An EDISON INTERNATIONAL ${ }^{\text {SM }}$ Company

## Residential Retail Lighting

Market Transformation Baseline Study
Codebook

July 1998

## Decision Sciences Research Associates, Inc.

## Data Table Notes

The data contained in this codebook represent the 515 complete responses received for the Southern California Edison Residential Retail Lighting Survey. These respondents were generated from a Random Digit Dialer sample of residential households in Southern California.

This codebook serves as documentation of the basic variables for the complete file of survey respondents. As such, its intended audience is programmers and analysts who will have "hands-on" contact with these data. The codebook displays raw frequency distributions for all questionnaire items and identifies the particular variable names that are assigned in the delivered SAS data files. The codebook also presents the complete question text aligned next to its corresponding frequency distribution. This has been done so that the analyst can fully understand the context of a questionnaire item when looking at its response distribution.

The data themselves are delivered and documented in the publication, Southern California Edison's Residential Retail Lighting Market Transformation Study. The telephone survey script used for this survey can be found in the Appendix of this volume.

## RESIDENCE CHARACTERISTICS

Have I reached you at home? Is this your...

| 1 | Residence |
| :--- | :--- |
| 3 | Business or other organization? |
| 5 | Won't Say |

What Utility company supplies electricity to your residence?

| 1 | SCE |
| :--- | :--- |
| 2 | Los Angeles DWP |
| 3 | SDG\&E |
| 4 | PG\&E |
| 5 | Pasadena DWP |
| 6 | Burbank DWP |
| 7 | Anaheim DWP |
| 8 | Other |
| 9 | Don't Know |

Is your residence a...

| 1 | Single family |
| :--- | :--- |
| 2 | Apartment/Condo |
| 3 | Mobile Home |
| 5 | Other |

Do you own or rent this residence?
1 Own or buying
Rent
Other

| Residence or Busi ness |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cumblative | Cumil ative |
| Q001 | Frequency | Percent | Frequency | Percent |
| Resi dence | 511 | 99. 2 | 511 | 99. 2 |
| Busi ness | 3 | o. 6 | 514 | 99. 8 |
| Wbn't Say | 1 | o. 2 | 515 | 100. 0 |


| UEility Company |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cumul ative | Cumil ative |
| Q002 | Frequency | Percent | Frequency | Percent |
| SCE | 365 | 70. 9 | 365 | 70. 9 |
| Los Angel es dup | 69 | 13. 4 | 434 | 84. 3 |
| SDGSE | 4 | o. 8 | 438 | 85. 0 |
| PGEE | 24 | 4. 7 | 462 | 89. 7 |
| Pasadena DWP | 8 | 1. 6 | 470 | 91. 3 |
| Burbank DWP | 1 | o. 2 | 471 | 91. 5 |
| Anahei m DWP | 2 | o. 4 | 473 | 91. 8 |
| Ot her | 9 | 1. 7 | 482 | 93. 6 |
| Don't Know | 33 | 6. 4 | 515 | 100. 0 |


| Type of Residence |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cumal ative | Cumal ative |
| Q003 | Frequency | Percent | Frequency | Percent |
| Single famiy | 349 | 67.8 | 349 | 67.8 |
| Apartment/ Condo | 141 | 27. 4 | 490 | 95. 1 |
| Mbile Home | 23 | 4. 5 | 513 | 99. 6 |
| Other | 2 | o. 4 | 515 | 100. 0 |



| Q004 | Frequency | Percent | Cumul at ive Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| Omn or buyi ng | 334 | 64. 9 | 334 | 64. 9 |
| Rent | 179 | 34. 8 | 513 | 99. 6 |
| Other | 2 | o. 4 | 515 | 100. 0 |

Do you pay the electric bill or does your landlord pay it?

|  |  |
| :--- | :--- |
|  | No answer |
| 1 | I/We pay it |
| 3 | Landlord pays |
| 5 | Don't know |

## BUYING HABITS

Can you think of the last time anyone in your household purchased lighting supplies?

| 0 | No,Can't think |
| :--- | :--- |
| 1 | Respondent |
| 2 | Spouse |
| 3 | Other family member |
| 4 | Household member (non-relative) |
| 5 | Yes,Can't think |

What did (you/they) buy - bulbs, lamps or lighting fixtures?

|  | No answer |
| :--- | :--- |
| Incandescent |  |
| Fluorescent |  |
| 3 | Light fixtures |
| 4 | Lamps |
| 5 | Energy efficient |
| 8 | Other specialty |
| 9 | Can't remember |

Can you recall where was this purchase was made?

| Who pays el ectric bill |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Q005 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| No answer | 334 | 64. 9 | 334 | 64. 9 |
| I/We pay it | 153 | 29. 7 | 487 | 94. 6 |
| Landl ord pays | 27 | 5. 2 | 514 | 99. 8 |
| Don't know | 1 | 0. 2 | 515 | 100. o |


|  | Frequency | Percent | Cumil ative Frequency | Cumul ative |
| :---: | :---: | :---: | :---: | :---: |
| No, Can't thi nk | 141 | 27. 4 | 141 | 27. 4 |
| Respondent | 308 | 59. 8 | 449 | 87. 2 |
| Spouse | 41 | 8. 0 | 490 | 95. 1 |
| Family member | 15 | 2. 9 | 505 | 98. 1 |
| Househol d nember | o | o. o | 505 | 98. 1 |
| Yes, Can't think | 10 | 1. 9 | 515 | 100. 0 |


| Q011 | Frequency | Percent | Cumil ative Frequency | Cumil ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 141 | 27. 4 | 141 | 27. 4 |
| 1 ncandescent | 288 | 55. 9 | 429 | 83. 3 |
| Fl uorescent | 18 | 3. 5 | 447 | 86. 8 |
| Light fixtures | 15 | 2.9 | 462 | 89. 7 |
| Lamps | 36 | 7. 0 | 498 | 96. 7 |
| Energy efficient | 8 | 1. 6 | 506 | 98. 3 |
| Other specialty | 1 | o. 2 | 507 | 98. 4 |
| Can't remember | 8 | 1. 6 | 515 | 100. 0 |


| Recal I where purchase nas made |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cumil ative | Cumil ative |
| Q012 | Frequency | Percent | Frequency | Percent |
| No answer | 141 | 27. 4 | 141 | 27. 4 |
| Grocery stores | 119 | 23. 1 | 260 | 50. 5 |
| Drug stores | 8 | 1. 6 | 268 | 52. 0 |
| Local hardware | 19 | 3. 7 | 287 | 55. 7 |
| Di scount dept. | 62 | 12. 0 | 349 | 67. 8 |
| Home/ Bl dg supply | 107 | 20. 8 | 456 | 88. 5 |
| Large di scount | 11 | 2. 1 | 467 | 90. 7 |
| Specialty | 12 | 2. 3 | 479 | 93. 0 |
| Other | 12 | 2. 3 | 491 | 95. 3 |
| Don't know | 24 | 4. 7 | 515 | 100. 0 |

When you need regular Incandescent Light Bulbs, where would someone in your household typically shop for them?

1 Grocery stores
2 Drug stores
3 Local hardware
4 Discount dept.
5 Home/Bldg supply
6 Large discount or club store
Specialty
Other
Don't know

Shop for incandescent bul bs
Q013
Grocery stores
Drug stores
Local hardware
Discount dept.
Home/ BI dg supply
Large di scount
Specialty
Other
Don't know

Frequency Percent
Cumblative Cumul ative
Frequency
Percent
Percent

| ------------ |  |
| ---: | ---: |
| 231 | 44.9 |
| 248 | 48.2 |
| 271 | 52.6 |
| 362 | 70.3 |
| 467 | 90.7 |
| 485 | 94.2 |
| 488 | 94.8 |
| 497 | 96.5 |
| 515 | 100.0 |

Which member of your family would probably shop for regular light bulbs?

```
Respondent
Spouse
Other family member
Household member (non-relative)
```

Don't know

Mentber who shops for if ght bul bs

| Q014 | Frequency | Percent | Cumal ative <br> Frequency | Cumblative <br> Percent |
| :--- | :---: | :---: | :---: | :---: |
| Respondent | 411 | 79.8 | 411 | 79.8 |
| Spouse | 68 | 13.2 | 479 | 93.0 |
| Family menter | 29 | 5.6 | 508 | 98.6 |
| Househol d member | 1 | 0.2 | 509 | 98.8 |
| Don't know | 6 | 1.2 | 515 | 100.0 |


| p for specialized lighting |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cumul ative | Cumil ative |
| Q015 | Frequency | Percent | Frequency | Percent |
| Grocery stores | 17 | 3. 3 | 17 | 3. 3 |
| Drug stores | 3 | 0. 6 | 20 | 3. 9 |
| Local hardware | 29 | 5. 6 | 49 | 9. 5 |
| Di scount dept. | 58 | 11. 3 | 107 | 20. 8 |
| Home/ Bl dg supply | 297 | 57.7 | 404 | 78. 4 |
| Large di scount | 12 | 2. 3 | 416 | 80. 8 |
| Specialty | 53 | 10. 3 | 469 | 91. 1 |
| Ot her | 2 | o. 4 | 471 | 91. 5 |
| Don't know | 44 | 8. 5 | 515 | 100. 0 |


|  |  |  | Cumil ative | Cumil ative |
| :---: | :---: | :---: | :---: | :---: |
| Q016 | Frequency | Percent | Frequency | Percent |
| Respondent | 391 | 75. 9 | 391 | 75. 9 |
| Spouse | 73 | 14. 2 | 464 | 90. 1 |
| Fanily mentor | 29 | 5. 6 | 493 | 95. 7 |
| Househol d nember | 1 | 0. 2 | 494 | 95. 9 |
| Don't know | 21 | 4. 1 | 515 | 100. 0 |




## ENERGY SAVING MESSAGE

Where can you remember seeing, reading or hearing messages about energy savings (conservation) for lighting?

| Radio/TV or home show | Radi o/ TV or home show |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Q019A Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| . No answer |  | ------- 63.7 | --------- | 63. 7 |
| 1 Yes | Yes 187 | 36. 3 | 515 | 100. 0 |
|  |  |  |  |  |
| Newspaper advertising | Nenspaper advertising |  |  |  |
|  |  |  | Cumul ative Frequency | Cumul ative Percent |
| . No answer <br> 1 Yes | No answer 457 <br> Yes 58 | 88. 7 <br> 11. 3 | $\begin{aligned} & 457 \\ & 515 \end{aligned}$ | $\begin{array}{r} 88.7 \\ 100.0 \end{array}$ |
|  |  |  |  |  |
| Other print or magazine | Other print or magazine |  |  |  |
|  | Q019C <br> Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| . No answer <br> 1 Yes | No answer 500 <br> Yes 15 | Per---- 97.1 2.9 | $\begin{aligned} & 500 \\ & 515 \end{aligned}$ | $\begin{array}{r} 97.1 \\ 100.0 \end{array}$ |
|  |  |  |  |  |
|  |  |  |  |  |
| Store flyer or catalog | Store flyer or catal og |  |  |  |
|  | Q019D Frequency | Percent | Frequency | Percent |
| . No answer <br> 1 Yes | No answer 475 <br> Yes 40 | $\begin{array}{r} 92.2 \\ 7.8 \end{array}$ | $\begin{aligned} & 475 \\ & 515 \end{aligned}$ | $\begin{array}{r} 92.2 \\ 100.0 \end{array}$ |
|  |  |  |  |  |
| Point of purchase display | Poi nt of purchase di spl ay |  |  |  |
|  | Q019E Frequency | Percent | Cumul ative Frequency | Cumblative Percent |
| No answer | No answer $493$ | -------- | ---------- | ---------7 95.7 |
| 1 Yes | Yes $22$ | 4. 3 | 515 | 100. 0 |
|  |  |  |  |  |
| Bill insert from utility | Bili insert fromutility |  |  |  |
|  | Q019F Frequency | Percent | Frequency | Percent |
| . No answer <br> 1 Yes | No answer 342 <br> Yes 173 | 66.4 33.6 | 342 515 | 66.4 100.0 |



What type of lighting would you prefer in its place?

```
No answer
Regular (incandescent) light bulbs
2 Modern Fluorescent lighting
3 Halogen lights
Halog
Other
Don't know
```


## HALOGEN LIGHTING

Do you have any HALOGEN LIGHTING in your residence?
$\begin{array}{ll}1 & \text { Yes } \\ 3 & \text { No }\end{array}$
5 Don't know

Li ghting preferred over FI uorescents

|  | Frequency | Percent | Cumul ative | Cumul ative |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 497 | 96. 5 | 497 | 96. 5 |
| Regul ar | 9 | 1. 7 | 506 | 98. 3 |
| Fl uorescent | 1 | o. 2 | 507 | 98. 4 |
| Hal ogen lights | 4 | o. 8 | 511 | 99. 2 |
| CFB | o | o. o | 511 | 99. 2 |
| Ot her | o | o. o | 511 | 99. 2 |
| Don't know | 4 | o. 8 | 515 | 100. 0 |

Did you purchase these HALOGEN LIGHTS or were they in your residence when you moved in? Did you purchase

No answer<br>All of them<br>2 Some of them<br>3 They were already there when I moved in

5 Don't know

Have Hal ogen Li ghting

| Q030 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| Yes | 188 | 36. 5 | 188 | 36. 5 |
| No | 327 | 63. 5 | 515 | 100. 0 |
| Don't know | o | o. o | 515 | 100. 0 |

Does halogen lighting do a good job of providing the kind of light you need in these locations?

## Purchased Hal ogen Li ghts

| Q033 | Frequency | Percent | Cumil ative Frequency | Cumbllative Percent |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 327 | 63. 5 | 327 | 63. 5 |
| All of them | 153 | 29. 7 | 480 | 93. 2 |
| Some of them | 2 | o. 4 | 482 | 93. 6 |
| None of $t$ hem | 33 | 6. 4 | 515 | 100. o |
| Don't know | o | o. o | 515 | 100. 0 |

Hal ogen lighting does a good iob

| Q034 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 327 | 63. 5 | 327 | 63. 5 |
| Yes | 176 | 34. 2 | 503 | 97.7 |
| No | 10 | 1. 9 | 513 | 99. 6 |
| Don't know | 2 | o. 4 | 515 | 100. 0 |

What type of lighting would you prefer in its place?

|  | No answer |
| :--- | :--- |
| 1 | Regular (incandescent) light bulbs |
| 2 | Modern Fluorescent lighting |
| 3 | Other Halogen |
| 4 | CFB |
| 8 | Other |
| 9 | Don't know |


|  |  |  | Cumul ative | Cumal ative |
| :---: | :---: | :---: | :---: | :---: |
| Q035 | Frequency | Percent | Frequency | Percent |
| No answer | 505 | 98. 1 | 505 | 98. 1 |
| Regul ar | 5 | 1. 0 | 510 | 99. 0 |
| Fl uorescent | 2 | o. 4 | 512 | 99. 4 |
| Ot her Hal ogen | 1 | o. 2 | 513 | 99. 6 |
| CFB | 1 | o. 2 | 514 | 99. 8 |
| Ot her | o | o. o | 514 | 99. 8 |
| Don't know | 1 | o. 2 | 515 | 100. 0 |

Li ghting preferred over hal ogen

## SKYLIGHTS

Do you have Skylights in your residence?

| 1 | Yes |
| :--- | :--- |
| 3 | No |
| 5 | Don't know |

Did you purchase these SKYLIGHTS or were they there in your residence) when you moved in? Did you purchase..

```
No answer
    All of them
2 Some of them
3 They were already there when I moved in
5 Don't know
```

Do you think that these SKYLIGHTS help you save by allowing you to use daylight rather than more electricity?

## LIGHTING CONTROLS

Do you have any motion detectors, timers, occupancy or photo sensors in use at your residence?

```
1 Yes
3 No
5 Don't know
```

Did you purchase these Lighting Controls or were they in your residence when you moved in? Did you purchase ..

| . | No answer |
| :--- | :--- |
| 1 | All of them |
| 2 | Some of them |
| 3 | They were already there when I moved in |
| 5 | Don't know |

## COMPACT FLUORESCENT LAMPS

Do you have any compact fluorescent bulbs in your residence?

| 1 | Yes |
| :--- | :--- |
| 3 | No |
| 5 | Don't know |

Have notion detectors, timers, etc.

| Q050 | Frequency | Percent | Cumalative <br> Frequency | Cumal ative <br> Percent |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 209 | 40.6 | 209 | 40.6 |
| No | 300 | 58.3 | 509 | 98.8 |
| Don't know | 6 | 1.2 | 515 | 100.0 |

Purchased lighting controls

| Q053 | Frequency | Percent | Cumal ative <br> Frequency | Cumal ative <br> Percent |
| :--- | :---: | :---: | :---: | :---: |
| No answer | 306 | 59.4 | 306 | 59.4 |
| Al of them | 169 | 32.8 | 475 | 92.2 |
| Sone of them | 0 | 0.0 | 475 | 92.2 |
| None of them | 19 | 3.7 | 494 | 95.9 |
| Don't know | 21 | 4.1 | 515 | 100.0 |


| Q060 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| Yes | 77 | 15. 0 | 77 | 15. O |
| No | 110 | 21. 4 | 187 | 36. 3 |
| Don't know | 328 | 63. 7 | 515 | 100. 0 |

Where compact fluorescent bulbs are located:
CFBs located outside

| Q061A | Frequency | Percent | Cumul ative Frequency | Cumblative Percent |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 490 | 95. 1 | 490 | 95. |
| Outsi de | 25 | 4. 9 | 515 | 100. o |


|  |  |  | Cumul ative | Cumul ative |
| :---: | :---: | :---: | :---: | :---: |
| Q061B | Frequency | Percent | Frequency | Percent |
| No answer | 480 | 93. 2 | 480 | 93. 2 |
| Living room | 35 | 6. 8 | 515 | 100. 0 |





Have you or anyone in your household ever received a free compact fluorescent from your electric utility?


Received free ClBs fromelectric co.

| Q063D | Frequency | Percent | Cumal ative <br> Frequency | Cumblative |
| :--- | :---: | :---: | :---: | :---: |
| Percent |  |  |  |  |

Do these compact fluorescents do a good job of providing the kind of light you need?

|  | No answer |
| :--- | :--- |
| 1 | Yes |
| 3 | No |
| 5 | Don't know |

No answer

1 Regular (incandescent) light bulbs
2 Modern Fluorescent lighting
3 Other Halogen
4 Different CFB
8 Other
9 Don't know

Do you or any members of your household dislike these compact fluorescent bulbs for any reason?

| Q066 |  |  | Cumal ativeFrequency | Cumal ative Percent |
| :---: | :---: | :---: | :---: | :---: |
|  | Frequency | Percent |  |  |
| No answer | 438 | 85. 0 | 438 | 85. 0 |
| Yes | 19 | 3. 7 | 457 | 88. 7 |
| No | 55 | 10. 7 | 512 | 99. 4 |
| Don't know | 3 | o. 6 | 515 | 100. 0 |


| Reason any family member objects to CFBs |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Bulb(s) not bright enough | Bul b(s) not bright enough |  |  |  |
|  |  |  | Cumil ative | Cumil ative |
|  | Q067A Frequency | Percent | Frequency | Percent |
| . No answer <br> 1 Yes | No answer 501 <br> Yes 14 | $\begin{array}{r} 97.3 \\ 2.7 \end{array}$ | $\begin{aligned} & 501 \\ & 515 \end{aligned}$ | $\begin{array}{r} 97.3 \\ 100.0 \end{array}$ |
| Bulb(s) not attractive | Bul b(s) not attractive |  |  |  |
|  | Q067B Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| . No answer | No answer 514 | ------ | ---------- | $99.8$ |
| 1 Yes | Yes $1$ | o. 2 | 515 | 100. 0 |
| Bulb is not right for the setting | Bulb is not right for the setting |  |  |  |
|  | Q067C Frequency | Percent | Cumul ative Frequency | Cumblative Percent |
| . No answer <br> 1 Yes | No answer 514 <br> Yes 1 | $\begin{array}{r} 99.8 \\ 0.2 \end{array}$ | $\begin{aligned} & 514 \\ & 515 \end{aligned}$ | $\begin{array}{r} 99.8 \\ 100.0 \end{array}$ |
| Bulb flickers | Bulb fiickers |  |  |  |
|  | Q067D Frequency | Percent | Cumblative Frequency | Cumbl ative Percent |
| . No answer <br> 1 Yes | No answer Yes | 99.8 0.2 | $514$ $515$ | $\begin{array}{r} \text { 99. } 8 \\ \text { 100. } 0 \end{array}$ |
| Do not fit the light fixtures | Do not fit the light fixtures |  |  | Cumul ative |
|  | Q067E Frequency | Percent | Frequency | Percent |
| . No answer <br> 1 Yes | No answer 514 <br> Yes 1 | $\begin{array}{r} 99.8 \\ 0.2 \end{array}$ | $\begin{aligned} & 514 \\ & 515 \end{aligned}$ | $\begin{array}{r} 99.8 \\ 100.0 \end{array}$ |
| Too expensive | Too expensi ve |  |  |  |
|  | Q067F Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| . No answer <br> 1 Yes |  | 99. 6 0. 4 | ---1 513 515 | 99.-- 6 100.0 |



How much influence would you say the salesperson had on your decision to purchase compact fluorescent bulbs? Did they have...

```
No answer
1 No influence
2 Very little
3 Some influence
A great deal
Don't know
```

Can you remember the reason you purchased your first compact fluorescent bulb? Would you say the most important reason was.

| No answer |  |
| :--- | :--- |
| 1 | Rebate or discount made purchase attractive |
| 2 | Save electricity |
| 3 | Change bulb less |
| 4 | Other |
| 8 | Don't know |
| 9 | Does not apply |

Anount of infiuence of sal esperson

| Q072C | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 505 | 98. 1 | 505 | 98. 1 |
| No infl uence | 1 | o. 2 | 506 | 98. 3 |
| Very little | 2 | o. 4 | 508 | 98.6 |
| Some influence | 4 | o. 8 | 512 | 99. 4 |
| A great deal | 1 | o. 2 | 513 | 99.6 |
| Don't know | 2 | o. 4 | 515 | 100. 0 |


| Q073 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 438 | 85. 0 | 438 | 85. 0 |
| Rebat e/ di scount | 5 | 1. 0 | 443 | 86. 0 |
| Save el ectricity | 45 | 8. 7 | 488 | 94. 8 |
| Change bulb less | 6 | 1. 2 | 494 | 95. 9 |
| Ot her | 4 | o. 8 | 498 | 96. 7 |
| Don't know | 7 | 1. 4 | 505 | 98. 1 |
| Does not apply | 10 | 1. 9 | 515 | 100. 0 |

Place where CFBs were seen in use
Where can you remember seeing compact fluorescent bulbs in use?
Family members home

## Family nembers hone

## No answer

1 Yes

|  |  |  | Cumblative | Cumulative |
| :---: | :---: | :---: | :---: | :---: |
| Q074A | Frequency | Percent | Frequency | Percent |
| No answer | 497 | 96. 5 | 497 | 96. 5 |
| Yes | 18 | 3. 5 | 515 | 100. 0 |

Someone else's home

| Soneone el se's home |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Q074B | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| No answer | 508 | 98. 6 | 508 | 98. 6 |
| Yes | 7 | 1. 4 | 515 | 100. 0 |

Place where you work
Q074C
-------
No answer

| equency | Percen |
| :---: | ---: |
| 505 | -------1 |


| Cumal ative | Cumulative |
| :---: | :---: |
| Frequency | Percent |
| 505 | 98.1 |
| 515 | 100.0 |

## Decision Sciences Research Associates, Inc.

| Store or office | Store or office |  |  | Cumul ative Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  | Q074D | Frequency | Percent |  |  |
| . No answer 1 Yes | No answer Yes | $\begin{array}{r} 512 \\ 3 \end{array}$ | $\begin{array}{r} 99.4 \\ \text { 0. } 6 \end{array}$ | $\begin{aligned} & 512 \\ & 515 \end{aligned}$ | $\begin{array}{r} 99.4 \\ 100.0 \end{array}$ |
| Church, school, public building | Church, school, publ ic buil ding |  |  |  |  |
|  | Q074E | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| No answer | No answer | $514$ | $\text { 99. } 8$ | $514$ | $\text { 99. } 8$ |
| 1 Yes | Yes | 1 | 0. 2 | $515$ | 100. 0 |
| Store that sells lighting products | Store that selis if ghting products |  |  |  |  |
|  | Q074F | Frequency | Percent | Cumal ative Frequency | Cumul ative Percent |
| . No answer <br> 1 Yes | No answer Yes | $\begin{array}{r} 508 \\ 7 \end{array}$ | $\begin{array}{r} 98.6 \\ 1.4 \end{array}$ | $\begin{aligned} & 508 \\ & 515 \end{aligned}$ | $\begin{array}{r} 98.6 \\ 100.0 \end{array}$ |
| Other place | Other place |  |  |  |  |
|  | Q074G | Frequency | Percent | Cumal ative Frequency | Cumul ative Percent |
| No answer | No answer | $513$ | 99. 6 | $513$ | P----- 99.6 |
| 1 Yes | Yes | 2 | o. 4 | $515$ | 100. 0 |
| Don't know | Don't know |  |  | Cumil ative | Cumul ative |
|  | Q074H | Frequency | Percent | Frequency | Percent |
| . No answer 1 Yes | No answer Yes | $\begin{array}{r} 488 \\ 27 \end{array}$ | $\begin{array}{r} 94.8 \\ 5.2 \end{array}$ | $\begin{aligned} & 488 \\ & 515 \end{aligned}$ | $\begin{array}{r} 94.8 \\ 100.0 \end{array}$ |



| Friend or relative | Friend or relative |  |  | Cumul ative | Cumul ative |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  | Q076G | Frequency | Percent | Frequency | Percent |
| . No answer 1 Yes | No answer Yes | $\begin{array}{r} 513 \\ 2 \end{array}$ | $\begin{array}{r} 99.6 \\ 0.4 \end{array}$ | $\begin{aligned} & 513 \\ & 515 \end{aligned}$ | $\begin{array}{r} 99.6 \\ 100.0 \end{array}$ |
| Other source | Other source |  |  |  |  |
|  | Q076H | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| . No answer <br> 1 Yes | No answer Yes | $\begin{array}{r} 515 \\ 0 \end{array}$ | $\begin{array}{r} 100.0 \\ 0.0 \end{array}$ | $\begin{aligned} & 515 \\ & 515 \end{aligned}$ | $\begin{aligned} & 100.0 \\ & 100.0 \end{aligned}$ |
| Have you ever discussed compact fluorescent bulbs with a friend, family member or co-worker? Maybe someone was asking for advice? | Discussed CFBs with a friend, etc. |  |  | Cumul ative | Cumul ative |
|  | Q077 | Frequency | Percent | Frequency | Percent |
| . No answer <br> 1 Yes | No answer Yes | $\begin{array}{r} 438 \\ 14 \end{array}$ | $\begin{array}{r} 85.0 \\ 2.7 \end{array}$ | $\begin{aligned} & 438 \\ & 452 \end{aligned}$ | $\begin{aligned} & 85.0 \\ & 87.8 \end{aligned}$ |
| $\begin{array}{ll} 3 & \text { No } \\ 5 & \text { Don't know } \end{array}$ | No Don't know | $\begin{array}{r} 62 \\ 1 \end{array}$ | $\begin{array}{r} 12.0 \\ 0.2 \end{array}$ | $\begin{aligned} & 514 \\ & 515 \end{aligned}$ | $\begin{array}{r} 99.8 \\ \text { 100. } 0 \end{array}$ |
| For those respondents who don't have any compact fluorescent bulbs... What can you tell me about compact fluorescent bulbs? Heard CFBs... |  |  |  |  |  |
| Save energy and money | Save energy and money |  |  |  |  |
|  | Q080A | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| - No answer <br> 1 Yes | No answer Yes | $\begin{array}{r} 465 \\ 50 \end{array}$ | Per ---- 90.3 9.7 | $\begin{aligned} & 465 \\ & 515 \end{aligned}$ | $\begin{array}{r} 90.3 \\ 100.0 \end{array}$ |
| More expensive than regular bulbs | More expensi ve than regul ar bul bs |  |  |  |  |
|  | Q080в | Frequency | Percent | Frequency | Percent |
| . No answer <br> 1 Yes | No answer Yes | $\begin{array}{r} 503 \\ 12 \end{array}$ | $\begin{array}{r} 97.7 \\ 2.3 \end{array}$ | $\begin{aligned} & 503 \\ & 515 \end{aligned}$ | $\begin{array}{r} 97.7 \\ 100.0 \end{array}$ |





The "test"
What would you say uses the most electricity in the average home in Southern Uses most electricity:


| Lighting (inside and outside) | Lighting (inside and outside) |  |  | Cumul ative | Cumul ative |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  | Q1ooe | Frequency | Percent | Frequency | Percent |
| - No answer | No answer | 313 | 60. 8 | 313 | 60. 8 |
| 1 First | First | 20 | 3. 9 | 333 | 64. 7 |
| 2 Second | Second | 51 | 9. 9 | 384 | 74. 6 |
| 3 Third | Third | 131 | 25. 4 | 515 | 100. o |
| 4 Fourth | Fourth | - | o. o | 515 | 100. 0 |
| 5 Fifth | Fifth | o | o. o | 515 | 100. 0 |
| On your electric bill, electricity is measured in kilowatt hours (kWh). Do you know about what a kilowatt hour costs at your residence? | Cost of a kil onatt hour |  |  |  |  |
|  | Q103 | Frequency | Percent | Cumul ative | Cumul ative Percent |
| 15 cents | 5 cents | 11 | 2. 1 | 11 | $\text { 2. } 1$ |
| 210 cents | 10 cents | 66 | 12. 8 | 77 | 15. 0 |
| 315 cents | 15 cents | 47 | 9. 1 | 124 | 24. 1 |
| 420 cents or more |  |  |  |  | 26. 4 |
| 5 Exact | Exact | $10$ | $\text { 1. } 9$ | $146$ | 28. 3 |
| 9 Don't know | Don't know | 369 | 71.7 | 515 | 100. 0 |
| How much of the average residential electric bill (in Southern California) goes for lighting? | Percent of el ectric bill for lighting |  |  | Cumal ative | Cumul ative |
|  | Q105 | Frequency | Percent | Frequency | Percent |
|  | 5 percent | 20 | 3. 9 | 20 | 3. 9 |
| 210 percent | 10 percent | 67 | 13. 0 | 87 | 16. 9 |
| 320 percent |  |  |  |  |  |
| 430 percent | 30 percent | $119$ | $\text { 23. } 1$ | $317$ | $\text { 61. } 6$ |
| 550 percent or + |  |  |  |  |  |
| 9 Don't Know | Don't Know | $166$ | $32.2$ | $515$ | 100. o |
| How much do you think a four-foot fluorescent tube costs? | Cost of 4 ft fluorescent tube |  |  |  |  |
|  | Q107 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| 1 \$1.00 | --------------- | ------ 61 | ----- | -------- | $\text { 11. } 8$ |
| $2 \quad \$ 3.00$ | \$3. oo | $112$ | $21.7$ | 173 | 33. 6 |
| $3 \quad \$ 5.00$ | \$5. 00 | $109$ | $21.2$ | 282 | 54. 8 |
| $4 \quad \$ 10.00$ or more | $\$ 10$. Oo or more | 22 | $\text { 4. } 3$ | 304 | 59. 0 |
| 5 Exact | Exact | 25 | $\text { 4. } 9$ | 329 | 63.9 |
| 9 Don't know | Don't know | 186 | 36. 1 | 515 | 100. 0 |

## Cost of 60 or 100 watt incandescent

Do you think that a 4-pack of incandescent bulbs would be closest to..

| 1 | $\$ 1.00$ |
| :--- | :--- |
| 2 | $\$ 1.50$ |
| 3 | $\$ 2.00$ |
| 4 | $\$ 4.00$ |
| 5 | Exact |
| 9 | Don't know |

How about compact fluorescent bulbs -- say one that produces about the same amount of light as 60 watt regular (incandescent) bulb?

Do you think that would be...

| Cost of CFL |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cumul ative | Cumbl ative |
| Q109 | Frequency | Percent | Frequency | Percent |
| No answer | 328 | 63. 7 | 328 | 63. 7 |
| \$2. 00 | 12 | 2. 3 | 340 | 66. 0 |
| \$5. 00 | 26 | 5. 0 | 366 | 71. 1 |
| \$10. 00 | 44 | 8. 5 | 410 | 79. 6 |
| \$20 or more | 10 | 1. 9 | 420 | 81. 6 |
| Exact | 9 | 1. 7 | 429 | 83. 3 |
| Don't Know | 86 | 16. 7 | 515 | 100. 0 |

Compare CFB with incandescent usage
How much electricity does it take to run the CFL...

|  |  |  | Cumul ative | Cumil ative |
| :---: | :---: | :---: | :---: | :---: |
| Q108 | Frequency | Percent | Frequency | Percent |
| \$1. 00 | 35 | 6. 8 | 35 | 6. 8 |
| \$1. 50 | 104 | 20. 2 | 139 | 27. 0 |
| \$2. 00 | 166 | 32. 2 | 305 | 59. 2 |
| \$4. 00 | 80 | 15. 5 | 385 | 74. 8 |
| Exact | 34 | 6. 6 | 419 | 81. 4 |
| Don't know | 96 | 18. 6 | 515 | 100. 0 |

## No answer <br> $1 \quad \$ 2.00$

$2 \quad \$ 5.00$
$3 \quad \$ 10.00$
4 \$20 or more
Exact
Exact
Don't Know

| Q110 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| :---: | :---: | :---: | :---: | :---: |
| No answer | 328 | 63. 7 | 328 | 63. 7 |
| About the same | 6 | 1. 2 | 334 | 64. 9 |
| About hal f | 69 | 13. 4 | 403 | 78. 3 |
| About one fourth | 22 | 4. 3 | 425 | 82. 5 |
| Less | 25 | 4. 9 | 450 | 87. 4 |
| Don't Know | 65 | 12. 6 | 515 | 100. 0 |



| How many of the adults in your household are employed on a full-time basis? | Number of adul ts empl oyed |  |  | Cumal ative |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  | Q120 | Frequency | Percent | Frequency | Percent |
| 0 None | None | 99 | 19. 2 | 99 | 19. 2 |
| 1 One | One | 157 | 30. 5 | 256 | 49. 7 |
| 2 Two | Two | 199 | 38. 6 | 455 | 88. 3 |
| 3 Three | Three | 28 | 5. 4 | 483 | 93. 8 |
| 4 Four | Four | 10 | 1. 9 | 493 | 95.7 |
| 5 Five | Five | o | o. o | 493 | 95.7 |
| 6 Six | Si $\times$ | o | o. o | 493 | 95. 7 |
| 7 Seven | Seven | o | o. o | 493 | 95. 7 |
| 8 Eight |  |  |  |  |  |
| 9 Won't say | Won't say | $22$ | $\text { 4. } 3$ | $515$ | 100. o |
| How many of the adults in your household are retired | Number of adults retired |  |  |  |  |
|  | Q121 | Frequency | Percent | Cumul ative Frequency | Cumul ative Percent |
| 0 None | None | 368 | ----- | 368 | $\text { 71. } 5$ |
| 1 One | One | 61 | $\text { 11. } 8$ | 429 | 83. 3 |
| 2 Two | Two | $60$ | $11.7$ |  | 95. 0 |
| 3 Three |  |  |  |  |  |
| 4 Four | Four | $1$ | $\text { o. } 2$ |  | $\text { 95. } 1$ |
| 5 Five |  | o |  |  |  |
| 6 Six | Six | o | - 0 | 490 | $\text { 95. } 1$ |
| 7 Seven |  |  |  |  |  |
| 8 Eight | Ei ght | o | o. o |  | $\text { 95. } 1$ |
| 9 Won't say | hon't say | 25 | 4. 9 | 515 | 100. 0 |
| In what year was your home built? | Year the home was built |  |  |  |  |
|  |  |  |  | Cumul ative |  |
|  | Q122 | Frequency | Percent | Frequency | Percent |
|  | Prior to 1950 |  |  |  | 11. 5 |
| $2 \quad 1950-1975$ | $1950-1975$ | $157$ | $\text { зо. } 5$ | $216$ | 41.9 |
| $3 \quad 1976-1990$ | $1976 \text { - } 1990$ | 95 | 18. 4 | 311 | 60. 4 |
| 4 Since 1990 | Since 1990 | 25 | 4. 9 | 336 | 65. 2 |
| 9 Won't say | Uon't say | 179 | 34. 8 | 515 | 100. 0 |
| How long have you lived there? | Tenure |  |  |  |  |
|  |  |  |  | Cumul ative | Cumul ative |
|  | Q123 | Frequency | Percent | Frequency | Percent |
| 1 Less than 1 year | Less than 1 year | 57 | 11. 1 | 57 | 11. 1 |
| 2 2-5 years | $2-5 \text { years }$ | 146 | 28. 3 | 203 | 39. 4 |
| 3 5-10 years | $5 \text { - } 10 \text { years }$ | 110 | 21. 4 | 313 | 60. 8 |
| 4 Over 10 years | Over 10 years | 185 | 35. 9 | 498 | 96. 7 |
| 9 Don't know | Don't know | 17 | 3. 3 | 515 | 100. 0 |




Gender

|  |  |  | Cumul ative | Cumal ative |
| :---: | :---: | :---: | :---: | :---: |
| Q135 | Frequency | Percent | Frequency | Percent |
| Male | 218 | 42. 3 | 218 | 42. 3 |
| Fenale | 295 | 57. 3 | 513 | 99.6 |
| Don't know | 2 | o. 4 | 515 | 100. 0 |

## SCE Residential Retail Lighting Baseline Survey

```
RESIDENCE CHARACTERISTICS
q001 Have I reached you at home? Is this...
    <1> Your residence or
    <3> A business or other organization?
    <5> Won't say
    Answer ===>
    What Utility Company supplies electricity to your residence?
    <1> Southern California Edison
    <2> Los Angeles DWP
    <3> San Diego Gas and Electric
    <4> Pacific Gas and Electric
    <5> Pasadena DWP
    <6> Burbank DWP
    <7> Anaheim DWP
    <8> Other [specify]
    <9> Don't know, won't say
    Answer ===>
    Is your residence a...
    <1> Single family, detached house
    <2> Apartment or Condominium
    <3> Mobile Home
    <5> Other, please specify
    Answer ===>
    Do you own or rent this residence?
    <1> Own or buying [goto 010]
    <2> Rent
    <5> Other, please specify
Answer ===>
Do you pay the electric bill or does your landlord pay it?
<1> I/We pay it
<3> The Landlord does
<5> Don't know, won't say
Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
BUYING HABITS
q010 Can you think of the last time anyone in your household
    purchased lighting supplies? (Such as light bulbs, lamps or other
    lighting fixtures)
    No. . .
    <0> I can't remember (the last time) buying lighting supplies
        [goto 013]
    Yes... Who would that be?
        <1> I (the respondent) did the shopping
    <2> My husband or wife
    <3> Some other family member
    <4> Another household member (non-relative)
    <5> Can't remember exactly who
    Answer ===>
q011 What did you/they buy bulbs, lamps or lighting fixtures?
    <1> Regular (incandescent) light bulbs
    <2> Fluorescent tubes
    <3> Lighting fixtures (wire-in)
    <4> Table or floor lamps
    <5> Energy efficient lighting equipment
    <8> Other specialty lighting
    <9> Can't remember what
    Answer ===>
q012 Can you recall where this purchase was made?
    <1> Grocery Store
    <2> Drug Store
    <3> Local Hardware Store
    <4> Discount Department Store
    <5> Home/Building Supply Store
    <6> Large Discount Store
    <7> Specialty Store
    <8> Other
    <9> Don't know
    Answer ===>
q013 When you need regular Incandescent Light Bulbs, where would
    someone in your household typically shop for them?
    <1> Grocery Store
    <2> Drug Store
    <3> Local Hardware Store
    <4> Discount Department Store
    <5> Home/Building Supply Store
    <6> Large Discount Store
    <7> Specialty Store
    <8> Other
    <9> Don't know
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q014 Which member of the family would probably shop for regular
    incandescent light bulbs?
    <1> Respondent
    <2> Spouse
    <3> Family member
    <4> Household member
    <5> Don't know
    Answer ===>
q015 Where would someone in your household shop for specialized
    lighting products such as fluorescent or specialty bulbs, or fixtures?
    <1> Grocery Store
    <2> Drug Store
    <3> Local Hardware Store
    <4> Discount Department Store
    <5> Home/Building Supply Store
    <6> Large Discount Store
    <7> Specialty Store
    <8> Other
    <9> Don't know
    Answer ===>
q016 Which member of your family would probably shop for specialized
    lighting equipment, fluorescent or specialty bulbs, or fixtures?
    <1> Respondent
    <2> Spouse
    <3> Family member
    <4> Household member
    <5> Don't know
    Answer ===>
q017a If you wanted a new wired-in lighting fixture, would you...
    <1> Install it yourself or ...
    <2> Have a friend or relative install it
    <3> Have an electrical contractor install it [goto 017b]
    <5> Don't know, won't say
    Answer ===> [goto 018]
q017b Would you be likely to...
    <1> Shop for the fixture first or...
    <2> Call the contractor first and ask for help
        picking the right fixtures
<5> Don't know, won't say
Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q018 Where can you remember seeing any advertisements about
    lighting products for the home?
    (Check all that apply)
            (Wait to prompt...
            Maybe on TV, Radio, Magazines, Newspapers, or Store circulars?)
        <1> Radio or TV Commercial or Home Show
        <2> Newspaper advertising
        <3> Other print or magazines
        <4> Store "flyer or catalog" mailed to your home
        <5> Point of Purchase Display Materials]
        <6> Bill insert or other mailing from electric company
        <7> Another person (friend or relative)
        <8> Other, please specify
        Answer ===>
q019 Where can you remember seeing, reading or hearing messages
        about energy savings (conservation) for lighting?
        (Check all that apply)
        (Wait to prompt...
        Maybe on TV, Radio, Magazines, Newspapers, or Store circulars?)
        <1> Radio or TV Commercial or Home Show
        <2> Newspaper advertising
        <3> Other print or magazines
        <4> Store "flyer or catalog" mailed to your home
        <5> Point of Purchase Display Materials
        <6> Bill insert or other mailing from electric company
        <7> Another person (friend or relative)
        <8> Other, please specify
        Answer ===>
FLUORESCENT LIGHTING
q020 Do you have any FLUORESCENT LIGHTING installed at your residence?
        The tubes that snap into fixtures with "pins" on the ends,
        not the type that screws-in.
        <1> Yes
        <3> No
        <5> Don't' know, won't say
        Answer ===>
q023 Did you purchase this FLUORESCENT LIGHTING or were they
        there (in your residence) when you moved in?
        Did you purchase...
        <1> All of them
        <2> Some of them
        <3> None of them (they were already there when I moved in)
        <5> Don't know, won't say
        Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q024 Does FLUORESCENT LIGHTING do a good job of providing
    the kind of light you need in these locations?
    <1> Yes
    <3> No, please explain [goto 025]
    <5> Don't know, won't say
    Answer ===> [goto 030]
q025 What type of lighting would you prefer in its place?
    <1> Regular (incandescent) light bulbs
    <2> Modern or some other type of Fluorescent lighting
    <3> Halogen lights
    <4> Compact Fluorescent Bulbs
    <8> Other specialty lighting
    <9> Don't know
    Answer ===>
```


## HALOGEN LIGHTING

```
q030 Do you have any HALOGEN LIGHTING in your residence?
        (halogen bulbs are small, very bright and very hot)
    <1> Yes [goto 033]
    <3> No
    <5> Don't' know, won't say
    Answer ===> [goto 040]
q033 Did you purchase these HALOGEN LIGHTS or were they
        in your residence when you moved in?
    Did you purchase ...
    <1> All of them
    <2> Some of them
    <3> None of them (they were already there when I moved in)
    <5> Don't know, won't say
    Answer ===>
q034 Does HALOGEN LIGHTING do a good job of providing
        the kind of light you need in these locations?
        <1> Yes
        <3> No, please explain [goto 035]
        <5> Don't know
    Answer ===> [goto 040]
```


## SCE Residential Retail Lighting Baseline Survey

```
q035 What type of lighting would you prefer in it's place?
<1> Regular (incandescent) light bulbs
<2> Fluorescent lighting
<3> Some other type of Halogen lights
<4> Compact Fluorescent Bulbs
<8> Other specialty lighting [specify]
<9> Don't know
Answer ===>
```


## SKYLIGHTS

```
q040 Do you have SKYLIGHTS in your residence?
```

q040 Do you have SKYLIGHTS in your residence?
(Explain that we're talking about skylight windows installed
(Explain that we're talking about skylight windows installed
in ceilings or roofs)
in ceilings or roofs)
<1> Yes [goto 042]
<1> Yes [goto 042]
<3> No
<3> No
<5> Don't know, won't say
<5> Don't know, won't say
Answer ===> [goto 050]
Answer ===> [goto 050]
q042 Did you purchase these SKYLIGHTS or were they there
q042 Did you purchase these SKYLIGHTS or were they there
(in your residence) when you moved in?
(in your residence) when you moved in?
Did you purchase ...
Did you purchase ...
<1> All of them
<1> All of them
<2> Some of them
<2> Some of them
<3> None of them (they were already here when I moved in)
<3> None of them (they were already here when I moved in)
<5> Don't know, won't say
<5> Don't know, won't say
Answer ===>
Answer ===>
q043 Do you think that these SKYLIGHTS help you save by allowing you
q043 Do you think that these SKYLIGHTS help you save by allowing you
to use daylight rather than more electricity?
to use daylight rather than more electricity?
<1> Yes, let's us keep some lights off
<1> Yes, let's us keep some lights off
<3> No, not really
<3> No, not really
<5> Don't know, won't say
<5> Don't know, won't say
Answer ===>

```
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
LIGHTING CONTROLS
q050 Now I'm going to ask about special ways
        lights can be turned on and off, like
        MOTION DETECTORS, OCCUPANCY SENSORS, TIMERS or PHOTO SENSORS.
        Do you have any of these in use at your residence?
        (Do not include any common-use facilities in apartments or condos)
        <1> Yes [goto 053]
        <3> No
        <5> Don't' know, won't say
        Answer ===> [goto 060]
q053 Did you purchase these Lighting Controls or were they
    in your residence when you moved in?
    Did you purchase ...
    <1> All of them
    <3> Some of them
    <5> None of them (they were all here, installed by someone else)
    Answer ===>
```


## COMPACT FLUORESCENT LAMPS

```
q060 ( *** MAKE SURE RESPONDENT KNOWS WHAT CFLS ARE *** )
    Do you have any COMPACT FLUORESCENT LAMPS (BULBS) in your residence?
    Compact Fluorescent Bulbs "screw" into standard light sockets.
    (CFLs are circular or U-shaped and are about 5 or so inches long)
        Respondent knows CFLs...
        <1> Yes [goto 061]
        <3> No [goto 080]
        <5> Don't know what they are [goto 090]
        Answer ===>
q061 Where do you have COMPACT FLUORESCENTS in your residence?
            (You may prompt for type of locations)
        <1> Outside Locations
        <2> Living Room / Family Room
        <3> Office Den
    <4> Dining / Breakfast Room
    <5> Kitchen
    <6> Bedroom
    <7> Bathroom
    <8> Garage Shop Basement
    <9> Hallways Closets
    <0> Other, please specify
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q062 Are these COMPACT FLUORESCENTS found in...
    ( Prompt for types )
    Plug-in lamps...
        <1> Table or Desk lamps
        <2> Floor Lamps
        Wired-in fixtures on...
        <3> Ceilings
        <4> Walls
        <5> Other, please specify
q063a Did you purchase these COMPACT FLUORESCENTS or were they
        there (in your residence) when you moved in?
    Did you purchase and install...
        <1> All of them
        <2> Some of them
        <3> None of them (they were already there when I moved in)
    <5> Don't know, won't say
        Answer ===>
q063b How many Compact Fluorescent light bulbs do you currently have
    installed either inside or outside your home?
    <0> None
    <1-50> One to fifty
    <88> More than fifty
    <99> Don't know
        Answer ===>
q063c Have any of these been in use for over...
    (Choose a single answer for the longest period)
    <1> One year
    <2> Two years
    <3> Three years
    <4> Four years
    <5> Five years
    <9> Don't know
    Answer ===>
q063d Have you or anyone in your household ever received a free
    Compact Fluorescent from your electric utility?
    <1> Yes
    <3> No,
    <5> Don't know
        Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q065a Do these COMPACT FOUORESCENTS do a good job of
    providing the kind of light you need?
    <1> Yes
    <3> No, please explain [goto 065b]
    <5> Don't know
    Answer ===> [goto 066]
q065b What type of lighting would you prefer in their place?
    <1> Regular (incandescent) light bulbs
    <2> Fluorescent lighting
    <3> Halogen lights
    <4> Some different type of Compact Fluorescent Bulbs
    <8> Other specialty lighting [specify]
    <9> Don't know
    Answer ===>
q066 Do you or any members of your household dislike these
    COMPACT FLUORESCENTS for any reason?
    <1> Yes [goto 067]
    <3> No
    <5> Don't know
    Answer ===>
q067 Why? What do they object to?
    ( Do not prompt for reason ) Check all that apply
    <1> Bulb(s) not bright enough
    <2> Bulb(s) not attractive
    <3> Bulb is not right for the setting
    <4> Bulb flickers
    <5> Do not fit the light fixtures
    <6> Too expensive
    <7> Makes and annoying noise
    <8> Not "instant on" or dimmable
    <9> Other, specify
q072a Do you remember talking with a salesperson when you made your most
    recent CFL purchase?
    <1> Yes [goto 072b]
    <3> No
    <5> Don't know, can't remember
    Answer ===> [goto 073]
```


## SCE Residential Retail Lighting Baseline Survey

```
072b
    Did the salesperson encourage you to buy a high efficiency
    lighting equipment?
    <1> Yes
    <3> No
    <5> Don't know, can't remember
    Answer ===>
q072c How much influence would you say the salesperson had on your
    decision to purchase Compact Fluorescent Bulbs?
    Did they have...(read list)
    <1> No influence
    <2> Very little influence
    <3> Some influence
    <4> A great deal of influence
    <9> Don't know, can't remember
    Answer ===>
q073 Can you remember the reason you purchased your first
    Compact Fluorescent Bulb?
    Would you say the most important reason was..
    <1> a rebate or discount made purchase attractive
    <2> to save electricity
    <3> to change the bulb less often
    <4> some other reason, please specify
    <8> don't know, can't remember
    <9> does not apply (have not purchased any)
    Answer ===>
q074 Can you remember seeing Compact Fluorescent Bulbs in use somewhere
    (other than at your residence) before you bought any?
    Where would that have been? (Check all that apply)
    <1> A family member's home
    <2> Someone else's home
    <3> The place where you work
    <4> A store or an office you visited.
    <5> A church, school or public building
    <6> A store that sells lighting products
    <7> Other, please specify
    <9> Don't know, can't remember
    Answer ===>
q076 Where can you remember seeing any advertising or technical information
    about Compact Fluorescents specifically? (Check all that apply)
    (Wait to prompt...
    Maybe on TV, radio, Magazines, Newspapers, or Store circulars?)
    <1> Radio or TV Commercial or Home Show
    <2> Newspaper advertising
    <3> Other print or magazines
    <4> Store "flyer or catalog" mailed to your home
    <5> Point of Purchase Display Materials
    <6> Bill insert or other mailing from electric company
    <7> Another person (friend or relative)
    <8> Other, please specify
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q077 Have you ever discussed Compact Fluorescent Bulbs with a friend,
    family member or co-worker? Maybe someone was asking for advice?
    Maybe telling them of your experience with compact fluorescents?
    <1> Yes
    <3> No
    <5> Don't know, can't remember
    Answer ===> [goto 085]
For those respondents who don't have any Compact Fluorescent Bulbs...
q080 (If the interviewer is sure respondent knows what a Compact Fluorescent
        Bulb is, ask...)
        What can you tell me about Compact Fluorescent Bulbs?
        What have you heard?
        (Record answers, do not prompt ) (Check all that apply)
        They...
        <1> Save energy and money
        <2> Are more expensive than regular light bulbs
        <3> Last longer
        <4> Give off bad light color or flicker
        <5> Hum
        <6> Interfere with electronics
        <7> Other, please explain
        Answer ===>
q081 Where can you remember seeing Compact Fluorescents in use?
    (Check all that apply)
        Perhaps at...
    <1> A family member's home.
    <2> Someone else's home
    <3> Your workplace
    <4> A store or an office you visited
    <5> A church, school or public building
    <6> A store that sells lighting products
    <7> Other, please specify
    <9> Don't know, can't remember
    Answer ===>
q085 Do you think you are likely to purchase Compact Fluorescent
    Bulbs for your future lighting needs?
    <1> Yes
    <3> No, please explain
    <5> Don't know, won't say
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
Influence on purchase
q090 When purchasing lighting products would you likely
    ask for help selecting the right type for your needs?
    <1> Yes
    <3> No
    <5> Don't know
    Answer ===>
q091 When shopping for lighting products, would you likely stop
    at store displays and read the information they contain?
<1> Yes
<3> No
<5> Don't know
Answer ===>
The "test"
q100 What would you say uses the most electricity in the average
    home in Southern California? Enter choice number for each in rank order
    Do you think it would be... (Read list. Check all that apply)
    <1> Cooking, dishwashing & clothes washing
    <2> Refrigerator and freezers
    <3> Heating and air conditioning
    <4> Electronics - TVs, stereos, computers
    <5> Lighting (inside and out)
q103 On electric bill, electricity is measured in kilowatt hours (kWh).
    Do you know about what a kilowatt hour costs at your residence?
    Do you think it is closest to...
    <1> 5 cents
    <2> 10 cents
    <3> 15 cents
    <4> 20 cents or more
    <5> Respondent provides an exact answer
    <9> Don't know, no guess provided
    Answer ===>
q105 How much of the average residential electric bill
    (in Southern California) goes for lighting?
    Would you say it is closest to...
    <1> 5 percent
    <2> 10 percent
    <3> 20 percent
    <4> 30 percent or
    <5> 50 percent or more.
    <9> Don't Know, no guess provided
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q107 How much do you think a four-foot fluorescent tube costs?
    Do you think that would be about...
        <1> $1
        <2> $3
    <3> $5 or
    <4> $10 or more
    <5> Respondent provides an exact answer
    <9> Don't Know, no guess provided
    (Please give your best guess. Or if you don't know, imagine,
        if you went shopping for one, what would you expect to pay? )
    Answer ===>
q108 How about a standard 60 or 100 watt incandescent light bulb?
    These often come in a 4-pack.
    Do you think that a 4-pack of incandescent bulbs would be closest to...
    <1> $1.00
    <2> $1.50
    <3> $2.00
    <4> $4.00
    <5> Respondent provides an exact answer [specify]
    <9> Don't Know, no guess provided
    (Please give your best guess. Or if you don't know, imagine,
        if you went shopping for one, what would you expect to pay? )
    Answer ===>
q109 How about Compact Fluorescent Bulbs -- say one that produces
    about the same amount of light as a 60 watt regular (incandescent) bulb?
    Do you think that would be...
    <1> $2
    <2> $5
    <3> $10
    <4> $20 or more?
    <5> Respondent provides an exact answer [specify]
    <9> Don't know, no guess provided
    (Please give your best guess. Or if you don't know, imagine,
        if you whet shopping for one, what would you expect pay? )
    Answer ===>
q110 Now, comparing Compact Fluorescent Bulbs to regular (Incandescent)
    light bulbs...
    How much electricity does it take to run CFLs...
    <1> About the same
    <2> About half as much
    <3> About a one fourth as much
    <5> Or Less than that
    <9> Don't Know, no guess provided
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q111 How much longer do you think CFLs last (than incandescent bulbs)?
<1> The same length of time
<2> Twice as long
<3> Five times as long
<4> Ten times as long or more
<5> More, but no idea of how long
<9> Don't Know, no guess provided
Answer ===>
HOUSEHOLD CHARACTERISTICS
q118 Ok, that's the end of the questions about lighting.
    Now, I just have a few more questions about your household.
    (Again, all answers are confidential)
    How many adults (18+) live in your household?
    <0> None
    <1-8> Adults
    <9> Won't Say
    Answer ===>
q119 What is the age of your Head of Household?
    <1> Less than }24\mathrm{ years of age
    <2> 24 - 30
    <3> 30-40
    <4> 40 - 50
    <5> 50 - 60
    <6> 60 - 70
    <7> 70 and above
    <9> Won't say
    Answer ===>
q120 How many of the adults in your household are employed on a
    full-time basis?
    <0> None
    <1-8> Adults
    <9> Won't say
    Answer ===>
q121 How many of the adults in your household are retired
    (from previous employment)?
    <0> None
    <1-8> Adults
    <9> Won't say
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q122 In what year was your home built?
    <1> Prior to 1950
    <2> 1950 - 1975
    <3> 1976 - 1990
    <4> Since 1990
    <9> Don't know, won't guess
    Answer ===>
q123 How long have you lived there?
    <1> Less than 1 year
    <2> 2 - 5 years
    <3> 5 to 10 years
    <4> Over 10 years
    <9> Don't know, won't guess
    Answer ===>
q124 Were you the first occupant or did someone else live there
    before you?
    <1> Respondent's family was the first occupant
    <3> Someone else lived there previously
    <9> Won't say
    Answer ===>
q125 What is the approximate square footage of your home?
```

$\qquad$

```
            (sq. ft.) (use "9" for don't know, no guess provided)
        Answer ===>
q126 How many bedrooms does your home have?
<0> None
<1-7> One to seven bedrooms
<8> Eight or more
<9> Don't know, won't say
Answer ===>
q127 Do people in your household usually speak a language other
    than English?
No...
    <1> English only spoken in the home
Yes...
    <2> Spanish
    <3> Asian Language(s)
    <4> Other language [specify]
    Answer ===>
```


## SCE Residential Retail Lighting Baseline Survey

```
q128 Does your home have air conditioning?
    Yes...
        <1> Central air-conditioning
        <2> Window or Wall air-conditioning units
    No. . .
        <3> Does not have air-conditioning
        Answer ===>
q129 What is the highest level of education completed by
        a member of your household?
            (Prompt with level)
        <1> Grammar school
        <2> Some high school
        <3> High school graduate or equivalent
        <4> Some college or technical school
        <5> College graduate
        <6> Post-graduate study
        <9> No response/refused
        Answer ===>
q132 For classification purposes, is your
        total household income above or below $50,000 a year?
        <1> Above [goto 133]
        <3> Below [goto 134]
        <5> Don't know, won't say [goto 135]
        Answer ===>
q133 Is it above or below $100,000 a year?
        ( We would just like to classify the income of households in
        this rough way. )
        <1> Above
        <3> Below
        <5> Don't know, won't say
        Answer ===> [goto 135]
q134 Is it above or below $25,000 a year?
        <1> Above
        <3> Below
        <5> Don't know, won't say
        Answer ===>
q135 Well, that's the last question I have today.
        Thank you, you've been very helpful.
        Code Respondent's Gender (DON'T ASK)
        <1> Male
        <3> Female
        <5> Don't know, can't tell
        Answer ===>
```

