that were rebated by other programs/projects?	
than Rebated # of Units	# that were obtained from OTHER means (explain in comments)?	
Total # of units (A-F) LESS	# of rebated units, other site contact explanation (note in comments)	
than Rebated # of Units	# of rebated units, unaccounted for	

i	inear -	<b>Activity</b>	Δrea	<b>Assignment</b>	Table	(ΔΔΔΤ
L	-IIIeai -	ACHVILV	Alta	ASSIGNMENT	Iable	IAAAI

Measure	Code.	
MEASULE	CACHE.	

Use the AAAT below to associate lighting units to Activity Areas, equipment oper. schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of Installed and Operational units in the table above.

- If ONLY FIXTURE **DENT LL**: Only fill out **AAAT** below.
- If DENT LL & (DENT CT or HOBO): Fill out AAAT with logger info & the HIGHBAY Form for Panel Metering
- If ONLY PANEL METERING: Check N/A box and only fill out HIGHBAY Form.

Circle all that apply: (If Verify Only, circle 'NA', and fill out AAAT)

Metering Type:	DENT LL	DENT CT	HOBO	NA

□ N/A

Area ID#	Sched #	Item #	Control Type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
	•		•		%	<= Total # of Installed a	& Onera	tional Units check (no o	lata entry)

Comments (for delamping, explain how counts were confirmed: tombstone shadows observed, etc.):							
	_						
	_						

LINFLUOR

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**Baseline Technology Characterization** 

Approximate age of existing lighting system prior to retrofit (years)			
Prior to retrofit, if original lamps were replaced, were they replaced with <b>Energy Saver</b> lamps?	Y	′ ]	N
Since original fixtures were installed, approximately how many <b>ballasts</b> had been replaced?			
Were the replacement ballasts Magnetic, Electronic or Advanced?	M	E	A
Condition of original fixtures prior to retrofit (Good, Fair, Poor)	G	F	P
What % of original fixtures were completely burned out?			
What % of original fixtures were partially burned out?			
On a scale of 1-10, Please rate the following topic on its level of influence for retrofitting the lighting fixtu	ıres:		
Burned out fixtures			

Comments:			
·	 	 	

**Indoor/Outdoor Delamping Lighting Measures** 

	Measure Category	DELAMP_MeasCategory						
	Measure Code	Code DELAMP_OS_MeasCode						
IOU	Measure Name	Measure Name DELAMP_OS_MeasName						
		Rebated #of Units		DELAMP_	IOUUnit(	OUUnitQtyRebated		
Tracking Data		IOU <u>Unit Basis</u>		DELAM	IP_IOUUi	nitBasis		
Data	Correct Unit	Basis (if incorrect above above)						
	Can Rebate	d measures be clearly identified?			Y N			
	Associated LINFLUC	OR Measure Code (if applicable)						
		Insi	de or o	outside lighting	g?	I	0	
			Ce	iling height in	ft			
				t from floor in				
		Total number of fixtu	ares (c	onsite right nov	v)			
		Number of lamps per fixture (in		_				
Visual	Num	ber of lamps/fixture REMOVED		_				
Verification		Total number of lamps onsit						
Data		Tube Length in						
				ter (T5 T8 T1		T8 T5	T12	
		Multilevel: Fixtu		<u> </u>		Y	N	
	Ltg Application Code							
	Fixture Mount type code					Y		
	Shiny/polished reflector?						N	
	(A) Delamped # of units (ex post quantity = Installed & Operable)					<b>3</b> 7 <b>N</b> I		
Verification	<ul><li> Was subsampling or estimation used?</li><li> # of lamps burned out in partial operation fixtures</li></ul>					Y	N	
Counts	(B) # of Non-Operable (broken/entire fixture burned-out) Units in place							
	(C) # of Rebated Uni		1-0ut)	Omits in place	e			
		is in Storage/Spares if Lamps/Fixtures are <u>NOT</u> acces.	sibla (a	avnlain in com	monts)			
		r of fixtures physically inspected (		_			<u> </u>	
-	Installed Lamp Watt							
	Installed Lamp	Make/Manufacturer		one sump	unage			
	_	p Model/Lamp Code						
Physical		Ballst type: M=Magnetic	E=Ele	ctronic <b>A</b> =Ad	vanced	M	E A	
Inspection		<b>VI</b>		Ballast Type	e Code			
Data	Predominant	Fixture Type: # of ballasts per fi	xture					
		Ballast Mo	del#					
		Ballast Manufacturer/E	Brand					
	Secondary	Fixture Type: # of ballasts per fi	xture					
		Ballast Mo						
		Ballast Manufacturer/E	rand					
	_	tallation operation the same as pre		-	Y	N	B SC E	
Baseline System	<b>^</b>	f pre-retrofit operation was differe		•				
Summary Data	Approximate a	nge of existing lighting system price					B SC E	
(Observed or				p Type Code			B SC E	
Self-Reported)				amp Wattage			B SC E	
		Tube Length (ft)					B SC E	

### **Baseline Sources:**

- $\begin{array}{l} B-B \text{ a seline equipment (includes physical inspection, documentation, or building/energy management system)} \\ SC-Site Contact & E-Engineering estimate \end{array}$

Site ID#				
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Baseline System		Tube Diameter (e.g. T8, T12)			В	SC E
Summary Data		Number of lamps per fixture			В	SC E
(Observed or		Ballast type: M=Magnetic E=Electronic A=Advanced	M	E	A	
	E	M	L	OT		
If Disposition Not Ec	qual:	Self-Reported # of rebated units onsite (probe for rebated under 10-12)				
Site Contact/Self-Re	-	Others purchased since rebated units installed				
Questions		(D) # of units located at Other Affiliated Sites				
Failed (and Replac	ced)	How long did units typically operate before failure (months)?				
Rebated Units	(=)					
(Indirect/Self-Report)		# of rebated units that Failed but were replaced in-kind (Ref)				
Removed Rebated	Units	(F) # of rebated units that were Removed and not replaced				
(Indirect/Self-Rep	ort)	When were the units removed? (month/year if possible)				
		(Sum A-F) Total # of units accounted for on-site			(	reqd)
Total # of units (A-F) MORE		# that were rebated by other programs/projects?				
than Rebated # of U	Units	# that were obtained from other means (explain in comments)?				
Total # of units (A-F)		# of rebated units, other site contact explanation (note in comments)				
than Rebated # of U	Units	# of rebated units, unaccounted for				

Delamping - Activit	v Area Ass	ignment Table
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Measure Code:
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For fixtures that are covered by both a LF and a Delamping measure, the logger information should be recorded on the LF form and copied below, making sure to check all <u>Ref. Logger</u> boxes. Use this table to associate lighting units to Activity Areas, equipment operation schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.

Area ID#	Sched #	Item #	Control Type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Comments
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	<= Total # of Installed & Operational Units check (no data entry)

Comments (for delamping, explain how counts were confirmed: tombstone shadows observed, etc. and any discrepancies in
observed versus rebated quantities):

Site ID #		
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## Occupancy Sensor Lighting Measures (1 of 2): Verification Totals

NOTE: If any lighting measures are associated with the Occupancy Sensors, <u>FIRST</u> fill out the lighting measure forms, then fill out this form, making sure to link the Occ. Sensor **Item #'s** to the other measure forms.

		Category								
	Mea	sure Code	LIGHT	INGCONTROL_OS_MeasCode						
IOU	Meas	ure Name								
Tracking			UUnitQtyRebated							
Data			IOU <u>Unit Basis</u>	LIGHTINGCONTROL_	_IOUUnit	Basis				
			Basis (if incorrect above above) measures be clearly identified?							
	C									
				Outside Occupancy Sensors		I	O			
Varification			Installed & Operational # of O							
Verification Counts and				sampling or estimation used?		Y	N			
Physical Physical		Number	of Non-Operable (broken/non-							
Inspection			Occupanc	y Sensor Make/Manufacturer						
Data				Occupancy Sensor Model						
		C1 1 1		Units in Storage/Spares (C)						
		Check box	c if Lamps/Fixtures are <u>NOT</u> acce							
	Number of units physically inspected									
Observed versus Rebated # of Units is: E=Equal M=More L=					E	M	L	OT		
If Disposition N		Self-Reported # of rebated units onsite (probe for rebated under 10-12)								
Site Contact/So	-	Others purchased since rebated units installed								
Questio	ons	<b>(D)</b> # of u								
Failed (and Replaced)		How long								
Rebated 1	Units	<b>(E)</b> # of 1								
(Indirect/Self	f-Report)	# of rebated units that Failed but were replaced in-kind (Ref)								
		(F) # of rebated units that were Removed and not replaced								
Removed Reb		When were the units removed? (month/year if possible								
(Indirect/Self	-Report)	Descr								
			(Sum A-F) Total # of	units accounted for on-site			(	(reqd)		
Total # of un	its (A-F)	# that were rebated by other programs/projects								
MORE than Re										
Units Total # of units (			ere obtained from OTHER means ted units, other site contact expla	_						
than Rebated	` '									
# of rebated units, unaccounted for										
Comments:										

Occ. Sensor Ltg Measures (2 of 2): Controlled Watts Detail Measure:\_\_\_\_

<b>Control Information</b>									
	OccupancySensor	Item#							
Associated Panel Me	eter Item #: (if appl	licable)							
Installed & Operational (OP)	) or Non-Operable	(N-OP)	OP I	N-OP	OP	N-OP	OP	N-OP	
Inside or Ou	tside Occupancy Se	nsor(s)	I	0	I	0	I	0	
	Sched #								
	e Code								
If Non-Operable, Control Type Cod	fixtures	_							
<b>Associated Lighting Measure Code</b>	icable								
	Lamp Typ	e code							
Total # of Controls	represented here:	(A)							
# of Fixtures	on EACH control	<b>(B)</b>							
# of Lamps Per Fixture Controlle	ed by Occ. Sensor	(C)							
	# of Lamps per	fixture							
Total number o	f lamps <u>burnt out</u>	<b>(D)</b>							
Number of Fix	xtures physically ins	spected							
	Lamp Make/Manuf								
	Lamp	Model							
-	Lamp Wattage	<b>(E)</b>							
Total Controlled Lamp Wattage: (	<b>(F)</b>								
	Tube diameter (T8	or T5)							
	Ball	st type:	M E A M E A			M E A			
	Ballast Typ	e <u>Code</u>							
	# of Ballasts per	fixture							
В	allast Manufacture	/Brand							
	Ballast N	Iodel#							
Baseline System Summary Data (ob	oserved or self-epo	rted)							
	retrofit Control Typ			B SC E		B SC E		B SC E	
	-retrofit operation S			B SC E		B SC E		B SC E	
Approximate age of existing light	ing system prior to	retrofit		B SC E		B SC E		B SC E	
Logger Information									
<b>Logger Type:</b> $(DCT = DENT \ CT, \ DENT \ CT)$	<b>H</b> =HOBO, <b>DLL</b> =DE	ENT LL)	DCT H	DLL	DCT F	H DLL	DCT	H DLL	
	Primary Logg	er S/N:							
	Reference I								
(Check if logger info already exis						]			
(entert y to 88ct tilge att cataly citis	Backup Logg								
		HOBO							
W. T. Y.		HOBO							
KEY: Baseline Sources:		ments:							
Baseline Sources: (Make sure to detailed comm									
■ SC – Site Contact	the information ab								
* Baseline equipment includes physical inspection, documentation, or									
building/energy management system	Assignement Table								
	Panel Metering)	•							
	07								

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LTCTR

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**Indoor/Outdoor (HID) High Intensity Discharge Lighting Measures** 

	Measure Category	HID_MeasCategory							
	Measure Code				MeasCode				
IOU	Measure Name								
Tracking		Rebated	#of Units		HID_IOU	UnitQtyF	Rebated		
Data		IOU <u>I</u>	Jnit Basis			OUUnitB			
	Correct Unit	Basis (if incorrect abo	ve above)						
	Can Rebated	d measures be clearly id	dentified?		Y	N			
		Inside or	outside lig	hting?		I	0		
			Lamp Type						
			Ceiling heigl						
		Fixture heig							
Visual			umber of fi						
Verification			lamps per f						
Data		<i>Multilevel:</i> Fixture or	-			Y	N		
			number of	-					
		_	ontrol Type						
			Application						
	(1) = . = . = .		Mount type						
	(A) Installed & Op		<b>T</b> 7	NT.					
Verification	*	ng or estimation used?					Y	N	
Counts	<ul> <li> # of <u>lamps</u> burned out in partial operation fixtures</li> <li>(B) # of Non-Operable (broken/entire fixture burned-out) Units in place</li> </ul>								
		e							
	(C) # of Rebated Units in Storage/Spares  Check box if Lamps/Fixtures are NOT accessible (explain in comm								
	Number of units physically ins							<u> </u>	
		attage							
	Lamr	Make/Manufacturer				arrange .			
		np Model/Lamp Code							
	Ballst type: M=Magnetic E=Electronic A=Advanced							E A	
Physical		Code							
Inspection Data	Predominant	Fixture Type: # of ba	llasts per fi	xture					
			Ballast Mo	del#					
		Ballast Mar							
	Secondary	econdary Fixture Type: # of ballasts per fixture							
	Ballast Model #								
	Ballast Manufacturer/Brand							Г	
	-	nstallation operation the	-		-	Y	N	B SC E	
		If pre-retrofit operation		-	•				
Baseline System	Approximate	age of exisiting lightin	ig system pi		np Type Code			B SC E	
Summary Data								B SC E	
(Observed or					Lamp Wattage			B SC E	
Self-Reported)			m 1 D:		be Length (ft)			B SC E	
					(e.g. T8, T12)			B SC E	
		Dallast trungs 34 3			nps per fixture		TE 4	B SC E	
		Ballast type: M=1				M	E A	B SC E	
Ob	served versus Rebat	ed # of Units is: E=Equ	ıal M=More	L=Less	OT (describe)	E	M L	OT	

### **Baseline Sources:**

- B Baseline equipment (includes physical inspection, documentation, or building/energy management system)
- $\mathbf{SC}$  Site Contact  $\mathbf{E}$  Engineering estimate

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If Disposition Not Equal: Site Contact/Self-Report Questions Failed (and Replaced)	Self-Reported # of rebated units onsite (probe for rebated under 10-12) Others purchased since rebated units installed ( <b>D</b> ) # of units located at Other Affiliated Sites How long did units typically operate before failure (months)?	
Rebated Units (Indirect/Self-Report)	(E) # of rebated units that Failed, but were replaced w/different tech # of rebated units that Failed but were replaced in-kind (Ref)	
Removed <u>Rebated</u> Units (Indirect/Self-Report)	<ul><li>(F) # of rebated units that were Removed and not replaced</li><li>When were the units removed? (month/year if possible)</li><li>Describe why units were removed in comments</li></ul>	
	(Sum A-F) Total # of units accounted for on-site	(reqd)
Total # of units (A-F) MORE than Rebated # of Units	# that were rebated by other programs/projects?  # that were obtained from OTHER means (explain in comments)?	
Total # of units (A-F) LESS than Rebated # of Units	# of rebated units, other site contact explanation (note in comments) # of rebated units, unaccounted for	

Measure (	Code:
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Use the AAAT below to associate lighting units to Activity Areas, equipment oper. schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.

- If only **DENT LL**: Only fill out **AAAT** below.
- If DENT LL & (DENT CT or HOBO): Fill out AAAT with DENT LL info, & HIGHBAY Form for Panel Metering
- If only **DENT CT** or **HOBO**: Check <u>N/A</u> box and <u>only</u> fill out <u>**HIGHBAY**</u> Form.

Circle all that apply: (If Verify Only, circle 'NA', and fill out AAAT)

Metering Type:	DENT LL	DENT CT	HOBO	NA
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□ N/A

Area ID#	Sched #	Item #	Control Type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
		_			%				
					%	<= Total # of Installed &	. Operati	onal Units check (no d	lata entry)

Comments:_	 	 	 

**Indoor/Outdoor LED Lamp Lighting Measures** 

1114001700	ituooi	LED Lamp Lighting Measures						
		Measure Category		LED_M	easCa	ategory		
		<b>Engineering Estimation Method</b>		LED_En	gEstN	Method		
-0		Measure Code		LED_OS	S_Mea	asCode		
IOU Tracking		Measure Name		LED_OS	_Mea	asName		
Data		Rebated #of Units		LED_IOUU	JnitQt	tyRebated		
		IOU Unit Basis		LED_IC	UUni	itBasis		
		Correct Unit Basis (only if incorrect above)						
		Can Rebated measures be clearly identified?		Υ	7	N		
		Inside or outside light	ing?		I	0		
		Total number of fixt	ures					
Visual		Number of lamps per fix	ture					
Verification		Total number of la	mps					
Data		Ltg Application Type C	Code					
		Fixture Mount Type C	Code					
		Ltg Control C	Code					
		Multilevel: Fixture or Lamp switch	ned?		Y	N		
		alled & Operational # of units (ex post quantity	<b>y</b> )					
		subsampling or estimation used?		Y	N			
Verification		lamps burned out in partial operation fixtures						
Counts		Non-Operable (broken/entire fixture burned-o						
		Units in Storage/Spares		Y	NT.			
Utility rebate sticker observed on packages?							N	
	Lo	amps/fixtures are NOT accessible (Check box & d						
		Number of units *If more than one type	***	,				
		Lamp Wattage		Primary	*Secondary			
Physical		Make/Manufacturer						
Inspection		Model/Lamp Code						
Data		Lamp Shape/Features Code						
		Lamp Base Type Code:	P M		P	_		
			ADI	P GU24 OT		ADP GU	24 OT	
		Installed and OP # of lamps		<i>c.</i>				
Baseline Sy	vstem	Is post-installation operation the same as p			Y	<u>N</u>	B SC E	
Summary		If pre-retrofit operation was diffe		· ·				
(Observe	d or			mp Type Code			B SC E	
Self-Repor	rted)	N I.		Watts per lamp			B SC E	
				mps per fixture			B SC E	
0	bserved ve	ersus Rebated # of Units is: E=Equal M=More L=			E	M L	OT	
If Disposition N		Self-Reported # of rebated units onsite (probe f	or reb	ated under 10-12	)			
Site Contact/Se		Others purchased since rebated units installed			$\dashv$			
Question	us	( <b>D</b> ) # of units located at Other Affiliated Sites						

### **Baseline Sources:**

- **B** Baseline equipment (includes physical inspection, documentation, or building/energy management system)
- SC Site Contact
- **E** Engineering estimate

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Failed (and Replaced) Rebated Units (Indirect/Self-Report)		
Removed <u>Rebated</u> Units (Indirect/Self- Report)		
	(reqd)	
Total # of units (A-F) MOI than Rebated # of Units	# that were rebated by other programs/projects?  # that were obtained from OTHER means (explain in comments)	9?
Total # of units (A-F) LES than Rebated # of Units	# of rebated units, other site contact explanation (note in commer # of rebated units, unaccounted for	nts)

## **LED – Activity Area Assignment Table**

Measure	Code:	
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Use this table to associate LED # of units to Activity Areas, equipment operation schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.

Area ID#	Sched #	Item #	Primary or Secondary Type	Control type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
						%	<= Totals # of Instal	lled & O	perational Units che	ck (no data entry)
Comi	Comments:									

Comments:	 	 

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## **Baseline Characterization**

Please describe why these			
lights were changed to LEDs			
instead of any other lighting			
technology			
	Approximate age of existing lighting system prior to retrofit (years)		
	Condition of original fixtures prior to retrofit (Good, Fair, Poor)	G F I	<b>P</b>
	What % of original fixtures were completely burned out?		
	What % of original fixtures were partially burned out?		
On a scale of 1-10, Please rate th	ne following topics on their level of influence for retrofitting the lighting f	ixtures:	
	Burned out fixtures		
	Adequate lighting levels		
	Major Renovation / Re-Modeling		
	Safety of Occupants		
	Productivity of Occupants		
	Lowering energy consumption and energy bills		
	Long lamp life		
	Low maintenance		
	Going green		
	Utility Incentive		
	Other (describe in comments)		
	ial factors above, in the absence of an energy efficiency rebate program:		
How long would you have of	continued to operate the original fixtures before replacing them? (years)		
Comments:			

11/24/14 LEDLamp

**Indoor/Outdoor LED Hardwired Fixture Lighting Measures** 

	Measure Category	uwireu Fixture L		MeasCategory				
	Measure Code							
IOU	Measure Name	= =						
Tracking	<u> </u>	Rebate	d #of Units		re_IOUU1	nitOtyR	Rebated	
Data		JOI	Unit Basis		ixture_IOU	_ ` `		
	Correct	Unit Basis (if incorrect al	oove above)					
	Can Re	ebated measures be clearly	identified?		Y	N		
		Insid	de or outside li	ghting?	I	O	)	
			Ceiling heig					
		Fixture	height from flo					
			Ltg Applicatio					
		Fix	ture Mount typ	pe code				
		Tota	al number of f	ïxtures				
Visual	If LED Linear Tubes	Fixture Replacement			FF	l L	<sub>-</sub> P	
Verification	or <u>Track</u> lighting	PREDOMINAN'						
Data	fixtures		Cotal number of					
			Shape/Feature					
		ngth (ft)						
		ead: Provide dimensions				XX	Width (ft)	
	If LED <b>linear fi</b> x	If LED <b>linear fixture:</b> Fixture dimensions (length X width in ft) and Tube length (ft)						
		14 1/1 1 T'			Y N			
	Multilevel: Fixture or Lan  (A) Installed & Operational # of units (ex post quantit					Ν	<u> </u>	
Verification	<u>-</u>	Was sub sampling or estimation used?						
Counts		B) # of Non-Operable (broken/entire fixture burned-out) Units in place						
	(C) # of Rebated Units in Storage/Spares							
	Check box if Fixtures are <u>NOT</u> accessible (explain in comments)							
Physical				physically insp				
Inspection	If the Unit Basis = La	mp:		Fixture Wa	attage:			
Data	Provide <u>Lamp</u> informa		nufacturer					
	instead of Fixture in	1 1110010 11100						
Baseline System	-	tallation operation the san	-	-	Y	N	B SC E	
Summary Data		f pre-retrofit operation wa						
(Observed or				rol type Code			B SC E	
	(let E	Baseline) - Tube Length		p Type Code			B SC E	
	(II LF	Dasenne) - Tube Length		amps/Fixture			B SC E	
				amp Wattage			B SC E	
	If NOT LE Base	line: Fixture Description	Lo	amp wattage			в эс в	
		e. unique characteristics)					B SC E	
	,	ted # of Units is: E=Equal	M=More L=Le	ess OT (describe	) E	M	L OT	

#### Baseline Sources

- **B** Baseline equipment (includes physical inspection, documentation, or building/energy management system)
- SC Site Contact
- **E** Engineering estimate

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If Disposition Not Equal:	Self-Reported # of rebated units onsite (probe for rebated under 10-12)	
Site Contact/Self-Report	Others purchased since rebated units installed	
Questions	(D) # of units located at Other Affiliated Sites	
Failed (and Replaced)	How long did units typically operate before failure (months)?	
Rebated Units	(E) # of rebated units that Failed, but were replaced w/different tech	
(Indirect/Self-Report)	# of rebated units that Failed but were replaced in-kind (Ref)	
Removed Rebated Units	(F) # of rebated units that were Removed and not replaced	
(Indirect/Self-Report)	When were the units removed? (month/year if possible)	
	(Sum A-F) Total # of units accounted for on-site	(reqd)
Total # of units (A-F) MORE	# that were rebated by other programs/projects?	
than Rebated # of Units	# that were obtained from OTHER means (explain in comments)?	
Total # of units (A-F) LESS	# of rebated units, other site contact explanation (note in comments)	
than Rebated # of Units	# of rebated units, unaccounted for	

## LED Fixture - Activity Area Assignment Table (AAAT)

Measure Code:

Use the AAAT below to associate lighting units to Activity Areas, equipment oper. Schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of Installed and Operational units in the table above.

- If ONLY FIXTURE **DENT LL**: Only fill out **AAAT** below.
- If DENT LL & (DENT CT or HOBO): Fill out AAAT with logger info & the HIGHBAY Form for Panel Metering
- If ONLY PANEL METERING: Check N/A box and only fill out HIGHBAY Form.

Circle all that apply: (If Verify Only, circle 'NA', and fill out AAAT)

Metering Type:	DENT LL	DENT CT	HOBO	NA

□ N/A

Area ID#	Sched #	Item #	Control Type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%	<= Total # of Installed &	& Opera	tional Units check (no d	lata entry)

Comments	 

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CPUC 2013-14	Commercial	<b>Impact</b>	Onsite	Verification	Survey .	Form

<b>Baseline Characterizat</b>	ion		_
Please describe why these lights were changed to LEDs instead of any other lighting technology			
	Approximate age of existing lighting system prior to retrofit (years)		
	Condition of original fixtures prior to retrofit (Good, Fair, Poor)	G F	P
	What % of original fixtures were completely burned out?		
	What % of original fixtures were partially burned out?		
On a scale of 1-10, Please rate the	ne following topics on their level of influence for retrofitting the lighting fi	xtures:	
	Burned out fixtures		
	Adequate lighting levels		
	Major Renovation / Re-Modeling		
	Safety of Occupants		
	Productivity of Occupants		
	Lowering energy consumption and energy bills		
	Long lamp life		
	Low maintenance		
	Going green		
	Utility Incentive		
	Other (describe in comments)		
	ial factors above, in the absence of an energy efficiency rebate program: continued to operate the original fixtures before replacing them? (years)		
Comments:			

Comments:		

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CPUC 2013-14	4 Non-Residential	Downstream (	Onsite \	Verification	Survey.	Form

## **General Comments**

Item #	Form Name	Comments

COMMENTS

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## **Site Photo Log**

Record site photo information here including the PhotoID (i.e. digital file name) and a brief description of the photo where needed. Site Photos should include the site entrance and entire building, rebated measures, and close-up photos of nameplates, lamp codes, and other make/model identification. Refer to the training manual for more on what photos to take. Photo/file naming conventions is SiteID\_Item# or SiteID 00# (e.g. PGE\_056789\_1.jpg, PGE\_056789 001.jpg).

Item#	Description/Comments/Measure Code (no data entry)
1	, , , , , , , , , , , , , , , , , , ,
2	
3	
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Incentive Payme	nt							
My signature acknowl	My signature acknowledges that I received a participation incentive in the form of a \$ gift card for the survey effort.							
Print Name				Date Received				
Gift Card		Gift Care	d Serial					
Company		#	ŧ					
Signa	ture							

Site ID #
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Form PANEL, page of	Form	EL, page	of
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## Panel Meter - Circuit Spot Measurement Table: (REFERENCE ONLY – NO DATA ENTRY)

Note 1: Fill this table out, then fill out the *Consolidated Logging Circuit Table* below.

Circuit Label #	Phase	# Fixtures Controlled (DD)	# Lamps per Fixture (EE)	Watts per Lamp (FF)	# Lamps Burnt Out (GG)	(DD*EE*FF) -(FF*GG) Calc. Circuit Watts (HH)	Measured Circuit Watts (MW) (II)	PF (JJ)	Measured Volts (KK)	Measured Amps (LL)	Measured Parasistic Watts (MM)	Comments

## Panel Meter – Consolidated Logging Circuit Table: (REFERENCE ONLY – NO DATA ENTRY)

Note 1: After each circuit measurement is recorded in the table above, fill out the table below; here you can roll up >1 circuit into a single CT channel (if on the same phase).

Note 2: You will copy <u>ALL</u> values from the table below into their fields on the *Panel Meter – Final Spot Measurement and Logging* form.

Note 3: The "Item #" below should correlate to the "Item #" on the Panel Meter – Final Spot Measurement and Logging form.

	Fron	From table above DCT or			(HOBO)	(HOBO) From applicable fields in table above						From applicalbe fields in table above				
Item #	<u>Circ</u> Label		Phase	HOBO Logger Type	Logger ID	CT Channel #	Total Fixtures Controlled	# Lamps per Fixture	Watts per Lamp	# Lamps Burnt Out	Sum Circuit Watts	Sum Meas. Watts	Avg. PF	Avg. Meas. Volts	Sum Meas. Amp	Sum Parasitic Watts
(A)	( <b>B</b>	)	( <i>C</i> )	(X)	<b>(Y)</b>	( <b>Z</b> )	<b>(D)</b>	( <b>E</b> )	(F)	( <b>G</b> )	(H)	<b>(I)</b>	<b>(J</b> )	( <b>K</b> )	(L)	( <b>M</b> )

## Panel Meter – Final Spot Measurement and Logging – (DATA ENTRY)

Breaker Circuit and Point of Control (POC) Assessment							
Panel Meter Item #:	(A)						
Associated Measure C	ode(s)						
IOU Unit	Basis						
Panel number/identifier (if appli	cable)						
Circuit Label Number(s):	<b>(B)</b>						
Phase of Circuit(s):	(C)	A B C	A B C	A B C			
Control Type Code							
# Wall switches connected to this C							
	Circuit Configuration Code (CCC)						
Area ID #: (if >1 AA, enter from left to	dule #						
# Rebated Controls per Activity Area(s) a	above:						
Fixture Verification and Nominal Watt Calculation	/O.CO.0	**	**	37 37			
<u>Circuit(s)</u> tested (On		Y N	Y N	Y N			
# of Rebated <u>Units</u> on Circ							
# of <u>Rebated Fixtures</u> controlled by <u>Circuit(s)</u> :	(D)						
# of <u>Rebated</u> Lamps per Fixture:	(E)						
Rated Lamp Wattage:	( <b>F</b> )						
# of <u>Lamps</u> Burned-out or Non-Operable:	( <b>G</b> )						
Total Nominal Rebated Circuit(s) Watts: $(D*E*F)-(F*G)$	( <b>H</b> )						
Spot Measurements							
Max Measured Wattage: (with all fixtures on Circuit ON):	(I)	G N	G N	G N			
Power Factor: (if 2 circuits on 1 CT, average the PF):	<b>(J</b> )						
Measured Circuit(s) Voltage: (to Ground or Neutral):	( <b>K</b> )						
Max Measured Amperage: (with all fixtures 'ON'):	(L)						
% Meas. vs. Calc. Watts: ( <i>I/H*100</i> ); Is this between 90-1	110%?	% Y N	% Y N	% Y N			
Non-Rebated or Parsitic Loads							
Do Non-Rebated or Parasitic Loads exist on this Ci	rcuit?	Y N DK	Y N DK	Y N DK			
Is the parasitic load Constant or Var	riable?	C V NA	C V NA	C V NA			
Parasitic Wattage: (only if a <u>contant</u> parasitic load):	( <b>M</b> )						
Logger Information							
<b>Logger Type:</b> $(DCT = DENT \ CT, \ H=HOBO)$	(X)	DCT H	DCT H	DCT H			
Primary Logger S/N:	(Y)						
Logger Channel #	( <b>Z</b> )						
Reference Lo	ogger:						
Reference Cha	annel:						
CT Am	np size						
Logger Installation Com							

HIGHBAY

## Panel Meter – Final Spot Measurement and Logging – (DATA ENTRY)

Breaker Circuit and Point of Control (POC) Assessment	,			
Panel Meter Item #:	(A)			
Associated Measure C	lode(s)			
IOU Unit				
Panel number/identifier (if appli	icable)			
Circuit Label Number(s):	<b>(B)</b>			
Phase of Circuit(s):	( <i>C</i> )	A B C	A B C	A B C
Control Type Code				
# Wall switches connected to this (				
Circuit Configuration Code				
Area ID #: (if > 1 AA, enter from left to	edule #			
# Rebated Controls per Activity Area(s)				
	above.			
Fixture Verification and Nominal Watt Calculation	/Off)	V N	77 N	V N
<u>Circuit(s)</u> tested (On		Y N	Y N	Y N
# of Rebated Firstures controlled by Circuit(s)				
# of <u>Rebated Fixtures</u> controlled by <u>Circuit(s)</u> :	(D)			
# of <u>Rebated</u> Lamps per Fixture:	(E)			
Rated Lamp Wattage:	(F)			
# of Lamps Burned-out or Non-Operable:	(G)			
Total Nominal Rebated Circuit(s) Watts: (D*E*F)-(F*G)	( <b>H</b> )			
Spot Measurements	(7)	G V		C N
Max Measured Wattage: (with all fixtures on Circuit ON):	(I)	G N	G N	G N
Power Factor: (if 2 circuits on 1 CT, average the PF):	( <b>J</b> )			
Measured Circuit(s) <u>Voltage:</u> (to Ground or Neutral):	( <b>K</b> )			
Max Measured Amperage: (with all fixtures 'ON'):	(L)		ı	1
% Meas. vs. Calc. Watts: ( <i>I/H*100</i> ); Is this between 90-1	110%?	% Y N	% Y N	% Y N
Non-Rebated or Parsitic Loads				
Do Non-Rebated or Parasitic Loads exist on this Ci	rcuit?	Y N DK	Y N DK	Y N DK
Is the parasitic load Constant or Var	riable?	C V NA	C V NA	C V NA
Parasitic Wattage: (only if a <u>contant</u> parasitic load):	(M)			
Logger Information				
<b>Logger Type:</b> ( $DCT = DENT \ CT, \ H=HOBO$ )	(X)	DCT H	DCT H	DCT H
Primary Logger S/N:	(Y)			
Logger Channel #	( <b>Z</b> )			
Reference Lo				
Reference Cha				
CT An	ıp size			
Logger Installation Com				

HIGHBAY